

Quarterly Council Performance Report

Quarter 1 – 1 July to 30 September 2020




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1. Executive Summary

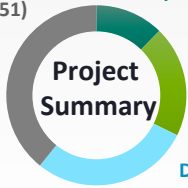
Strategic Goal	Performance Indicators	Annual Business Plan Strategic Initiatives
 Built Environment	 3 of 4 Targets met or exceeded	 On Track (27) Not Started (3) Completed (1) Behind Schedule (1)
 Community Wellbeing	 2 of 2 targets not met	 On Track (24) Not Started (2)
 Economy	 2 of 3 Targets met or exceeded	 On Track (4) Not Started (2) Completed (1)
 Natural Environment	 2 of 4 targets not met	 On Track (9) Not Started (1)
 Organisation	 3 of 4 Targets met or exceeded	 On Track (10) Not Started (2) Behind Schedule (1)

Customer Service Standards

-  **11** Targets met or exceeded
-  **3** N/A: No Incidents reported
-  **3** Target not met

Capital Performance

- \$1.3m of infrastructure delivered
- \$3.3m of works in progress
- Focus has been on scoping new projects, as well as commencing construction on projects that were designed in 2019-20 Financial Year.



Project Summary

Not Started (51) Completed (16)
Scheduled or Construction (26)
Designed or Tendered (37)

Highlights

- The capital works projects, such as the footpath renewal program, is currently ahead of schedule due to early contractor availability.
- Works are progressing well on the undergrounding of power lines in the Gumeracha Main street project. Conduits have been installed from top of Albert St and into Victoria and John Fisher Streets.
- The initial Kerbside Waste Audit (3-Stream) has been undertaken in Woodside
- Negotiated additional funding from State Government for post-bushfire roadside tree management.
- Conducted first round of community support workshops to help community groups and clubs navigate their recovery from bushfire and COVID-19.

Risk and Challenges

- While the Cuddlee Creek Bushfire and COVID-19 are still having an impact on some of our services and projects, we have continued to implement innovative solutions and are starting to see projects coming back on track for delivery over the coming quarters.
- COVID-19 continues to present a challenge in planning for major events such as Tour Down Under and Christmas parades.

2. Performance by Strategic Goal

A functional Built Environment

Highlights

Gumeracha Main Street Project

- The detailed design and irrigation design have been completed ready for construction tender.
- A contractor engaged for storm water installation with construction to start in late October 2020.
- Works are progressing on the undergrounding of power lines with conduits installed from top of Albert St and into Victoria and John Fisher Streets.

Upgrading of Woodside Library & Service Centres

- Quotes being sought for layout change and furnishings.

Play space upgrades

- Play space upgrade projects at Charleston, Mount Torrens & Kersbrook have undergone tender assessment with successful contractors appointed.
- Draft designs are currently out for community consultation.

Council Fire Prevention & Mitigation Activities

- The new local government Code of Practice for issuing 105F notices is being prepared and will be ready for 2021 fire danger season.
- New community education materials are on order from the CFS and we are awaiting delivery of these.

Infrastructure Assets Climate change adaption

- Various climate change adaptation technologies are being investigated, including scoping a potential 'cool roads' trial.

Community Wastewater Management Systems

- Engagement with Cleanaway on contract communication and reporting improvements for annual Septic Tank Pump Out Program.

Property Services

- Refurbishment of public toilets at Stonehenge Reserve and Bridgewater Hall (playground) completed.

Carbon Inventory

- Draft report on the collection of data for carbon reporting has been completed.
- Consultant has been engaged to prepare a template suitable for the collection of Scope 3 carbon emissions.
- Staff commuting survey has been launched to determine total kms travelled by staff to and from work.

Program Management Framework

- First draft of the framework has been reviewed by the project team and is now in trial phase. Post testing, a second draft will be produced for broad consultation in the second quarter.

Energy upgrades, Battery & Efficiency Actions

- New air-conditioning system at the Coventry Library and Stirling Office is under investigation as a result of the recent air-conditioning audit.

Fleet Management

- Two hybrid vehicles purchased in Quarter 1.

Cemeteries

- Survey and mapping of Stirling Catholic and Mt Lofty Cemeteries has been completed.

Community & Recreation Facilities Framework

- Consultation findings has been shared with the working group and results incorporated into development.

Strategic Assets

- Customised financial report developed and implemented in the Enterprise Confirm Asset Management System.

Policy Planning

- A second round of public consultation on the Draft Crafers Village Design Guidelines has been completed
- Community & stakeholder consultation on the State Government's lifting of the Genetically Modified Crops Moratorium was undertaken and Council resolved to lodge an application with the Minister Primary Industries and Regional Development to be designated a GM free area on 25 September 2020. The Minister's decision in this regard will be known on 15 November 2020
- Continued to work with the State Planning Commission on finalising the proposed planning policy and zoning changes for our Council area which will form part of the Planning & Design Code.

Risks & Challenges

Stirling Cemetery Review

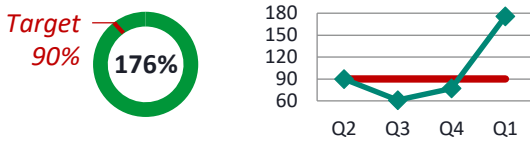
- Development of masterplan delayed as options are considered for alternative spaces for burials following the decision of the Native Vegetation Council to refuse clearance of vegetation to enable cemetery expansion.

Septic Tank Desludge Program

- Septic tank compulsory pump out is slightly behind schedule due to delays caused by COVID-19. However, all septic tanks in nominated pump out townships will be completed by the end of the financial year.

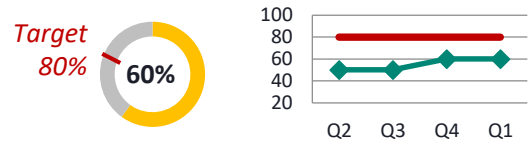
Performance Indicators

Delivery of capital works program



Expenditure is well ahead of forecast budget year-to-date. This is due to early contractor availability allowing projects, such as the footpath renewal program, to proceed ahead of schedule. This result is expected to trend back towards 90% over the next two quarters.

Operational tasks completed within the Civil Zone Maintenance Program



The result above indicates that 60% of operational activities are planned, compared to the remaining 40% being reactive. Current results are estimated from the limited available information, however accuracy will improve with the broader rollout of confirm asset management software and in field devices.

Compliance inspections completed within 5 business days of development completion notification



Compliance Inspections focused on swimming pools and spas this quarter. Other developments were required to supply statements of compliance, complete essential safety requirements and obtain a certificates of occupancy.

Compliance inspections completed within 5 business days of notification of alleged unlawful development



For the 14 compliance inspections related to alleged unlawful development undertaken in this quarter 13 were completed within the 5 business days of receipt of the notification.

Progress on Strategic Initiatives from the Annual Business Plan

Project ID	Strategic Initiatives	Status
B1003	New Bus Shelter Installation Program - Birdwood, Lobethal & Stirling Yr 1	✓
B1004	New and Upgrade Footpath Program	✓
B1005	Newman Road Reconstruction (Kerb/Pavement & Storm water)	✓
B2002	Gumeracha Main street project - stage 2	✓
B2003	Gumeracha undergrounding of powerlines (PLEC)	✓
B2004	Gumeracha Main Street Stormwater	✓
B2005	Transition to the Planning, Development & Infrastructure Act (PDI Act)	✓
B2006	Local Heritage Fund	😊
B2007	Integration of Development Assessment Systems	✓
B3001	Water reuse for Woodside recreation ground irrigation - investigation yr 1	✓
B3002	Implement irrigation systems (renewal / Upgrades)- yr 1 Birdwood play space	—
B3005	Energy Upgrades, Battery & Efficiency Actions from new Carbon Management Plan	✓
B3006	LED Public Lighting Installation - investigate transition of main road street lighting	✗
B3007	Carbon Inventory	✓
B3010	Fleet Transition Plan	—
B4001	Lower Hermitage Road storm water capacity upgrade	✓
B4003	Grevillea Way Woodside Drainage Infrastructure to reduce flooding	✓
B4004	Woodland Way Teringie Drainage Infrastructure to reduce flooding	✓
B4005	Aldgate Terrace Bridgewater Drainage Infrastructure to reduce flooding	✓
B4006	Asset management - Confirm Web and Connect Licenses and Field Devices	✓
B4007	Asset Management Plans for Buildings	—
B4008	Combined maintenance team for playgrounds/park furniture/cemeteries	✓
B4009	Building Upgrades - minor	✓
B4010	Cemeteries Upgrades	✓
B4011	CWMS Capacity Upgrades (Birdwood & Woodside gravity mains)	✓
B4012	Stirling library lawns - Rotunda Replacement	✓
B4013	Upgrading of Woodside Library/Service Centre	✓
B4014	Road Safety Program including co-contribution to Road Blackspot	✓
B4015	Installation of further EV charging stations	✓
B4016	Purchase of EV cars for fleet	✓
B4017	WSUD implementation for Woodside Rec Ground	✓
B4018	Infrastructure assets Climate Change Adaption	✓

Highlights

Bushfire Recovery Action Plan

- Recovery activities continue with a key focus this quarter on priority processing for rebuilding development applications, negotiating with State Government for funding for tree clearance work, and biodiversity recovery work.

Sport & Recreation Master planning projects

- Staff have met with stakeholders of the Heathfield, Woodside & Bridgewater sites to review and updated the actions included in the plans.
- Tendering and construction to commence on elements of the Heathfield & Gumeracha projects in the coming months.

Support for small Events

- Commenced a program on 24 September to support event organisers to recover and cope with the new health restrictions and to run successful and safe events. 18 key community event organisers attended the workshop.

Customer Service

- Continued flexible working arrangements for contact centre staff to maintain distancing requirements. This includes rotational rostering, working from home arrangements and an additional contact centre station set up in Gumeracha.

Libraries

- Easing of restrictions has resulted in a gradual increase in physical library visits. Compared with Q1 in 2019-20, physical visits are 38% less and physical borrowing is 11% less. Conversely, Digital loans are 4,500 higher than last year (38%).

Digital Learning

- 42 online preschool programs were conducted with 1,682 viewings
- 11 online STEM programs were run with 121 participants

Positive Ageing

- Sector updates provided regarding the Royal Commission
- Webinars provided to age care provided regarding wellbeing and re-ablement
- Online workshop provided on Living with Dementia

Volunteering

- Training conducted for Volunteer leaders in new volunteer onboarding processes.
- Six month training calendar released with opportunities for volunteer skill development
- Community volunteer support survey launched on our strategies for supporting volunteering groups and organisations across the Adelaide Hills and Mount Barker regions.

Youth Development

- Participants of the Youth Leadership Program have delivered the 2020 Year 12 Support Program
- The Xith (video gaming events) committee have added online gaming competitions to increase opportunities for local community connections

Community Centres

- Video entry of the four community sheds associated with the Hills Connected Communities Project has made it to Semi-finals in the Loneliness Cure Award.
- Three workshops were organised by Hills Connected Communities collaborative program for NAIDOC week.

Disability Access and Inclusion

- The draft Disability Access and Inclusion Plan has been developed with consultation anticipated to commence in Q2.
- Collaboration with Mount Barker District Council and the NDIS Local Area Coordinator to run a disability reference group.

Arts & Heritage

- The Arts & Heritage Collection policy was adopted.
- The public art project in Gumeracha was completed

Fabrik

- Fabrik reopened in August with a SALA exhibition connecting to bushfire themes.
- Country Arts SA launched their touring exhibition "Domestic Arts", with associated workshops booked out.
- Facilities Development Plan was endorsed.
- The change of use application is progressing and final designs for installation of lift and stairs in Building 20 and toilets in Building 21 are also underway.

Risks & Challenges

Events

- Given the current health restrictions, no events were supported in Quarter 1. However, the team has been busy providing COVID Safe advice and working towards solutions for future events.

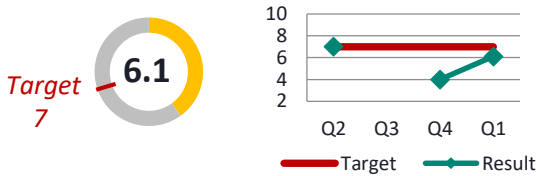
Women's Tour Down Under

- Announcement on the 2021 event has been delayed while event organisers consult with SA Health and the international teams on how the event can be run under current COVID-19 restrictions.

Performance Indicators

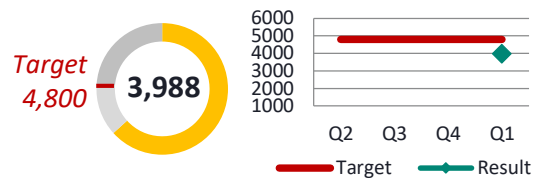
Positive ageing wellbeing score

Average level of self-determined wellbeing of program participants reviewed in the quarter.



The wellbeing score has been impacted by two significant, stressful events in the lives of our clients/community - The Cudlee Creek Bushfires and The COVID-19 Pandemic (which required the suspension of all social programs). Social events have resumed (in a scaled down, COVID safe manner) and its hoped this resumption will see an improvement in the score for the next quarter.

Number of volunteer hours contributed to AHC programs each year



Results appear lower than the quarterly target due to COVID-19 restrictions still being in place for much of the quarter.

Progress on Strategic Initiatives from the Annual Business Plan

Project ID	Strategic Initiatives	Status
C1001	Disability Planning - Staffing	✓
C1002	Disability Planning materials	✓
C2001	Norton Summit Community Centre Facility Upgrades	✓
C4001	Community Wellbeing Indicators - staffing	✓
C4002	Regional Health Planning Initiatives - Staffing	✓
C4003	Court Resurfacing – Office for Recreation, Sport & Racing Grant Funding	✓
C4004	Gumeracha Court Resurfacing – Federal Government Community Development Grant Funding	✓
C4005	Heathfield Oval Changeroom Upgrade – Sport Australia Grant Funding	✓
C4006	Play Space Upgrades – Mount Torrens, Charleston, Kersbrook (linked to renewal)	✓
C4007	Heathfield Oval - Masterplan Implementation	✓
C4008	Woodside Recreation Ground - Masterplan Implementation	✓
C4009	Heathfield Oval - Masterplan Implementation – AHC Grant Funding Contribution	✓
C4010	Play Space - Asset Audit	–
C4011	Adelaide Hills (War Memorial) Swimming Centre – Asset Audit	✓
C4015	Emergency Management Bushfire Preparedness Consultancy	✓
C4016	Implement the Bushfire Recovery Action Plan	✓
C5001	Reconciliation Action Plan (RAP)	✓
C5002	Support for Aboriginal Cultural Centre	✓
C6001	Fabrik Arts & Heritage Hub Activation - Capital	✓
C6003	Capital Divestment - Capital Cost	✓
C6004	Activation Arts & Heritage Hub - Operating (Income)	✓
C6005	Activation Arts & Heritage Hub - Operating (Expenditure)	✓
C6006	Women's Tour Down Under	✓
C6007	Support for Small Events	✓
C6008	Support for high profile regional event	–
C6009	Public Art Acquisition	✓

Highlights

Review and upgrade Council signage and branding

- New vehicle branding was rolled out on a Council works ute and the Hut Community bus.
- Work is continuing on the Council signage master list with design in progress for Fabrik, Woodside and Stirling offices.

Economic Development Officer

- Recruitment and interviews undertaken over August September. Successful candidate to commence in Q2.

UNESCO World Heritage Bid

- Met with City of Adelaide staff in August to discuss their Expert Review report and map a work plan for a joint bid.

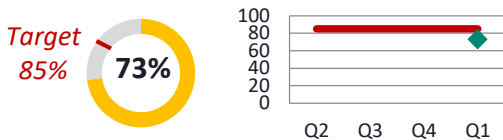
Risks & Challenges

Tree safety work to support Tour Down Under (TDU)

- Notice of TDU event status and locations delayed until mid-October due to COVID. As result Open Space have been unable to assess trees and implement required work within first quarter.

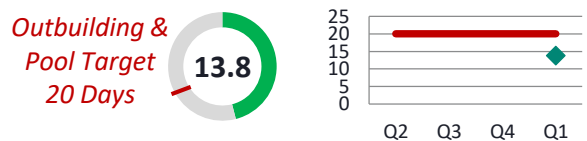
Performance Indicators

Percentage of planning consents completed within statutory timeframes



A delayed assessment on one non-complying development impacted on the achievement of the target this quarter

Average number of days for applications to be approved - building consent








Currently this indicator is only able to be reported upon for Building Rules Consent Only applications for Pools and Outbuildings, and not all building applications assessed by Council. Based upon the 29 Applications in this category there was 100% achievement of the target. A system enhancement has been requested from our software provider to allow wider data capture.

Percentage of new development application decisions upheld in Council/CAPs favour under appeal



There was one matter where the Court upheld the decision of the Council Assessment Panel (CAP). Another two matters have no determination in this quarter and one matter was withdrawn by the appellants.

Progress on Strategic Initiatives from the Annual Business Plan

Project ID	Strategic Initiatives	Status
E1001	Economic Development Officer	
E1002	Financial support to assist the business & community to recover from fires and COVID-19 (including rates)	
E2001	Review and upgrade Council signage and branding	
E2002	Place making Coordinator to shape, activate and coordinate place making at a community level	
E2003	Upgrades of remaining 2 DPTI roundabouts Crafers on Ramp and Piccadilly	
E4001	Additional Tree safety work that is required to support the TDU	
E4002	UNESCO World Heritage Bid	

Highlights

Social, Economic and Environmental recovery

- Staff have established a staff Reference Group for the Lobethal Bushland Park project. The group will review the project plan and engagement plan at their October meeting. Community engagement is due to begin in late November 2020.

Kerbside Waste Audit and Education Program

- Initial three stream waste kerbside bin audit has been undertaken in Woodside. Results to be provided.

Heritage Agreements for land under Council's care

- Agreements registered for Kiley Reserve; Shanks Reserve; Kyle Road Nature Reserve; Leslie Creek Reserve; Aldgate Valley 2 Reserve; and Doris Coulls Reserve.

Dog and Cat Animal Management plan

- Community education campaign commenced via social media regarding cat confinement by-law awareness.
- Plans for cat holding facility completed.

Develop and review Council Management plan for high value reserves

- Four management plans currently being reviewed for Aldgate Valley Reserve; Bradwood Park; Heathfield Stone Reserve; and Lobethal Bushland Park. One new plan being created for Heron Reserve.

Management and monitoring of prescribed burn sites

- Bird Surveys underway at all sites for Spring 2020
- Weed management activities currently being undertaken and on track to be completed as planned.

Risks & Challenges

Tree Population Data Collection

- No data collection undertaken in first quarter.
- Significant pressure already placed upon Arboriculture consultancy budget to manage operational issues.

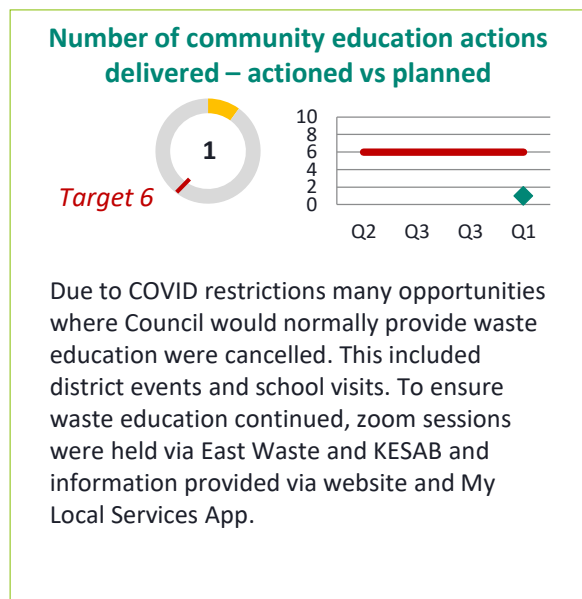
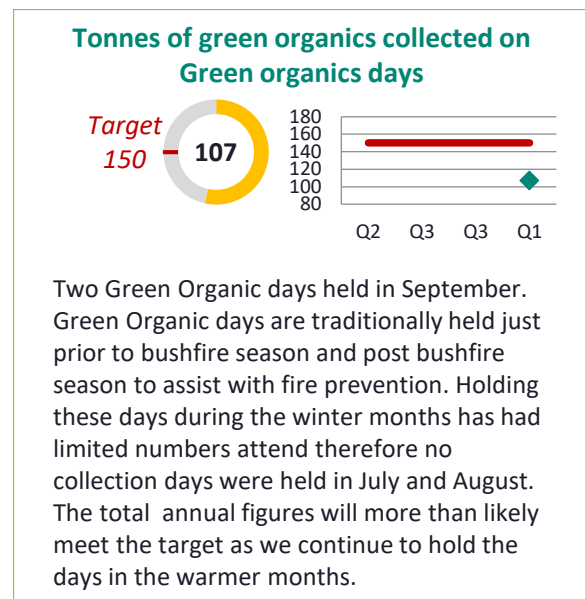
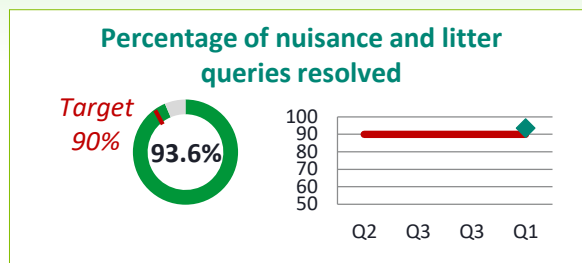
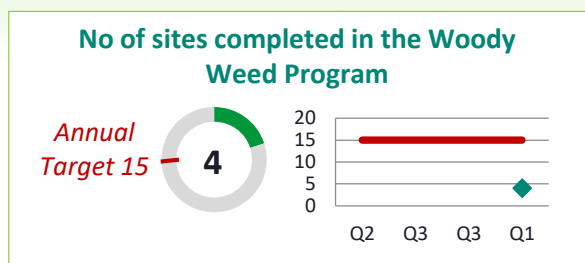
Wastewater Aerobic Irrigation Inspections

- Program placed on hold due to COVID-19, however has now resumed with a replacement officer engaged to continue the work

Investigate impact of wastewater system on catchment

- Project on hold due to COVID-19. Discussions in progress with SA water to resume project in January 2021.

Performance Indicators



Progress on Strategic Initiatives from the Annual Business Plan

Project ID	Strategic Initiatives	Status
N1001	Tree Population Data Collection	–
N1002	Social, Economic and Environmental Recovery	✓
N2002	Heritage Agreements for land under Council's care and control	✓
N2003	Roadside Marker Program to protect and manage roadside vegetation	✓
N2006	Develop and review Council Management Plans for high value reserves	✓
N2008	Develop informative and attractive signage in Council reserves/playgrounds	✓
N2009	Feral cat study and implementation of an action plan	✓
N2011	Wastewater Aerobic Irrigation Inspections - Compliance staff	✓
N3001	Local Climate Adaptations for landscape conservation	✓
N5001	Kerbside Waste Audit and Education Program	✓



Highlights

Information & Communications Technology (ICT)

- After a formal restructure of the Information Service Department a recruitment process was completed to fill two vacant Team Leader Positions where new staff have now commenced.
- In the ICT Team a Cyber Security Audit was undertaken with input from staff completing the process. This will assist with the development of a Cyber Security Plan for Council.

Review the Community Engagement Framework and supporting tools

- The Local Government Association has announced they are proposing a bill to parliament to develop a local council wide Community Engagement Charter and Framework. This requires AHC to consider how we will reframe our project to get the best outcomes for our community and staff. A decision on the bill is expected early 2021.

Equipment to broadcast Council Meetings

- Survey of users (Council Members and Officers) has been completed and these are being collated for a workshop/report to Council Members to confirm project scope.
- An interim broadcasting solution has been put in place and is operating well

Implementation of Organisational Information Management System

- Migration of departments into Records Hub is progressing well in a phased approach. Quotes have also been received for assistance with the record migration work and a vendor selected to commence shortly.

Internet of Things (IoT) Project

- Quoting for installation of Gateway devices has been completed for the Woodside township. Cost analysis being undertaken to consider alternative locations.

Risks & Challenges

Bushfire Recovery

- Negotiations with the State Government over an alternative funding approach to contribute to essential tree clearance work have been ongoing, which has led to changes in the way the income will be recognized in the Council's accounts. In-principle terms have been agreed and the matter will be finalised in November 2020.

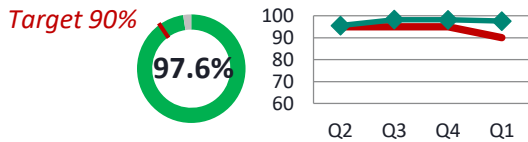
Digitisation and destruction of hard copy records

- Due to staff vacancies, recruitment activities and general workload this activity is behind schedule, however this will re-commence once new team members have started.

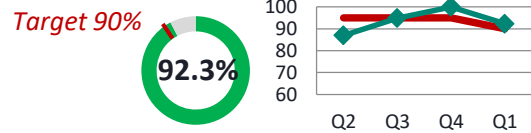


Performance Indicators

Decisions (Council resolutions) considered in open ordinary and special Council meetings during the period

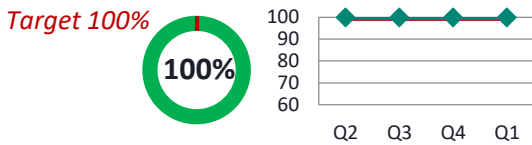


Council member attendance at ordinary and special meetings for the period

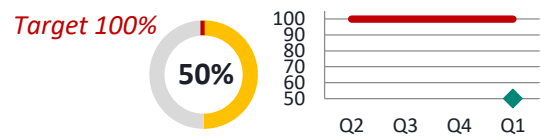


Council granted two leaves of absence and had one apology

Freedom of Information (FOI) requests completed within the legislated timeframe



Percentage of Ombudsman investigations upholding Council's decisions



Of the two case results, one only partially upheld Council's original determination as there were some addresses and phone numbers redacted under FOI in 2 of the documents that did not need to be. Noting that this was 2 out of more than 100 documents.

Number of lost time injuries

Annual Target **0** Actual **0**

Progress on Strategic Initiatives from the Annual Business Plan

Project ID	Strategic Initiatives	Status
O1001	Resource to manage Skytrust (WHS system) implementation	
O1002	Update of Business Continuity Plan and implementation	
O2001	New council website and e-services	
O2004	Customer Experience Training	
O2005	Service Changes to Accommodate COVID-19 Impacts	
O3001	Service Review Framework Development	
O4003	Develop or respond to Boundary Reform Proposals	
O5002	Equipment to broadcast Council Meetings	
O5003	Corporate Plan Review	
O5005	Resource to manage building & swimming pool inspections to ensure legislative compliance	
O6002	Information System Cyber Security Plan	
O6003	Two Factor Authentication - Software Subscription	
O6004	Application Whitelisting - Software Subscription	

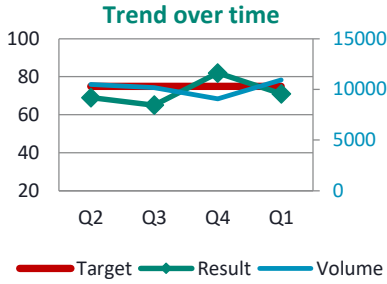
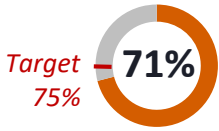
3. Customer service standards

5.1 General Customer Standards

Answering Incoming Phone Calls

Volume of calls = 10,925

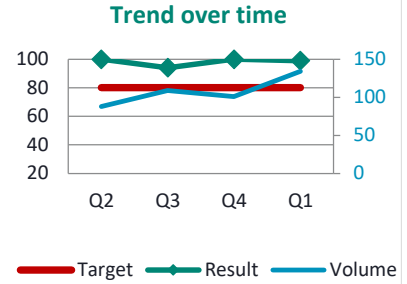
Contact centre calls answered within 30 sec



Updating Customer Details

Volume of updates = 134

Details updated within 5 days



5.2 Service Specific Standards – Time Based Indicators

New Event Applications

Volume of applications = 3

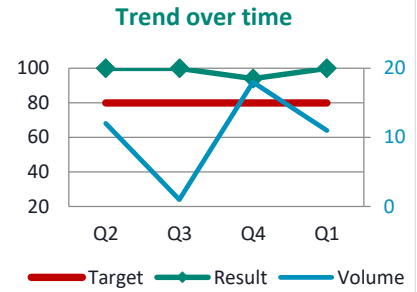
Acknowledgement of receipt within 5 days



Illegal Burning Complaints

Volume of complaints = 11

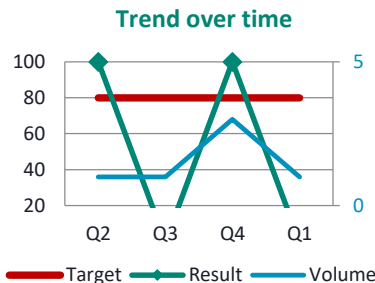
Investigated within 24 hours



Health Complaints

Volume of complaints = 1

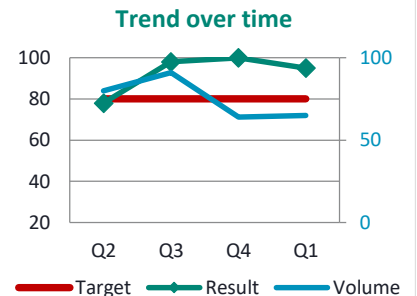
Investigated within 24 hours



Illegally Dumped Rubbish

Volume of reports = 65

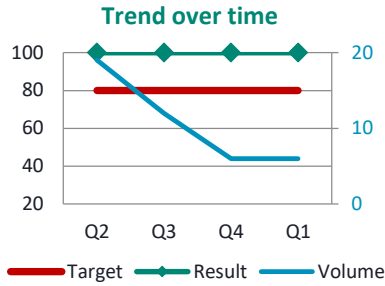
Rubbish removed within 3 days



Library Services

Volume of requests = 6

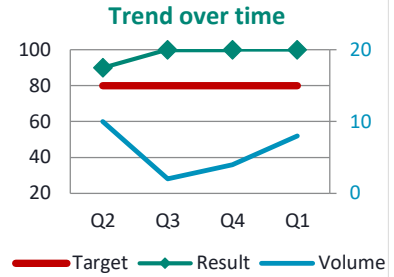
Response to requests to purchase materials within 10 days



Dog Attacks

Volume of attack reports = 8

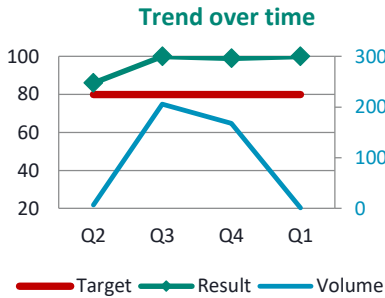
Response within 24 hours



Wasps

Volume of reports = 1

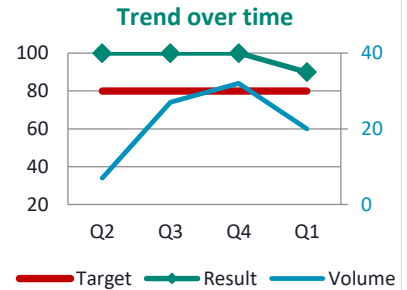
Investigate and action within 7 days



Development Applications

Volume of applications = 20

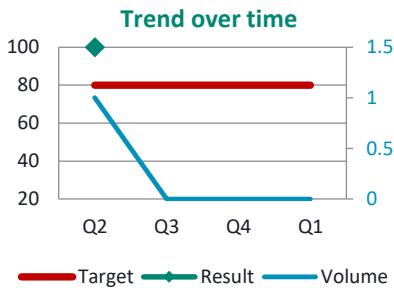
Approval of fast track development applications within 28 days



Missed Bins

Volume of requests = 0

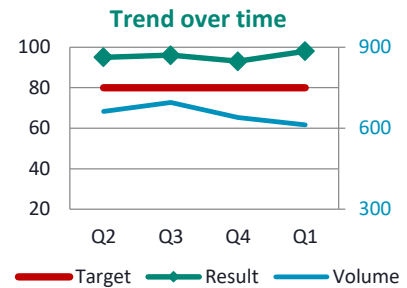
Missed bins collected within 2 days



Request for Bin Repair or Replacement

Volume of requests = 612

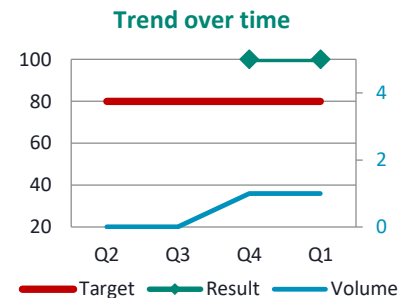
Requests actioned within 7 days



Footpath Repairs - Hazardous

Volume of repairs = 1

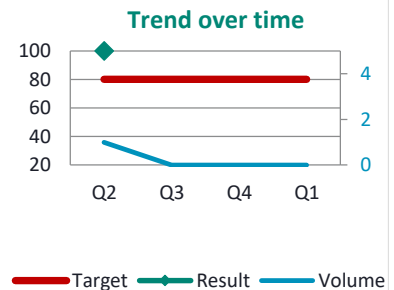
Responded and made safe within 24 hours



Road Repairs - Hazardous

Volume of repairs = 0

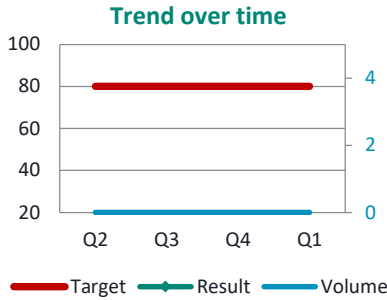
Responded and made safe within 24 hours



Stormwater Repairs - Hazardous

Volume of reports = 0

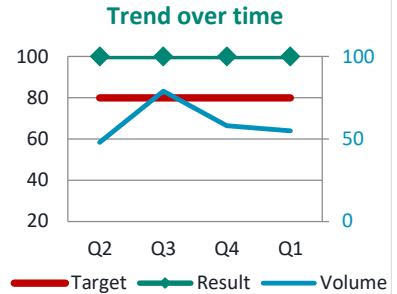
Responded and made safe within 24 hours



Trees - Hazardous

Volume of reports = 55

Responded and made safe within 24 hours

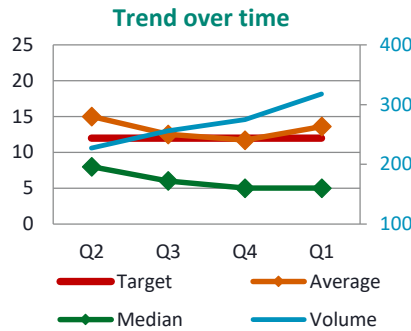
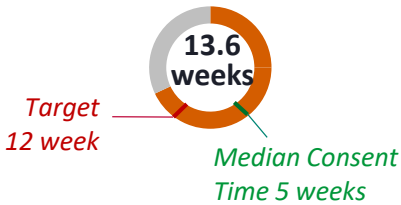


5.3 Service Specific Standards – Other Indicators

Development Applications

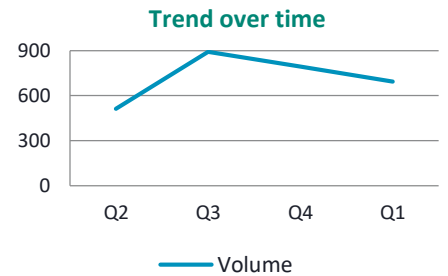
Volume of applications = 318

Average consent time from date of receipt



Low Risk Infrastructure Requests – Number of New Requests

Volume of new requests = 693



Low Risk Infrastructure Requests – Average Time to Resolve

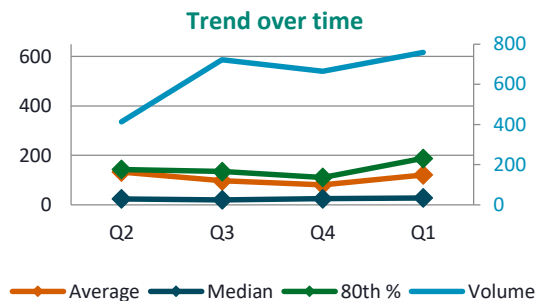
Volume of Requests = 759

Resolution time of requests

Average = 121 days

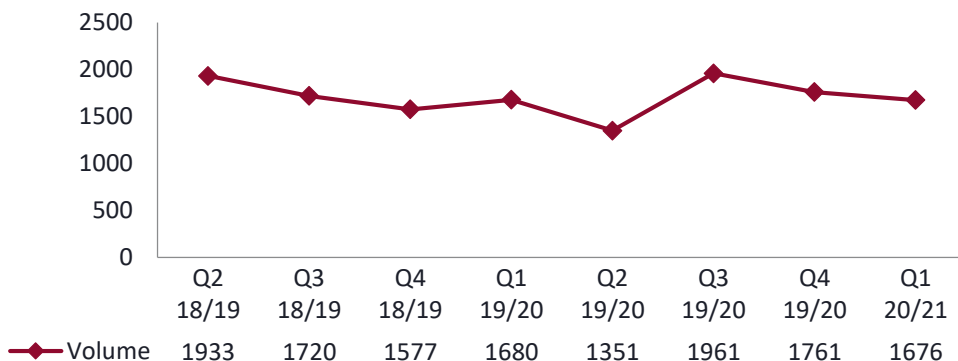
Median = 28 days

80th Percentile = 188 days



Overall Volume of Requests

Trend in volume of requests/customer cases for which there is an adopted service standard, excluding the volume of phone calls



3. Capital Works Program

Quarter 1 of 2020-21 FY represents the commencement of the 2020-21 Capital Works Program, with \$1.3M of infrastructure delivered during this period and another \$3.3M of works ordered. The primary focus of this quarter has been on scoping new projects, as well and commencing construction on projects that were designed in 2019-20 Financial Year.

Highlights

- The Paracombe Rd Blackspot project was completed.
- The Newman Rd renewal and upgrade project was commenced.
- Construction of West St Mylor was completed.

What's Next

- The roundabout landscaping project is due to be completed in early Q2.

Financial Performance by Asset Category

Asset Category	YTD Actuals \$'000	YTD Budget \$'000	YTD Var Fav / (unfav) \$'000	Annual Budget \$'000
Bridges	4	10	6	155
Buildings	267	200	(47)	2,661
Cemeteries	74	20	(54)	120
CWMS	72	200	128	414
Footpaths	90	36	(54)	870
Kerbing	30	-	(30)	266
Local Roads & Community Infrastructure Program (LRCIP)	2	85	83	843
Other - Ret Walls, Str Furniture & Bus Stops	202	230	8	2,300
Roads - Pavements	483	499	16	2,770
Roads - Seals	138	-	(138)	1,182
Roads - Shoulders	-	50	50	270
Roads - Unsealed	163	140	(22)	1,341
Sport & Recreation	38	-	(38)	4,081
Stormwater	191	175	(17)	927
Fleet	54	305	251	2,188
ICT	4	148	144	743
Library	-	7	7	68
Plant & Equipment	7	5	(2)	60
	1,820	2,110	290	21,269

4. Financial Performance

Overall Funding Statement as at 30 Sept 2020

	YTD Actual	YTD Budget	YTD Variance	Revised Budget
	\$'000	\$'000	\$'000	\$'000
Total Operating Income	42,421	42,019	● 402	48,443
Total Operating Expenditure	9,216	9,234	● 18	47,615
Funding surplus before Capital	33,205	32,785	● 420	829
Capital Expenditure	1,820	2,110	● 290	21,269
Capital Income	653	503	● 150	4,873
Net expenditure - Capital projects	1,167	1,607	● 440	16,396
Net Lending / (Borrowing) Result for Year	32,038	31,177	● 860	(6,331)

Adelaide Hills Council Operating Summary By Directorate as at September 2020

	YTD Actuals	YTD Budget	YTD Var	Revised Budget
	\$'000s	\$'000s	fav / (unfav)	\$'000s
			\$'000s	
Income				
Community Capacity	581	393	● 187	2,679
Corporate Services	38,600	38,494	● 106	40,189
Development & Regulatory Services	554	525	● 30	1,254
Infrastructure & Operations	2,686	2,607	● 79	4,322
Income Total	42,421	42,019	● 402	48,443
Expenditure				
Community Capacity	1,734	1,819	● 85	8,584
Corporate Services	2,559	2,535	● (24)	8,158
Development & Regulatory Services	977	942	● (34)	3,715
Infrastructure & Operations	3,946	3,939	● (8)	27,157
Expenditure Total	9,216	9,234	● 18	47,615
Operating Surplus (Deficit)	33,205	32,785	● 420	829

Operating summary by Function (Income)

as at September 2020	Income by Function			
	YTD Actuals \$'000s	YTD Budget \$'000s	YTD Var fav / (unfav) \$'000s	Annual Revised Budget \$'000s
Bushfire Recovery	13	-	● 13	980
CC Director's Office	-	-	● -	-
Communications, Engagement & Events	-	-	● -	3
Economic Development	125	95	● 30	95
FABRIK Arts and Heritage Hub	55	10	● 45	47
Community Development (Management)	-	-	● -	-
Cultural Development	-	-	● -	-
Grants & Partnerships	-	-	● -	-
Hills Connected Communities Projects	28	16	● 12	64
Positive Ageing (Home and Social Support)	271	235	● 36	1,014
Positive Ageing Project (Collaborative)	66	18	● 49	80
Service Strategy & Innovation	-	-	● -	-
The Summit Community Centre	3	2	● 2	15
Torrens Valley Community Centre	7	9	● (1)	36
Volunteering	-	-	● -	-
Youth Development	-	-	● -	2
Library Services	12	9	● 3	344
Customer Service	-	-	● -	-
Community Capacity	581	393	● 187	2,679
AHBTC	61	85	● (24)	366
Cemeteries	59	54	● 6	215
CS Director's Office	1	1	● -	3
COVID 19	-	-	● -	-
Financial Services	38,398	38,334	● 63	39,441
Governance & CEO Office	-	-	● -	75
Information Services	-	-	● -	-
OD & WHS	-	-	● -	-
Property Management	70	11	● 59	52
Retirement Villages	10	9	● 1	37
Corporate Services	38,600	38,494	● 106	40,189
Animal Management	322	338	● (17)	416
DRS Director's Office	-	-	● -	-
Fire Prevention	-	-	● -	14
Mt Lofty Waste Control Project	-	-	● -	50
Parking and By-Laws	9	13	● (4)	48
Planning & Development	187	146	● 42	561
Policy Planning	-	-	● -	-
Public Health	36	28	● 8	166
Development & Regulatory Services	554	525	● 30	1,254
Civil Services	760	773	● (14)	2,225
Community Wastewater Management System	1,842	1,773	● 69	1,795
Depreciation	-	-	● -	-
Emergency Management	-	-	● -	-
IO Director's Office	-	-	● -	-
Open Space - Biodiversity	15	-	● 15	-
Open Space Operations	7	-	● 7	-
Open Space - Sport & Rec Planning	-	-	● -	230
Sustainability	-	-	● -	-
Strategic Assets	-	-	● -	-
Waste	62	61	● 1	72
Infrastructure & Operations	2,686	2,607	● 79	4,322
Total	42,421	42,019	● 402	48,443

Operating summary by Function (Expenditure & Net Position)

as at September 2020	Expenditure by Function				Net Position
	YTD Actuals \$'000s	YTD Budget \$'000s	YTD Var fav / (unfav) \$'000s	Annual Revised Budget \$'000s	Variance \$'000s
Bushfire Recovery	111	51	● (60)	1,410	● (47)
CC Director's Office	78	80	● 2	301	● 2
Communications, Engagement & Events	138	133	● (5)	665	● (5)
Economic Development	79	190	● 111	502	● 141
FABRIK Arts and Heritage Hub	105	80	● (25)	340	● 20
Community Development (Management)	82	86	● 5	361	● 5
Cultural Development	29	32	● 2	149	● 2
Grants & Partnerships	40	40	● 1	237	● 1
Hills Connected Communities Projects	16	16	● ()	68	● 12
Positive Ageing (Home and Social Support)	222	249	● 27	1,051	● 63
Positive Ageing Project (Collaborative)	29	20	● (8)	80	● 40
Service Strategy & Innovation	49	54	● 5	171	● 5
The Summit Community Centre	37	41	● 4	175	● 5
Torrens Valley Community Centre	45	44	● (1)	173	● (2)
Volunteering	19	18	● (1)	84	● (1)
Youth Development	37	37	● (1)	158	● (1)
Library Services	392	397	● 5	1,536	● 8
Customer Service	227	250	● 23	1,123	● 23
Community Capacity	1,734	1,819	● 85	8,584	● 272
AHBTC	47	61	● 14	253	● (10)
Cemeteries	57	77	● 20	210	● 26
CS Director's Office	84	85	● 2	322	● 2
COVID 19	100	50	● (50)	50	● (50)
Financial Services	315	280	● (35)	372	● 29
Governance & CEO Office	567	588	● 21	2,001	● 21
Information Services	740	761	● 21	2,560	● 21
OD & WHS	152	138	● (14)	597	● (14)
Property Management	484	488	● 4	1,766	● 62
Retirement Villages	13	6	● (7)	25	● (6)
Corporate Services	2,559	2,535	● (24)	8,158	● 81
Animal Management	135	122	● (13)	414	● (29)
DRS Director's Office	85	81	● (3)	328	● (3)
Fire Prevention	18	18	● ()	99	● ()
Mt Lofty Waste Control Project		-	● ()	51	● ()
Parking and By-Laws	59	51	● (8)	193	● (12)
Planning & Development	521	499	● (22)	1,949	● 20
Policy Planning	40	42	● 1	173	● 1
Public Health	118	128	● 11	508	● 19
Development & Regulatory Services	977	942	● (34)	3,715	● (5)
Civil Services	1,249	1,334	● 85	5,408	● 72
Community Wastewater Management System	141	124	● (17)	839	● 52
Depreciation	-	-	● -	9,089	● -
Emergency Management	16	11	● (5)	92	● (5)
IO Director's Office	85	75	● (10)	326	● (10)
Open Space - Biodiversity	164	162	● (2)	539	● 13
Open Space Operations	923	881	● (43)	4,581	● (35)
Open Space - Sport & Rec Planning	187	172	● (14)	562	● (14)
Sustainability	34	47	● 13	268	● 13
Strategic Assets	128	137	● 8	548	● 8
Waste	1,020	996	● (24)	4,905	● (23)
Infrastructure & Operations	3,946	3,939	● (8)	27,157	● 71
Total	9,216	9,234	● 18	47,615	● 420



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