



NOTICE OF SPECIAL COUNCIL MEETING

To: Mayor Jan-Claire Wisdom

Councillor Ian Bailey
Councillor Kirrilee Boyd
Councillor Nathan Daniell
Councillor Pauline Gill
Councillor Chris Grant
Councillor Linda Green
Councillor Malcolm Herrmann
Councillor John Kemp
Councillor Leith Mudge
Councillor Mark Osterstock
Councillor Kirsty Parkin
Councillor Andrew Stratford

Notice is hereby given pursuant to the provisions under Section 82 of the *Local Government Act 1999* that a Special meeting of the Council will be held on:

Tuesday 8 June 2021
6.30pm
36 Nairne Road Woodside

Business of the meeting:

1. Draft 2021–2022 Annual Business Plan Consultation Results
2. Heathfield Oval Change Rooms Tender - Confidential

A copy of the Agenda for this meeting is supplied under Section 83 of the Act.

Meetings of the Council are open to the public and members of the community are welcome to attend. Public notice of the Agenda for this meeting is supplied under Section 84 of the Act.

Andrew Aitken
Chief Executive Officer



AGENDA FOR SPECIAL COUNCIL MEETING

**Tuesday 8 June 2021
6.30pm
36 Nairne Road Woodside**

ORDER OF BUSINESS

1. COMMENCEMENT

2. OPENING STATEMENT

Council acknowledges that we meet on the traditional lands and waters of the Peramangk and Kaurna people. They are Custodians of this ancient and beautiful land and so we pay our respects to Elders past, present and emerging. We will care for this country together by ensuring the decisions we make will be guided by the principle that we should never decrease our children's ability to live on this land.

3. APOLOGIES/LEAVE OF ABSENCE

3.1. Apology

3.2. Leave of Absence

3.2.1. Cr Kirrilee Boyd 25 May to 27 July 2021 inclusive (from the Council meeting of 25 May 2021)

4. DECLARATION OF INTEREST BY MEMBERS OF COUNCIL

5. PRESIDING MEMBER'S OPENING REMARKS

6. PUBLIC FORUM

7. BUSINESS OF THE MEETING

7.1. Draft 2021–2022 Annual Business Plan Consultation Results

8. CONFIDENTIAL ITEM

8.1. Heathfield Oval Change Rooms Tender - Confidential

9. CLOSE SPECIAL COUNCIL MEETING

**ADELAIDE HILLS COUNCIL
SPECIAL COUNCIL MEETING
Tuesday 8 June 2021
AGENDA BUSINESS ITEM**

Item: 7.1

Responsible Officer: Kira-marie Laverty
Corporate Planning & Performance Coordinator
Office of the Chief Executive

Subject: Draft 2021-22 Annual Business Plan Consultation Report

For: Decision

SUMMARY

The *draft Annual Business Plan 2021-22* (ABP) is a legislative requirement under s122 of the *Local Government Act 1999* (the Act). It is also a key element of Adelaide Hills Council's *Corporate Planning and Performance Framework*.

The ABP has been developed to align to the *Long Term Financial Plan 2021* (LTFP), the *Asset Management Plan 2021* (AMP) and the *Strategic Plan 2020-24 –A brighter future* (Strategic Plan). Council resolutions, staff and community feedback, and risk assessments have also informed projects and programs included in the ABP.

In accordance with Section 123(3) of the Act, Council resolved in April to approve the ABP for public consultation and this was undertaken in May 2021.

The purpose of this report is to provide the *Annual Business Plan 2021-22 Community Engagement Outcomes Report* (Outcomes Report) contained in **Appendix 1** to Council for consideration of the feedback and resulting recommendations for changes to the ABP.

Due to the success of the public consultation the Outcomes Report contains considerable feedback for Council to consider. As such, Council may determine to suspend meeting procedure to facilitate a less formal discussion of the issues raised.

RECOMMENDATION

Council resolves:

1. That the report be received and noted,
2. To receive and note the outcomes of the *draft Annual Business Plan 2021-22* public consultation undertaken from 5 -26 May 2021 as contained in the *Annual Business Plan 2021-22 Community Engagement Outcomes Report* in Appendix 1.
3. To endorse the following changes to the *draft Annual Business Plan 2021-22*:

- a. **Include a \$50 contribution regime for European Wasp nest removal**
- b. **Remove strategic initiatives B4008 and E1001 in acknowledgement that they relate to ongoing wages associated with core service delivery already incorporated into the budget.**
- c. **Include a new strategic initiative under the Economy Goal to “Undertake an expression of interest process for ascertaining the level of interest and viability of ‘free’-camping sites in the district”.**
- d. **Include the “Rate in the dollar” table in the budget pages to assist in demonstrating how rates are calculated.**
- e. **Minor edits to various sections or titles of initiatives to improve reader understanding.**

1. GOVERNANCE

➤ Strategic Management Plan/Functional Strategy/Council Policy Alignment

Strategic Plan 2020-24 – A brighter future

Goal A progressive Organisation

Objective O5 We are accountable, informed, and make decisions in the best interests of the whole community

Priority O5.3 Demonstrate accountability through robust corporate planning and reporting that enhances performance, is relevant and easily accessible by the community

The ABP has been developed based on the financial projections and targets of the LTFP and in alignment with the Strategic Plan and AMPs. It is also a key element of Adelaide Hills Council’s *Corporate Planning and Performance Framework*.

➤ Legal Implications

Annual Business Plans and Budgets

The preparation of an ABP is a requirement of Section 123 of the *Local Government Act 1999* (the Act), and the *Local Government (Financial Management) Regulations 2011* (the Regulations).

Section 123(3) of the Act states that before a council can adopt its ABP that it must prepare a draft ABP and follow the relevant steps set out in its public consultation policy (i.e. consultation for at least 21 calendar days).

Section 123(4)(a) of the Act requires that publication of a notice in a newspaper circulating in the area informing the public of the preparation of the draft annual business plan and inviting interested persons to attend:

- i. A public meeting which must be held at least 21 days after the publication of the notice; or
- ii. A meeting of the council at which members of the public may ask questions and make submissions for a period of at least one hour.

As group meetings may still be restricted due to the COVID-19 pandemic, the Minister for Local Government has gazetted the *Public Health Emergency: Public Access and Public Consultation Notice (No 2) 2020* to remove the “public meeting” requirement from the Act. On 18 February 2021, the LGA advised that this direction is still in force, however councils may choose to hold a public meeting by resolution provided there is adherence to all COVID-19 related State Government public health and emergency directions, regulations or legislation.

Section 123(7) of the Act requires that each budget of council must:

- a) Be considered in conjunction with the council’s ABP (and must be consistent with that plan); and
- b) Be adopted by the council after the council has adopted its ABP.

Part 2 of the Regulations sets out what financial information must be included as well as the required formats.

Suspension of Meeting Procedures

Regulation 20 of the *Local Government (Procedures at Meetings) Regulations 2013*, as contained in Council’s *Code of Practice for Council Meeting Procedures*, provides for the Presiding Member, with the approval of two-thirds of the Members at the meeting, to suspend the prescribed procedures that apply to Council meetings.

Details of the reason for, and period of, the suspension must be minuted and for the duration a quorum must be maintained and no motions (other than to end the suspension) can be moved. The suspension will come to an end when determined by the Presiding Member or if resolved by two-thirds of the Members present.

Council may determine to suspend meeting procedure utilising the above provisions to facilitate a less formal discussion of the issues raised.

➤ **Risk Management Implications**

Preparing and adopting an ABP as required by the Act and Regulations will assist in mitigating the risk of:

Inability to discharge role and functions of a local government entity leading to a breach of legislation and loss of stakeholder confidence.

Inherent Risk	Residual Risk	Target Risk
Extreme (5C)	High (5E)	High (5E)

The ABP is one of many existing controls to manage this risk and therefore there is no proposed reduction in the Target Risk Rating from this item.

The ABP ensures that financial resources are deployed in areas that align with Council’s Strategic Management Plans, are affordable and support Council’s LTFP.

➤ **Financial and Resource Implications**

The ABP sets out the priorities and application of the Council's resources over the next financial year. The ABP has been developed to be consistent with the Strategic Plan, LTFP and AMP.

The finalisation of the ABP document will be primarily produced internally using mainly existing staff resources. External costs will be associated with activities such as the design and printing of the final copy and any promotional costs related to the public consultation.

➤ **Customer Service and Community/Cultural Implications**

The ABP provides transparency for the community regarding Council's plans for the next financial year. It highlights key goals and objectives and the strategies to achieve these objectives.

➤ **Sustainability Implications**

The Council's sustainability (financial, social and environmental) is a key consideration in the development of the ABP.

➤ **Engagement/Consultation conducted in the development of the report**

Council Committees: The draft ABP was presented to the Audit Committee at the 19 April 2021 meeting in their capacity as advisors to Council on the consistency and adequacy of the plan in the context of maintaining financial sustainability.

Council Workshops: Strategic initiatives included within the ABP were discussed in the Long Term Financial Plan workshop on 30 January 2021. An ABP and budget workshop was held on 26 March 2021 to discuss key budget elements and other related topics. A further workshop was held on 13 April 2021 to further discuss the ABP draft, rating policy and consultation process. The draft ABP was endorsed for public consultation at the 27 April 2021 Council meeting.

Advisory Groups: Strategic initiatives will have been discussed by the various advisory groups throughout the development of the LTFP and ABP.

Administration: All directors and function owners across the organisation have provided input into the development of the Plan.

The Communication, Engagement & Events Department facilitated the public consultation process.

External Agencies: The service delivery and budget implications of each of the regional subsidiaries have been considered in the development of the ABP and budget.

Community: LTFP Community Consultation feedback was considered during the drafting of the ABP.

Consultation on the draft ABP was undertaken in accordance with Section 122 of the Act and Council's Public Consultation Policy over the period 5 May until 26 May 2021. The consultation provided an opportunity for the Community to provide feedback via hardcopy and online survey response as well as providing submissions by email, letter, phone contact, or in person at the ordinary Council meeting, Tuesday 25 May, 6:30 - 7:30pm at the Stirling Council Chamber.

2. BACKGROUND

The ABP and Budget are legislative requirements under the Act. The ABP is a key element of *Council's Corporate Planning and Performance Framework*.

The ABP has been developed to align to the Strategic Plan, LTFP and AMP. Council resolutions, staff and community feedback, and risk assessments have also informed projects and programs included in the ABP.

Strategic initiatives included within the ABP were discussed in the LTFP workshop on 30 January 2021. An ABP and budget workshop was held on 26 March 2021 to discuss key budget elements and other related topics. The focus in developing the initiatives and budget has been on:

- continued recovery and renewal following the impacts of bushfires and COVID-19,
- continuing to deliver on our strategic plan goals, and
- aligning as close as possible to our LTFP

From this a proposed rate increase of 2.5% (CPI plus 1%) was used for modelling to maintain the financial sustainability of the Council and allow funding of the proposed strategic initiatives.

The draft ABP was presented to Council at their 27 April 2021 meeting where it was resolved:

12.4 2021-22 Annual Business Plan and Budget Consultation

Moved Cr Malcolm Herrmann
S/- Cr Kirsty Parkin

72/21

Council resolves:

1. That the report be received and noted
2. To endorse the draft *Annual Business Plan 2021-22 (ABP)*, as contained in Appendix 1 (including commentary and budgetary amendments arising from the resolution for item 12.2 in the 27 April 2021 agenda) for community consultation in accordance with Section 123 of the *Local Government Act 1999*.
3. That, notwithstanding the terms of Council's *Public Consultation Policy* (as modified on account of the making of the Public Access and Public Consultation Notice (No 2) 2020), Council determines that it will hold a public meeting as part of its consultation activities with respect to the draft annual business plan and budget for 2021-22.
4. That the CEO be authorised to:
 - a. arrange for the holding of such a meeting;
 - b. provide notice to the public of the meeting in such manner and form as they see fit; and
 - c. cancel entirely or defer the holding of the meeting in the event it cannot be accommodated in line with relevant State Government public health/emergency directions, regulations or legislation related to COVID-19
5. That the CEO be authorised to:
 - a. Make any formatting, nomenclature or other minor changes to the Plan prior to being released for public consultation and
 - b. Determine the consultation timings, media and processes while ensuring consistency and compliance with the provisions of applicable legislation and Council's *Public Consultation Policy*.

Carried Unanimously

Consultation on the ABP was undertaken in accordance with Section 122 of the Act and Council's *Public Consultation Policy* over the period 5 - 26 May 2021. The consultation provided an opportunity for the community to provide feedback via hardcopy and online survey response as well as providing submissions by email, letter, phone contact, or in person at the ordinary Council meeting, Tuesday 25 May, 6:30 - 7:30pm at the Stirling Council Chamber.

The opportunity to provide feedback was promoted through a number of channels including:

- Advertisement in the local Courier and the Weekender Herald
- Hills Voice: your Adelaide Hills e-Newsletter
- District signage (12 corflutes on roadsides spread across the district at key locations)
- AHC social medial (Facebook, Twitter)
- My local services app – banner carousel
- Email Footer
- Digital TV Screens at the Stirling Library
- Direct emails to key stakeholder and community lists including businesses, general Have Your Say Engagement Platform registrations, previous Respondents to similar

consultations and those identifying an interest in a variety of different aspects of Council areas and registered in the EHQ platform.

- Displays including topical posters, flyers and hardcopy feedback forms were set up at customer service centres, libraries and community hubs.

3. ANALYSIS

The Outcomes Report (**Appendix 1**) provides an in depth analysis of consultation on the draft ABP. A summary of the key points are as follows:

Feedback was received from 85 respondents by the following channels:

- 71 - Online surveys
- 2 - Hardcopy surveys
- 10 - Written responses (via email or letter submission)
- 2 - Social media comments

No members of the public attended the Council meeting on 25 May 2021 to provide feedback on the ABP.

During consultation, staff have further reviewed the ABP and provided suggested changes to the document. These suggestions have also been incorporated into this report and the *Recommendation for changes to the ABP* section below.

Survey results

Of those who completed the survey:

- 93% identified as being a local resident or ratepayer in the Adelaide Hills
- Respondents resided in 28 AHC suburbs/townships
- 40% read the ABP in detail, 48% had a quick look at the ABP and 12% did not read the ABP.

The overall impression of the ABP was:

- 39.7% (n=29) of Respondents were either very happy or happy with the Draft Annual Business Plan
- 34.2% (n=25) said they had a neutral impression
- 26% (n=19) of Respondents were either unhappy or very unhappy with the Draft Annual Business Plan.

Survey respondents were asked to rate their feelings regarding the different sections of the ABP. The results and comments in these sections were fairly balanced and provided some good insights and suggestions. The full verbatim comments and responses from Council are provided in Appendix B of the Outcomes Report (**Appendix 1**).

Key themes in feedback

The main topics discussed in comments and submissions from the community were on the following:

- Roads and parking – requests for upgrades and better management of specific areas
- Footpaths – general comments that more are needed and requests for specific footpaths

- Waste – particularly around the request for increased green waste services
- Accessibility – happy that we have the accessibility and access strategy in place. Some comments that more infrastructure (particularly footpaths) are needed for better accessibility of elderly and disabled throughout the community.
- Equity of services – some comments that townships received more services than others. Also that the plan seemed to favour some townships over others.
- Fires and climate change – support for continued management of bushfire and emergency management. Comments that more is needed for climate change and for managing bushfire. It's also noted that there has been an increase in commentary on the environment and climate change this year than previously.
- Rates and budget – generally increase in rates and the overall budget was not popular and that more work needs to be done in savings to decrease Council's spending. It should be noted that while the increase is not popular, there are still many requests from the same respondents for increases in services and infrastructure.
- Development and planning – comments around service levels and the need to better balance development needs of the community. Comments varied but were ultimately fairly balanced between Council needs more progressive attitudes to development while others saying we need more control on development to better suit our environment and townships.
- Playgrounds, sport and recreation – desire for more play spaces and more opportunities for recreation such as trails and parks.
- ABP format – some areas of the plan have comments that are confusing, or would like to have more information on – such as the strategic initiatives. Some of these changes can be made, but many we will need to look at as part of developing next year's plan.

Questions on possible changes to services, fees and charges

Topic 1: Charges for European wasp nest removal.

The majority of respondents to this survey (84%) indicated that Council should continue to provide this European Wasp eradication service and approximately 54% would be willing to pay \$50 for this.

The Administration recommends that the ABP be amended to incorporate a co-contribution regime for this service. Doing so will result in a \$50 fee being included in the Council's Fees and Charges Register.

Topic 2: 50% contribution fee for hard waste and mattress collection

The majority of respondents (84%) indicated hard waste collection services should continue.

- 44% agreed with the fee for hard waste (9% not sure, 47% disagree)
- 52% agreed with the fee for mattresses (9% not sure, 39% disagree)
- 45% would pay the fee for service (20% not sure, 35% would not use service)

The opinions on the contribution fee was fairly balanced, and as such Administration does not recommend any changes to the ABP as a result.

Topic 3: Increase in Green waste free drop off days

Results on this question supported the increase in service for Green Waste, and as such no further adjustments will be needed to the ABP.

- 56% supported the increased
- 27% were neutral on the topic
- 17% did not support the increase

Other recommendations for changes to the ABP

1. Removal of two strategic initiatives which are now in their second year and relate specifically to staff member wages. The change is an administrative one only as the amounts will remain in the operational budgets, but will no longer be listed as an initiative and reported on each quarter in the performance report. These are:
 - a. B4008 – Combined maintenance team for playgrounds/ park furniture/ cemeteries
 - b. E1001 – Economic Development Officer
2. Addition of a new strategic initiative under the Economy Goal to “Undertake an expression of interest process for ascertaining the level of interest and viability of free-camping sites in the district”. While not direct feedback from the community consultation itself, this concept has been advocated by community groups and tourism industry participants in recent times.
3. Include the “Rate in the dollar” table in the budget pages which may assist to show how rates are calculated.
4. Small wording changes to various sections or titles of initiatives to improve reader understanding.

4. OPTIONS

Council has the following options:

- I. To receive and note the feedback received during the *draft 2021-22 Annual Business Plan* community consultation
- II. To endorse the recommended changes to the *draft 2021-21 Annual Business Plan* resulting from community consultation (Recommended)
- III. To otherwise amend the *draft 2021-22 Annual Business Plan* in response to community consultation
- IV. To not endorse the recommended changes to the *draft 2021-21 Annual Business Plan* resulting from community consultation (Not Recommended)

5. APPENDICES

- (1) *Annual Business Plan 2021-22 Community Outcomes Report*

Appendix 1

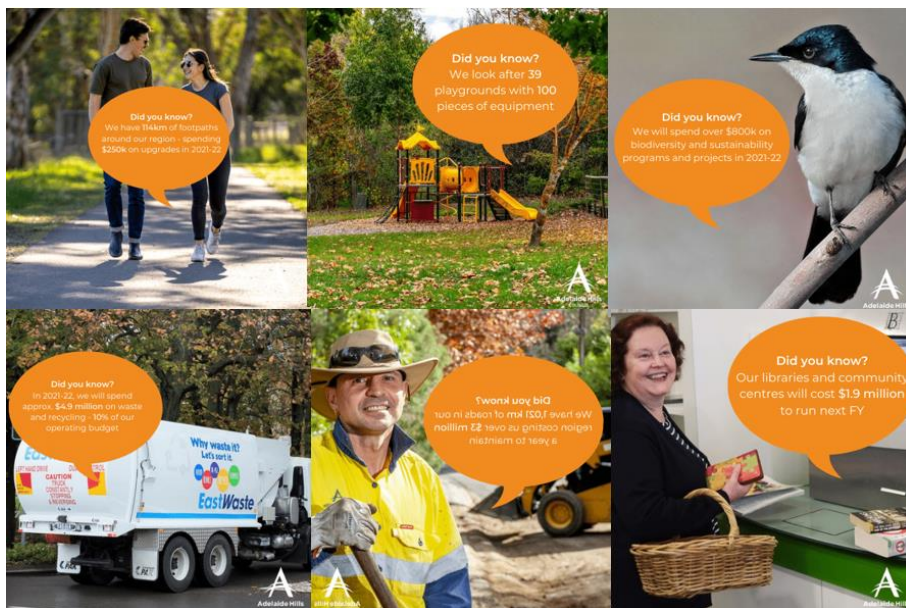
*Draft Annual Business Plan 2021-22
Community Engagement Outcomes Report*

2021

Adelaide Hills Council

engage.sa.gov.au

Draft Annual Business Plan 2021-22



Community Engagement Outcomes Report

June 2021

TABLE OF CONTENTS

Contents

1	INTRODUCTION.....	3
2	KEY FINDINGS.....	4
3	SUMMARY OF ENGAGEMENT	6
3.1	Background.....	6
3.2	Community Engagement Strategy.....	7
3.3	Engagement Approach.....	7
3.4	Distribution and Promotion.....	7
4	PARTICIPANTS.....	11
4.1	Participation Rate	11
4.2	Participant Characteristics.....	12
5	SURVEY FEEDBACK.....	15
5.1	Who Read the Draft Annual Business Plan.....	15
5.2	Goals and Strategic Initiatives – Functional Built Environment.....	15
5.3	Goals and Strategic Initiatives – Community Wellbeing	16
5.4	Goals and Strategic Initiatives – A Prosperous Economy	18
5.5	Goals and Strategic Initiatives – A Valued Natural Environment	19
5.6	Goals and Strategic Initiatives – A Progressive Organisation.....	20
5.7	Proposed Operating Budget	21
5.8	Capital Works Program	23
5.9	Rates.....	23
5.10	Changes to Services, Fees and Charges for Consideration	25
5.11	Overall Impression of Draft Annual Business Plan	29
6	EMAIL AND WRITTEN FEEDBACK	30
7	SOCIAL MEDIA FEEDBACK	31
8	PRESENTATION OF FEEDBACK AT COUNCIL MEETING.....	31
9	Council Response to Community Feedback.....	31
10	CONCLUSION.....	32
	Appendix A – Information Provided and Feedback Form	33
	Appendix B – Verbatim comments from online surveys.....	Error! Bookmark not defined.
	Appendix C – Emails and Written Feedback.....	118
	Appendix D - Social Media Posts.....	Error! Bookmark not defined.

1 INTRODUCTION

This report presents the qualitative and quantitative feedback from the engagement with the community conducted from 5 May to 26 May 2021 regarding Council's Draft Annual Business Plan 2021-22.

This report will be presented to Council on 8 June 2021 and made available to those who participated in the consultation on Council's Have Your Say Engagement Platform after the final Annual Business Plan is adopted on 29 June 2021.

The consultation comprised an opportunity for the Community to provide feedback via hardcopy and online survey response as well as providing submissions by email, letter, phone contact or in person at the ordinary Council meeting, Tuesday 25 May, 6:30 - 7:30pm at the Stirling Council Chamber. A copy of information provided on Councils Have Your Say Engagement Platform and feedback form is available in Appendix A.

There were a total of 85 Participants providing feedback on Council's Draft Annual Business Plan. 73 Respondents provided their feedback on the Draft Annual Business Plan by survey (71 Online and 2 hardcopy). A further 10 participants provided a response by email and 2 via social media comment. One late submission as an email was also received and has been included in Appendix C only.

Verbatim comments received through online surveys in relation to the Draft Annual Business Plan 2021-22 are provided in Appendix B.

Email submissions are provided in Appendix C.

Social media posts are provided in Appendix D.

A significant increase in respondents has been noted this financial year and is likely the result of increased targeted promotion and the more specific nature of the feedback form which was designed to lead participants through key elements of the Draft Annual Business Plan with multiple closed questions and some open questions. The feedback form also provided educational opportunities to provide members of the community with clearer details as to what services, projects and programs their rates supports.

As a result of this increased feedback there has been a significant increase in feedback to analyse and report back to Council.

2 KEY FINDINGS

The key findings from the consultation are:

- A total of 85 participants provided feedback on Council's Draft Annual Business Plan.
- 93% (n=68) of Respondents were either Ratepayers/Residents or Business owners in the Adelaide Hills Council area.
- Respondents resided in 30 AHC suburbs/townships and two Respondents resided in suburbs outside of the AHC area.
- 88% (n=64) of Respondents had either read the Draft Annual Business Plan 2021-22 in detail or at least had a glance at it.
- 73.9% (n=54) of Respondents either had a neutral, happy or very happy feeling with their overall impression of the Draft Annual Business Plan 2021-22.
- Programs, projects and services under each of Council's goals and strategic initiatives were rated good to excellent by the following percentage of Respondents:
 - 76% for a Functional built environment
 - 70.5% for Community wellbeing
 - 74% for a prosperous economy
 - 62.3% for a valued natural environment
 - 55.3% for a progressive organisation
- 67% of Respondents either had a neutral feeling in regard to the proposed operating budget or supported to strongly supported it.
- The top 3 comments on the Capital Works program were in regard to the need to spend more on roads, need for new footpaths and better management of existing footpaths and general positive feedback towards the program as a whole.
- 56% of Respondents either supported, strongly supported or had a neutral feeling towards the proposed general rate increase of 2.5%.
- 84% of Respondents want Council to continue the European wasp nest service. While only 46% feel Council should charge a fee for this service 54% said they would use it if there was a \$50 fee. A key issue raised was that if the service was not provided there could be an increase in wasps.
- Although only 43% of Respondents indicated that they had used the hard waste and/or mattress service provided by Council, 84% said Council should keep the

service going. 44% of Respondents said Council should introduce a 50% contribution fee for hard waste and 49% of Respondents said Council should introduce a 50% contribution fee for mattress collection. 45% of Respondents said they would use the service if there was a fee. A key concern raised by 12 Respondents was that if the service has a fee, illegal dumping may increase which may cost the Council more to manage.

- The green organic service proposed allowing for fortnightly free drop off was supported to strongly supported by 52% of Respondents. An additional 25% of Respondents had a neutral feeling about the proposal.

3 SUMMARY OF ENGAGEMENT

3.1 BACKGROUND

Each year Council develops an Annual Business Plan (ABP) which is a requirement of the *Local Government Act 1999*. It is updated annually and details the programs, projects and services proposed to be delivered to the community in the next financial year and how these will be funded.

The focus in 2021-22 is on supporting the Adelaide Hills community, environment and economy to recover and strengthen through the challenges it continues to face from bushfires and COVID-19. Additional focus and investment on tree management will help manage the ongoing risks and requests across the large and diverse region.

The plan and budget aligns with Council's Long Term Financial Plan, Strategic Plan and Asset Management Plans each of which are consulted on with the community prior to their adoption.

The budget maintains a sustainable path despite the continuing challenges of bushfires and COVID-19. Success in securing grant funding as well as funding from different tiers of Government to drive economic development, recovery support and investment in the community, has provided Council with a higher than normal operating surplus next financial year. Successful Grants include one for further development to the FABRIK Arts and Heritage Hub at Lobethal, and one for various development projects under the "Local Roads and Community Infrastructure Program".

Rate revenue accounts for approximately 80% of Council's operating income and rates are calculated on the capital value of properties. These valuations are undertaken by the Office of the Valuer-General. The Valuer General recently completed a revaluation exercise of properties in the Adelaide Hills Council area. This is likely to result in many rate assessments experiencing a change in rates payable higher or lower than the average rate increase proposed.

Council has modified the rate capping strategy to try to lessen the impact of the revaluations on residents.

The draft budget for 2021-22 is based on a rate increase of 2.5% and estimated growth of 1.0%. For an average value residential property, this equates to an annual increase of approximately \$50. Rate increases may vary from the average where there has been new development, capital improvements or other significant change to the value of the property. Residents and Ratepayers had the opportunity to be informed of the above considerations and assist in finalising the plan by providing feedback.

3.2 COMMUNITY ENGAGEMENT STRATEGY

A community engagement strategy was developed and consultation was undertaken with the Community over 21 days from Wednesday 5 May to 5pm, Wednesday 26 May 2021.

Consultation was undertaken in accordance with Section 122 of the *Local Government Act 1999* and Council's Public Consultation Policy.

3.3 ENGAGEMENT APPROACH

Council's engagement approach aimed to collect and collate community feedback about how people feel about various aspects of the Draft Annual Business Plan 2021-22 (ABP or the Plan) including considerations and concerns. Feedback could be provided via an online or hardcopy survey, email, mail or phone.

A survey was developed which contained 23 questions (some with multiple parts), including both closed and open style questions. Questions were designed to lead participants through key elements of the Plan to assist them to more easily review and understand the many elements of the Plan.

Anyone could participate in the survey which was made available online and in hard copy at our customer service centres, libraries and community hubs including Aldgate Community Centre, Norton Summit Community Centre and Fabrik at Lobethal.

A copy of the survey questions is included in Appendix A.

3.4 DISTRIBUTION AND PROMOTION

The opportunity to provide feedback was promoted through a number of channels including:

- Advertisement in the local Courier and the Weekender Herald
- Hills Voice: your Adelaide Hills e-Newsletter
- District signage (12 corflutes on roadsides spread across the district at key locations)
- AHC social medial (Facebook, Twitter)
- My local services app – banner carousel
- Email Footer
- Digital TV Screens at the Stirling Library

- Direct emails to key stakeholder and community lists including businesses, general Have Your Say Engagement Platform registrations, previous Respondents to similar consultations and those identifying an interest in a variety of different aspects of Council areas and registered in the EHQ platform.
- Displays including topical posters, flyers and hardcopy feedback forms were set up at customer service centres, libraries and community hubs.

Email promotion statistics are presented below:

<p>5 May 2021 Campaign Monitor Eblast – General Email 556 Unique opens (1,375 opens to date) 35.08% of all recipients opened so far 15.47% (86 people) clicked a link</p>	<p>10 May 2021 Campaign Monitor E-blast – General Email (869 EHQ previous participants not registered) 378 Unique Opens 44.95% of all recipients opened so far 22.49% (85 people) clicked a link</p>
<p>11 May 2021 Campaign Monitor E-blast – Community and sports groups 85 Unique Opens 43.37% of all recipients opened so far 22.35% (19 people) clicked a link</p>	<p>13 May 2021 Campaign Monitor E-blast – Business email 1,371 Unique Opens 21.48% of all recipients opened so far 6.56% (90 people) clicked a link</p>
<p>13 May 2021 Hills Voice: your Adelaide Hills (eNews) Have Your Say: Annual Business Plan 2021-22 1,245 unique opens (33.69%) 19 unique click throughs</p>	<p>20 May 2021 Campaign Monitor E-blast – Green waste and green organics previous participants 83 unique opens 39.52% of recipients opened so far 23 unique click throughs</p>
<p>10 May 2021 Engagement HQ Platform 237 registrants with relevant interests 108 unique opens (45.2%) 23 unique click throughs to EHQ (9.6%)</p>	<p>20 May 2021 Engagement HQ Platform 1974 registrants active EHQ registrants 679 unique opens (32.8%) 122 unique click throughs to EHQ (5.9%)</p>

Social media promotion statistics are presented below:

<p>5 May 2021 Facebook Consultation on the Annual Business Plan is now open 942 people reached 30 engagements 6 likes</p>	<p>5 May 2021 Twitter Consultation on the Annual Business Plan is now open 190 people reached 6 total engagements</p>
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<p>5 May 2021 Instagram 14 likes 2 shares 2 profile visits 2 website clicks 260 people reached</p>	<p>6 May 2021 Facebook Have Your Say on our Annual Business Plan – biodiversity and sustainability 340 people reached 1 engagement 1 like</p>
<p>6 May 2021 Twitter Have Your Say on our Annual Business Plan – biodiversity and sustainability 124 people reached 0 engagement</p>	<p>7 May 2021 Linkedin Consultation on the Annual Business Plan is now open 8 likes 11 clicks 418 people reached</p>
<p>10 May 2021 Facebook Have your say on our Annual Business Plan – Play spaces 707 people reached 42 engagements 6 likes 4 comments (incl. responses from AHC) 1 share</p>	<p>10 May 2021 Twitter Have your say on our Annual Business Plan – Play spaces 159 people reached 0 engagement</p>
<p>15 May 2021 Twitter Have your say on our Annual Business plan – roads 144 people reached 2 total engagements</p>	<p>15 May 2021 Facebook Have your say on our Annual Business Plan – roads 507 people reached 8 engagements 6 likes</p>
<p>18 May 2021 Twitter Have Your Say on our Annual Business Plan – libraries and community centres 172 people reached 1 total engagement</p>	<p>18 May 2021 Facebook Have Your Say on our Annual Business Plan – libraries and community centres 515 people reached 7 engagements 6 likes</p>
<p>22 May 2021 Facebook Have your say on our Annual Business Plan – footpaths 1,657 people reached 17 engagements 4 likes 4 shares</p>	<p>22 May 2021 Twitter Have your say on our Annual Business Plan – footpaths 113 people reached 1 total engagement</p>

<p>24 May 2021 Facebook Have your say on our Annual Business Plan – only a few days to go! 664 people reached 16 engagements 4 shares</p>	<p>24 May 2021 Twitter Have your say on our Annual Business Plan – only a few days to go! 122 people reached 2 total engagements</p>
<p>24 May 2021 Linkedin Have your say on our Annual Business Plan – only a few way to go! 196 people reached</p>	<p>25 May 2021 Facebook Have your say on our Annual Business plan – consultation closes tomorrow 658 people reached 11 engagements 2 likes 2 shares</p>
<p>25 May 2021 Twitter Have your say on our Annual Business Plan – consultation closes tomorrow 1 retweet 215 people reached 2 total engagements</p>	<p>25 May 2021 Instagram Have your say on our Annual Business Plan – consultation closes tomorrow 221 people reached</p>

4 PARTICIPANTS

This section provides details about participation during the engagement period and demographic information about Respondents who completed a survey.

Participants are considered to be those who were not only aware of and informed about the consultation process but who also chose to provide their feedback. The number of aware and informed people who chose not to provide feedback is presented within the table below:

Table 1 Aware, informed and engaged community

	Email	Social Media	EHQ Platform
Aware <i>Sighted information that the consultation was open</i>	4505	8324	405
Informed <i>Accessed information via visiting multiple sites or downloading information</i>	467	185	168
Engaged <i>Provided feedback</i>	Within EHQ Platform		71

4.1 PARTICIPATION RATE

The following table displays the level of engaged participation.

Table 2 Level of Participation

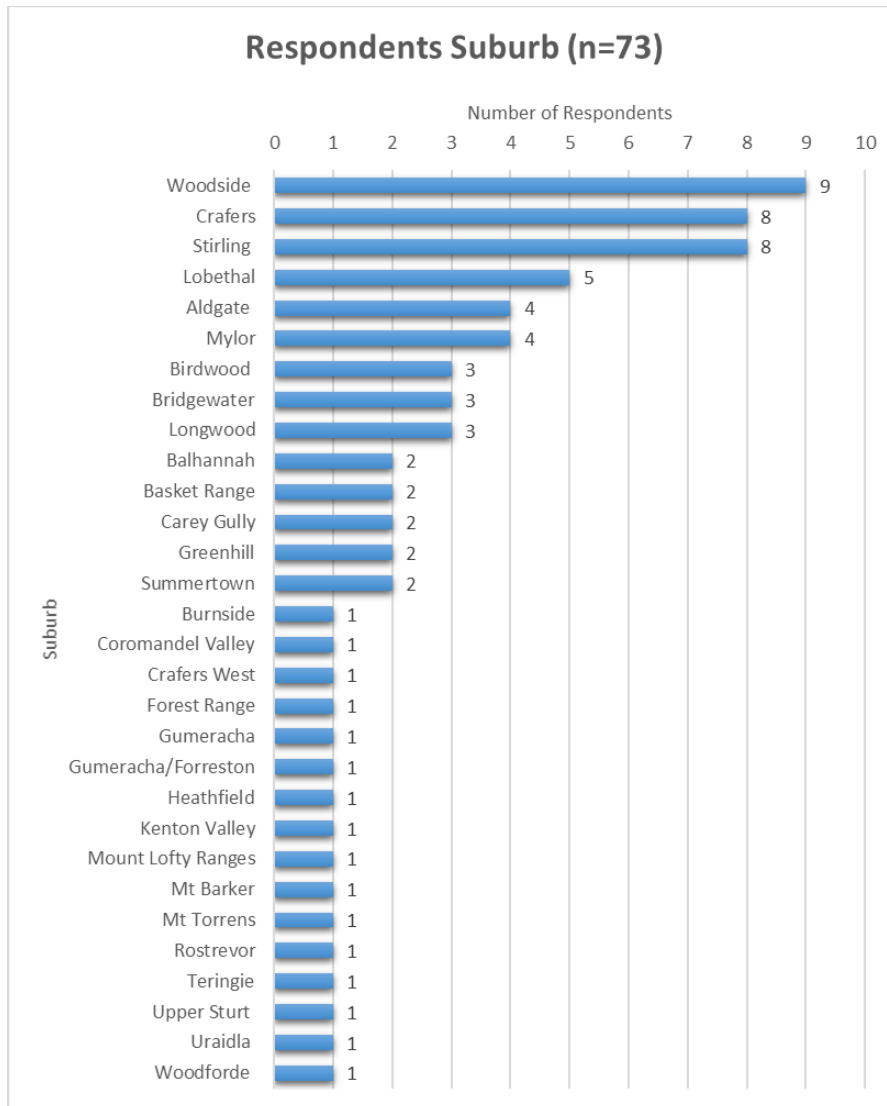
Activity	Number Participating
Online surveys	71
Hardcopy survey	2
Written response –email, letter, submission	10
Social media comment	2
TOTAL CONSULTATION PARTICIPATION	85

4.2 PARTICIPANT CHARACTERISTICS

Demographic data was collected from Respondents on the Suburb/township in which they lived, their age and whether they identified as a Resident/Ratepayer of AHC, Business Owner in AHC or other.

Respondents Suburb

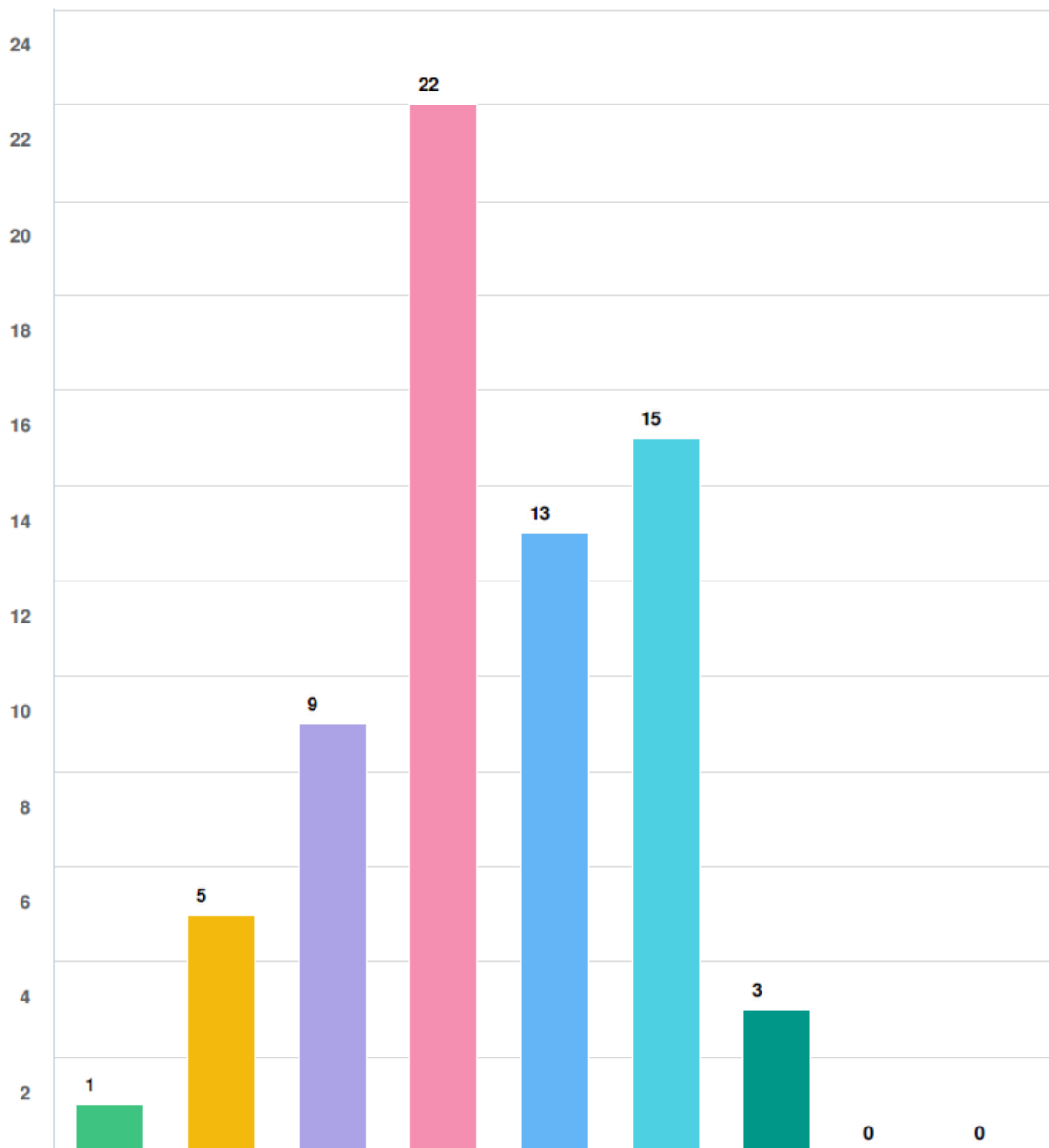
12% (n=9) of Respondents came from Woodside; a further 11% of Respondents came from Crafers (n=8) and 11% from Stirling (n=8); 7% (n=5) from Lobethal; 6% (n=4) came from Aldgate and 6% (n=4) from Mylor. Additional suburbs represented are presented below with 1 to 3 Respondents from each. 30 suburbs were represented in total. Two Respondents and their suburbs were outside of the Adelaide Hills Council area.



An additional two suburbs were represented via email feedback including Oakbank and Woodside.

Respondents Age

Respondents had the option to provide their age bracket. Of the 73 survey Respondents 68 provided their age bracket. As presented below ages varied from under 18 (n=1) and 25 to 84 years old (n=67). The highest response was from the 45 to 54 year olds (n=22).



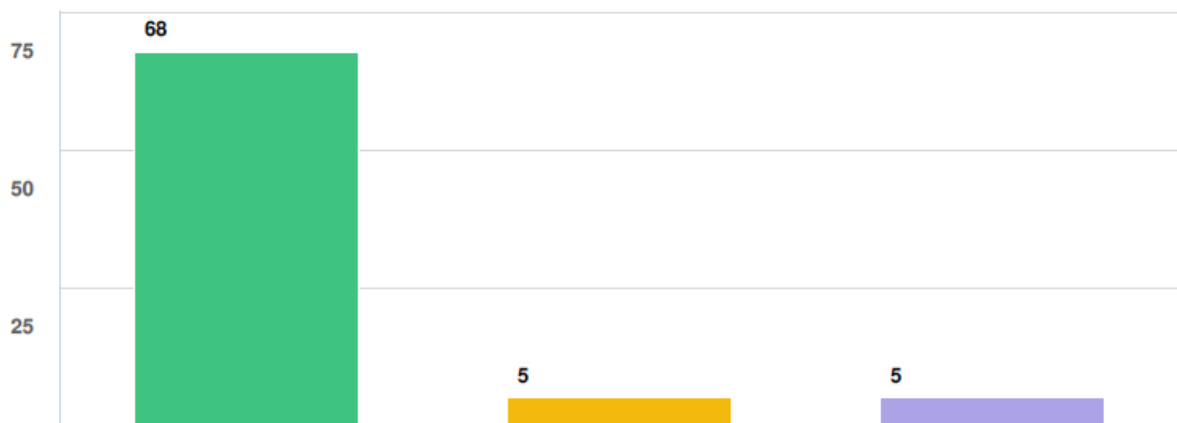
Question options

- Under 18
 ● 25 - 34 years
 ● 35 - 44 years
 ● 45 - 54 years
 ● 55 - 64 years
 ● 65 - 74 years
- 75 - 84 years
 ● 18 - 24 years
 ● Over 85

Respondents Identity

Who Respondents identified themselves as was a mandatory question and therefore all 73 Respondents provided a response. 5 Respondents identified themselves as both a Ratepayer / Resident and Business Owner.

- 93% (n=68) of survey Respondents were Ratepayers/Residents of Adelaide Hills Council.
- 7% (n=5) of survey Respondents were business owners in Adelaide Hills Council. (*These same Respondents also identified themselves as Ratepayers/Residents of Adelaide Hills Council*).
- 7% (n=5) of survey Respondents selected 'Other' and represented a community and/or volunteer group, high school student, association and Mt Barker Council resident associated with AHC township.



Question options

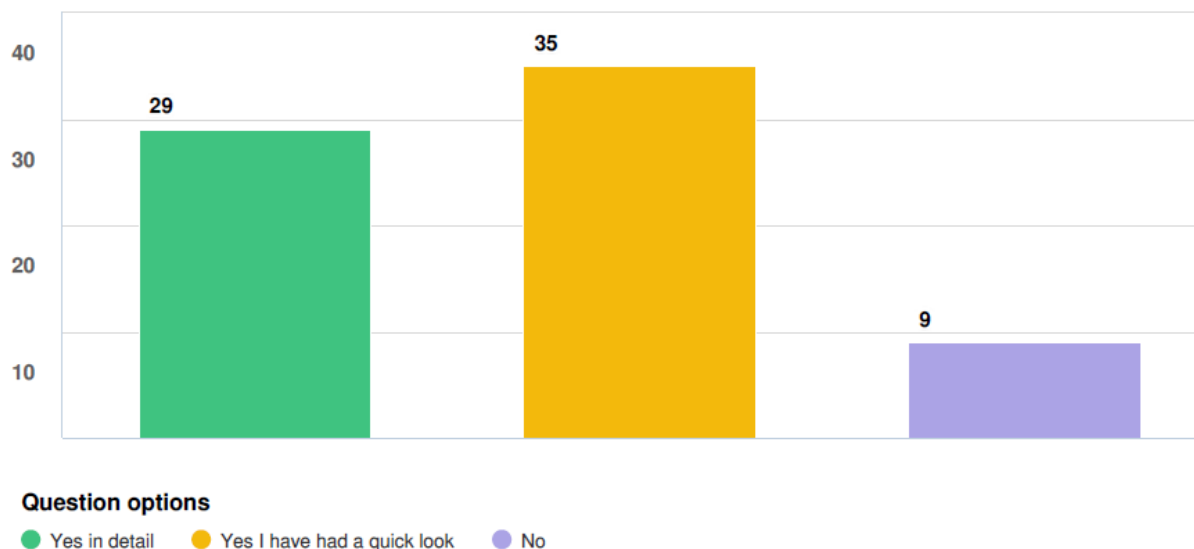
- Ratepayer / Resident of AHC
- Business Owner in AHC
- Other (please specify)

5 SURVEY FEEDBACK

73 survey responses were received as part of this consultation (71 online and 2 hardcopy). Analysis of each question in the survey on the Draft Annual Business Plan is provided below.

5.1 WHO READ THE DRAFT ANNUAL BUSINESS PLAN

Respondents were asked if they had read the Draft Annual Business Plan. This was a mandatory question with 73 Respondents. As presented below 40% (n=29) of Respondents said they had read the Draft Annual Business Plan in detail while 48% (n=35) said they had a quick look. 12% (n=9) of Respondents who provided response did not read the Draft Annual Business Plan.



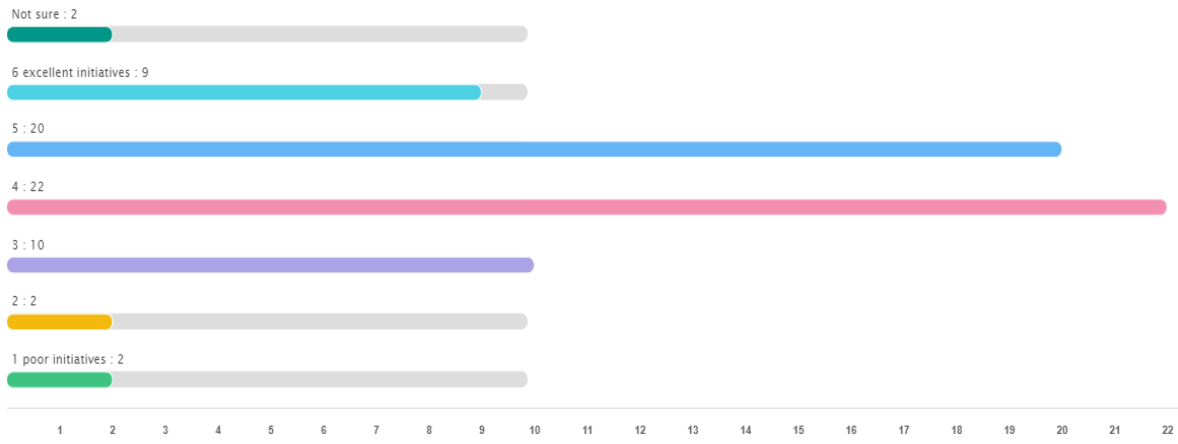
A base level of information and links to direct sections of the Draft Annual Business Plan was provided with each of the questions asked in the survey. This allowed Respondents to have a basic level of understanding of the Plans contents without having read the full Plan.

5.2 GOALS AND STRATEGIC INITIATIVES – FUNCTIONAL BUILT ENVIRONMENT

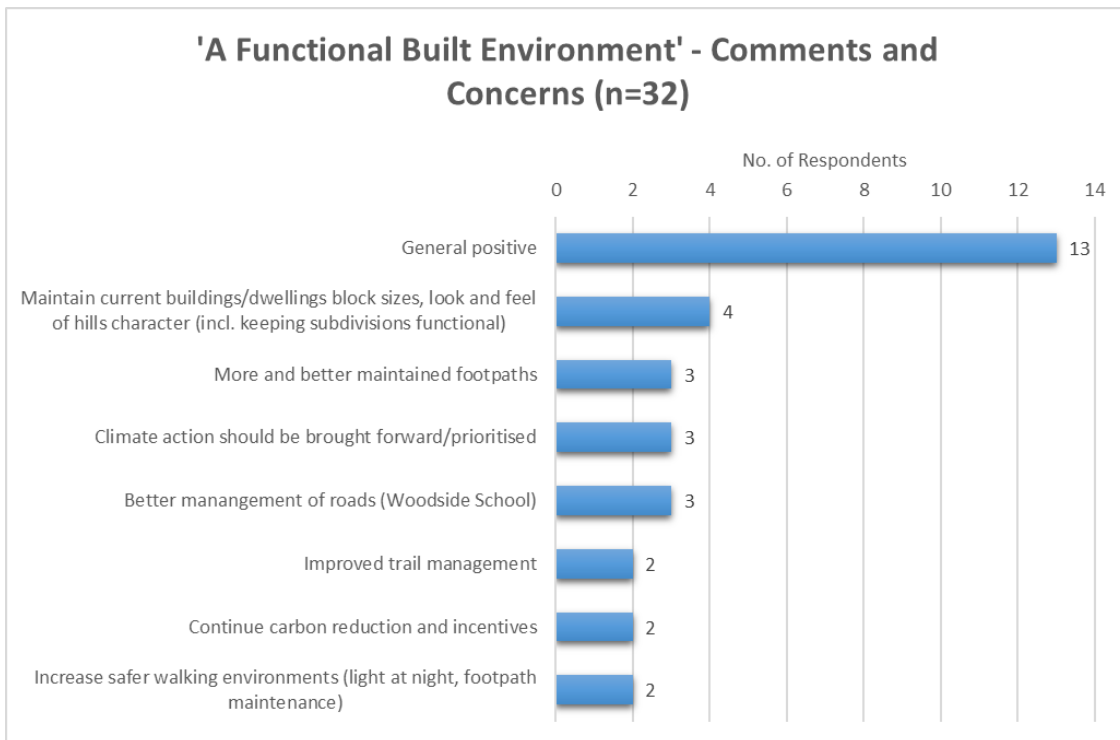
Respondents were asked how they would rate our programs, projects, services and strategic initiatives under our 'Functional Built Environment' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

There were 67 Respondents providing response to this question. Respondents indicated the following:

- 76% (n=51) thought initiatives were good to excellent.
- 21% (n=14) thought initiatives were not very good to poor
- 3% (n=2) were not sure.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Functional Built Environment'. 32 Respondents provided comment. Comments provided by more than 1 Respondent are presented below.



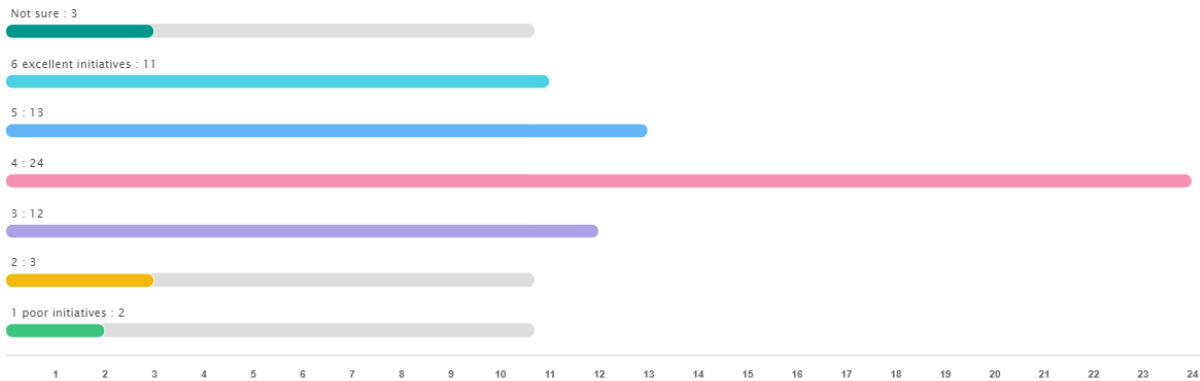
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.3 GOALS AND STRATEGIC INITIATIVES – COMMUNITY WELLBEING

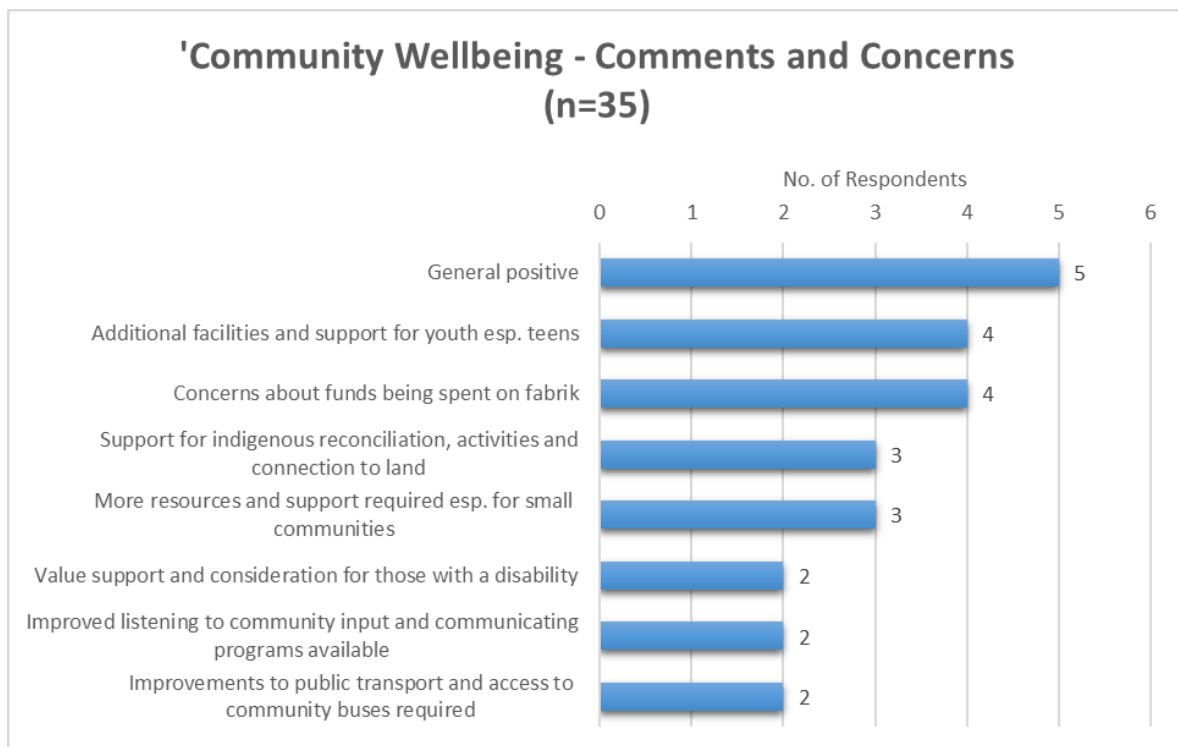
Respondents were asked how they would rate our programs, projects, services and strategic initiatives under our 'Community Wellbeing' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

There were 68 Respondents providing response to this question. Respondents indicated the following:

- 70.5% (n=48) thought initiatives were good to excellent.
- 25% (n=17) thought initiatives were not very good to poor
- 4.5% (n=3) were not sure.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'Community Wellbeing'. 35 Respondents provided comment. Comments provided by more than 1 Respondent are presented below.



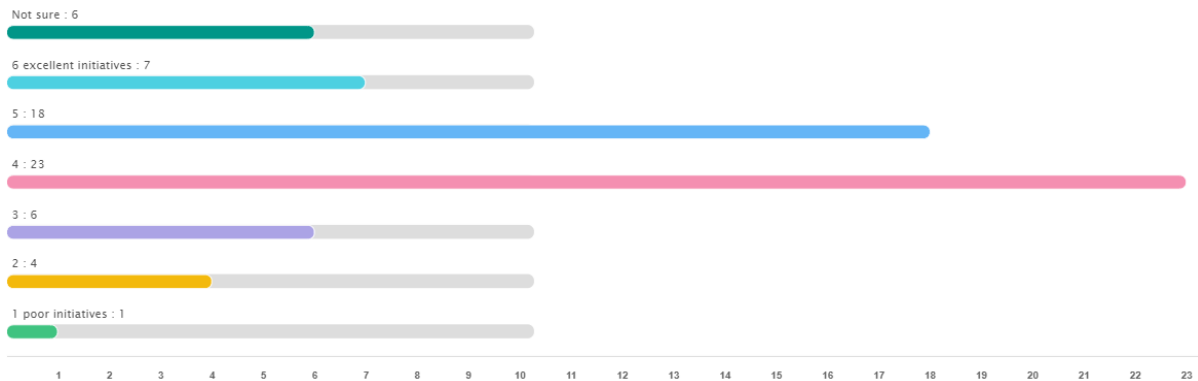
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.4 GOALS AND STRATEGIC INITIATIVES – A PROSPEROUS ECONOMY

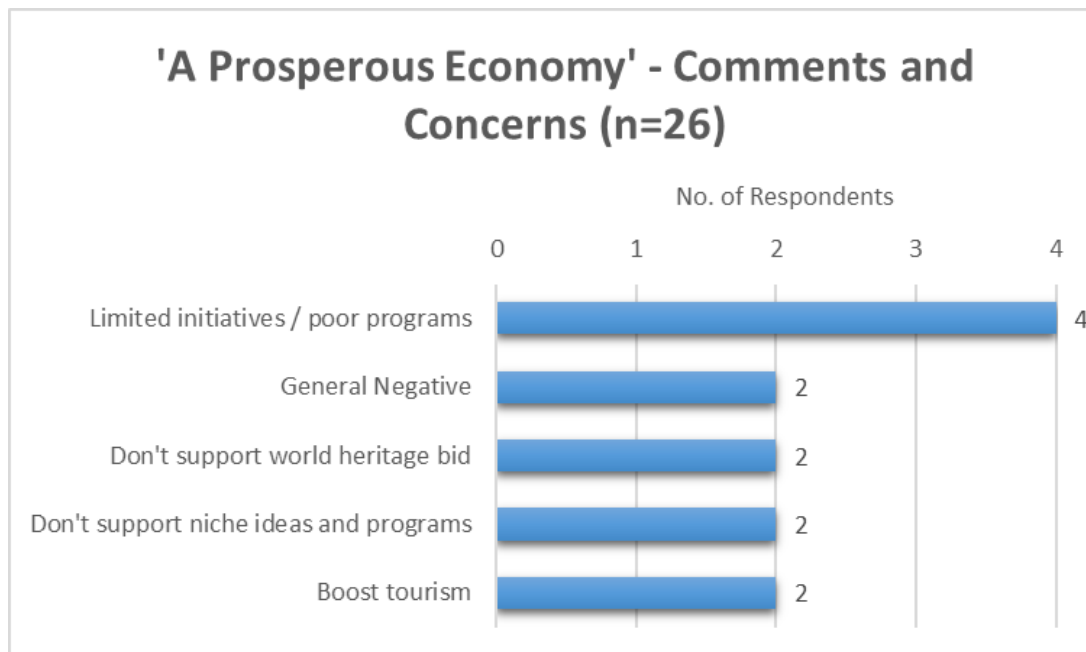
Respondents were asked how they would rate our programs, projects, services and strategic initiatives under our 'A Prosperous Economy' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

There were 65 Respondents providing response to this question. Respondents indicated the following:

- 74% (n=48) thought initiatives were good to excellent.
- 17% (n=11) thought initiatives were not very good to poor
- 9% (n=6) were not sure.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Prosperous Economy'. 26 Respondents provided comment. Comments provided by more than 1 Respondent are presented below.



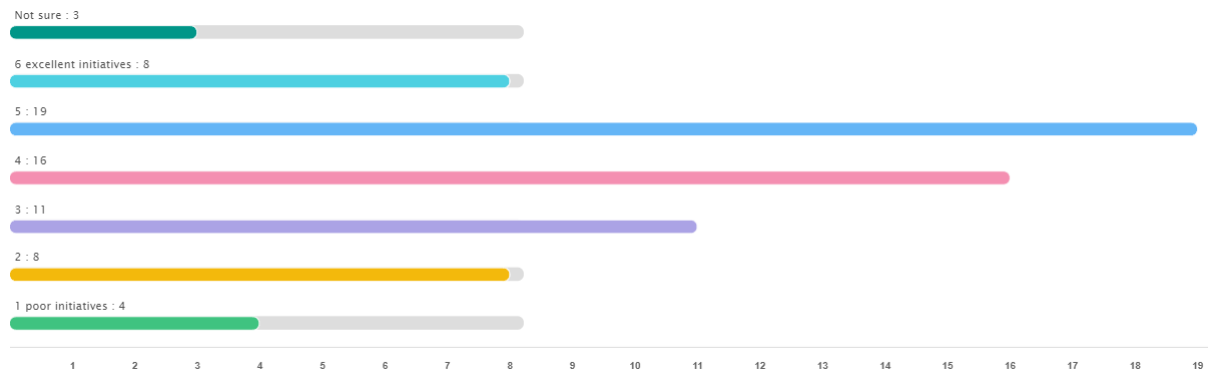
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.5 GOALS AND STRATEGIC INITIATIVES – A VALUED NATURAL ENVIRONMENT

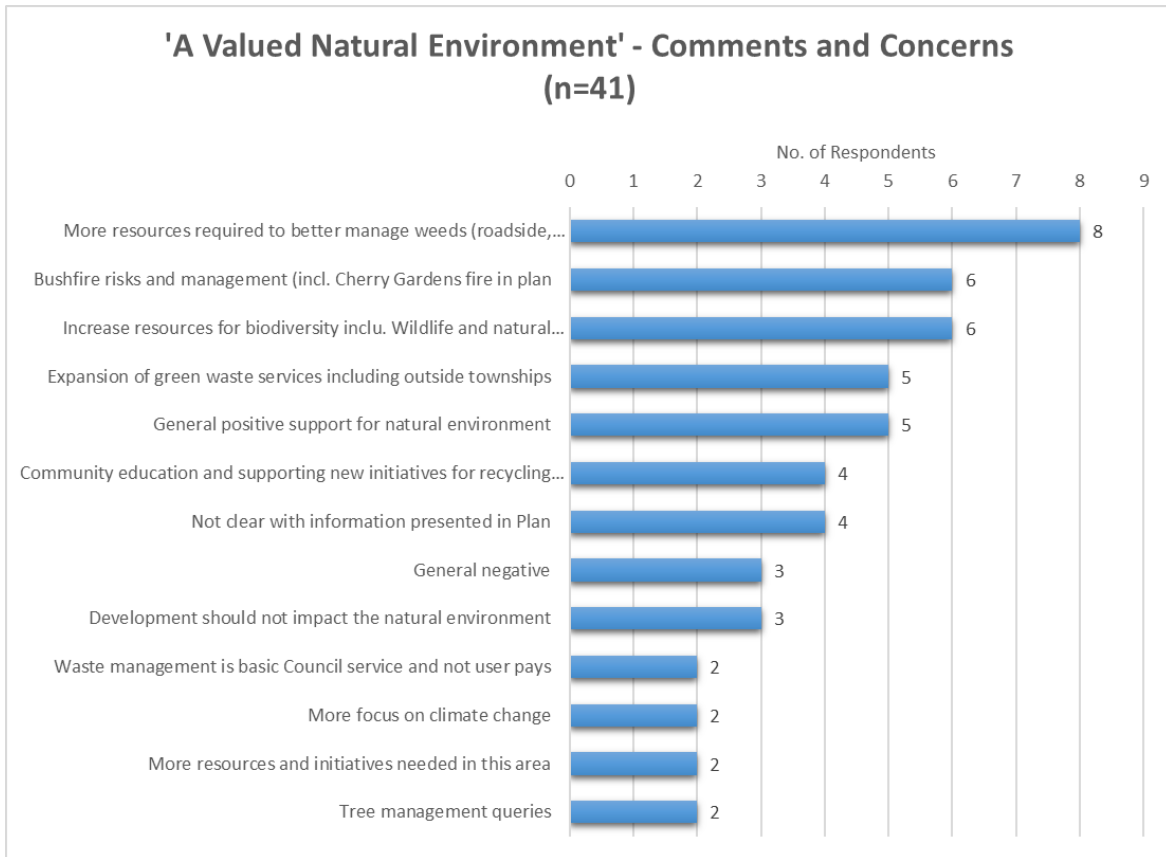
Respondents were asked how they would rate our programs, projects, services and strategic initiatives under our ‘A Valued Natural Environment’ goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

There were 69 Respondents providing response to this question. Respondents indicated the following:

- 62.3% (n=43) thought initiatives were good to excellent.
- 33.3% (n=23) thought initiatives were not very good to poor
- 4.3% (n=3) were not sure.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal ‘A Valued Natural Environment. 41 Respondents provided comment. Comments provided by more than 1 Respondent are presented below.



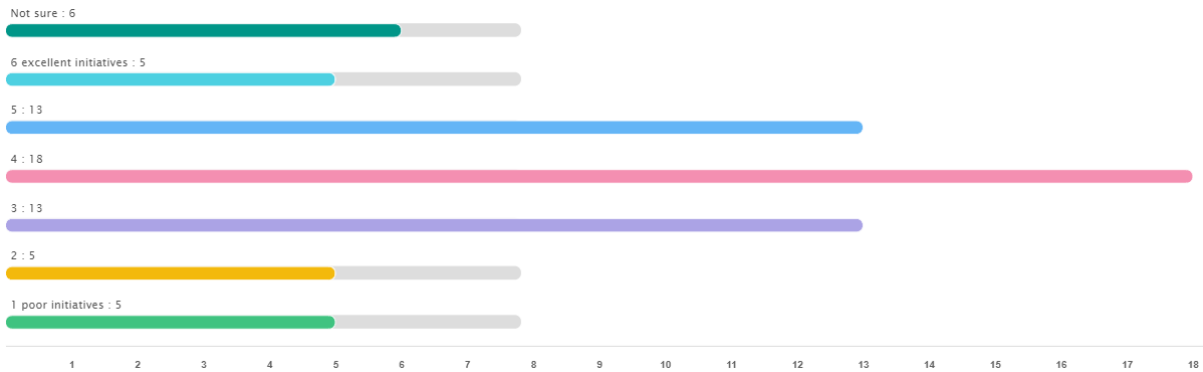
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.6 GOALS AND STRATEGIC INITIATIVES – A PROGRESSIVE ORGANISATION

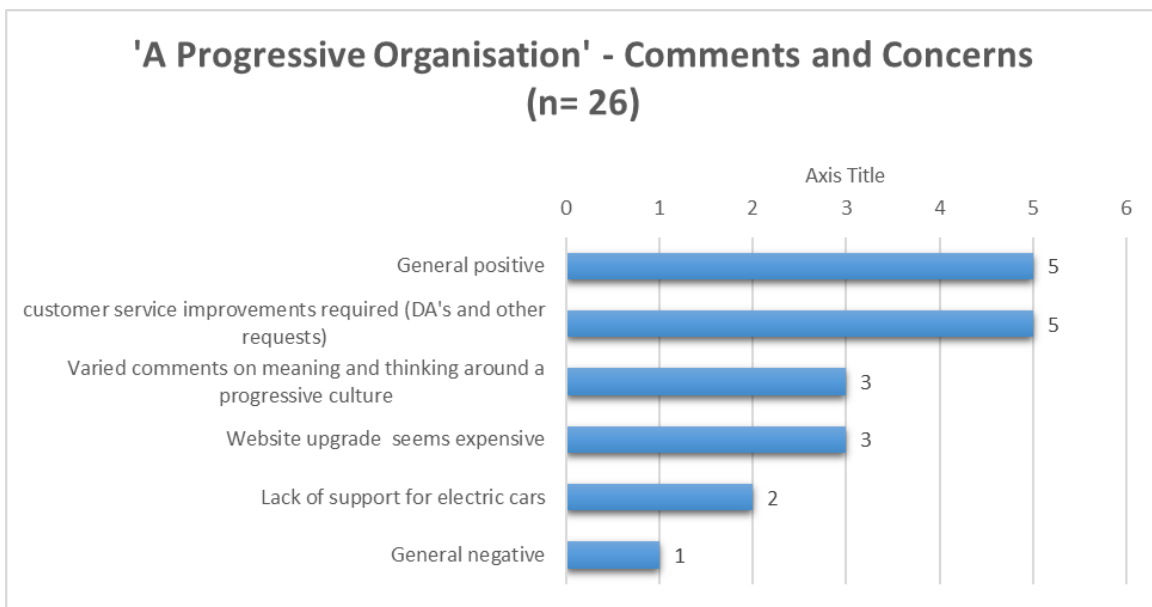
Respondents were asked how they would rate our programs, projects, services and strategic initiatives under our 'A Progressive Organisation' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

There were 65 Respondents providing response to this question. Respondents indicated the following:

- 55.3% (n=36) thought initiatives were good to excellent.
- 35.3% (n=23) thought initiatives were not very good to poor
- 9.3% (n=6) were not sure.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Progressive Organisation'. 26 Respondents provided comment. Comments provided by more than 1 Respondent are presented below.



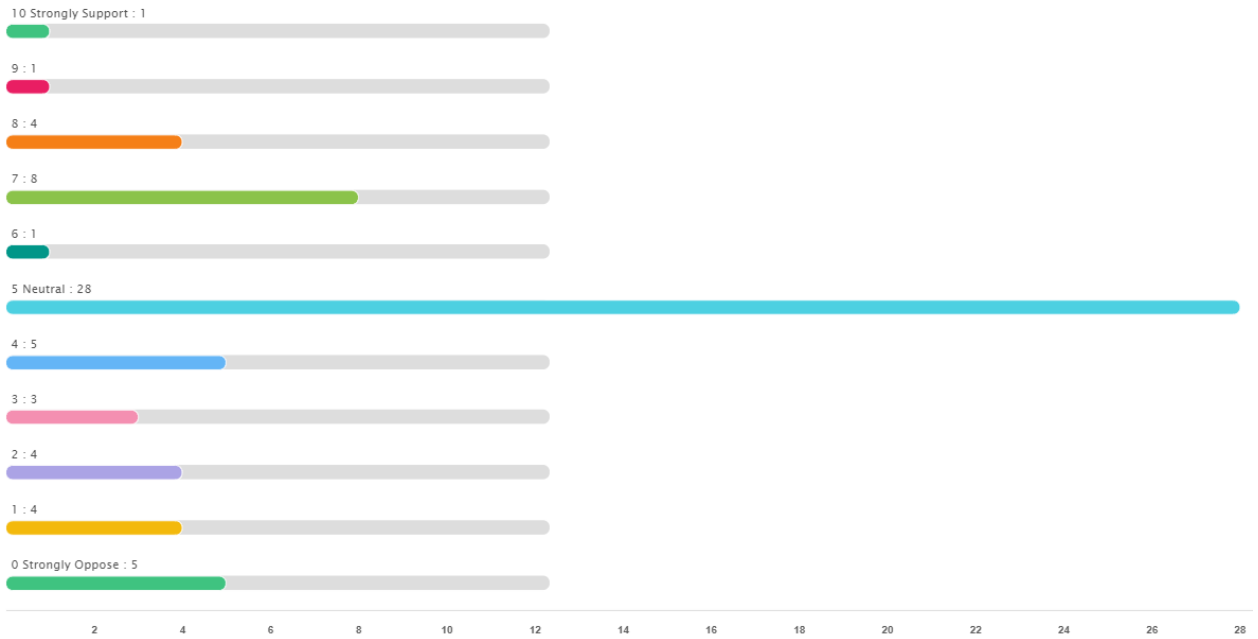
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.7 PROPOSED OPERATING BUDGET

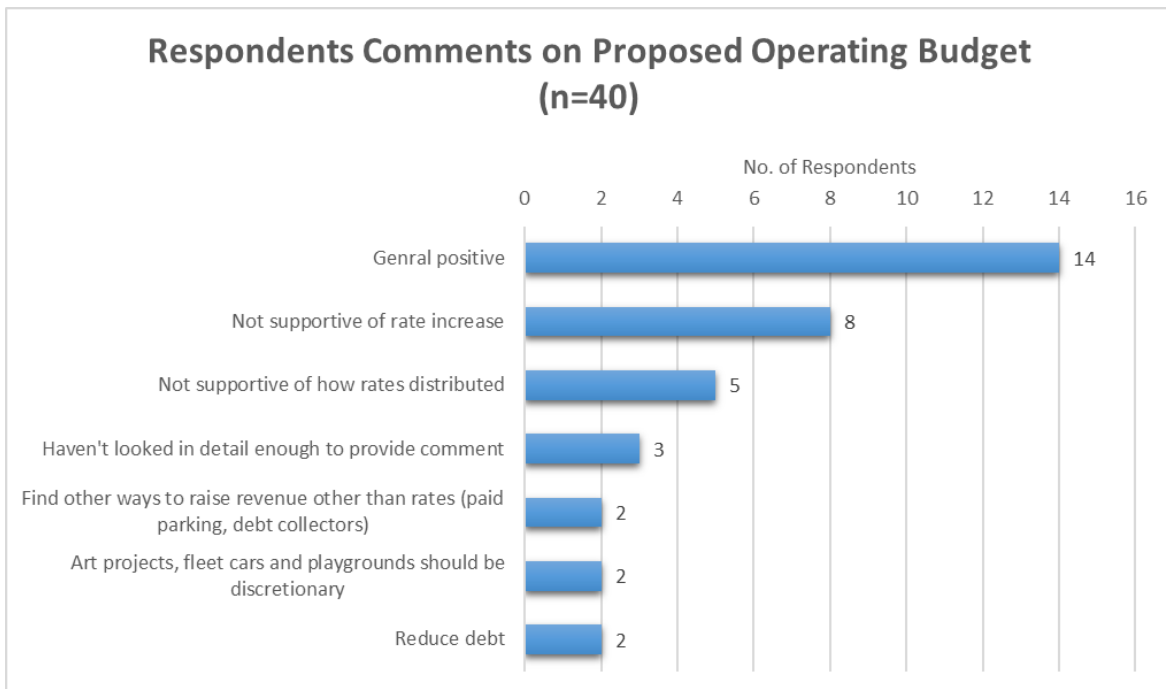
Respondents were asked how they felt about the proposed operating budget where 0 = strongly oppose and 10 = strongly support.

There were 64 Respondents providing response to this question. Respondents indicated the following:

- 23% (n=15) supported to strongly supported the proposed operating budget
- 44% (n=28) had a neutral feeling about the proposed operating budget
- 33% (n=21) opposed to strongly opposed the proposed operating budget



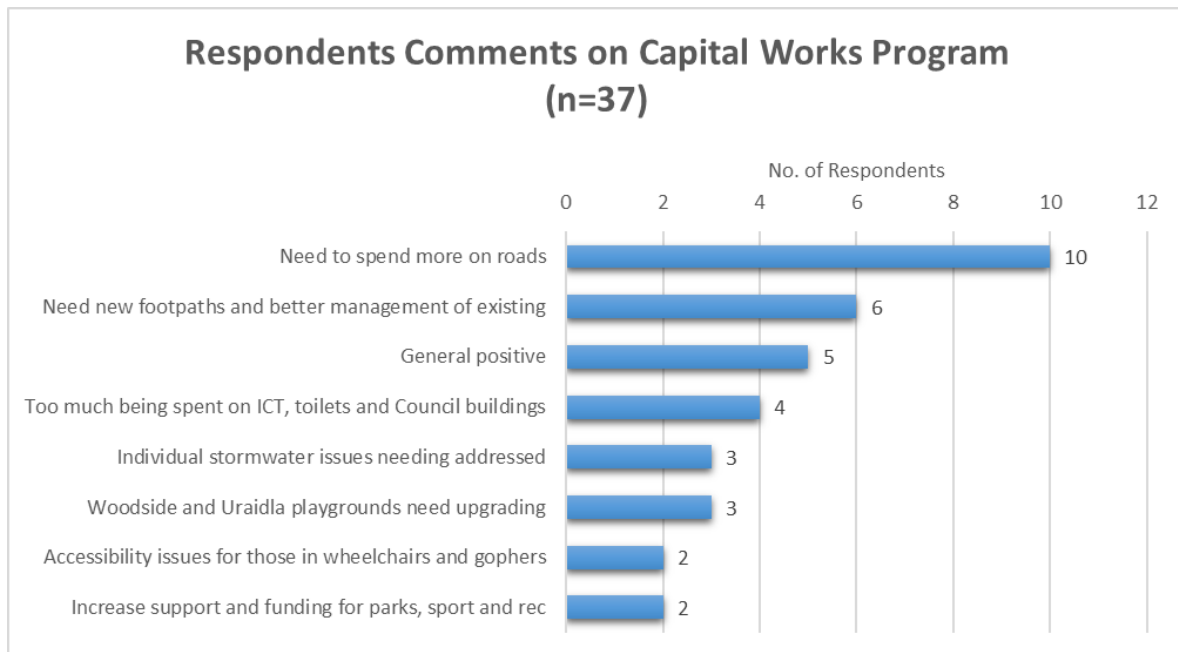
Respondents were then asked if they could explain why they selected the rating they did for the proposed operating budget. 40 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.



All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.8 CAPITAL WORKS PROGRAM

Respondents were asked if they had any comments on the Capital Works Program. 37 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.



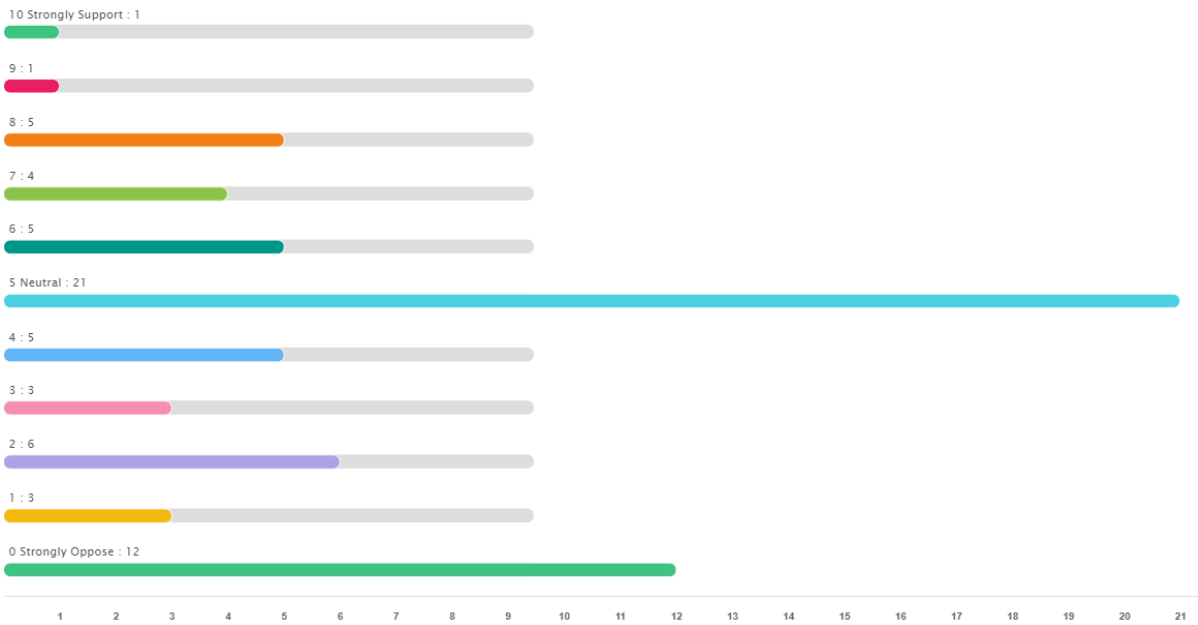
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.9 RATES

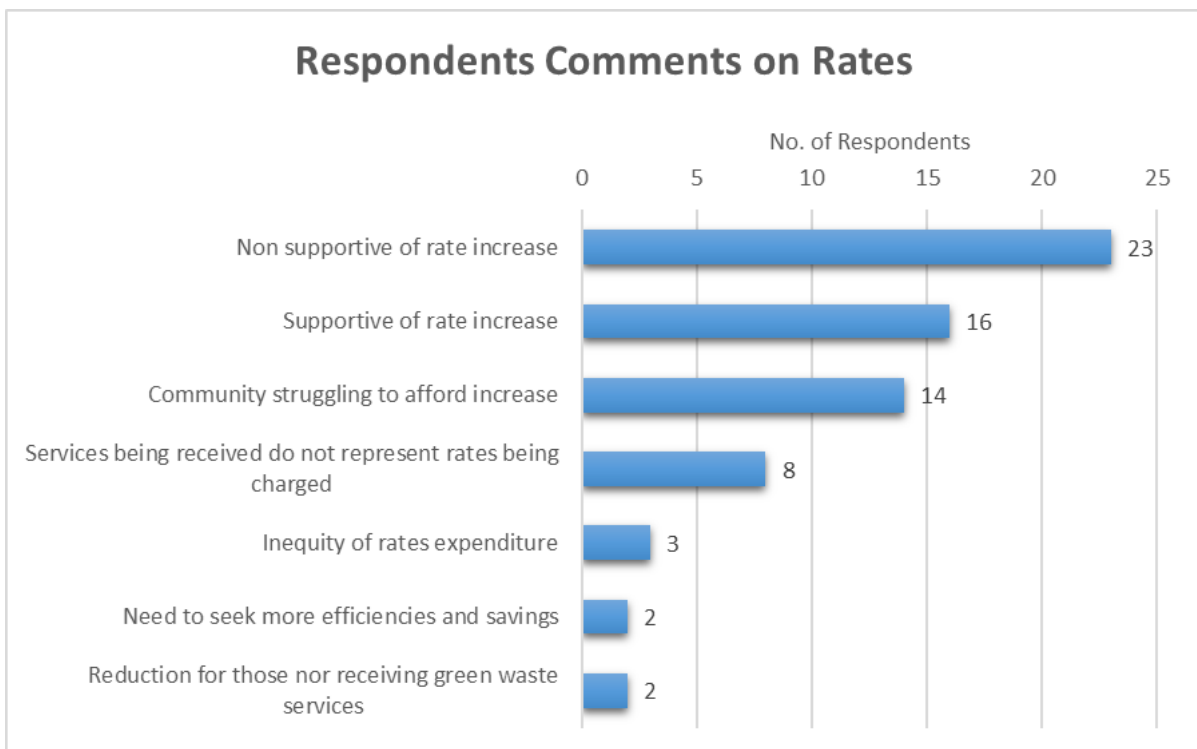
Respondents were asked how they felt about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year, where 0 = strongly oppose and 10 = strongly support.

There were 66 Respondents providing response to this question. Respondents indicated the following:

- 24% (n=16) supported to strongly supported the proposed operating budget
- 32% (n=21) had a neutral feeling about the proposed operating budget
- 44% (n=29) opposed to strongly opposed the proposed operating budget



Respondents were then asked if they could explain why they selected the rating they did for the proposed rate increase. 52 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.



All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

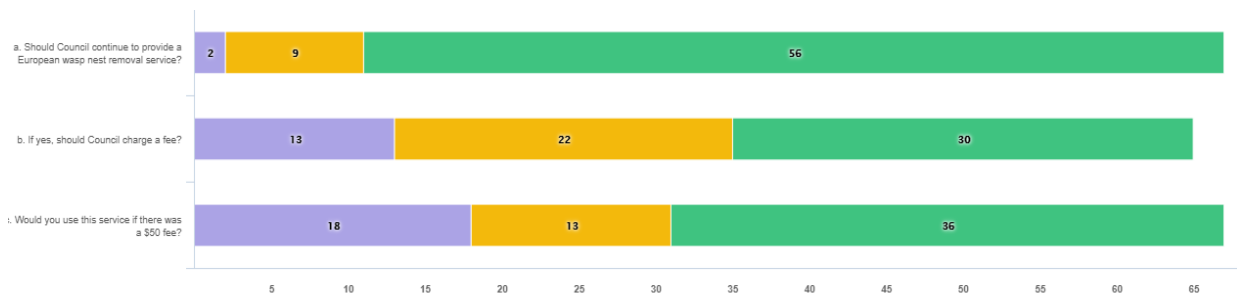
5.10 CHANGES TO SERVICES, FEES AND CHARGES FOR CONSIDERATION

European Wasp Nest Removal Service

Respondents were asked whether they thought Council should continue to provide a European wasp nest removal service on private properties, charge a \$50 fee and whether they would use this service if there was a \$50 fee.

There were 68 Respondents providing response to 3 questions in regard to this. Although most Respondents answered all 3 questions, some only answering 1 or 2 of the questions. Respondents indicated the following:

- 84% (n=56 of 67) said yes to Council continuing to provide a European wasp nest removal service
- 46% (n=30 of 65) said Council should charge a fee for this service
- 54% (n=36 of 67) said they would use this service if there was a \$50 fee



Question options

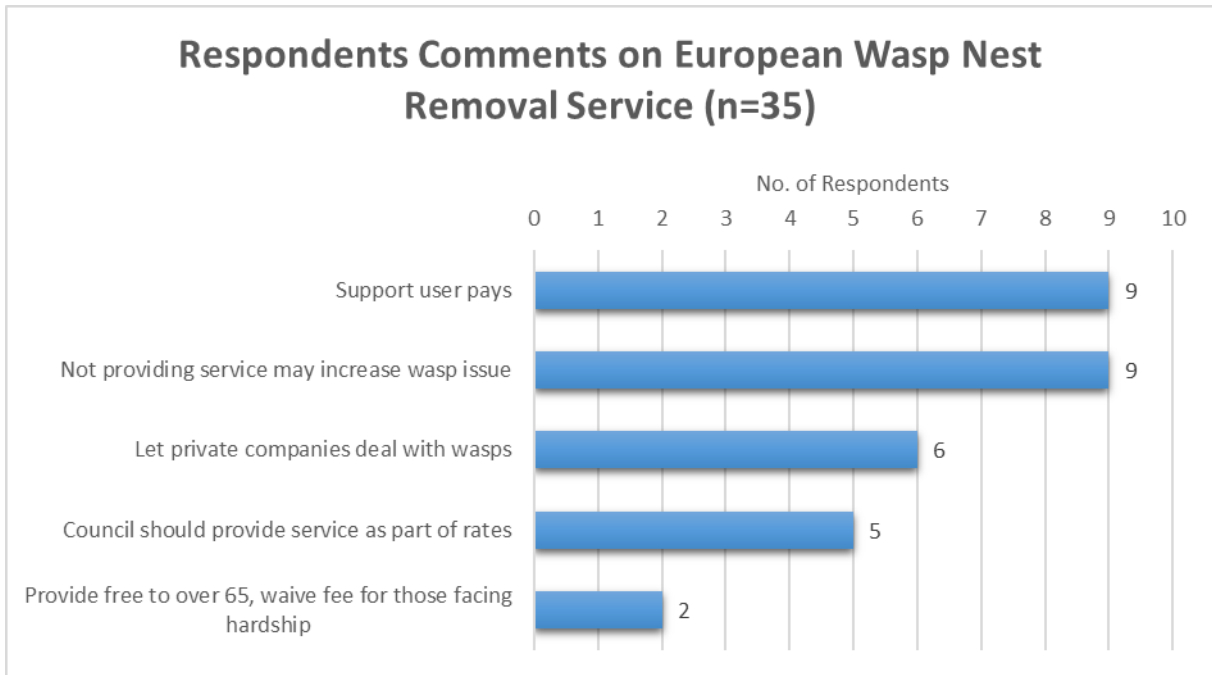
(Click items to hide)

● Not Sure

● No

● Yes

Respondents were then asked if they had any further comments regarding a European wasp nest removal service. 35 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.



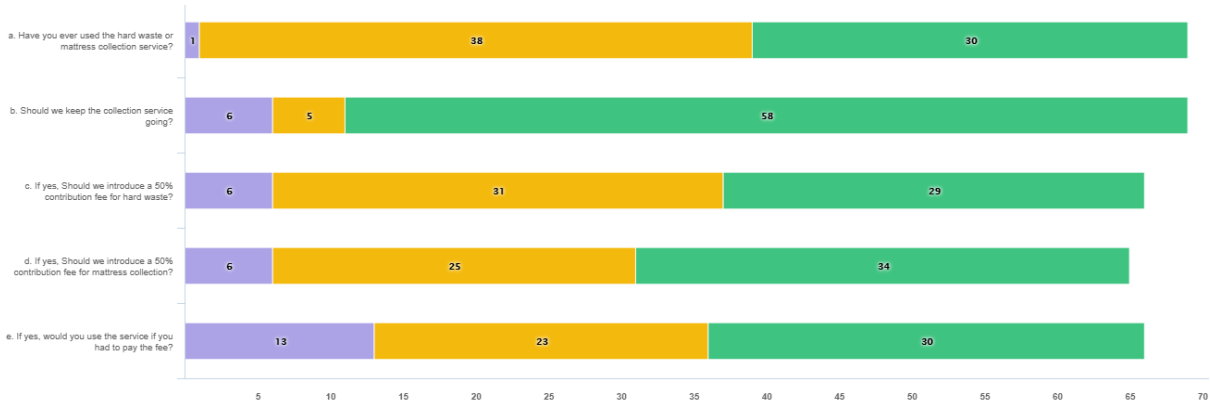
All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

Hard Waste and Mattress Collection Services

Respondents were asked to consider a proposed user contribution fee of 50% of costs for both hard waste and mattress collection services.

There were 69 Respondents providing response to 5 questions in regard to this. Although most Respondents answered all 5 questions, some answered less than all 5 questions. Respondents indicated the following:

- 43% (n= 30 of 69) said yes to having used the hard waste or mattress collection service
- 84% (n=58 of 69) said yes Council should keep the collection service going
- 44% (n=29 of 66) said Council should introduce a 50% contribution fee for hard waste
- 49% (n=34 of 65) said Council should introduce a 50% contribution fee for mattress collection
- 45% (n=30 of 66) said they would use the service if they had to pay a fee.



Question options
(Click items to hide)

- Not Sure
- No
- Yes

Respondents were then asked if they had any further comments regarding a user contribution fee for hard waste and mattress collection services. 41 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.



All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

Green Organic Service

A priority action for Council from the Strategic Plan 2020-24 – A Brighter Future is to explore more green organic service options to achieve improved environmental and financial outcomes. Council proposed to double the ‘Free green organic drop off’ service for an additional cost of \$70,000 to the Draft Annual Business Plan 2021-22. This would mean that the number of days will increase to allow for fortnightly free drop off at regular sites.

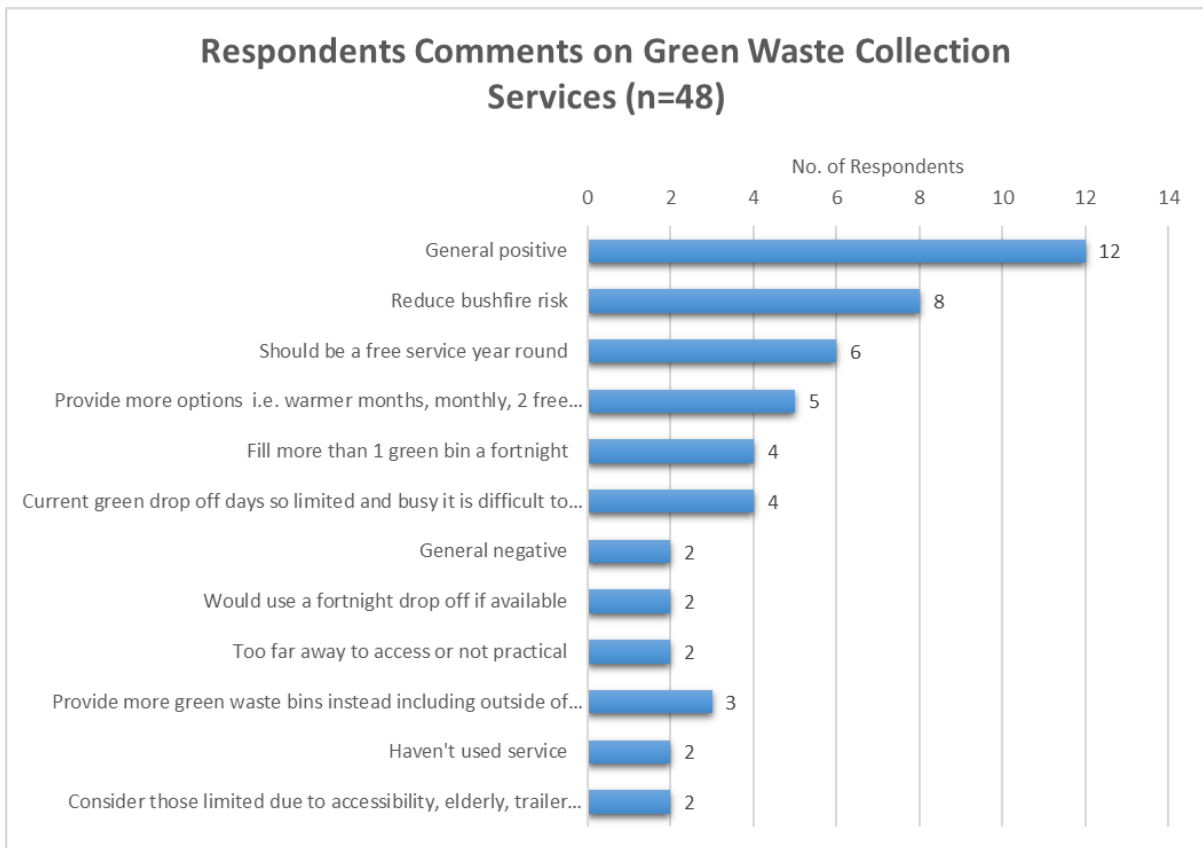
Respondents were asked how they felt about the increased service for free green organic drop off days, where 0 = strongly oppose and 10 = strongly support.

There were 69 Respondents providing response to this question. Respondents indicated the following:

- 52% (n=36) supported to strongly supported the proposed operating budget
- 25% (n=17) had a neutral feeling about the proposed operating budget
- 23% (n=16) opposed to strongly opposed the proposed operating budget



Respondents were then asked if they had any further comments regarding the green waste collection service. 48 Respondents provided a response. Comments provided by more than 1 Respondent are presented below.

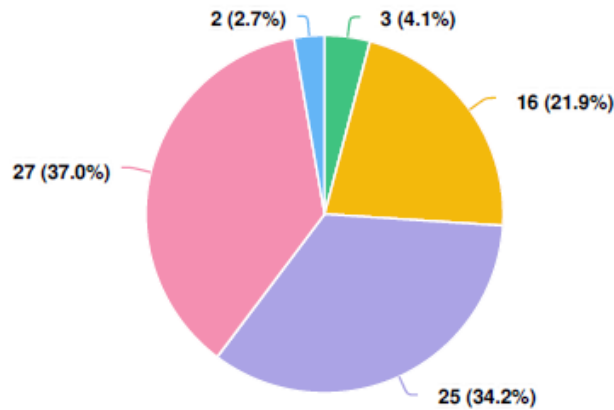


All responses from surveys are provided verbatim in Appendix B along with specific Council responses.

5.11 OVERALL IMPRESSION OF DRAFT ANNUAL BUSINESS PLAN

Respondents were asked for their overall impression of the Draft Annual Business Plan 2021-22. This was a mandatory question with 73 Respondents. As presented below:

- 39.7% (n=29) of Respondents were either very happy or happy with the Draft Annual Business Plan
- 34.2% (n=25) said they had a neutral impression
- 26% (n=19) of Respondents were either unhappy or very unhappy with the Draft Annual Business Plan.



Question options

● Very Happy
 ● Happy
 ● Neutral
 ● Unhappy
 ● Very Unhappy

6 EMAIL AND WRITTEN FEEDBACK

Ten Respondents provided a response by email, written submission or letter. One late submission was also received.

Email responses were from or represented community members, groups and/or issues in Oakbank (1), Stirling (1), Woodside (5), Crafers (1), Lobethal (1) and Gumeracha (1).

Key issues raised via emails included:

- Lack of initiatives for Oakbank
- Footpath (safety and vegetation management), drainage and speeding issues in Stirling
- From Woodside there were requests for specific vegetation management, drainage improvements, footpath improvements, water detention pond initial works and flooding and stormwater management. A request was also made for a Community Storage Shed in Woodside.
- In Lobethal requests for a stormwater retention basin to have major works undertaken.
- A request for extra parking and parking restrictions as well as implementing aspects of the Crafers Masterplan design guidelines for Crafers.
- A request for Federation Park and Gumeracha Oval Masterplan to have funding brought forward into the budget was requested for Gumeracha.
- An income enquiry was made as well as a request for information.

All emails and written feedback are provided in Appendix C.

7 SOCIAL MEDIA FEEDBACK

Significant social media promotion of the Draft Annual Business Plan 2021-22 was undertaken and two Respondents provided a response via social media. This was feedback related to requests for additions to the Plan including consideration of:

- an upgrade to Federation Park; and
- the park where the playground is being more accommodating to continue supporting the medieval fair and other local fairs.

8 PRESENTATION OF FEEDBACK AT COUNCIL MEETING

An opportunity was promoted for members of the community to present feedback in person at the ordinary Council meeting, Tuesday 25 May, 6:30 - 7:30pm at the Stirling Council Chamber. There were no submissions or feedback provided via this opportunity.

9 COUNCIL RESPONSE TO COMMUNITY FEEDBACK

A proportion of Community feedback included requests for specific works and queries. Council has provided a response to these queries alongside verbatim comments in Appendix B.

10 CONCLUSION

There is a reasonable level of support for the Draft Annual Business Plan 2021-22 with 73.9% (n=54) of Respondents having a neutral, happy or very happy feeling with their overall impression of the Plan.

The main topics discussed in comments and submissions from the community were on the following:

- Roads and Parking – requests for upgrades and better management of specific areas
- Footpaths – general comments that more are needed and requests for specific footpaths
- Waste – particularly around the request for increased green waste services
- Accessibility – happy that we have the accessibility and access strategy in place. Some comments that more infrastructure (particularly footpaths) are needed for better accessibility of elderly and disabled throughout the community.
- Equity of services – some comments that townships received more services than others. Also that the plan seemed to favour some townships over others.
- Fires and Climate change – support for continued management of bushfire and emergency management. Comments that more is needed for climate change and for managing bushfire.
- Rates and Budget – generally increase in rates and the overall budget was not popular and that more work needs to be done in savings to decrease our spending.
- Development & planning – comments around service levels and the need to better balance development needs of the community. Comments varied but were ultimately fairly balanced between we need more progressive attitudes to development while others saying we need more control on development to better suit our environment and townships.
- Playgrounds, sport and recreation – desire for more play spaces and more opportunities for recreation such as trails and parks.

Feedback and proposed actions will be reviewed and presented to Council for workshopping and then subsequently presented in the Council report for adopting the Annual Business Plan 2021-22 at the 29 June 2021 Council meeting.

This report will be shared with the wider community and anyone who participated in the consultation via Councils Have Your Say Engagement Platform.

APPENDIX A – Information Provided and Feedback Form

[REGISTER](#) to get involved!

Key Dates

- Consultation Open
05 May – 25 May 2021
- Opportunity to provide feedback / submission at Council meeting
25 May 2021

Document Library

- Draft Annual Business Plan 2021-22
- Draft Capital Works Program 2021-22
- 2021_L_4_Draft ABP 2021-22 Information Sheet and Feedback Form FINAL.pdf (1.07 MB) (pdf)
- Image to assist promotion for socials and newsletters.png (624 KB) (png)
- ABP Poster to assist promotion (5.51 MB) (pdf)

Life Cycle

- **Open**
This consultation is open for contributions.
- **Under Review**
Contributions to this consultation are closed for evaluation and review. The project team will report back on key outcomes.
- **Final report**
The final outcomes of the consultation are documented here. This may include a summary of all contributions collected as well as recommendations for future action.

[FAQs](#)

Annual Business Plan 2021-22



Background

Every year, Council develops an annual business plan that details the programs, projects and services we deliver to our community, and how these will be funded. Our [Draft Annual Business Plan 2021-22](#) outlines how we propose to allocate resources to achieve the community-supported goals set in our [Strategic Plan 2020-24 – A Brighter Future](#), which was developed in close consultation with our community.

Our focus in 2021-22 is on supporting the Adelaide Hills community, environment and economy to recover and strengthen through the challenges we continue to face from bushfires and COVID-19. Additional focus and investment on tree management will help us manage the ongoing risks and requests across our large and diverse region.

The plan and budget aligns with our Long Term Financial Plan, Strategic Plan and Asset Management Plans each of which are consulted on with the community prior to their adoption.

Our budget maintains a sustainable path despite the continuing challenges of bushfires and COVID-19. Our success in securing grant funding as well as funding from different levels of Government to drive economic development, recovery support and investment in our community, has provided us with a higher than normal operating surplus this year. Successful Grants include one for further development to the FABRIK Arts and Heritage Hub at Lobethal, and one for various development projects under the 'Local Roads and Community Infrastructure Program'.

Rate revenue accounts for approximately 80% of Council's operating income and rates are calculated on the capital value of properties. These valuations are undertaken by the Office of the Valuer-General. The Valuer General has recently completed a revaluation exercise of properties in the Adelaide Hills Council area. This is likely to result in many rate assessments experiencing a change in rates payable higher or lower than the average rate increase proposed.

Council has modified the rate capping strategy to try to lessen the impact of the revaluations on residents. Further details of this are [here](#).

The draft budget for 2021-22 is based on a rate increase of 2.5% and estimated growth of 1.0%. For an average value residential property, this equates to an annual increase of approximately \$50. Rate increases may vary from the average where there has been new development, capital improvements or other significant change to the value of the property.

The full [Draft Annual Business Plan 2021-22](#) can be accessed in the document library on the right or viewed at any of Council's Libraries and Service Centres. Alternatively, you can request a copy by email at engage@ahc.sa.gov.au or by phone on 8408 0400.

How to Have Your Say

- You can ask us a question below or by calling us on 8408 0400 during business hours.

- You can provide your written feedback:
 1. Preferably using the online feedback form below
 2. via email to engage@ahc.sa.gov.au
 3. via mail to Annual Business Plan, PO Box 44, Woodside SA 5244
 4. Print and send us a hardcopy feedback form which can be printed from the document library on the right.
 5. In person, at the ordinary Council meeting, Tuesday 25 May, 8:30 - 7:30pm, at the Stirling Council Chamber, 62 Mount Barker Rd, Stirling.

For feedback to be considered it must be received by Council no later than 5pm, Wednesday 26 May 2021.

Feedback Form

Back to a question

it's time to HAVE YOUR SAY



Draft Annual Business Plan 2021-22 Information Pack & Feedback Form

Every year, Council develops an annual business plan that details the programs, projects and services we will deliver to our community and how these will be funded. This Information Pack provides you with a summary of our *Draft Annual Business Plan 2021-22*. It also shows how we propose to allocate our resources to achieve the community-supported goals set in our *Strategic Plan 2020-24 – A Brighter Future*, while ensuring we continue to operate fairly, responsibly and sustainably, and meet our long-term financial targets.

Our focus in 2021-22 is on supporting the Adelaide Hills community, environment and economy to recover and strengthen through the challenges we continue to face from bushfires and COVID-19.

Our success in securing grant funding as well as funding from different tiers of Government to drive economic development, recovery support and investment in our community, has provided us with a higher than normal operating surplus this year. Successful Grants include \$3 million for further development to the FABRIK Arts and Heritage Hub at Lobethal, and \$1.5m for various community projects under the “Local Roads and Community Infrastructure Program”.

Rate revenue accounts for over 80% of Council's operating income and rates are calculated on the capital value of properties. These valuations are undertaken by the Office of the Valuer-General. The Valuer General has recently completed a revaluation exercise of properties in the Adelaide Hills Council area. This is likely to result in many rate assessments experiencing a change in rates payable higher or lower than the average rate increase proposed.

Council has modified the rate capping strategy to try to lessen the impact of the revaluations on residents.

Additional focus and investment on tree management will help us manage the ongoing risks and requests across our large and diverse region.

The full *Draft Annual Business Plan 2021-22* is available for viewing at Council's Libraries and Service Centres or can be downloaded from Council's website engage.ahc.sa.gov.au. Alternatively, you can request a copy by email at engage@ahc.sa.gov.au or by phone on 8408 0400.

How to Have Your Say

- You can ask us a question at engage@ahc.sa.gov.au or by calling us on 8408 0400 during business hours.
- You can provide your written feedback:
 - Preferably online at engage.ahc.sa.gov.au using the online feedback form
 - via email to engage@ahc.sa.gov.au
 - via mail to Annual Business Plan, PO Box 44, Woodside SA 5244
 - completing this hard copy feedback form at our libraries/service centres in Woodside, Gumeracha and Stirling
 - In person, at the ordinary Council meeting, 6:30 - 7:30pm, Tuesday 25 May at the Stirling Council Chamber, 62 Mount Barker Rd, Stirling.

For feedback to be considered it must be received by Council no later than 5pm, Wednesday 26 May 2021

For further information, please refer the *Draft Annual Business Plan 2021-22*, visit engage.ahc.sa.gov.au or call our Corporate Planning and Performance Coordinator, Kira Laverty on 8404 0400.

FEEDBACK FORM – DRAFT ANNUAL BUSINESS PLAN 2021-22

Information is provided in this feedback form to assist you in providing feedback on the *Draft Annual Business Plan 2021-22*. For a more detailed understanding of our plan and budget we recommend you review a copy of the full *Draft Annual Business Plan 2021-22* prior to providing your feedback. This can be obtained by any of the ways listed on page 1 of this information pack.

1. **Have you read the *Draft Annual Business Plan 2021-22*?**
 - Yes in detail
 - Yes I have had a quick look
 - No

About You

To help us understand who is providing feedback can you please provide the following details if you are responding via hardcopy rather than online at engage.ahc.sa.gov.au

2. **Are you providing this feedback as a:**
 - Ratepayer / Resident of AHC
 - Business Owner in AHC
 - Other (please specify)
3. **Please provide your full name (optional):**
4. **Please provide your suburb:**
5. **Please indicate your age group by ticking the appropriate box below (optional):**
 - Under 18 18 – 24 years 25 – 34 years 35 – 44 years 45 – 54 years 55 – 64 years
 - 65 – 74 years 75 – 84 years 85 years or over

Goals and Strategic Initiatives

Council's *Draft Annual Business Plan 2021-22* is built to support programs, projects and services including 110 strategic initiatives all of which contribute towards achieving our long-term goals. These include 56 capital initiatives costing \$6.97m and 54 operating initiatives costing \$1.8m.

Programs, projects, services and strategic initiatives align with the goals in our *Strategic Plan 2020-24 – A Brighter Future*, which was adopted by Council on 28 April 2020 and sets out what we and the community wanted to achieve over a four-year period.

In the next 5 questions please tell us how you would rate our programs, projects, services and strategic initiatives under each of the goals referenced below by ticking a box on the right (where 1 = poor initiatives and 6 = excellent initiatives).

Please feel welcome to respond to either ALL of the questions in this section or those you feel most passionate about.

9. A Valued Natural Environment	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is that the natural environment of the Adelaide Hills continues to contribute significantly to the character of the region and is greatly valued by our local community and visitors.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 20 and 22-23</i>							
Do you have any comments or concerns about the initiatives listed under the goal 'A Valued Natural Environment'?							

10. A Progressive Organisation	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is for Council to be recognised for its skilled and agile workforce, for its representative and accountable governance, its commitment to cost effectiveness and efficient service delivery.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 24 and 26-27</i>							
Do you have any comments or concerns in regard to the initiatives listed under the goal 'A Progressive Organisation'?							

Finances and Operating Budget

Council provides a wide and diverse range of important services to the local Community with a \$48.2m operating expenditure. Some of the services are required by legislation and some are in response to the needs and priorities of our Community.

Over the page is an overview of our operating income and operating expenditure. Council's projected operating income is sufficient to meet projected operating expenses and means Council is financially sustainable.

Further detailed breakdown of our operating expenditure is presented on page 32-33 of the *Draft Annual Business Plan 2021-22*.

6. A Functional Built Environment	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is to ensure that all decisions regarding the built environment recognise our unique and natural environment to maintain and enhance our liveability for our community.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 6, 8-11</i>							
Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?							

7. Community Wellbeing	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is for an inclusive and prosperous community with the capacity to flourish and fulfil their potential through opportunities to engage, connect, participate and enhance wellbeing.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 12-13 and 15-16</i>							
Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing'?							

8. A Prosperous Economy	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is for our region's economy to continue to be diverse and sustainable with a reputation for quality, niche products, services and experiences underpinned by a culture of creativity and innovation	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 17 and 19</i>							
Do you have any comments or concerns about the initiatives listed under the goal 'A Prosperous Economy'?							

9. A Valued Natural Environment	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is that the natural environment of the Adelaide Hills continues to contribute significantly to the character of the region and is greatly valued by our local community and visitors.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 20 and 22-23</i>							
Do you have any comments or concerns about the initiatives listed under the goal 'A Valued Natural Environment'?							

10. A Progressive Organisation	Please indicate your rating below where 1 = poor initiatives and 6 = excellent initiatives						
Our aspiration is for Council to be recognised for its skilled and agile workforce, for its representative and accountable governance, its commitment to cost effectiveness and efficient service delivery.	1	2	3	4	5	6	Not sure
<i>Review key highlights, services provided and strategic initiatives proposed in the Draft ABP 2021-22 on pages 24 and 26-27</i>							
Do you have any comments or concerns in regard to the initiatives listed under the goal 'A Progressive Organisation'?							

Finances and Operating Budget

Council provides a wide and diverse range of important services to the local Community with a \$48.2m operating expenditure. Some of the services are required by legislation and some are in response to the needs and priorities of our Community.

Over the page is an overview of our operating income and operating expenditure. Council's projected operating income is sufficient to meet projected operating expenses and means Council is financially sustainable.

Further detailed breakdown of our operating expenditure is presented on page 32-33 of the *Draft Annual Business Plan 2021-22*.

Budget Summary		\$'000
● General Rates Income (2.5% increase)		38,466
● All Other Operating Income (incl initiatives)		11,816
Total Operating Income		50,282
● Core Operating Expenses (excluding initiatives)		46,447
● Operating Initiatives		1,834
Total Operating Expenditure		48,281
Operating Surplus		2,001



11. How do you feel about the proposed Operating Budget?

Please mark along the scale of 0 - 10 what reflects your feeling (with 0 being strongly oppose and 10 being strongly support).



12. Can you please explain why you selected this rating for the proposed operating budget?

Capital Works

Capital works generally relates to investment in upgrading or purchasing new assets and infrastructure (e.g. roads, footpaths, stormwater systems, public buildings, waste management systems).

An overview of the capital works program for 2021-22 is highlighted below and divided into 'Capital Renewal' and 'Strategic Initiatives'. Additional details are presented on page 34 of the *Draft Annual Business Plan 2021-22* and in the Capital Works Program 2021-22.

In 2021-22 our capital works program will include:



- **\$10.816m** Capital renewal detailed in the Capital Expenditure Renewal Summary Table
- **\$6.979m** in capital expenditure on new or upgraded assets, detailed in the strategic initiative pages

Capital Renewal

The capital renewal relates to the replacement and/or maintenance works as set out in our *Asset Management Plans*. Presented below is a summary of Capital Expenditure Renewal.

Asset Category	2021-22	LTFP Target	Variance to LTFP
	Allocation \$'000	Renewal \$'000	Fav/(Unfav) \$'000
Bridges	250	250	-
Buildings	1,100	1,100	-
CWMS	224	224	-
Footpaths	392	400	(8)
Kerb & Water	250	250	-
Other*	218	224	(6)
Road Pavement	953	954	(1)
Road Seal	1,861	1,864	(3)
Shoulders	250	250	-
Sport and Recreation (including Playgrounds)	740	740	-
Stormwater	60	60	-
Unsealed Roads	908	900	8
Plant and Fleet	1,683	1,632	51
Information, Communication & Technology	485	485	-
Minor Plant & Equipment (including Library)	80	80	-
Project Management Costs	1,362	1,362	-
NET RENEWALS	10,816	10,775	41

Strategic Initiatives (new assets and infrastructure)

Council has identified in the *Draft Annual Business plan 2021-22* Strategic initiatives that are specially funded and prioritised capital activities, projects and programs of work, which are focused on upgrading and creating new assets and infrastructure. The costs of these strategic initiatives have been summarised by asset category in the table below.

Asset Category	2021-22	LTFP Target	Variance to LTFP
	Allocation \$'000	Renewal \$'000	Fav/(Unfav) \$'000
Bridges	-	-	-
Buildings	3,354	3,399	45
CWMS	50	50	0
Footpaths	325	640	315
Kerb & Water	-	-	-
Local Roads & Community Infrastructure Program	1,472	-	(1,472)
Other*	133	333	200
Road Pavement	200	140	(60)
Road Seal	-	-	-
Shoulders	-	-	-
Sport and Recreation (including Playgrounds)	235	435	200
Stormwater	470	530	60
Unsealed Roads	-	-	-
Plant and Fleet	420	420	0
Information, Communication & Technology	265	265	0
Minor Plant & Equipment (including Library)	55	55	0
Project Management Costs	-	-	-
NET NEW & UPGRADED	6,979	6,267	(712)

13. Do you have any comments on the Capital Works Program?

Your Rates

Rates are calculated on the capital value of properties, these valuations are undertaken by the Office of the Valuer-General. The Valuer-General has recently completed a revaluation exercise of properties in the Adelaide Hills Council area. This is likely to result in many rate assessments experiencing a change in rates payable much higher or lower than the average rate increase proposed.

Council has modified the rate capping strategy to try to lessen the impact of the revaluations on residents. Further details of this are on Page 37 of the *Draft Annual Business Plan 2021-22*.

The draft budget for 2021-22 is based on a rate increase of 2.5% and estimated growth of 1.0%. For an average value residential property, this equates to an annual increase of approximately \$50. Rate increases may vary from the average where there has been new development, capital improvements or other significant change to the value of the property.

Rate revenue accounts for over 80% of Council's operating income, while grants, fees and charges make up the majority of the other operating income. We continue to pursue grant income and partnerships with external funders where possible to minimise the requirement for revenue via rates.

Further details are available on page 29 of the *Draft Annual Business Plan 2021-22*.

14. How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?

Please mark along the scale of 0 - 10 what reflects your feeling (with 0 being strongly oppose and 10 being strongly support).



15. Can you please explain why you selected this rating for the proposed rate increase?

Changes to Services (Fees and Charges for consideration)

European Wasp Nest Removal Service

The removal of European wasp nests is a service that Council has been providing on private properties for free. This service was previously funded by the State Government, however that funding ceased a number of years ago. Demand for the service has however been increasing and options are being considered to reduce the impact that providing the service has on rates.

We are therefore considering either not providing this service or charging a \$50 fee for Council to remove European wasp nests from a private property. Note that private pest removal companies also provide this service.

16. Please tell us your thoughts on the following considerations:

Please circle Y for yes, N for No or Not Sure in the options below:

- a. Should Council continue to provide a European wasp nest removal service? Y / N / not sure
- b. If yes, should Council charge a fee? Y / N / not sure
- c. If yes, would you use this service if there was a \$50 fee? Y / N / not sure

17. Do you have any further comments regarding a European wasp nest removal service?

Hard Waste and Mattress Collection Service

Since 2016, the costs and demands for our hard waste and mattress collection service has increased substantially and is projected to grow in future years. To enable this service to continue without impacting on rates we have included a proposed user contribution fee of 50% of costs for both services in the *Draft Annual Business Plan 2021-22*.

Modelling estimates these fees to be approx. \$44 for hard waste collection and approx. \$23 for mattress collection. Having users contribute to the cost of these services will reduce pressure on rate increases, which benefits the entire community.

18. Please tell us your thoughts on the following considerations:

Please circle Y for yes, N for No or Not Sure in the options below:

- a. Have you ever used the hard waste or mattress collection service? (Y / N / not sure)
- b. Should we keep the collection service going? (Y / N / not sure)
- c. If yes, Should we introduce a 50% contribution fee for hard waste? (Y / N / not sure)
- d. If yes, Should we introduce a 50% contribution fee for mattress collection? (Y / N / not sure)
- e. If yes, would you use the service if you had to pay the fee? (Y / N / not sure)

19. Do you have any further comments regarding a user contribution fee for hard waste and mattress collection services?

Green Organic Service

A priority action for Council from the *Strategic Plan 2020-24 – A Brighter Future* is to explore more green organic service options to achieve improved environmental and financial outcomes. In response to this, a review was conducted of our current services and following community consultation, it is proposed the “Free green organic drop off” service be doubled and included in the *Draft Annual Business Plan 2021-22* for an additional cost of \$70,000. This will mean that the number of days will increase to allow for fortnightly free drop off at the regular sites.

20. How do you feel about the increased service for free green organic drop off days?

Please mark along the scale of 0 - 10 what reflects your feeling with 0 being strongly opposed and 10 being strongly support.



21. Do you have any further comments regarding green waste collection services?

22. What is your overall impression of the *Draft Annual Business Plan 2021-22*?

- Very Happy
- Happy
- Neutral
- Unhappy
- Very Unhappy

23. If you have any final comments that you haven't already provided please feel welcome to provide them here.

If you would like to be kept informed about the outcomes of this consultation please provide your email address:

Email: _____

Thank you for your feedback and comments.

APPENDIX B – Verbatim comments and Council responses to online surveys, social media and other written submissions

A Functional Built Environment

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
Approve of plan	1.7	It seems sensible and realistic to me	Comments have been fed back to the appropriate areas.
	1.12	it is a very comprehensive list and does is not biased to any particular area.	
Trails; Development; Community clubs; Roads;	1.1	<p>B1: parts of the Heysen Trail that lead along Cox Creek towards the Bridgewater Pub are overgrown with weeds, and blackberry bushes. In summer, the vegetation growth makes this trail narrow, reducing accessibility, not to mention the risk of snakes. Trails need to be better managed to more regularly remove vegetation from supposed paths.</p> <p>B2.3: preserve and enhance unique character of Hills is not being met with the inappropriate development that goes on in Stirling. The location of ALDI as an example does not enhance the unique character of the Hills. The small towns of the Adelaide Hills are expanding rapidly, losing their character and being inundated with large developments that do not suit.</p> <p>B4.3: take a look at the buildings at Piccadilly Netball Club on Atkinson Rd. The old clubhouse building is falling down, is not weather or vermin proof and is not secure. It is laughable that this is classed as an "asset". It should be demolished by Council not handballed to the PVCRC to deal with.</p> <p>B4.4: roads through the Hills need to be managed better. Take a look at Titree Road at Stirling. Full of pot holes and deteriorating. This is but one example. The road has been dug up for new pipe works and was not restored back to how it used to be.</p>	<p>All of the comments have been fed back to the appropriate areas for consideration. Some additional information related to your feedback includes:</p> <ul style="list-style-type: none"> The three year trails and cycle routes initiative will include the development of a management model and implementation plan that will drive proactive maintenance programs and capital works projects. In association with the biodiversity strategy, this should help us to prioritise and maintain our trails, however we appreciate the community assisting us with this endeavour and reporting the areas throughout the year that need additional attention. While we endeavour to maintain Council assets to a good standard we rely heavily on our community groups and lease holders to report to us where buildings are no longer utilised by them and where they need further assistance in their management. Our property department have noted your feedback and will communicate with PVCRC about the issue. Council has increased its spend in road pavement and road surfacing renewal as part of the budget and Ti

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
			Tree Road is scheduled on the 2021/22 program for resurfacing (mentioned on page 20 of the <i>Capital Works Program 2021-22</i>).
Trails	1.3	Good to see recreational trails for as a priority, and a project that will go for 3 years. Recreational trails help us enjoy living where we do. Pleased to see \$300k to Crafers traffic calming and other initiatives.	Comments have been fed back to the appropriate areas.
Trails Roads Parking Footpath Lighting EV Cars Safety	1.5	The built initiatives focus too much on cycling and hiking trails and ignore parking and road management. Hills residents rely on driving as a mean of transport, especially when there is no public transport available on weekends in some areas! It would be more beneficial to emphasise on provisioning of parking spots along the roads for residents and guests in residential areas instead. I also think a lack of public space that would be lit at night is a major disadvantage of the Hills. As a professional working full time, I have no space for me to take a walk at night unless I wear a torch and scare for my life walking in the dark. This is really sad and a major turn off for the Hills. Why does a council need electrical cars when they are so expensive?! Save this money and dont increase fees for an already struggling community. Very wasteful and selfish, especially during covid.	Comments have been fed back to the appropriate areas. There is no current proposal to increase public lighting as this is a major generator of Council electricity use and emissions and would work against Council's strategic direction. We will need to consider this in future planning alongside our <i>Corporate Carbon Management Plan</i> . As part of our efforts to reduce our emissions in the <i>Corporate Carbon Management Plan</i> , Council has been slowly converting our fleet to bring in hybrid cars where it is cost effective to do so. In the future this will also include fully electric (EV) cars, but again only where it is also financially responsible to do so. To better reflect this in the Annual Business Plan, we will change the title of the initiative to 'purchase of Hybrid/Electric Vehicles for Council fleet'.
Trails Footpaths Safety	1.19	Excited to see recreational trails and footpaths. The ability to walk/exercise safely in my local neighbourhood is a concern!	Comments have been fed back to the appropriate areas.
Trails Footpaths Toilets Budget Equity	1.20	Most initiatives are positive. What appears to be completely at odds with realising the initiatives is the amount of funds distributed to some relative to others. For example, much has been made this year of obtaining rate payers and other council residents feedback on bicycle trails. Yet only \$75,000/year is set aside for (on-road, off road, commuters, recreational) and pedestrians over the next 3 years.	The three year trails and cycle routes initiative will include the development of a management model and implementation plan that will drive proactive maintenance programs and capital works projects

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
		<p>Compare this with upgrades to Stirling, Aldgate and Bridgewater toilets, which are in perfectly functional and acceptable condition on the whole, which are receiving a \$560,000 budget this coming financial year; making new and upgrading older footpaths is receiving is receiving \$250,000/year for the next 3 years, Road safety program is getting 200,000/year. What exactly will be achieved for recreational trails and cycle routes with \$75,000 per year? As I review the proposed budgets for Functional Built Environment, it appears it once again favour town centres. This is not good enough. There has been much public (local and residents from elsewhere) interest and support for a safe network of cycle paths/trails - not just the proposed BMX park - which will enhance the amenity of the region for all, stimulating tourism and small business development/profits.</p>	<p>The Stirling, Aldgate & Bridgewater toilets are highly utilised and are not meeting community expectation for these facilities (as is highlighted by the number of complaints Council receives about them). The funding for these toilet upgrades is via a federal grant known as the Local Roads and Community Infrastructure Program.</p> <p>Grant funding is often the reason that some projects appear to have more spent on them than others due to the fact that grants come with very specific rules about where the money can and can't be spent.</p>
<p>Trails Footpaths Road Safety Sport & Rec Waste</p>	<p>1.28</p>	<p>In and of themselves the initiatives are fine however don't necessarily reflect community needs or desires.</p> <p>There is a lack of recognition and action regarding road safety in Woodside - as examples around the school people park on both sides of the road leaving very little room to pass and for residents to safely enter and leave properties.</p> <p>Improved pathways/bike track along ridge road rather than forcing people to run/walk/ride along the road, especially in the 80km/hour zone.</p> <p>Improved facilities at the BMX track at Woodside - this is fast becoming a hub for the town as well as an entry point for non local users of the Amy Gillett bikeway however there are no public toilets.</p> <p>Increased public footpaths to increase road safety and encourage physical exercise</p>	<p>All of the comments have been fed back to the appropriate areas for consideration. Some additional information related to your feedback includes:</p> <ul style="list-style-type: none"> • Council will look into this matter to see what options can be implemented, if anything, to ensure the safe passage of vehicles during school drop off and pick up times. It is noted that this is a common problem around schools, especially where the roads servicing a school are narrow • The land used for the BMX track at Woodside is under consideration by the State Government to determine if it will be declared surplus to State Government requirements. Until that time, the State Government have advised that they will not agree to any further improvements to the land, including public toilets. The State Government is aware of Council's interest in the land so unfortunately until Council can further

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
		More bins and dog poo bag stations	<p>influence, community will need to utilise the public toilets located in the main street of Woodside.</p> <ul style="list-style-type: none"> • Council has allocated \$250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current plan which will allow council to extend its footpath network by about 1.4 km every year. This is in line with the Asset Management Plan adopted in Feb 2021. • Our current level of service in relation to the network of street litter bins has an annual cost of approximately \$200,000. At this stage we have no capacity to increase the services further without impacting our ratepayers.
Development	1.14	There must be some flexibility in building design. We cant have a bunch of 80yo plus people who pay heavily discounted rates fighting every development.	Council endeavours to have flexibility in building design whilst balancing the needs of all of our community.
Development; Environment; Delivering on initiatives	1.15	fine aspiration - pity you don't follow through Nothing about light pollution which is out of control Need to actually ensure building approvals are put in place - not just "here's your approval" and no following up of appropriate implementation	<p>Development and Building Compliance Inspections are undertaken in accordance with the Development Legislation and Council's Inspections Policy to ensure developments are built in accordance with the approvals.</p> <p>While not specifically mentioned, pollution is a consideration in our <i>Corporate Carbon Management Plan</i> which focuses on what we as a Council can influence and control.</p>
Development	1.22	Buildings that are environmentally sensitive are fundamental to maintaining quality of life in the Adelaide Hills Council, with accompanying restrictions and guidelines.	Comments have been fed back to the appropriate areas.
Development	1.23	New buildings/dwellings need to be placed on minimum sized blocks comparable with AHC existing environment. Open green spaces, reserves and recreational areas need to be part of the planning	Comments have been fed back to the appropriate areas.

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
Community Clubs; Sport and Rec	1.21	Well, I believe community facilities get promised, talked about and many year's time wasted on purpose, so council don't have to spend money and advance the needs when it comes to sport and recreation facilities, whether for young kids to access or the ageing population. It's about time indoor facilities are made available for all year round use. There are many sporting user groups in the Woodside town that could benefit from development and up grading. Just how long have the talks of an indoor pool complex been discussed. 15 years ago the council wasted \$20,000 on a feasibility study and no further in rehabilitation access for the ageing population or our kids, who continue to be told 1:4 kids are obese.	Council has a Sport and Recreation Strategic Plan which was developed in conjunction with the community and stakeholders. This strategy guides our approach to playgrounds and facilities and our priorities and activities for the future. Council is responsible for a significant number of recreation assets and continues to deliver improvements as well as lobby for external funds which are necessary for major upgrades such those in your suggestions.
Accessibility Equity	1.2	It is difficult to see that initiatives reach community members across such a large area. Accessibility is always key.	Comments have been fed back to the appropriate areas.
Accessibility Footpath	1.8	More footpaths to encourage exercise and provide safety for kids, parents with prams and access for disabled people.	Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy. One of our major challenges is that the topographical characteristics of our district restrains Council's capacity to deliver more accessible footpaths. Providing more accessible footpaths would entail costs and technical challenges that would likely cause Council an unjustifiable hardship. However, Council is currently identifying strategic locations and project opportunities to plan for more accessible footpath infrastructure as a key strategy in creating 'accessible destinations', such as priority town centres with high representation of residents and visitors with disability.

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
Signage	1.4	I couldn't see how much is put towards replacement and installation of road signage and street blades. I have noticed many signs in the Gumeracha area with faded reflectivity that need replacement.	Council has a yearly allocation for replacement of Council's signage within its operational budgets which is guided by the Asset Management Plan available on our website.
Footpath Accessibility Climate	1.11	I'm pleased that item B1 includes a strong commitment to cyclists and pedestrians. It is important especially to ensure there are good crossings and footpaths that lead towards schools, aged care facilities and commercial areas. It's a little concerning that the carbon offset policy is not being financially implemented until 2023. Climate action is an urgent issue and all actions should be brought forward to the closest possible date, not in future projections.	Comments have been fed back to the appropriate areas. The initiative B3011 "Carbon Offset Policy" is just one specially funded future project related to the <i>Corporate Carbon Management Plan</i> . Climate change is important and while that one is a future project, other activities (not always visible in the plan) are still being undertaken right now as part of the <i>Corporate Carbon Management Plan</i> .
Footpath Safety Bus stops	1.26	replacing bus stops that are barely used when local footpaths are non complying to non existant and not safe. It all needs doing, but attention seems to be on very visible items rather than long neglected ones.	Council has an Asset Management Plan and footpath strategy to help guide the ongoing renewal and maintenance of the assets within financial constraints and considering highest priority for different asset classes. However, given the size of the region Council is not always aware of assets that have become unsafe and ask our community to report any instances where an issue has developed.
EV Cars Climate Water Reuse	1.25	The water reuse program for Woodside Rec Ground is expensive, and I question the cost effectiveness of it. Is this tokenism, rather than sensible use of ratepayer resources? We have a bore at the Rec ground, I don't see that a case has been made here. Bus shelters - surely these are State Govt responsibility? B3005 - carbon reduction - support, but why taper off? There is always more to do! B4015 - EV charging stations - installation should continue in the long term. AHC should proceed to install EV charging stations regardless of State/Fed Govt initiatives. We need to move ahead here, and AHC can lead, not follow.	All of the comments have been fed back to the appropriate areas for consideration. While Council endeavours to be leaders in this space, we also need to balance our responsibility to the community to manage public funds in determining the best approach. With available funding from the State and Federal government to install EV charging stations, it is fiscally responsible to utilise this and ensure that the installation of the EV charging stations is the best way forward.

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
		B4016 - too little. What ever happened to the "Climate EMergency"? What do you lot think an emergency is? Public toilets I suppose, by the look of it. I'm glad you have so much cash to splash about.	
Planning Collaboration	1.6	More policy planning with key stakeholders and community leaders appreciated. Closer and more responsive work with state agencies, especially DTI.	When undertaking Planning Policy work, Council engages with relevant stakeholders, State agencies, Department of Infrastructure and Transport and the community wherever possible.
Public Transport	1.10	We need more buses to Crafers interchange	<p>Regional councils including AHC partnered with Regional Development Australia (RDA) to complete a regional public transport study which recommended Bus Rapid Transit (BRT) along with a review of park and rides, as a key option to drive uptake of public transport.</p> <p>RDA has recently led a working group including council and Department of Infrastructure and Transport representation, focusing on freight and passenger transport options for the hills corridors. Recommendations of this group are currently being detailed into a report for distribution to stakeholders to inform further advocacy and decision-making.</p> <p>Council also continues to advocate for increased public transport services with the State Government who provide the service.</p>
Cyclists Traffic	1.13	<p>Very encouraged to see traffic calming and open space development on Crafers Main Street. The Freeway new lane has slowed down traffic a bit, as there is less pressure to get up to 100 so quickly. However the new popularity of Crafers Pizza Bar (new owners), whilst awesome, means there's more pedestrians around so some pedestrian crossings or something would be great.</p> <p>Great to see investment in bike infrastructure and water recycling.</p> <p>Support Lampert Road upgrade given increased popularity of the gardens.</p>	Comments have been fed back to the appropriate areas.

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
Cyclists Playgrounds	1.18	Fantastic initiatives to support cycling! I am however concerned that the quality of playgrounds for younger children in Woodside is very poor. Can this please be addressed?	Playgrounds were audited in 2016 by a professional external contractor which gave us a program detailing each sites replacement year. We continue to roll out upgrades each year, with Woodside being up for renewal in about 2024/25. In the meantime safety checks are undertaken by qualified staff on a regular basis.
Climate	1.27 1.29	Generally good but it is of concern that the very serious threat of Climate Change is inadequately addressed. Opportunity to expand rate advantages for environmentally sound "carbon net zero" built environment developments with relaxation (not absence) of aesthetic controls.	Comments have been fed back to the appropriate areas.
Traffic; PLEC; Trees	1.16	The environment in the village would be greatly enhanced if the overhead power lines in Strathalbyn Rd were put underground. Notice how ugly the heavily pruned trees look along the eastern side of the road, By adding a range of deciduous trees along the eastern side, the colors of the autumn leaves and the shade in the other three seasons would be absolutely amazing, This will attract more visitors to Mylor. The suggested changes to the road through Mylor will also benefit the local traders because the proposed road diversions for north south traffic through Hahndorf will likely reduce the amount of city to the southern regions traffic through Mylor. This traffic will find access to the SE freeway easier if they access it via Echunga and the new road configurations in Hahndorf and Verdun. The Mylor community needs the existing traders to remain viable, so please take seriously this proposal to underground the powerlines along the Strathalbyn road in the village. Thanks for your consideration.	All comments have been fed back to the appropriate areas for consideration. Regarding the undergrounding of power lines, unfortunately there is no current proposal at this location. The priority for these works are undertaken by the Power Line Environment Committee (PLEC) and requires agreement from SA Power Networks, Department of Infrastructure and Transport, and Council to jointly fund these works. This request will be noted for any future development investigations.

Topics	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Functional Built Environment'?)	Council Response
Delivering on Initiatives	1.24	How possible are these proposals	An Annual Business Plan is Council's aspiration of what we want to achieve within the financial year. Many of the proposed initiatives will be delivered, but there may be some that are more aspirational which we can start and will continue into the next year.
Sport and Rec	FB 1	Hi As a resident of Kenton Valley I connect with Gumeracha. I would love for the council to again look at the 2018 plans for the upgrade of Federation Park. It is a beautiful area and deserves to have the upgrades and changes proposed.	Council has a Master Plan for Federation Park which is a long term plan for the site, and will continue to address improvements each year, as well as seek external funds when opportunities arise.
Delivering on initiatives	1.31	How would you rate your actual performance last financial year - did you fully achieve your aspiration? (for built environment)	Our performance is published in our Quarterly Council Performance reports that are available on our website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports The report details achievement against the current Annual Business Plan, performance indicators and financial results.
Toilets; Development; Heritage	1.32	New 42 (toilet upgrades): Long over due and welcome but 560k does seem excessive. Especially concerned about Goal B2, objective B2.3. On ground evidence in Mylor - construction of ? new very uncharacteristic houses in west Tce - seems to have ignored these. Is this a manifestation of the new planning and design code? Disastrous. Council should spare no effort to effect amendments to the new code to ensure the achievement of Goal B2. Objective B2.4: an essential aspect of Goal B2. To increase community awareness and appreciation of heritage places, where appropriate, should be open periodically to the public e.g. Warrakilla, Goyders residence at Mylor. Open days contribute to maintenance costs and are added appeal to visitors and their history.	All of the comments have been fed back to the appropriate areas for consideration. Some additional information related to your feedback includes: <ul style="list-style-type: none"> • The budget for new toilets covers not only the Bridgewater Playground, but also significant upgrades to the toilets at Steamroller Park (to increase capacity), Bridgewater Oval and Aldgate Main Street. • New developments are assessed against the relevant objectives and desired outcomes as expressed in the Planning & Design Code (previously Council's Development Plan). Staff do advocate for changes to a specific development in order to achieve improved built form outcomes where necessary.

Community Wellbeing

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing?')	Council Response
Disagree	2.1	You're a council, not social workers...leave this stuff to someone else please	Comments have been fed back to the appropriate areas.
Disagree Rates	2.2	Your community are having problems with rent being un-affordable, rates being too high	Council is aware of the financial challenges faced by many within the community and the impact of any proposed change in the level of rates levied. Prior to each review of the Long Term Financial Plan and Annual Business Plan Council seeks to balance the expectations of the community against their ability to pay for the services requested.
Disagree Discretionary	2.3	Seem to be supplementary to basic council functions, and discretionary. Expenditure could be redirected from here to more essential services	Part of Council's legislated role is to provide services and facilities that benefit its area, and the community's health, welfare and wellbeing. As such, while many of the community initiatives may appear to be discretionary, many are linked to our legislative role such as disability and health planning.
Disagree Overspending	2.4	Over spending on it	Comments have been fed back to the appropriate areas.
Accessibility	2.5	There doesn't seem to be much on offer to those of us that work full time and can only attend activities in the evening or on weekends.	We have been increasing our offerings of out of hours and weekend opportunities, but acknowledge that it is a challenge to schedule offerings that meet everyone's needs.
Accessibility	2.6	I like the focus on staffing disability planning and community wellbeing objectives. The many community space projects is good to see.	Comments have been fed back to the appropriate areas.
Environment	2.7	There is little to no focus on the wellbeing that interaction with the natural environment brings, and actions to encourage and support this. These benefits are well documented, and are needed more and more as modern life continues to be even busier and more stressful. To me this is a glaring omission, and also in light of the bid for world heritage listing. What is the	While there is no specific mention of encouraging interaction with the natural environment in the strategic initiatives, we do encourage that with things like nature play activities, walking groups etc. We will look into how we can further promote these types of activities to the community more proactively.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing'?)	Council Response
		council doing to promote and facilitate such interaction? Where are the strategies, targets and budget lines for this? For a council with such a significant amount of natural environment there is little practical focus on this vital interaction.	
indigenous	2.8	Specific actions to celebrate indigenous culture with seasonal ceremonies and gatherings.	<p>A strong program of activities and events are offered during National Reconciliation Week and NAIDOC Week and at other times throughout the year.</p> <p>Council continues to build on a growing commitment to Reconciliation through the development of a Reconciliation Action Plan. We consider how we recognise and celebrate indigenous culture in all Council run events and encourage events we support to do the same.</p>
ABP Format	2.9	I think this is in the right section- B1001 Recreation Trails and Cycling Route objective C4.3- all sounds great but I could not see any projects that cover C4.3 objective- what does it mean having an objective then dont address it-	The strategic initiatives we have listed are just some of the things we are doing in addition to our day to day activities to achieve our objectives and priorities from the Strategic Plan. As such, while there isn't a specific initiative linked directly in the Annual Business Plan to C4.3, there will be aspects of our days to day activities and also in other initiatives such as B1001 that will be contributing to achieving this priority.
Agree with Plan	2.10 2.12 2.28	<p>I'm not sure how you have defined 'our unique culture' however even if its not unique I'm happy to retain and protect it.</p> <p>Looks fine</p> <p>Caring effectively for community is an important goal for local Councils.</p>	Comments have been fed back to the appropriate areas.
Communication	2.11	Better communication about what is available	Council Administration is constantly developing and improving the ways we communicate regarding functions, services news and opportunities for recreation and participation to the community.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing?')	Council Response
Public Transport	2.13	We need more buses to Crafrers interchange	<p>Regional councils including AHC partnered with Regional Development Australia (RDA) to complete a regional public transport study which recommended Bus Rapid Transit (BRT) along with a review of park and rides, as a key option to drive uptake of public transport.</p> <p>RDA has recently led a working group including council and Department of Infrastructure and Transport representation, focusing on freight and passenger transport options for the hills corridors. Recommendations of this group are currently being detailed into a report for distribution to stakeholders to inform further advocacy and decision-making.</p> <p>Council also continues to advocate for increased public transport services with the State Government who provide the service.</p>
Youth	2.14	<p>I'd like to see more investment in youth programs, particularly for teens, beyond skate parks and BMX tracks.</p> <p>As above, It's a little concerning that the climate action plan is not being financially implemented until 2022. Climate action is an urgent issue and all actions should be brought forward to the closest possible date, not in future projections.</p>	<p>Our Youth Action Plan 2021-2024 provides for the provision and development of our youth programs, which are being costed within existing Youth budgets where possible. Where not possible, these will be costed through seeking relevant grants.</p> <p>Council has a <i>Corporate Carbon Management Plan</i> and <i>Emergency Management Plan</i> which is in place and being actioned now. The strategic initiatives that you see in the plan are specific projects linked to those plans that have specific timelines and funding – so while on it may look like its all delayed for years in the future, we are taking action now in many of our day to day activities and services that aren't as easily visible.</p>
Youth	2.15	We all need to focus on the needs of young people so that they can enjoy inclusion in the community.	Theme 2 of our Youth Action Plan 2021-2024 addresses Connection and Inclusion. It contains 10 actions to increase options for young people to participate and build connections and relationships.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing'?)	Council Response
			The Youth action plan activities form part of our day to day services and as such are not as easily visible in the Annual Business plan.
Fabrik Youth	2.16	very excited about Fabrik's future. Excited about BMX facilities for kids. Support increased support for women's tour down under.	Comments have been fed back to the appropriate areas.
Community Bus	2.17	yes, I have been denied access to the "Community Bus"	Comments have been fed back to the appropriate areas.
Indigenous	2.18	Dont care about aboriginal reconciliation. There are far far far better things to be concerned with.	Comments have been fed back to the appropriate areas.
Savings	2.19	This is where saving can/should be made. Substance of qaulity of life is more important than "show and tell" initaltives. Too many lightweight activities...fewer good quality initiatives are preferred.	Comments have been fed back to the appropriate areas.
Accessibility	2.20	I welcome any funding related to residents living with disability.	Comments have been fed back to the appropriate areas.
Communication	2.22	Council needs to listen when people make suggestions	We continue to improve our engagement processes through greater access, more opportunities to engage and more ways for the community to have their say online and through other channels.
Fabrik	2.23	seems to be a lot of money associated with fabrik and it looks like it costs money (loses money) every year to run it	There is an annual cost to Council - Fabrik is providing this service to the community and the value in doing so has been considered by Council throughout the decision making process regarding options to activate the former woollen mills.
Youth	2.24	It would be good to have facilities for kids aged 10 to 20.	Comments have been fed back to the appropriate areas.
Indigenous Wellbeing	2.25	I'd like to see a bit more around Health and well-being, and reconciliation activities	Council continues to identify and deliver a range Reconciliation initiatives and is currently developing an Innovate level Reconciliation Action Plan which will identify further reconciliation activities.
Fabrik	2.26	A lot of \$ is being put aside for the Woollen mills development in Lobethal compared to other well-being initiatives, where the budget seems to be represent a salary proportion (re operating costs).	Fabrik is providing this service to the community and the value in doing so has been considered by Council throughout the decision making process regarding options to activate the former woollen mills.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing'?)	Council Response
			The further development of Fabrik is a significant investment, approximately two-thirds of which is from a State and Federal Government grant.
Facilities	2.27	Wider spread of money to support all year round facilities	<p>Our annual grants program provides funding to eligible community groups and organisations with the aim to maximise community connections, and improve the function and sustainability of community and sporting facilities. They are run each year to provide financial assistance to organisations to help deliver local initiatives that make a positive contribution to our community.</p> <p>The funding may not be as visible in the Annual Business Plan, but we do invest significantly into our Council facilities such as community centres, libraries, halls & sporting venues.</p>
More resources needed	2.29	More focus should be on community support and less on enforcement of bylaws and parking.	Comments have been fed back to the appropriate areas.
Fabrik	2.30	Too much is spent here. Fabrik is a worry. Don't you think you are overcapitalising here? Is this really the best use of a cool \$4m? Cost/benefit comparison? Sustainability? What are you thinking?? Seriously.	Noted that the development of Fabrik is a significant investment, approximately two-thirds of which is from a State and Federal Government grant. The merits of the proposal were subject to an economic evaluation assessment. It was also subject to government assessment processes as part of the grant application process.
Climate	2.31	Despite the initiatives being very well considered the threat of Climate Change is inadequately addressed. Many significant scientists consider that we have already passed the point of no return and that every possible action should be taken to at least slow down this very serious threat.	Comments have been fed back to the appropriate areas.
Equity	2.32	The initiatives themselves are fine but do not recognise the needs of smaller communities and basic resilience building principles.	We are looking to work with local townships more as we move forward. Resilience is a key focus for us, and we have been doing some work around resilience building with some townships this year.
indigenous	2.33	I do like the concept of an Aboriginal/Peramangk Cultural Centre, but I would also like to see more ways being explored for	Council continues to identify and deliver a range Reconciliation initiatives and is currently developing an Innovate level

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing?')	Council Response
		Peramangk people to reconnect with their ancestral lands, to once more feel at home here.	Reconciliation Action Plan, this includes the recognition of, and engagement with Peramangk and Kurna Traditional Custodians
Playgrounds; events	FB2	I am a resident of Gumeracha and we used the playground all the time it would be lovely for there to be more interesting play equipment for the children but most of all we need to keep the spirit of our town foremost in the design and one of the most special events to happen in our town is the mediaeval fair and we need to make sure we make accommodations to make sure the fair is able to continue to be held in our town. it is part of who we are and it is dearly loved by our entire town and the local communities and everyone benefits from it being part of our community. please consider making the park more accommodating to have more local fairs and the Gumeracha medieval fair in our town.	<p>Our playgrounds were audited in 2016 by a professional external contractor which gave us a program detailing each site's replacement year. We continue to roll out upgrades each year, with Federation Park, Gumeracha being up for renewal in around 2025/26. The local community and stakeholders will be involved in the design process. In the meantime safety checks are undertaken by qualified staff on a regular basis.</p> <p>We continue to engage with our community so they have an opportunity to contribute their ideas and feedback. We have worked with the previous Gumeracha Medieval Fair committee and have commenced discussions with the new committee regarding accommodating the Fair's requirements going forward.</p>
Delivering in initiatives	2.34	How would you rate your actual performance last financial year - did you fully achieve your aspiration? (Community)	<p>Our performance is published in our Quarterly Council Performance reports that are available on our website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports</p> <p>The report details achievement against the current Annual Business Plan, performance indicators and financial results.</p>
Fabrik; indigenous; Climate; playgrounds; sport and rec	2.35	<p>All good initiatives but priorities seem imbalanced.</p> <ul style="list-style-type: none"> • Why so much on Fabrik? • 90k should be spending on C5001 and C5002 over 3 years (RAP & cultural centre initiatives). • New 40: (community resilience) NB esp re bushfires - why 140k for only 1 year. Needs to be ongoing esp. whole district surveillance so fires immediately spotted, • C4012 (climate change) should also be annual, and why not 21/22? How can 50k be enough? 	<p>It should be noted that the key initiatives presented in the Annual business plan are over and above 'business as usual' activities. There is much done, and budgeted for, in this goal area which is not highlighted as a key strategic initiative for additional funding.</p> <p>Fabrik is providing this service to the community and the value in doing so has been considered by Council throughout the decision making process regarding options to activate the former woollen mills. The further development of Fabrik is a significant investment,</p>

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'Community Wellbeing?')	Council Response
		<ul style="list-style-type: none"> Likewise B3013. New 03 - is Sherry Park the best location? Why 50k on it and only 15k on Stirling skate park? C4006 - \$260k in 3 yrs - are the playgrounds really so unsafe? Seems a waste spending less than say 50 - 100k on anything - use it for the high priorities. 	<p>approximately two-thirds of which is from a State and Federal Government grant.</p> <p>Recognition and representation of Traditional Custodians and Aboriginal and Torres Strait Islander culture is a fundamental aspect of planning through Fabrik, both in relation to Arts and Cultural Heritage.</p> <p>Council has a <i>Corporate Carbon Management Plan</i> and <i>Emergency Management Plan</i> which is in place and being actioned now. The strategic initiatives that you see in the plan are specific projects linked to those plans that have specific timelines and funding – so while on it may look like its all delayed for years in the future, we are taking action now in many of our day to day activities and services that aren't as easily visible.</p> <p>Renee O'Connor/Chris Janssan/Stacey Dutton- B3013-During stage 1 of the Mylor community consultation on bike riding/tracks, locals pointed out that Sherry Park would be the ideal location for a bike/pump track. Council will continue to work with the Mylor community and delivering a 'local' facility with the \$50k budget. The \$15k has been proposed to go towards undertaking a feasibility study on the Stirling skate park.</p> <p>C4006-Our playgrounds were audited in 2016 by a professional external contractor which gave us a program detailing each sites replacement year, as playgrounds do have an end of useful life. Safety is a priority, and we continue to roll out scheduled upgrades each year.</p>

A Prosperous Economy

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Prosperous Economy'?)	Council Response
Increase funding; Disagree	3.1	Limited initiatives planned to meet this program. We need more money coming into the Hills through new experiences to grow the economy, allow pop up businesses, markets etc. Money will increase jobs through new business ideas.	Comments have been fed back to the appropriate areas.
Equity	3.2	Quality and niche often means those living and working within the area are pushed out to use services outside the area.	Comments have been fed back to the appropriate areas.
Development Rates	3.3	Maybe not make your rates so expensive and be so anti-development and the economy might prosper by itself.	A key part of each review of the Long Term Financial Plan and Annual Business Plan Council is the impact of any proposed changes to service level and the impact that this will have on the level of rates required.
Disagree	3.4	The programs are poor	Comments have been fed back to the appropriate areas.
Disagree World Heritage Discretionary	3.5	World heritage bid seems extravagant and unnecessary.	The World Heritage Bid is intended to tell the State's Systematic Colonisation story including from the Aboriginal Peoples point of view. If achieved, there will be a number of branding and marketing opportunities available to primary producers, tourism operators and other businesses to exploit for the benefit of all who live, work and visit the scenic Adelaide Hills.
Disagree overspend	3.6	Over spending on it, Need to do the basics better get back to core actives, not Niche ideas and programs that only benefit a few	Comments have been fed back to the appropriate areas.
Tourism	3.7	What part of the budget is addressing tourism boosting in the AHC region?	Council provides nearly \$110k pa funding support to Adelaide Hills Tourism to encourage a vibrant, sustainable and visitor focussed tourism industry in the Region
Tourism	3.8	Higher priority to tourism infrastructure to support local businesses. Simple things like providing a dedicated coach parking area.	Comments have been fed back to the appropriate areas.
Agree	3.10	Looks fine	Comments have been fed back to the appropriate areas.
Public Transport	3.11	More buses during the day to get to Stirling/Crafers	Regional councils including AHC partnered with Regional Development Australia (RDA) to complete a regional public transport study which recommended Bus Rapid Transit (BRT) along with a review of park and rides, as a key option to drive uptake of public transport.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Prosperous Economy?')	Council Response
			<p>RDA has recently led a working group including council and Department of Infrastructure and Transport representation, focusing on freight and passenger transport options for the hills corridors. Recommendations of this group are currently being detailed into a report for distribution to stakeholders to inform further advocacy and decision-making.</p> <p>Council also continues to advocate for increased public transport services with the State Government who provide the service.</p>
Rates	3.12	Fostering growth through the reduction of taxes (rates) is a better strategy than those proposed. As an example, Stirling traders (which I am not one of to be clear) pay a higher level of rates and this extra levy is put into a development fund for Stirling. This implies that council has better skill and knowledge of how to optimise economic development than do traders. Lower rates on traders free income for investment in their businesses and their tacit knowledge of their entities positions them at an informational advantage to a 'development group'.	<p>The separate rate (dating back to 2005) was first applied at the request of traders/owners. The purpose of this was for the rates collects to be provided to the Stirling Business Associate (SBA) to promote Stirling as a gateway to the Adelaide Hills. Council does not have direct involvement in how funds are allocated by the SBA.</p> <p>Based on Stirling's success, several other townships are looking to apply a similar model.</p>
Equity	3.13	Prosperous only for those living close to Stirling	Comments have been fed back to the appropriate areas.
Events	3.14	apart from "block buster" events, communities often need help to set up smaller events, that bring focus to a smaller group of people	Our Community Events Support program commenced in 2021 with a focus on supporting small community groups to recover after the bushfires and Covid- 19 and to provide safe community friendly events. Council support is available to clubs, not for profits and other community groups.
Disagree Signage	3.15	a signage and branding strategy doesn't seem entirely necessary. I'd need more information to comment. But generally speaking I think AHC's branding is one of the better of all councils, and fairly coherent. Given times are lean, this doesn't seem like a priority project.	This is a regional branding initiative not a council branding activity. The need for a stronger regional brand has been identified by the key sectors in the region – tourism, horticulture and viticulture
Parking	3.16	Please enforce parking rules. Not as a ranger deems at the time. NO PARKING on footpaths ANYWHERE. I am sick of having destroyed footpaths and verges and when I speak to a ranger he	Council's Rangers do regularly patrol and enforce the parking requirements. They may not get to every street but will respond to parking complaints and take action when necessary.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Prosperous Economy?')	Council Response
		says we dont mind it. DO YOUR JOB and fine these people! Verges and footpaths ARE NOT FOR CARS.	
Disagree	3.17	Let industry drive this....it is not a ratepayer priority	Ever mindful of the appropriate role for Government, we work very closely with industry to ensure our priorities and strategies align.
Disagree	3.19	Seems fairly limited. Presumably the economic development officer will be responsible for additional strategies	Our Economic Development Plan sets out Councils long term vision for our region which we then implement within the set timeframes and resource capabilities.
Disagree; Delivering on initiatives	3.20	Looks good to some on paper but not all items actioned and evidence of getting done.	Our Economic Development Plan sets out Councils long term vision for our region which we then implement within the set timeframes and resource capabilities.
World Heritage	3.21	We are getting tired of the World Heritage thing. How many years of pointless consultations have to go on with something that won't get up? It really wastes community goodwill and energy.	Unfortunately the research and preparation for a World Heritage Bid is a lengthy process and take years to achieve. However, if achieved, it can have significant economic development opportunities for an area and those who live and work within it. The Collaborating Councils continue to work together to progress this iconic project.
Parking	3.22	Insufficient parking to bring more business and visitors to the Stirling area. We don't need another Hahndorf main street traffic disaster. I'd be interested in local business views of the Stirling market.	The parking provision in Stirling is primarily on private land with limited on street parking opportunities. Only with redevelopment of shops within the precinct will we see additional parking provided.
Climate Fires	3.23	The need to factor in the ever increasing threat of Climate Change does not appear to have been considered - a prosperous economy is unlikely if this is not addressed. Bushfires, unexpected weather eg frost and hail on vines, increasing animal and plants and human diseases and crop failure pose a threat to the economy. We particularly owe consideration to those in primary production, the elderly and families with children all of whom will be most endangered by this threat.	Comments have been fed back to the appropriate areas.
Fabrik	3.24	I appreciate the diligent management of the Old Woollen Mills site and the ongoing activation of Fabrik.	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Prosperous Economy'?)	Council Response
Delivering in initiatives	3.25	How would you rate your actual performance last financial year - did you fully achieve your aspiration?	Our performance is published in our Quarterly Council Performance reports that are available on our website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports The report details achievement against the current Annual Business Plan, performance indicators and financial results.
Development	3.26	Only 5 Is page missing? E1.2 "full potential of primary production" Ensure no further urbanisation of prime agric/hortic land. Far too much taken up already. Also, prevent subdivision of productive units into small unproductive units. E4.2 "supporting the regional identity" must present the development of industries that would damage the clean green reputation of the area.	Comments have been fed back to the appropriate areas. Regarding urbanisation - No expansion of the Township and Urban area boundaries is permitted within our Council area. Further, the State Government has put in place the Environment and Food Production Areas overlay which prevents subdivision of Primary Production land for residential purposes.

A Valued Natural Environment

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Valued Natural Environment?')	Council Response
Development Green Waste Hard Waste Recycling Education Fires	4.1	<p>More fuel load burning required. Development applications from housing in the bush should not be approved - no exceptions.</p> <p>Green bins should be weekly pickup - not fortnightly. The amount of green waste that comes from properties in the Hills is not supported by the green bin process. Hills blocks are typically larger than the City, have more vegetation, trees and during bushfire season there is a lot of green waste to get rid of. Not everyone has a trailer to be able to take advantage of free green days at the dump. There should be more free green days to encourage people to do the right thing. Hard rubbish should also be free (sorry) to discourage rubbish being left on streets or dumped in the bush - which people do because they don't wish to pay for it.</p> <p>Education on recycling is very important, as is educating people both with their own bins and those in public spaces to put the right things into the right bin. Most people would be unaware that a "yellow" recyclable bin (as an example) will be sent to landfill if has been contaminated with rubbish which should go in the "blue" bin. A kerbside waste audit was done extensively by City of Adelaide. Suggest tapping in to their knowledge and contacts before re-inventing the wheel.</p>	<p>All of the comments have been fed back to the appropriate areas for consideration. Some additional information related to your feedback includes:</p> <ul style="list-style-type: none"> • Council seeks to minimise the removal of native vegetation for new developments and each proposal is reviewed on its individual merits. • Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a "food and garden organics" bin to all residents to ensure equity in kerbside service. Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.
Disagree	4.2	I can't see the point in this.	Comments have been fed back to the appropriate areas.
	4.3	This town has lost so much of its natural environment that it isn't natural anymore	
Disagree Overspend	4.4	Over spending on it, Need to do the basics better get back to core actives, not Niche ideas and programs that only benefit a few	Comments have been fed back to the appropriate areas.
Recycling Education Fires	4.5	Additional recycling opportunities to the area including redcycle for soft plastics (that is closer for residents rather than going to suburbs of Adelaide, or mt barker) , plastic lids recycle (through YCA recycling, wingfield). Supporting some of these initiatives through purchasing recycled plastic items ie bench seats, fences etc . Maintaining/ cleaning up roadsides to minimise fuel load for fires or allowing residents to do this .	Comments have been fed back to the appropriate areas.

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Development	4.6	Suddenly there appears to be so many subdivisions. When did living in the Watershed zone change so that people can sell of their tennis court for someone to build a home?	Subdivision of land for residential purposes is only permitted within Council's townships and urban areas in order to protect the watershed.
Climate	4.7	Maybe more funding focus on climate change adaption. Do AHC have a climate change strategy? I assume so	Yes - we have a regional climate change strategy titled Climate Change Adaptation Plan for the Adelaide Hills, Fleurieu Peninsula and Kangaroo Island Region available on our website
Increase Funding; World Heritage; Weeds; Biodiversity	4.8	From what i have been able to ascertain, AHC devotes a much smaller budget to preserving the natural environment than other Councils that have a much smaller footprint, e.g. Burnside and Mitcham. For a council that is touting it's natural environment as worthy of World Heritage Listing this seems to be blatantly hypocritical, and signals a lack of genuine commitment. Roadsides are full of weeds, and parks and reserves while having some budget allocated for biodiversity generally rely on volunteer groups who often face uphill battles against weeds and other threats to biodiversity. The budgets for preserving the natural environment need to be massively increased, to the level where the council is (and is seen to be) making a real commitment that is commensurate with it's claimed commitment to the environment, and it's bid for world heritage listing.	<p>Comments have been fed back to the appropriate areas</p> <p>Reserves have an annual budget allocated for contracted works and monitoring/assessment and management planning, as well as 3.3 FTE staff allocated to biodiversity. Have been applying for grants since State Govt have withdrawn partnership funding under new models.</p> <p>NVMS sites (high biodiversity roadsides) are being assessed for condition, with an annual budget of \$47K p.a. spent on weed control.</p>
Fires Tourism	4.9	Action to enhance our main tourism centres with plantings. To protect our villages by removing highly flammable tree species such as pinus radiata, a prescribed weed.	Budget has been allocated in the Annual Business Plan for a Long Term Strategic Tree Planting Program to enhance townships and other locations
Green Waste	4.10	It's simply not good enough that you have not taken this opportunity to expand the green waste pick-up from outside 'townships'. We are on the route of the trucks and with the council supposedly promoting better initiatives for recycling and waste reduction, don't you find this is hypocritical!	Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a "food and garden organics" bin to all residents to ensure equity in kerbside service

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			Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.
Green Waste ABP format	4.11	again, I am not sure if this is the right spot- and I am not going to trawl through that whole document again- apparently there are changes to green and hard waste collection- the only spot I could find a reference to this was a feasibility study on charging for waste collection- nothing about green waste- so yeah unhelpful.	Comments have been fed back to the appropriate areas.
Agree with Plan	4.12	this is an important part of why people visit / live in the Hills.	Peter Bice (Goal Owner) Noted, the Hills Environment is unique and viewed as a priority by Adelaide Hills Council, whilst acknowledging different members of the Community each have differing areas of interested.
	4.15	Looks Fine	
	4.23	Needs to be of highest priority	
	4.26	Our hills environment should be top priority	
	4.31	The preservation and protection of the beautiful natural environment is one of the main distinguishing features of the AHC. It is heartening to know that I live in a Council that shares my values.	
Weeds	4.13	Selective road side spraying of woody weeds around our property would reduce our work loads and create a more natural roadside	Comments have been fed back to the appropriate areas.
Fires ABP format	4.14	Would like to add the January 2021 "Cherry Gardens" fire into the plan for follow-up under N2.4 - could simply amend to "2019-20 and 2021 bushfires". I also struggle a little with the term bushfire being applied to any fire, regardless of whether it is plantation, pasture, grass or indeed bush/woodland, but acknowledge this is a standard term. It can lead the general community to believe that only "bush" burns, which is clearly not the case. Wildfire is an alternative term for an uncontrolled fire.	<p>The term bushfires is used as this is the official term used in CFS communications and in particular warnings CFS use Bushfire Advice Message, Bushfire Watch and Act message and Bushfire Emergency Warning Message. Accordingly, no change to the ABP is recommended as terminology is consistent with CFS.</p> <p>The N2.4 priority has been copied directly from the Council's strategic plan which was adopted in April 2020. The suggested change will be noted for any future amendment to that document.</p>

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Biodiversity	4.16	What are you doing about saving/protecting wildlife?	<p>Council are addressing a number of key threatening processes effecting wildlife as identified in many Federal and State Government Recovery Plans:</p> <ol style="list-style-type: none"> 1. Habitat loss and fragmentation – by the HA scheme, which aims to conserve and connect existing habitat 2. Habitat degradation by invasive weeds and phytophthora - \$107K p.a. operational weed control budget and \$10K p.a. monitoring program to monitor biodiversity value of conservation reserves, \$59K p.a. supporting Bush For Life via funding and partnership agreement, also supporting other community groups with in-kind staff hours, operational budget and grant applications. Updating GIS and internal/contractor procedures to minimise spread of root rot fungus. 3. Bushfire and modification of habitat as a result of fire management regimes – burning on private lands program with follow up weed control and woody weed control program to reduce fuel load while increasing biodiversity value across several reserves 4. Predation by dogs & cats – dogs on leash on path in all conservation reserves and the implementation of a cat curfew 5. Climate change – by reducing our foot print – from changing car fleet, to installing solar panels/reducing energy use, to revising procurement policies preferencing recycled product <p>Partnering with other organisations to facilitate/deliver conservation projects.</p>
ABP format	4.17	The change in strategy mentioned in your email regarding European Wasps was unclear to me from the document. Perhaps I missed this.	<p>Council fees and charges are not specifically mentioned in the Annual Business Plan as they are discussed and adopted by Council in a separate process. The purpose of this question in</p>

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			the consultation was to help inform future decisions, but it is not currently something that we have implemented.
Equity	4.18	Again, non Stirling (and surrounds) residents seem to miss out on some of these	Comments have been fed back to the appropriate areas.
More resources needed	4.19	A lot more can be done in this space, and many of the initiatives listed are not delving deep into the objectives and priorities.	Comments have been fed back to the appropriate areas.
Signage	4.20	stop with the signage they are ugly	Comments have been fed back to the appropriate areas.
Waste	4.21	quite concerned about the term "user pays" for waste collection and generally concerned about the way forward for recycled rubbish.	The purpose of the initiative is to analyse the benefits and feasibility of introducing a fee incentive to property owners to produce less waste in relation to the kerbside bin service. The term "user pays" is misleading and we will change the wording on this.
Biodiversity	4.22	Again experts need to be consulted on bio diversity and the rebuilding of native vegetation and habitats. Not aborigines.	Council's Biodiversity team are the in house experts on biodiversity, each with degrees in environmental science.
	4.24	I hope any planning is focussed on native vegetation	When consulting on biodiversity matters, the team regularly consults with specialist consultants, scientists, Department of Environment & Water, Bush for Life, North East Hills Environment and Conservation Association, and Uni of Adelaide.
Development	4.27	The shopping is ribbon shopping Aldi should have been sited near the other shops it ruins the entry to the town with there signs	Comments have been fed back to the appropriate areas.
Trees	4.28	Good to see some planning for replacement of trees - given it is only \$20,000 per year i assume that wont replace many trees - given one avenue into Lobethal is \$100,000. Is the 20,000 just for a plan and more money will be required?	The \$20,000 is an annual allocation to replace individual trees in main streets when they are removed due to safety. Avenues or large sections of trees are specially funded projects approved by Council and may incorporated various types of costs in the overall project delivery.
Green Waste	4.29	Very disappointing an expanded green waste collection system hasn't been supported	Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free

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			<p>green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a "food and garden organics" bin to all residents to ensure equity in kerbside service</p> <p>Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.</p>
Disagree Weeds More resources needed; Waste	4.30	<p>Many initiatives listed in this section belie their true nature and are misleading. N4.1 raises again the question of User Pays Kerbside Bin Service, allocating \$25,000 in 2023-4. This is not an environmental issue. Kerbside collection is the responsibility of the council for which residents pay and support. It is strategic budgeting issue. \$100,000 is allocated to planting an avenue of trees, again in the urban centres. This is in no way what most people would regard as valuing the natural environment but seems like a side door to fund the beautification of urban centres in the AHC (again). More money needs to be allocated to environmentally friendly weed management, water management (creeks, rivers) etc, sustainable horticultural programs. Over the last few years, council management of weeds on roadside verges has amounted to poison being sprayed from utility vehicles (for which I have made complaints about drift and also imprecision) once a year. This is utterly unsustainable and environmentally unfriendly not to mention completely futile. It barely achieves the dizzy heights of tokenism.</p>	<p>The purpose of the initiative is to analyse the benefits and feasibility of introducing a fee incentive to property owners to produce less waste in relation to the kerbside bin service. The term "user pays" is misleading and we will change the wording. The reason waste is included in this section is because kerbside waste is an environmental issue which requires study and planned solutions to help reduce our waste to landfill.</p> <p>NVMS (high biodiversity roadsides) sites get specialist minimal disturbance contractor control. Riparian restoration project for Cox Creek, Bridgewater Recreation Reserve has begun. Also with annual Support funding for Sixth Creek Catchment Group Project.</p>
Weeds	4.32	More focus on post burn weed eradication/control is required	Comments have been fed back to the appropriate areas.
Green Waste Fires Pollution	4.33	<p>Concerned about householders burning waste in their back yards. Not only does this pose a fire hazard that can get out of control - clearly they do going by all the fire alerts. But the problem of pollution that's bad for people's health (asthma) and taints one's laundry if one is trying to get a line of washing dry on fine days when fires often start up. We therefore request more free green waste disposal days, and for those who don't have a trailer - a subsidised pick up service.</p>	<p>Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a "food and garden organics" bin to all residents to ensure equity in kerbside service</p>

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			Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.
Fires	4.34	Fire is my concern with so much fuel along the roadsides. No point insisting land owners clear their properties if no clearance of the surrounding areas.	Council considers the maintenance of road verges as a joint responsibility between Council and residents, and undertakes annual maintenance programs to provide for road safety and fire mitigation.
Biodiversity Waste	4.35	Not sure why emergency response is here. Biodiversity gets so little support from AHC that it is a joke. It really is. But you will spend \$100k on an avenue of trees. i think your priorities are wrong here. Regarding landfill, when is the last time some decent information was provided to ratepayers on what goes in what bin? How are we meant to know? Why don't you use the local papers to educate? They will run anything, surely you could have a regular column, or is this too much like hard work writing a few lines once a week? Running education sessions to empty rooms doesn't seem to be working.	<p>Emergency management response in Adelaide Hills Council is predominantly related to bushfires and the high vegetative nature of the natural environment of the hills.</p> <p>Waste and Recycling education is continually undertaken, however Council continues to look at ways of expanding our communications.</p> <p>The Biodiversity Team provides advice on the management of native plants and animals on Council land in order to achieve legislative and strategic compliance with a focus on best practice. The Team's role is primarily to revise, develop and implement the AHC Biodiversity Strategy, working with other Council departments, external conservation groups and organisations to achieve mutually desirable outcomes. The team delivers the objectives of the Biodiversity Strategy through the following projects and programs:</p> <ul style="list-style-type: none"> •Bush For Life Partnership and Funding Agreement •Woody Weed Control Program •Vegetation Planning, Management and monitoring for reserves of Conservation Value •Sensitive Site Register •Heritage Agreement Program •Roadside Vegetation Management Plan

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			<ul style="list-style-type: none"> •AHC - Landscape Hills and Fleurieu Board Roadside Weed Control Plan •Native Vegetation Marker System (NVMS) •Burning on Private Lands Program •Lobethal Bushland Park Bushfire Recovery Project •GIS mapping of sites and values of conservation interest •Contributing to environmental education and placemaking initiatives
Weeds Trees Footpath	4.36	<p>too much money on trees. Could be spread out over the next 3 years. Again, I dont disagree with the concept but other areas need attention. Insufficient maintenance of roadside and footpath vegetation now. Uncontrolled planting by residents on verges. Overuse of agapanthus!! My natural and built environments are interwoven but, or example, i cant safely walk down Pine Street to Milan Terrace or from Stirling to Aldgate because the footpaths are sub standard and vegetation overgrowing the paths (making them even narrower).</p>	<p>Comments have been fed back to the appropriate areas.</p> <p>Council has an Asset management plan and footpath strategy to help guide the ongoing renewal and maintenance of the assets within financial constraints and considering highest priority for different asset classes.</p> <p>However, given the size of the region Council is not always aware of assets that have become unsafe and ask our community to report any instances where an issue has developed.</p>
Climate	4.37	<p>Once again excellent goals and intentions but once again sure to fail if significant action is not taken to deal with the certain impact of Climate Change.</p>	<p>Comments have been fed back to the appropriate areas.</p>
Weeds; Emergency management	4.38	<p>In and of themselves the initiatives are ok however fail to recognise the needs as below.</p> <p>Improved management of annual woody weeds along roadsides - council has recently been awarded several buckets of funding to undertake management of weeds along roadsides and reserves, it doesn't appear that there is a clear strategic and operational plan for this beyond reference to the blue marker (high value) vegetation.</p> <p>Improved management of riparian/recharge zones - as an example the recharge zones immediately adjacent to the council depot on tiers road is</p>	<p>Council has received grant money for roadsides in Cudlee Creek fire scar and has an operational program as agreed to by Council and Landscapes H&F.</p> <p>Riparian zone restoration projects:</p> <ul style="list-style-type: none"> • funding received and AHC staff assigned to Sixth Creek Catchment Group Project. • Restoration of Cox Creek Bridgewater Recreation Reserve commenced.

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		<p>full of weeds and lacks management. Council needs to negotiate with DTI to manage the Amy Gillett - this will reduce fire risk and improve ongoing management particularly of annual grassy weeds and this could also include return if land adjacent to the BMX track to the community which has a clear and string vision for this land which is currently adjisted.</p> <p>Where is the adverse events plan? Not just fire but hail, floods, etc</p>	<p>In regard to adverse events Council's Incident Operations Manual and related <i>Emergency Management Plan</i> takes an all hazards approach and is therefore applicable and useable in any emergency situation.</p>
Weeds Bushland Park	4.39	<p>In regard to N2010 I would like to see more than \$20,000 being put into weed control in BMAP sites. \$20K seems like nowhere near enough, in order to make more rapid progress toward more effective weed control including in places like Bushland Park, our roadsides and other locations.</p> <p>In regard to the (currently Draft) Masterplan for Lobethal Bushland Park, I would like to see some funds being allocated to progress some of the new initiatives that are in the Masterplan eg. \$20,000, so that we are not waiting for many more months for a budget allocation once the Masterplan is approved.</p>	<p>In addition to the amount budgeted, Council has recently been awarded two grants to help with weed control in the Cudlee Creek fire scar region.</p> <p>The Burning on Private Lands program requires consistent, ongoing follow up by Council post controlled burn, so this also receives staff on ground works provided by Department of Environment & Water and AHC to match contracted works.</p>
Delivering in initiatives	4.40	<p>How would you rate your actual performance last financial year - did you fully achieve your aspiration?</p>	<p>Council's aspirations have largely been met, with additional emphasis on managing recovery from fire events being key. Council was very appreciative of State and Federal Government funding to support these efforts.</p> <p>Our performance is published in our Quarterly Council Performance reports that are available on our website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports The report details achievement against the current Annual Business Plan, performance indicators and financial results.</p>

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ABP format; Open space; biodiversity; weeds	4.41	N2.2: Also rabbit, foxes, kangaroos - more "monitoring" needed. All seem good but hard to evaluate priorities; particularly now NEW 28 receives as much as all others together. Need to be able to access detail of projects - as for all programs / goals. Tried to but without success. N1.1: Is "horticultural amenity" part of natural environment? N1.2: Do "reserves and open space" include all remnant native vegetation? N2003: Should include timely mowing to prevent weed seedling e.e. Wilson Rd Mylor. Some weed (eg blackberries, broom) infestations on private (& public) properties are very bad. Should be regulations and incentives (policing) to control. and Council assistance.	The term horticultural amenity refers to non-native species. Open Space does include Council spaces with native vegetation. N2003 specifically relates to Native Vegetation Marker Scheme (NVMS) sites only, not general roadsides. Council is currently working on a nomination process for new sites to be added in order to be managed more carefully/intensively than general roadsides.

A Progressive Organisation

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customer service; Planning;	5.1	Interesting. Turnaround times on things need to improve. This includes development applications and the like.	Comments have been fed back to the appropriate areas.
Disagree	5.2	Stop wasting my rates money on social justice and woke initiatives.	Comments have been fed back to the appropriate areas.
	5.5	Unley council is progressive	
Public Transport	5.3	This town has poor bus services to city, poor taxi services and has a lack of foot paths	Regional councils including AHC partnered with Regional Development Australia (RDA) to complete a regional public transport study which recommended Bus Rapid Transit (BRT) along with a review of park and rides, as a key option to drive uptake of public transport. RDA has recently led a working group including council and Department of Infrastructure and Transport representation, focusing on freight and passenger transport options for the hills corridors. Recommendations of

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			<p>this group are currently being detailed into a report for distribution to stakeholders to inform further advocacy and decision-making.</p> <p>Council also continues to advocate for increased public transport services with the State Government who provide the service.</p> <p>Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.</p>
Planning	5.4	How can you be progressive, when you can not get the basics right, 3days for Planning to get back to a message, etc etc, (on over 5 times)	Comments have been fed back to the appropriate areas.
customer service;	5.6	I would like to see a comprehensive customer portal to log requests, and map based like I see in the My Local Services app or like Tea Tree Gully Council	The new website will include enhancements in customer request servicing. The specifics of this are currently being explored.
Progressive Culture;	5.7	Has improved in the last 10yrs but can improve further. "Old culture" can take time to overcome but the difference is noticeable.	Comments in relation to the improvements are noted.
	5.8	I am often disappointed at how conservative many decisions are and how weakly the region promotes itself - particularly when there is external bad news / coverage from State government. Most people have little interest in council activities but get wound up by constant media coverage portraying the 'excesses' of some councils.	In relation to the levels of staff employed, each year there is considerable effort applied to ensure that there are sufficient resources engaged to enable the delivery of the projects and programs that are proposed within the Annual Business Plan. These staff are not at the expense of the projects and supporting infrastructure, but an essential part of ensuring delivery.
	5.12	It does depend on what you mean my progressive. If you mean progressive in continually employing staff at the expense of	Council is often asked to provide information to the media in relation to items of public interest (gifts, benefits, legal fees, salaries, etc). Due to the Council's responsible and prudent decisions rarely is AHC's information included in these articles as it is not 'newsworthy'.

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		projects and support infrastructure then your plan does seem to achieve this	
customer service;	5.9	Yes the staff are too slow to reply to requests for assistance. Asking permission to erect a park bench in a playground as a memorial to a past member of our club took 4 months with too much red tape and no personal contact.	Comments have been fed back to the appropriate areas.
Agree with Plan	5.10	Looks good	Comments have been fed back to the appropriate areas.
	5.20	Proposals are good	
	5.21	Look good	
EV Cars	5.11	Electric cars? Seriously?	Comments have been fed back to the appropriate areas.
ABP Format Budget	5.13	Where is the cost reduction plan, every year you ask for more money from ratepayers, but you never provide how you are being more efficient with ratepayers money. Perhaps it's time to drop a few programs.	In recent years there have been a considerable number of improvement initiatives undertaken that have enabled the introduction of new services or enhancement to existing services without the need for additional increases in rates above Long Term Financial Plan (LTFP) forecasts. It is recognised however that an efficiency plan needs to be provided to articulate how and where savings are being achieved. It is proposed this will form part of the next review of the LTFP.
Procurement; Website EM expense	5.14	<p>Concreting of Heathfield dump bays - could this not be an interesting opportunity to use a recycled material for the same purpose? I think due to COVID and related economic depression, a website upgrade could probably wait a year or two.</p> <p>I'm not sure what Council Member Honour Boards are. But to be blunt, it doesn't sound like something that the general public would prioritise. Does it need to be physical? Could it be a series of cheap, but effective videos for instance?</p>	<p>As a part of our Procurement planning process the potential to use recycled materials is considered for all projects.</p> <p>Council is required under the Local Government Act 1999 to publish Council information electronically on websites for several publications and therefore it is a requirement to comply with legislation. Other formats are also provided at Council service centres to provide access to documents when requested.</p> <p>The renewal the Council website is a capital works program that covers several project activities such as project management, software procurement, cloud hosting, data migration, configuration, content audit, WCAG compliance (web content accessibility guidelines) &</p>

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			<p>imagery. The website is a key tool used to inform and engage with the AHC Community. The upgrade was delayed in 2020-21 due to the impact of bushfires and Covid-19.</p> <p>The proposed Honour Boards would be similar in format to those commemorating the community service of office bearers in sporting or social clubs in that they would list the Council Members' name and term of office. They are proposed to be constructed of wood or acrylic and displayed in the Council Chamber.</p>
Delivering on initiatives	5.15	PLease let me know when you achieve this! I see NO evidence....quite the opposite for anyone outside townships	<p>Council produces a quarterly performance report which can be found on Council's website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports. The report details achievement against the current Annual Business Plan, performance indicators and financial results.</p>
ABP	5.16	The council is pretty good with there initiatives but I thing you should talk to the people first before the council voting on the initiatives	<p>Council consulted extensively on the development of the four year Strategic Plan and on many of its key functional strategies. Much of this feedback drives the creation of each year's Annual Business Plan (ABP). Further, each draft ABP is itself subject to public consultation.</p>
Website	5.17	\$200,000 seems a lot for a web site	<p>Council is required under the Local Government Act 1999 to publish Council information electronically on websites for several publications and therefore it is a requirement to comply with legislation. Other formats are also provided at Council service centres to provide access to documents when requested.</p> <p>The renewal the Council website is a capital works program that covers several of project activities such as project management, software procurement, cloud hosting, data migration, configuration, content audit, WCAG compliance (web content accessibility guidelines) & imagery. The website is a key tool used to inform and engage with the AHC Community.</p>
Election Agree	5.18	Local government election costs seem high. Otherwise fairly standard	<p>The cost of local government elections is set by the Electoral Commission of South Australia on the cost recovery basis per elector. As</p>

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			such Council has no discretion on the costs associated. A number of proposals are contemplated in the current legislative reform process to reduce the need for (and costs associated) with some forms of by-election.
customer service;	5.19	All my dealings with Council members have been completely respectful, communicative, timely and inclusive. Their support for our little patch of Rostrevor remaining with AHC have been superb, and we are all incredibly grateful. Of course we are more determined than ever to stay with such a Council!	Comments have been fed back to the appropriate areas.
Climate	5.22	Failure to deal with the serious threat of Climate Change as a matter of top priority will undermine these initiatives. Depressing but true.	Comments have been fed back to the appropriate areas.
EV Cars; Delivering on Initiatives	5.23	Objectives are unrealistic - is there really a demand for electric car charging stations?	Comments have been fed back to the appropriate areas.
Delivering on Initiatives	5.24	How would you rate your actual performance last financial year - did you fully achieve your aspiration?	Our performance is published in our Quarterly Council Performance reports that are available on our website on the Annual Report page. https://ahc.sa.gov.au/council/council-documents/annual-reports The report details achievement against the current Annual Business Plan, performance indicators and financial results.
Digital; website; Elected members; customer experience	5.25	Beware over computerising - many people (& the old ones count!) prefer paper. Most costly project is O2001 - new council website and e-services. The website is already adequate - would not a few improvements / additions suffice? O2003 and O2004 (website/customer experience improvements) - what really lacks is councillor visibility - why don't they get out and about more, not only to public events, but door to door. Get to know people.	Council is required under the Local Government Act 1999 to publish Council information electronically on websites for several publications and therefore it is a requirement to comply with legislation. Other formats are also provided at Council service centres to provide access to documents when requested. The renewal the Council website is a capital works program that covers several of project activities such as project management, software procurement, cloud hosting, data migration, configuration, content audit, WCAG compliance (web content accessibility guidelines) &

Topic Tags	Response Number	Feedback (Do you have any comments or concerns about initiatives listed under the goal 'A Progressive Organisation'?)	Council Response
			<p>imagery. The website is a key tool to use to inform and engage with the AHC Community.</p> <p>Council has been receiving regular feedback from those members of the community who are digitally connected and who prefer to interact with Council online, that the website could benefit from enhancements, particularly in the way service requests are managed. Unfortunately the current website does not have the capability to be simply and easily improved to cater for this.</p> <p>Each Council Member adopts different strategies to connect with their community based on what they believe is most appropriate and effective. Council Member contact details are on the website and available from service centres.</p>

Operating Budget

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
Rates; Savings	6.1	There is not much to say. Most of your income comes from rates - if you want to spend more you need to charge more rates. Standard increase - go up by 2.5%, but rolling out the rate cap to all land use codes is a good idea, particularly in COVID years as is reducing the rate to 12.5%. CoA has not raised it's rate in the \$ for 7 years in a row - why can't AHC do the same? Property sales should be looked at. Are there investments that Council has that really do not need to be owned by council? Need greater ideas at raising income other than through rates? Introduce paid parking for example. Need to consider the idea of user pays more. Businesses should pay higher rate in the \$.	It is recognised that the vast majority of the income received by Council to deliver projects and programs is derived from rates. Whilst there is a constant focus on alternate sources of revenue to limit pressure on rates there are limited opportunities that are available. It is worth noting that the rate in the dollar at Adelaide Hills Council will fall again this year as the average increase in rates proposed is less than the average increase in property values.
Rates; Savings	6.2	Zero rate increases please. Make efficiencies elsewhere. Residents do not have bottomless pockets. You claim to be so hard-up that you had to increase rates in the middle of COVID-19 but now you want a \$2m surplus? No way.	<p>In recent years there have been a considerable number of improvement initiatives undertaken that have enabled the introduction of new services or enhancement to existing services without the need for additional increases in rates above Long Term Financial Plan (LTFP) forecasts. It is recognised however that an efficiency plan needs to be provided to articulate how and where savings are being achieved. It is proposed this will form part of the next review of the LTFP.</p> <p>The \$2m surplus proposed for 2021/22 includes accounting for a once of grant in excess of \$1.5m that is to be spent on a range of local road and community infrastructure projects. The underlying surplus remains relatively low and contributes to the cost of upgraded or new assets whilst reducing the level of borrowings required</p>
Agree with budget	6.3 6.8	<p>spend all the money</p> <p>its good that the amount is sufficient for meeting the projected expenses</p>	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
	6.10	A good balance of spending and caution.	
	6.14	Sound financial management	
	6.20	Provided the services are being provided according to the law and in line with community needs and the budget is able to be balanced then it seems that the process is neutral.	
	6.22	It is reasonably sound. Rate increases are not too bad.	
	6.28	Very difficult times particularly with fires, drought and COVID. With a huge operating budget it's hard to please all, all of the time. I personally feel council's vision is in line with most residents and have confidence in council's strategic plan and allocation of funds.	
	6.29	Appears to be spending less than receiving so that would seem sensible	
	6.30	Slightly positive but with caveat of external grant. Leaves a small buffer which seems wise.	
	6.32	Council listens to community - I trust them with priorities	
	6.38	Probably the toughest part of running a council and achieving community satisfaction. A solid proposal.	
	6.39	Adelaide Hills Council has a strong track record of responsible financial management, keep up the great work.	
Disagree with budget; Rates	6.4	Too great an increase.	In recent years there have been a considerable number of improvement initiatives undertaken that have enabled the introduction of new services or enhancement to existing services

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
	6.21	I think an increase more in the park of 2-2.2% is better. We need to spend to stimulate the economy, but balance that with the financial impost on your rate payers, who have less money to spend. 2.5% is too high in my opinion.	without the need for additional increases in rates above Long Term Financial Plan (LTFP) forecasts. It is recognised however that an efficiency plan needs to be provided to articulate how and where savings are being achieved. It is proposed this will form part of the next review of the LTFP.
	6.23	you need to be better at budgetingthe rate payers are not cash cows	
	6.24	Too much money spent. Always increases in rates, never decreases. Not even holding steady!	
	6.27	Inflation is about 1.5 % so the rates should be capped to inflation	
	6.31	Growth and development not evident	
	6.34	Hope it's realistic	
	6.36	Not studied in detail but rates up 2.5% when inflation is below that and most of us will not receive pay increases to support the increases in costs	
Disagree with budget; Capital; Services	6.5	Way too much money being spent on infrastructure and not nearly enough on services. The ratio should be the other way around.	Comments have been fed back to the appropriate areas.
Discretionary	6.6	There seems to be scope for savings in discretionary spending, ie arts,	Comments have been fed back to the appropriate areas.
Services	6.7	Need to do the basics better get back to core actives, not Niche ideas and programs that only benefit a few	Comments have been fed back to the appropriate areas.
Discretionary; Fleet cars	6.9	New fleet of cars and unnecessary upgrades to art installation and playgrounds in times of covid at the expense of residents are not very prudent.	The fleet budget is used to replace existing fleet cars at the point it is most economically prudent to do so in order to maintain a well maintained and safe fleet for our workers.

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
			Our playgrounds were audited in 2016 by a professional external contractor which gave us a program detailing each sites replacement year, as playgrounds do have an end of useful life. Safety is a priority, and we continue to roll out scheduled upgrades each year.
Community; Natural	6.11	As previously outlined, lack of budget and proactive strategies to 1. improve community engagement with natural environment, and 2. maintain and improve biodiversity in the council area	A significant and ongoing investment into biodiversity is included in our Long Term Financial Plan and Annual Business Plan in alignment with Council's endorsed Biodiversity Strategy.
Disagree with budget; equity	6.13	Much of the expenditure fails to directly assist us but is good for the broader community	Comments have been fed back to the appropriate areas.
Borrowing	6.15	Budget looks fine as small amount of borrowing at current low rates is not a problem to use extra money to meet goals.	Comments have been fed back to the appropriate areas.
Capital; LGPI; Rates	6.16	I am concerned about the implied adoption of the Local Government Price Index. This index is noted has been above CPI in 'recent years' In the period 2010-20 this was true on average of 0.3%, however there were carbon tax effects in the early part of this period and the LGPI is currently tracking below CPI. One concern is the weightings. The recurrent expenditure component of LGPI is 47% dependent on salaries. Hence, using this index, a granting of large salary increases for council will raise rates. Is this a suitable constraint to costs in running a council. Similarly construction costs relate to 45% of the capital component. Are these a true reflection of the expenditure plans in your budget?	Whilst the Long Term Financial Plan has been developed using the Local Government Price Index, the Annual Business Plan for 2021/22 is still based on CPI plus an increase of 1% to provide additional capacity to meet the costs associated with increased levels of service as well as increases in the renewal of infrastructure.
Disagree with budget	6.17	Since Y/E 2018 FTEs have increased at 5.37% p.a. with wages increasing at 7.15% p.a. against a revenue growth of 4.27% and a material/infrastructure spend of -1.44%. This seems to be employing more 'desk jockeys' at the expense of getting work done within the community - a very poor focus for a council	In relation to the levels of staff employed, each year there is considerable effort applied to ensure that there are sufficient resources engaged to enable the delivery of the projects and programs that are proposed within the Annual Business Plan. These staff are not at the expense of the projects and supporting infrastructure, but an essential part of ensuring delivery.

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
Grants	6.18	So where is the 2M difference going?	The \$2m surplus proposed for 2021/22 includes accounting for a once of grant in excess of \$1.5m that is to be spent on a range of local road and community infrastructure projects. The underlying surplus remains relatively low and contributes to the cost of upgraded or new assets whilst reducing the level of borrowings required.
Borrowing	6.19	if you can't afford it then don't do it, stop borrowing. Workers should work not lean on shovels and text and smoke	Comments have been fed back to the appropriate areas.
Flooding; stormwater	6.33	Given AHC know of problems with residential flooding, having no allocation in the budget for storm water maintenance is inadequate and irresponsible.	There is an allocation within the Civil Services Operational budget for stormwater maintenance.
Services; Borrowing	6.35	too much debt. Stop overcapitalising. Ease off on the showpony and populist projects. Manage what you have better, especially human and environmental assets.	Comments have been fed back to the appropriate areas.
Fires; emergency	6.37	Because the increase of serious bush fires, storms and other disasters will probably result in this budget being inadequate.	This budget provides for preparedness and planning activities relating to natural disasters and other emergencies. The budget is not intended to accommodate emergency events as and when they occur. When an emergency event does arise funding to manage the response and recovery is considered on a case by case basis at the time.
Budget; Borrowing; ABP format	6.40	<p>Comparative information would be useful e.g. last year actual (this would be 30.6.20) and / or current year (30.6.21) budget. I wonder what debtors we've got, and what of these (e.g. rates) are overdue. What is our recovery action for these? On page 6 of the information pack what does "LTFP" mean? It isn't explained, so to me the information in these columns is meaningless Why must borrowings increase?...whatever does "intergenerational equity" mean? I would hope that we've got a long-term plan to reduce or eliminate borrowings.</p> <p>I think that the surplus of \$2.0m is misleading because borrowings will increase by \$3.1m. The surplus doesn't reflect capital works expenditure, but if you ask any ratepayer, they will</p>	<p>Comments in relation to additional clarity are noted and will be captured in the final Annual Business Plan before publishing.</p> <p>The Uniform Presentation of Finances (as shown on Pg 41) objective is to provide the financial information in a form so that both the Operating and Capital spend (separated into renewal and new) can be easily identified and the resulting net borrowing requirements can be better understood. Notwithstanding that the format provided is in accordance with a specific legislative requirement, we will consider whether additional clarity can be provided to increase understanding and clarity to the community.</p>

Topic Tags	Response Number	Feedback (How do you feel about the proposed Operating Budget?)	Council Response
		<p>say that expenditure like on roads and footpaths is part of normal Council operations, so these costs should be allowed for before a surplus is struck.</p> <p>I think that the information on the bottom half of the Business Plan on page 41 isn't easy for me to understand. I think that after the budgeted surplus of \$2.0m, it should go like this: add back depreciation deduct capital works deduct borrowing repayment add/deduct any others =net increase on borrowings.</p>	

Rates increase

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
Disagree; Struggling; rating policy	7.1 7.32	<p>I don't believe CPI has gone up by 2.5% so this is just a lazy way of increasing the rates income. You can't keep whacking the home owner year after year. Just because you live in a big house on a big block does not mean you are rich. Council needs to look at the components of the Local Govt Act 1999 and see what is possible. For example, different rate in the \$ for residential, vs commercial, industrial and primary production land use codes. What are the 600 vacant assessments about? CoA has introduced a 200% increase on the rate in the \$ for land use designated as "vacant" to discourage land banking and get development happening. Nobody likes to see a derelict building or block of land overgrown with weeds and six foot high grass. Review the "non-rateable" assessments - are they still non-rateable. Are you doing a review of all those assessments that are non-rateable and also receiving a rebate - are they all still valid?</p>	<p>Comments raised in relation to rating policy have been captured in recent reviews and a mix of levers available are applied to provide the balance the Council has sought to ensure equitable distribution within the Region. Most of the vacant land relates to properties within township boundaries (in particular the development at Woodforde). In order to discourage the holding of vacant land the Fixed Charge was increased by a significant amount 5 years ago with an offsetting reduction in the Rate in the Dollar. A detailed review of all non-rateable properties was undertaken recently, as well as a review of the Policy, to ensure only appropriate properties received the rebates.</p>

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
		Need to find a better measure to base how much our rates are YoY . Simply using the ever Increasing value of our home as rateable driver of our cost of rates that equals 80% of council income. Over time we may be forced to sell as we can not continue paying increases YoY dispute a modest \$50 p.a. this year. National Headline Inflation [real rate] or State calculated CPI or 2.5% max increase which ever is the lesser.	
Agree	7.3 7.10 7.17 7.19 7.26 7.35 7.36 7.42	<p>spend my money - make it better to live here</p> <p>Rates rises is a guaranteed thing to happen, just want to see the money spent well for our great region</p> <p>If Council maintains service levels and staffing then I am accepting of the proposed increase.</p> <p>Rate increases are necessary to reflect increasing costs each year</p> <p>It is expected that rates need to increase. And to a reasonable degree, unfortunately investments are not able to keep pace.</p> <p>My fortunate situation is not the same for all of council's constituents however when 2.5% is calculated on the lump sum of my rates and diluted when I calculate it on a monthly, weekly (take away coffee) spend, I recognise it's reasonable for me to pay. Much effort has been spent developing a robust, transparent plan that I have confidence in.</p> <p>The rates increase appears fair and reasonable</p> <p>I am happy to support the maintenance and development of projects, programs and services in our community.</p>	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
	7.43	AHC need to show that they are responsible in managing budgets and any rate increase above CPI needs to be justified to ratepayers.	
	7.45	Not too worried, I'm more worried on how it is spent.	
	7.50	It's a reasonable rate increase.	
Disagree	7.2	5.5% increase in total for the last 2 years then. Unacceptable.	Comments have been fed back to the appropriate areas.
	7.4	Such an increase to pander to councillors whims is disgusting.	
	7.22	Rate increases could have been better maintained within a VERY low cost CPI environment, yet there appears to be an annual increase in rate collection (which seems to equate roughly to individual rates) of between 3-5% p.a. since (about) 1994 - very poor management	
	7.34	Rates should be capped to inflation	
	7.46	i dont see the value in it. I dont think councils or governments spend wisely or efficiently. its cultural. It wont change. But i dont have to like it	
	7.49	I'm not convinced I understand why an increase is justified given the overall contraction of SA economy post COVID. Whilst the draft discusses other factors justifying increase, it does not benchmark against other councils or state indicators. This gives the appearance that council is attempting to make its own economic narrative (seen as opportunistic ratepayer pillaging) regardless of the macro economic conditions.	
	7.51	I think that the increase should be no more than inflation - which would be about 1%.	
Struggling	7.5	Most families are struggling in this community and we get so little for the rates we do pay	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
	7.8	I worry that it could be too much for some people. Do some of the projects need to wait for another year. How urgent are some of these particularly new buildings etc.	
	7.9	The increase in property valuation from the valuer general as a result of market movement will mean a double hit of increases in rates. Just because someone is asset rich, it doesn't mean they are cash rich. Many have lived in their properties for a very long time and it has grown through natural capital growth. They cannot afford the double hit increase in rates. Poor decision to increase by 2.5% in a year when so many people are struggling.	
	7.11	2.5% increase with a fleet change of council cars, art etc. This is crazy when residents are struggling already meeting the payments.	
	7.16	We are poor, we have a good amount of land so a reasonable amount of rates, what we pay is fair, any increases just delays our post cuddles creek fire recovery is all	
	7.18	I am lucky to be in a position to be able to afford an increase. I suspect others may not be.	
	7.20	People are on the poverty line - no rates increase would be barely humane.	
	7.23	With many families doing it tough at the moment, a 2.5% increase can add pressure while they are cash-poor.	
	7.24	You are the most expensive council re rates in South Australia. When and what are you doing to be more efficient and reduce rates rather than increasing them year on year. The majority of your ratepayers have had no income increase this year due to Covid	

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
	7.28 7.44 7.52	I can't afford the increase when everything else is going up Our rates increased substantially in 2020-2021 rates. With wages in decline in real terms & pensions not increased for some time, ratepayers are under financial pressure. This should be taken into account, In another year of COVID which affects most businesses and I suspect also individuals, there should be no rate increase.	
Disagree; Savings	7.6	There are opportunities for saving that are not being taken. ie reducing planning for matters more appropriately being part of the state and federal governments	The Planning System in SA is established by the State Government. The Development Legislation and associated Planning & Design Code sets out which developments should be assessed by the State Government and local councils. Generally low impact developments (e.g. houses, carparks & sheds) are assessed by councils and high impact major developments (e.g. power stations, smelters, ports) are assessed by the State Government
Disagree; Services	7.7	You are not getting the core requirements done, etc helping with Bush fire issues, roads , foot paths, So you are not doing your job, and council is speeding our time and money on things that on benefit a few messing about with Markets and events etc. Get the core work done	Comments have been fed back to the appropriate areas.
Services; equity; footpaths	7.12 7.30	I feel Woodforde is ignored by AHC and has only recently gained attention through the proposed merger with CCC- we receive very little in services beyond bin management. We have no footpaths, so walking through our suburb is dangerous. We rarely see street sweepers so our streets and gutters are clogged with debris. Services are difficult to access given council is 45 mins away I pay residential rates....but outside a township.....I get inequitable services as it is, so paying more is NOT reasonable (I still don't know how you justify	Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
		this!). You need to cut back on "community activities" and stick to essential services	Street sweeping is undertaken twice per year in line with our current service standard for residential streets with kerb and gutter across the entire Council area.
Agree; Struggling	7.13 7.40	More than most I understand the need to raise the required revenue. Hardship provisions and capacity weightings greatly encouraged. While I am generally opposed to rate increases that often exceed the rate of inflation I am also mindful of the need to continue to improve services and infrastructure. As a primary producer, it is also difficult to absorb rate increases when farm gate prices are often dictated by the customer, rather than by the producer. This puts pressure on economic viability for primary production land and the ability to stay in business.	Comments have been fed back to the appropriate areas.
Disagree; Green waste	7.14	Increased rates and still no green organics bin. Very poor form. Service should be provided to all, or a reduction when it is unavailable.	Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a "food and garden organics" bin to all residents to ensure equity in kerbside service Residents who do not currently have access to a green bin are provided with two free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.
Disagree; Council Pay	7.15	My observation is that Council staff seem to be very well paid and receive regular increases above those in the general community within which they are employed (with only limited risk of anyone losing the position due to lack of funds). Given most Council staff seem to be employed within the council system for long periods of time I'd have thought there was scope to control salary creep better than it does.	Comments have been fed back to the appropriate areas.
Disagree;	7.21	As per previous comments, the implicit use of the LGPI is concerning based on a misrepresentation relating to the extent by which this index has	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
Struggling; LGPI		exceeded CPI and because the weightings lead to greater volatility in this index. The standard deviation of inflation associated with this between 2010-20 is 1% versus 0.79 for CPI. Ratepayers, many of them businesses have patently been doing things tough in the last year and a rate increase exceeding (by a long way) both the current LGPI and CPI is poorly conceived and lacks an understanding of the current economic environment and risks facing individuals and firms.	
Customer service	7.25	You wouldn't mind if one could access the council and I have a rooted objection to the council having bonding trips or trips to see how things work yet you expect your ratepayers to see things on computer so why can't council do the same, meetings etc on zoom like everyone else	Comments have been fed back to the appropriate areas.
Services	7.27 7.38 7.41 7.48	If you charge us more you should deliver more services. What extra services are being provided as a result of this extra revenue? Well I agree if we want more things to develop, then support increase is important But not increasing and then to not develop real needs of community? I don't see what I get for high rates beyond rubbish collection, septic hasn't been pumped for 5 years.	Comments have been fed back to the appropriate areas.
Agree; Waste; Green waste	7.29 7.39	Fully supportive of delivering programs, but will not be supportive of paying for kerbside collection of waste as well as paying rates. That needs to be included. Nobody *wants* rates to go up, but the amount seems reasonable. Disappointing that the additional revenue couldn't be directed towards green waste.	In 2023/24 Council's LTFP has an allocation of \$25k to analyse the benefits and feasibility of introducing a fee incentive to property owners to produce less waste in relation to the kerbside bin service. This study will include exploration of the link between waste delivery service costs and general rates with a view to those residents who produce less waste paying less and those who produce more waste paying more.

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
			<p>Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a “food and garden organics” bin to all residents to ensure equity in kerbside service</p> <p>Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.</p>
Equity	7.31	<p>I understand the political calculus involved: particular projects, programs, and services have concentrated benefits and dispersed costs, so the incentive is always to increase spending. But it would be nice to have some balancing of the interests of ratepayers and program beneficiaries, particularly given AHC charges relatively high rates.</p>	<p>Comments have been fed back to the appropriate areas.</p>
Disagree; Services; Waste; traffic	7.33	<p>Rates keep increasing, but the supplied services do not. Now there is no backyard burning & fewer free Green Waste days, where is the value to ratepayers. The roads are rough, traffic keeps increasing, as do travel times. Very little else that the council does benefits me as a ratepayer.</p>	<p>Council has just completed a green waste service review and subject to final budget adoption it is likely the number of free green drop off days will be doubled. Council also recently resolved to include funding in the development of the 2022/23 budget for a detailed analysis of exploring provision of a “food and garden organics” bin to all residents to ensure equity in kerbside service</p> <p>Residents who do not currently have access to a green bin are provided with 2 free green waste disposal vouchers for use at the Heathfield Resource Recovery Centre.</p> <p>Backyard burning is permitted via application and a permit obtained by Council.</p>
Discretionary	7.37	<p>Seems like a lot being done but i wonder if i get value for money - it appears that some things would be optional</p>	<p>Comments have been fed back to the appropriate areas.</p>

Topic Tags	Response Number	Feedback (How do you feel about the proposed general rate increase of 2.5% that delivers the projects, programs and services as proposed for next financial year?)	Council Response
Climate	7.47	Regretfully scientific evidence shows that Climate Change will seriously increase essential spending.	Comments have been fed back to the appropriate areas.

Capital Works Program

Topic Tags	Response Number	Feedback (Do you have any comments on the Capital Works Program?)	Council Response
Agree; asset review	8.1	No, program seems OK. The three boxes above (capital works, renewal and new assets) were blank. I suspect they are meant to have information on them. As long as assets are being maintained and we are not investing in more and more assets that we cannot afford to maintain properly I'm fine with this approach. However, there are many questionable "assets" that are not an asset and should be sold and/or demolished.	Comments have been fed back to the appropriate areas.
Disagree; Roads; ICT; project management;	8.2	What a shame you are spending more money on ICT than on road maintenance. The state of roads in the area is terrible. And why are you spending \$1.3m on project management? I'll be doing an FOI to find out more.	<p>ICT is used extensively in every part of Councils business to ensure that it meets obligations within the Local Government Act 1999 & State Records Act 1997 in running a diverse and complex organisation.</p> <p>ICT expenditure includes whole of organisation costs such as project management, consultancy, software licenses, equipment leasing, telecommunications, postage, hard copy records storage and records management functions such as, copyright requests, freedom of information & section 7 search request.</p> <p>Council is increasing its renewal spending on road seals and road pavements and maintaining its road maintenance funding. Council spends more on road maintenance than on ICT.</p>

Topic Tags	Response Number	Feedback (Do you have any comments on the Capital Works Program?)	Council Response
Toilets; Disagree	8.3	Half a million dollars on toilets?	The funding for the toilet upgrades is via a federal funding grant from the Local Roads and Community Infrastructure Program – the proposed upgrades include new toilets at the Bridgewater Playground and significant upgrades at Steamroller Park (Stirling), Bridgewater Oval and Aldgate Main Street. These public toilet facilities are highly utilised and are not meeting community expectation for these facilities as demonstrated by the number of complaints Council receives about these facilities.
Agree	8.4	Looks ok	Comments have been fed back to the appropriate areas.
Roads; Footpaths; Accessibility	8.5	Yes more need to be spent on Fixing up foot paths, so people can walk or use a wheel chair on them with out harming themselves, More to done to improve roads they are very bad. And the crossing out of the hospital shows you have no idea of how hard it is for some one with a disability to park a car and get in to the hospital - score fail 0/10 -	<p>Council has recently adopted access and inclusion plan and acknowledges that on-going investment in footpath renewal is important. We have adopted universal design into our project design to improve accessibility for all as we renew and upgrade infrastructure.</p> <p>As part of the access and inclusion plan, we have engaged an access consultant to assist us in the development of a “Footpath Access Audit Tool”, for staff to use in assessing and planning accessible footpath priority zones and infrastructure. We have also engaged an Access Consultant to conduct a footpath audit of Aldgate main st, and are planning to undertake audits in other future strategic locations.</p> <p>It’s also worth noting there is lack of state/Fed government funding currently available to Councils to provide accessible footpath infrastructure. The new National Disability Strategy is expected to be released later this year, and we will watch for announcements of new infrastructure initiatives that resource Councils to deliver accessible footpaths.</p> <p>Regarding Stirling Hospital – Council will investigate and pass on feedback to owners / management of Stirling Hospital.</p>

Topic Tags	Response Number	Feedback (Do you have any comments on the Capital Works Program?)	Council Response
Stormwater	8.7	I like the allocation of \$470k to stormwater for new infrastructure. Its an essential asset but not recognised highly	Comments have been fed back to the appropriate areas.
ICT; lighting	8.8	Spend more money to lighting up the parks or streets so people can actually take walks. IT expenditure appears to be too high	<p>ICT is used in extensively in every part of Councils business to ensure that it meets obligations within the Local Government Act 1999 & State Records Act 1997 in running a diverse and complex organisation.</p> <p>ICT expenditure includes whole of organisation costs such as project management, consultancy, software licenses, equipment leasing, telecommunications, postage, hard copy records storage and records management functions such as, copyright requests, freedom of information & section 7 search request</p> <p>There is no current proposal to increase public lighting as this is a major generator of Council electricity use and emissions and would work against Council's strategic direction. We will need to consider this in future planning alongside our <i>Corporate Carbon Management Plan</i>.</p>
Footpaths; equity	8.9	AHC claims to care about Woodforde yet makes no effort to improve pedestrian safety- our footpaths are almost non-existent and those that are in place are non-continuous and in poor repair	Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend it footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.
Sport and Rec; parks; trails	8.10	nothing is outlined for vegetated parks and reserves - to facilitate relaxation, public interaction with nature etc budget needs to be allocated for interpretive signage, trail development and markers, shelters, etc. etc.	The trails and cycle routes initiative will include the development of a management model and implementation plan that will drive maintenance programs and capital works projects which will include signage.

Topic Tags	Response Number	Feedback (Do you have any comments on the Capital Works Program?)	Council Response
Footpaths; playgrounds	8.12	Footpaths (new, where none existing) and play space upgrades should be a priority. The Woodside playground desperately requires upgrade. Its old and inadequate for the population it serves, even worse when sports are on. There is no public playground servicing the northern end of town.	<p>Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.</p> <p>We have over 30 play spaces to upgrade and maintain which is resource intensive. Our play spaces were audited in 2016 by a professional external contractor. This gave us a program detailing each site's replacement year. We continue to roll out upgrades each year, with Woodside being up for renewal in about 2024/25. In the meantime safety checks are undertaken by qualified staff on a regular basis. Some northern play spaces include Charleston, Lobethal (currently in consultation phase), Mt Torrens, Birdwood, Gumeracha and Kersbrook.</p>
Stormwater	8.14	Balhannah needs stormwater fixing, after new Mitre 10 and estate on riverside.	This has been referred to the appropriate area for investigation.
Roads	8.15	The lack of any allowance for capital works with regard to unsealed roads is very surprising. It is time these roads were indeed sealed or significantly upgraded to reduce dust nuisance and increase safety. These roads are increasingly being neglected by council to the significant concern of those who use and live near them.	<p>Council has a policy regarding road sealing and currently does not have a proposed program to extend its sealed road network. The maintenance and renewal of the unsealed road network is guided by Council's Asset Management Plan within Council's financial constraints and considering highest priority for the network.</p> <p>However, given the size of the region, Council is not always aware of roads that have become unsafe or in serious disrepair and ask our community to report any instances where an issue has developed</p>

Topic Tags	Response Number	Feedback (Do you have any comments on the Capital Works Program?)	Council Response
Roads; Footpaths; street sweeping	8.17	We had 1st and 2nd street resurfaced when they didn't need it yet still have to walk in storm gutters down Cross St. We also have a street sweeper that is of no use, waste of money	<p>The current updated renewal plan is in line with the strategies recently approved in the Asset Management Plan. A critical part of the strategy is to renew the seal on some roads, (even if they may look in 'good condition') as this protects the underlying pavement and costs significantly less than if the pavement becomes damaged. The independent review undertaken as part of the Asset Management Plan development highlighted this as a cost effective long term saving strategy.</p> <p>Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.</p>
Agree	8.18	a huge undertaking and a major employer in the Hills	Comments have been fed back to the appropriate areas.
Footpaths; Accessibility	8.19	My gopher is my main means of transport. I am unable to get into the hairdresser/post office/news agency. Footpaths are non existent or overgrown with flora	In general Council are responsible for a vast network of public footpaths, but responsibilities for premise access often lie with businesses. We ask our community to report specific locations of concern to us investigate if it is something we can rectify OR we can contact and work with responsible parties to explore and encourage solutions for them to implement.
Parking; footpaths	8.20	Please vegetate the verges and fine people who park n them and footpaths. Why spend money on footpaths when people park on them destroying them. All over Stirling the NBN pits etc are destroyed by people parking on them. Please start enforcing this.	Comments have been fed back to the appropriate areas.
Disagree; Roads	8.21	What buildings? where? If this is for council offices etc....forget it. WAY TOO MUCH at the expense of roads (which are already dreadful)	The Council has responsibility to maintain over 100 buildings including community facilities such as community halls, community centres and libraries, as well as operational sites many of which are ageing and requiring significant maintenance

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Roundabout	8.22	I am very disappointed to not find a roundabout in Bridgewater, considering all the accidents and poor visibility there. (My apologies if I missed it and it is in fact included.) I know so many of my fellow Bridgewater residents who put it in as a suggestion.	Council has advocated to the State Transport Minister to undertake improvements to this junction, but unfortunately as it is State Government junction Council cannot make any changes directly.
Roads	8.23	Many roads in the Woodside area Onkaparinga Road particularly are badly in need of major resurface work.	Comments have been fed back to the appropriate areas. Where the roads are under the control of the State Government, Council advocates for the works to be undertaken.
Roads; Stormwater	8.24	I understand costs have to be kept under control but quotes need to be understood for example the road service and drains in Parkgate place There are two types of road surfaces and the water run off from the road to the storm water drain is not the best	This has been referred to the appropriate area for investigation.
Agree	8.25	I feel confident that the professionals within my local service know best.	Comments have been fed back to the appropriate areas.
playgrounds	8.26	Please consider upgrades to the playground on Woodside.	We have over 30 play spaces to upgrade and maintain which is resource intensive. Our play spaces were audited in 2016 by a professional external contractor which gave us a program detailing each sites replacement year. We continue to roll out upgrades each year, with Woodside being up for renewal in about 2024/25. In the meantime safety checks are undertaken by qualified staff on a regular basis.
Agree	8.27	Seems like a reasonable split. Good to see some additional resources to road seal.	Comments have been fed back to the appropriate areas.
Roads	8.28	Having reviewed the forward 3 years projected expenditures on the draft Capital Works Programme, I am disappointed that the recently undertaken upgrading and sealing road pavement works at the western end of Winton Road, Gumeracha/Forreston, have not been followed by inclusion of completion of the centre unsealed section of about 500 metres to join both sealed sections, thus removing the necessity of continual maintenance on this unsealed section. My property is situated at 469 Winton Road, most of which has sealed road frontage and part of the western frontage as well as part of the	Council has a policy regarding road sealing and currently does not have a proposed program to extend it sealed road network.

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		abutting western neighbour remain unsealed. It does not make sense to leave this work unfinished for the indefinite future. The unsealed pavement is currently in good condition and it makes more sense to capitalise on this base while it is in good condition than to leave it to deteriorate with winter conditions causing erosion and washing road materials into the Forreston Creek on the western side of Forreston Road.	
Sport and Rec	8.29	Looks ok on paper But sporting hubs need better facilities and not enough money spent, council need to source and be behind groups wanting better facilities - apply for major grants - to me it seems council hinder and place obstacles or barriers in front of development for sport.	Council has many aging facilities and will continue to offer support to sporting clubs in a variety of ways to assist in improving assets including offering annual grant opportunities, assisting with grant applications (internal and external) and delivering grant tips workshops and associated seminars. There are a significant number of sport and recreation facilities in our region and council has to be strategic in when and where we target external funding bodies for contribution.
Agree	8.30	We thank Council for all local works including those requested by Residents in Spring Gully Creek across the road from us, and the blue-stone curbing around our area.	Comments have been fed back to the appropriate areas.
Stormwater; flooding	8.31	The allocation of funds is inadequate to deal with existing storm water issues, such as those experienced by residents of Grevillea Way, Woodside. Residents on the eastern side of Grevillea Way (Numbers, 98,100,102,104) have experienced multiple flooding issues as a result of poor AHC infrastructure. The flooding has occurred multiple times and to the extent that residents have spent up to 3 months in alternative accommodation while their homes are repaired. In one case the entire home was emptied of belongings and every internal wall subject to replacement of lower sections. This same issue then occurred a few years later with the same result. In other cases multiple residential yards have been flooded requiring extensive rebuilding. The AHC is aware of this issue and has provided no support or resolution to this matter. AHC has acknowledged that the cause of the flood is a council responsibility and is likely to be repeated without further	Additional works at Grevillea Way have been funded for action in the current financial year.

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		<p>works. In addition the recent works on the western side of Grevillea Way have been completed with a significant portion downstream of the eastern side water flow. Thereby, the recent works have not benefited the eastern side at all and will have limited effect on some homes to the western side of the road. That is; both the eastern and western sides of Grevillea Way will continue to flood.</p> <p>AHC has already engaged a design consultant and received design regarding works that can change this flooding issue to make it more compliant with AHC guidelines thereby reducing the risk of flooding to more acceptable levels. In addition AHC has advised that 'discussions' are underway to obtain an easement to undertake these essential works.</p> <p>As a rate payer that has had to deal with this stressful and expensive to repair matter multiple times, on behalf of residents of Grevillea Way, we request that an appropriate allocation of funds is set aside to rectify the unreasonable flooding issues experienced by rate paying residents of Grevillea Way.</p>	
Overspend; Roads	8.32	overspending. I can't believe the roads that get renewed that are perfectly fine. It is so expensive, and what for?	The current updated renewal plan is in line with the strategies recently approved in the Asset Management Plan. A critical part of the strategy is to renew the seal on some roads, (even if they may look in 'good condition') as this protects the underlying pavement and costs significantly less than if the pavement becomes damaged. The independent review undertaken as part of the Asset Management Plan development highlighted this as a cost effective long term saving strategy.
Roads; Project management; fleet; waste	8.33	The detail is thin but local roads are getting progressively worse. Project management costs as a percentage are really high. What are the plant and fleet costs, given much of the road works, rubbish collection is outsourced? What oversight does Council apply to make	Council's waste collection service is not undertaken by a contractor but rather a Regional Subsidiary (East Waste) of which Adelaide Hills Council is part owner along with several other Councils. Oversight of East Waste's operations and costs is

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		sure it is not getting rorted by contractors in the manner that the State Government is?	achieved through representation on the East Waste Board, operational committees and daily liaison between Council and East Waste staff. The service is charged 'at cost' to member Councils and therefore there is no profit incorporated in fees paid.
Climate	8.34	Climate Change will result in unforeseen damage through erosion, flood and bushfires. This will almost certainly result in a considerably more cost.	Comments have been fed back to the appropriate areas.
Footpaths; playgrounds; safety	8.36	Would love to see some attention focused towards Greenhill road, Uraidla. The township has become increasingly busy over the last few years, due to the opening and expansion of local businesses. More footpaths and attention to road safety such as a crossing or round about should be considered. The local Uraidla playground also needs attention.	Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend it footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.

European Wasps

Council Response to feedback: Council removes between 600 and 1,600 wasp nests per annum, depending on the season. Charging a fee is a proposal in order to have the users pay for this service as opposed to subsidising it with rates

It is noted that the majority of respondents to this survey indicated that Council should continue to provide this European Wasp eradication service and would be willing to pay \$50 for this. This will be considered by Council when making a decision as to whether or not to continue to provide this service and to charge a fee.

Response Number	Feedback (Do you have any further comments regarding a European wasp nest removal service?)
9.1	I am an advocate for a user pay system. So, if the fee is less than what a private pest removal company can do the job for then I would use the Council service. I think you just need to advertise the service more. I had no idea you did this until now.
9.2	You do next to nothing for me yet now want to charge for the few things I've actually used.
9.3	it's hard to locate nests - they're not such an issue
9.4	Part of the job of a council, for which rates are paid.
9.5	Charging a fee comes with an issue that it may make people not act, and then we will end up with a bigger problem. ALSO all services to people over say 65 should be free
9.6	European wasps have become worse over the years that I lived here , the downfall to having this service was that the wasp nest had to be found before someone would come out. Why have this service if its just the same as a pest removal company - would this fee increase rates even more ?? and how many people have used this service ??
9.7	The wasps impact residents and businesses but the nest are usually located elsewhere, most often on public property. Why should an individual resident be responsible just because they are the one to report it??
9.8	If people have to pay, they will not necessarily get rid of wasp nests.
9.9	I think, subsidising or fully funding this would be great. I have been grappling wasps near my place
9.10	if it is on private property, why everyone is paying for it?
9.11	I think this needs a trial period to assess acceptance and potential increases in wasp numbers.
9.12	No
9.13	If council must impose a fee for this service, I would hope it could only be to cover the costs incurred (and not just the "market rate").
9.14	Better that Council provides a service than people try and deal with European wasp nests themselves or ignore them. Concern would be that the service being free now probably helps keep some level of control on proliferation. If charge comes in and people do not treat nests we might end up with a much bigger problem in a few years. So it might be false economy to charge a fee thinking it will save money. If in a few years the problem is so bad people cannot shop, eat, walk, play in public spaces because of European wasps, it will be much more costly to council and ratepayers.
9.15	Need to continue to stop these wasps or they will get out of control when conditions are right

Response Number	Feedback (Do you have any further comments regarding a European wasp nest removal service?)
9.16	This demonstrates a misunderstanding of the economics of wasp removal. The cost to an individual if having a nest on their property is negligible - usually a minor inconvenience with increase wasp numbers at a household level barely perceptible due to the number of proximate nests on other properties. However, untreated nests will eventually lead to more and more wasps in the area as they multiply. This causes economic losses for fruit growers, bee keepers etc. Hence, if you raise a fee, then individuals are unlikely to pay and wasp numbers will significantly increase. In short, removing a nest generates benefits for all citizens and should be (highly) subsidised. If you charge this fee, as per any positive externality, you will see an undersupply. This policy is inconsistent with the supposed environmental standing of the AHC. More, not less resources should be budgeted for this pest.
9.17	I think that they are here to stay as the are so prevalent now. Rather than being reactive what can be do re proactive to stop their breeding?
9.18	As long as that is where the money goes
9.19	Why not subcontract the European wasp nest removal with the private contractors. They are already in the business and can be council recommended!
9.20	If the State Govt have determined its no longer an issue of state importance (rightly or wrongly) than Council shouldn't have to foot the bill. It's a similar pattern that is repeating itself across many areas of council work.
9.21	Any time private companies offer a service, Council should absolutely not provide it for free. If there is a very good reason for Council to provide it, it must be at least on a cost-recovery basis.
9.22	Over the 205 years we have lived here we have had the council come three or four times to kill the nest. Tis service needs to be done by professional & wearing the appropriate clothing .
9.23	When I requested the removal of a wasp nest the council refused to do it because it was in the roof and not in the ground and the subcontract recommend no comment I had to do it myself
9.24	Without researching private operator removal costs, \$50 seems very fair.
9.25	I do not understand why council is providing pest control in private properties. If you buy a property then you accept management of that property and any associated pest management is just part of that.
9.26	They have been particularly prevalent this season. We have had 2 nests treated, and still have wasps (unknown nest). Seems like an important safety measure for the community.
9.27	Nil wasps around us.
9.28	I believe it should be free. They are such a dangerous, feral pest and could seriously damage our ecosystem. We are in the financial situation to be able to afford a \$50 fee but not everyone is.
9.29	If a fee is charged AHC need to have a program of removal not an ad-hoc individual removal service.
9.30	Staff have enough to do. There are private operators who do this stuff - why undercut them? Why provide a service you do not need to?
9.31	We could use some help finding them! The ones harrasing my household are not nesting on my property
9.32	Council should waive the fee for people on very low incomes.
9.33	European wasps are a biosecurity and human health issue - people can die from being bitten, we already pay high rates.

Response Number	Feedback (Do you have any further comments regarding a European wasp nest removal service?)
9.34	This proposal encourages DIY pest control and is a safety issue. Amateurs will start sourcing dangerous chemicals and mishandling / misapplication will occur. The risk of damage to environment and personal safety is too great.
9.35	This service should be self funding.

Hard Waste & Mattresses

Council Response to feedback: Whilst hard waste and mattress collections do have a broader community benefit of assisting to maintain a clean and rubbish free environment the service mainly benefits the individual user through free waste disposal and less waste on their premises. While there are concerns about illegal dumping, there is no evidence to suggest that there would be an increase following an introduction of a user contribution fee.

Our proposed 50% contribution has been designed to still allow all community to access waste disposal from the kerb, but to be considerably less expensive than if a user was to transport their waste to a resource recycling centre. To keep the service free when the cost of providing that service has jumped up significantly beyond the CPI increases, it would mean that we would either have to increase rates to all community or cap the number of services we provide each year which would mean some members of the community would miss out once our allocation was exhausted.

All feedback has been shared with the appropriate areas and with Council Members to consider in the final Annual Business Plan and in the future review of fees and charges.

Response Number	Feedback (Do you have any further comments regarding a user contribution fee for hard waste and mattress collection services?)
10.1	Again, I am an advocate of user pay system, however.....introducing a fee for hard waste and mattresses will lead to an increase in illegal dumping. Not good for the environment, looks unsightly and will mean Council has to pick up the items dumped anyway - probably then at greater cost. I think you need to have at least 1 free collection per year - advertised well in advance so people can prepare - to try and reduce the impacts that illegal dumping will have on Council expenditure. Modelling should work those numbers up. Cost of a free service once per year vs cost of illegal dumping.
10.2	The actual volume that can be collected is very small. It would be better for owners to be able to pay some but get rid of more!
10.3	You do next to nothing for me yet now want to charge for the few things I've actually used. Other councils do this multiple times per year. It speaks volumes about your attitude to residents that you even think about charging for this.
10.4	Core reason for rates. What idiot suggested this?
10.5	Other councils offer a hard rubbish service why is this council asking for more money when they all ready get so much
10.6	Put a fee on this and people will just dump it on the side of the road and will cost more in the long run, and we pay rates for rubbish removal, so this should be included as a free service.
10.7	Why cant there be a ticket system like Mid Murray council have, every rate payer gets a ticket that gives them 2 free hard waste disposals , at the dump. If people have to pay for this there may likely be an increase in items being dumped on the sides of the roads, which will then be up to the responsibility of the council to clean up anyway. if you start charging people for this , this wont help the matter.

Response Number	Feedback (Do you have any further comments regarding a user contribution fee for hard waste and mattress collection services?)
10.8	If you remove hard waste collection services, you should re-introduce the tip passes that removed years ago. You can't keep cutting services in this area and not expect to see a huge increase in roadside dumping.
10.9	I would still use it if I had to pay as long as its stays 50% cheaper than standard tip fees for a trailer load of rubbish. Our main connections to council services are kerbside collection, hard waste and library services (probably like a majority of residents) and would prefer that all these stay fee free
10.10	Other councils do not charge for it, have streets lit and are still ok on operational cost. I dont see how elimination of this service should be a priority.
10.11	Honestly it's one of the few useful services AHC provides Woodforde residents and now you want to charge us on top of increasing rates??
10.12	Happy to pay a reasonable fee for a service.
10.13	Important service for community members without a trailer etc but no reason to have a "user pays" system. Consider charging 100% contribution to residents using this service.
10.14	We take our hard rubbish to the transfer station at our expense, those people that do not have the ability to do their own dump run should expect to pay
10.15	User pays principles should apply
10.16	I think that if you charge for mattress collection they will just get dumped on the side of the roads. Can you have a drop off point for these or else have retailers take the old mattresses when a replacement is purchased and have a free drop off point for these.
10.17	Looks like Council want to handball responsibility for everything except the "bling" services.
10.18	I fear that the introduction of such fees will increase dumping in the hills. Is an alternative to offer reduced fees for residents of the hills to dump waste at your own resource collection centres (dumps)?
10.19	I think it needs to be considered that the flow-on effect of having a 50% contribution fee may be that people dump more waste in nature reserves or on back roads. This would be a poor outcome from a contribution model.
10.20	Never used it didn't know it existed. We use the dump
10.21	If I was incapacitated I would use it but you will perhaps get more people dumping at the side of the road in the middle of the night as they already do
10.22	The main problem would seem to be illegal dumping of hard wast etc on roadsides etc.
10.23	If your fees were cheaper than dump fees then yes I would use it.
10.24	I think I'm the only person on my street who has used hard waste in the last three years. So it's only fair this service isn't subsidised by other people.
10.25	The ONLY way this would be acceptable is if you had 2x open dump days per year as per green waste to compensate....
10.26	More user fees are great... IF rates are reduced.
10.27	Rates are going up every year, but the Council wants to cut back on the few services provided to ratepayers.
10.28	I take my rubbish to the dump or use the green bin
10.29	It's my understanding that there's already a hard waste fee when individuals take waste to a station. Personal hard waste pick-up is a wonderful service for those with little means to take waste to a station however a 50% of cost fee could pose a financial challenge for them.
10.30	happy to pay a fee but how do we know if that contribution is reducing future rate rises?

Response Number	Feedback (Do you have any further comments regarding a user contribution fee for hard waste and mattress collection services?)
10.31	I have never used the service. We take our stuff the dump and pay. But I seriously dislike seeing waster dumped illegally, and wouldn't this mean that more people will dump their waste on our back roads, creating more work. What demographic are using this service? Need to delve a bit deeper here. Is it elderly or is it people with disadvantage. Is it people that are moving house? Nonetheless, rates are increasing, and therefore revenue is increasing. Council should be able to absorb this increase as a result.
10.32	Perhaps 1 free per year/per 2 years, then a fee? Would hate to see things dumped to avoid the fee.
10.33	Again, this should not be a case of User Pays - it is an essential service. If people can't afford it, unsightly rubbish will collect around neighbourhoods, encouraging rats etc.
10.34	A hard waste collection for an affordable fee would prevent collections of unwanted items buiding up causing problems. Such as snakes, rats etc.
10.35	Change 100%. i don't use it, and to be honest, this is a service private operators can do, or i can do myself. What are you doing stuff for free? I encourages lazy, wasteful people. Is that in the strategic plan?
10.36	I still think a voucher system would work better for many. I dont have anywhere to leave hard waste at the roadside for collection. See previous comments about footpaths!
10.37	This is an excellent service that means hard waste can occasionally be collected from ones gate. Some members have found this very helpful but have also found that sometimes unscrupulous others have tried to stack their hard waste on top.
10.38	It would be cheaper to take the rubbish to the dump which defeats the purpose of roadside collection - people that are not able to access a dump whether due to age, or other reasons would be unfairly penalised whilst still paying higher than average rates. Would council consider providing a once a year voucher to residents for hard waste dropoff?
10.39	We don't want our streets looking like Mitcham council with trash left out all over the kerb for months on end.
10.40	50% contribution would be a bit steep for many people, e.g. pensioners, so I think a smaller contribution could be considered for those who would struggle to pay. But I do think it a good idea to charge something.
10.41	To discourage illegal dumping, I believe that the service should be free i.e. funded from rate revenue.

Green Waste

Council Response to feedback:

We appreciate that there is a high level of support in the community to increase the service levels we provide in relation to Green Waste, and we do agree that there is a wider community benefit in providing additional free organic drop off days through reduced fuel loads on private properties.

The additional 13 free organic drop off days we have suggested will come at an average additional expense of \$75,000 per year, or \$750,000 in total over a 10 year period. Our funded service levels do not currently allow us to provide additional services to support the growing level of community expectations relating to green waste collection from the kerbside. However this is something that is being considered in future plans, but due to the significant cost involved needs careful consideration of how this can be funded.

All of the feedback has been shared with the appropriate areas and with Council Members to consider what can and can't be included in this year's final Annual Business Plan.

Response Number	Feedback (Do you have any further comments regarding green waste collection services?)
11.1	Properties in the Adelaide Council region have green waste that is not supported by a fortnightly green bin pickup service. Particularly in Autumn when the trees are losing their leaves, I can fill a green bin in one afternoon - yet have to wait 2 weeks to have that bin emptied. I already make my own compost - but I don't have enough compost bins or need a lifetime supply of the stuff either! If you want people to clean up their properties and do the right thing, you need to make this free. I would absolutely make use of a f/n drop off if available. Presently I have a permit for a second green bin which I can also fill in a day.
11.2	These are perplexing as the green drop off days are so busy and for most larger land owners they are difficult to use. There are many people living on small blocks who would benefit from green waste removal fortnightly or weekly who cannot access it.
11.3	As per previous representations to council that I have signed, this service should be free YEAR ROUND.
11.4	Totally township oriented. A lot of people don't get green bins.
11.5	Very important in this environment, saves putting compostibles in the blue bin
11.6	has to happen - cheaper than a big bush fire clean up
11.7	I don't feel like this would be much benefit. Is there somewhere that can just have free green waste all the time? Maybe somewhere central to the area. So that way if people have more than what can go in their bins they have somewhere to take it. Or otherwise allow burning in towns again to reduce this cost.
11.8	Great initiative
11.9	This would be fantastic to increase these services. It would help small acreage properties like mine to have more opportunity to drop off green waste saving doing burnoffs and getting permits and increasing the risk of fire spread like we have seen in the last week since the fire season ended from property burnoffs
11.10	In colder months, there is no reason for a more frequent green waste collection as less gardening usually happens. In warmer months, perhaps, this can be explored. So instead of a blanket schedule, I would suggest a roster based on the usage.

Response Number	Feedback (Do you have any further comments regarding green waste collection services?)
11.11	Too far away for us to access anyway
11.12	Council needs to find an acceptable solution for brown organics (twigs, branches, trunks) which might include options to burn on site under acceptable conditions using approved containers (incinerators, pits, bins)
11.13	Provide Green waste bins to all instead. The number of drop offs is still not adequate during summer months and it assumes transportation methods to get the waste to the drop off location.
11.14	green waste collection services are not available to us because we live on a property, we mulch what we can and burn the rest, loading green waste onto a trailer and driving to Heathfield is completely impractical. For our business I pay for food waste collection to a private company, which is brilliant, council would not offer a service to us even when I offered to pay for it.
11.15	I have not really used this so have little comment.
11.16	Important to encourage residents to clean up their properties year-round to ensure the community is best-prepared for any bushfire event. This is a no-brainer!!
11.17	I do not need to use this service as I have a large property and manage green waste on the property i.e. sheep etc. So I am neutral on this. But I do understand green waste is better collected separately in waste stream and converted to mulch etc.
11.18	Great idea
11.19	Essential, based on the fact that Council continue to plant non-native, deciduous trees!
11.20	Reducing hard waste collection and increasing green waste may seem an environmentally sound policy, but it ignores the effects of the former on dumping. The policy of increased green waste dumping should be abandoned to maintain the current level of hard waste collection.
11.21	As someone who lives outside of the green bin zone, I think the more council can do to promote people to sustainably dispose of green waste, the better.
11.22	Well currently with the limited days available it's feasibility to utilise is very limited. Fortnightly may be an overreaction.
11.23	Use of green bins should be sufficient if they are used properly
11.24	it is increasingly difficult to dispose of garden clippings etc.
11.25	I'd love to see more 'free mulch' days. It's such an awesome service and gets people thinking better about how their green waste is a resource.
11.26	Supportive, as long as it doesn't diminish the number of green waste pick ups. Not everyone has a trailer and so may rely on these.
11.27	We're trying to have the place managed for bush fires aren't we???? This is an essential service where the rate payers do the heavy lifting to get the waste to the depo....essential service!!!!
11.28	Fantastic initiative!
11.29	We could fill up our green bin every week not just monthly.
11.30	Having a 3/4 Acre block, the removal of back yard burning has meant much more green waste to be disposed of... one green bin a fortnight is nowhere near enough. Fortnightly dropoff would be a major improvement.
11.31	It's a good service weekly would be better

Response Number	Feedback (Do you have any further comments regarding green waste collection services?)
11.32	it is easy for some people to benefit for this service than others so not sure on the equity - i assume this increase is a result of not being able to burn in yards
11.33	We use this as much as possible, and it really helps maintain the property for us. We do find that with the dates sometimes we're unable to use it, and as a result we hold of or keep the waste in a pile on our premises. Would be good to have more dates available.
11.34	Additional drop off days would be great and a step in the right direction, however there are limits to accessibility, especially for elderly. They also aren't particularly helpful for encouraging food scrap collection to green waste, which is currently a large contributor to our waste to landfill. Council should vigorously pursue additional strategies, and be bold about setting zero waste to landfill targets/lowest waste per capita for an Australian council.
11.35	More often will be great.
11.36	There should be at least one free organic drop off per month
11.37	Concerned about householders burning waste in their back yards. Not only does this pose a fire hazard that can get out of control - clearly they do going by all the fire alerts. But the problem of pollution that's bad for people's health (asthma) and taints one's laundry if one is trying to get a line of washing dry on fine days when fires often start up. We therefore request more free green waste disposal days, and for those who don't have a trailer - a subsidised pick up service.
11.38	Increased service is needed to minimise bush fire fuel, however AHC needs to investigate ways of reusing the green waste or recuperating cost from third parties such as compost suppliers.
11.39	An increase in the distribution of green bins would reduce the need for burning off & reduce fuel load in the event of bushfires.
11.40	I don't use it. I mulch and compost my own green waste. I don't want a green bin either - stop making people dependant on services that really aren't needed.
11.41	Personally, i often miss them due to a variety of reasons. I'd rather have a voucher or 2 to use at my convenience. This would alleviate traffic issues on the day of the free drops. Otherwise, i'd prefer a generally lower cost and no freebies
11.42	Strongly support. Taking and reuse of green waste is a very valuable service.
11.43	Fortnightly is not necessary, monthly during peak periods would be a better option at reduced cost.
11.44	The intended outcome of this is unclear.
11.45	I think that there are close to enough days available already.
11.46	Would it be possible to consider the extension of a fortnightly green bin collection to those outside the township areas.
11.47	This service should be self-funded
11.48	The more encouragement / support people have for keeping their properties and fire safe without burning their green waste the better. Converting the material to mulch / compost is the obvious solution. A v.g. service!

Final Comments

Topic Tags	Response Number	Feedback (If you have any final comments that you haven't already provided please feel welcome to provide them here.)	Council Response
Complaints	12.1	I'm reminded how atrocious this council is, and why I support abolishing it and merging it with Mount Barker.	Comments have been fed back to the appropriate areas.
	12.18	Another plan that it looks like council has payed someone alot to write -lots of ideas, little accountability for achieving identified outcomes.	
Services; animal Management	12.2	This council is hard to get Hold of on the phone, have poor follow up with dog adoptions. They don't help people transfer over microchip information by follow up with old owners. Other councils do and are friendly while doing this service. There is no plan of how they are going to help the stray cat community or how they don't have a service to pick up cats that others have caught. They only offer this if the neighbour is threatening to hurt it.	Council commenced a community education program in late 2020 in preparation for the implementation of the Cat Confinement rules which come into effect on 1 January 2022. This will continue in 2021. Council, doesn't however have any facilities to keep or rehouse cats. Residents can therefore use the services of the RSPCA and AWL in this instance
Animal management	12.3	as before, you are missing what really needs to happen, Also your cat policy is so of the mark !, we are not living in city , we will see an increase in Mice and Rats and then snakes and then dead People and Children. You should follow the model in the USA.	Comments have been fed back to the appropriate areas.
Community	12.4	It is a crucial time to getting communities thriving again from the impacts of COVID. Residents (not just visitors) love exploring our region and having the opportunities to do so it important.	Comments have been fed back to the appropriate areas.
Footpaths; lighting; progressive culture	12.5	Hills are beautiful but with no pedestrian walkways, no street lighting, no transport infrastructure, it is making all that nature surrounding a torture for professionals to be at. More young professionals will revamp the area, making it vibrant and community like but at this stage it proves to be a little too remote and rural to be considered a good place to live. I was really disappointed when i moved in and realised that I have nowhere to go once it is dark outside. Very sad...	Comments have been fed back to the appropriate areas.
Environment	12.6	Generally way below par regarding the natural environment	Comments have been fed back to the appropriate areas.
Compliments	12.7	Considering everything I think AHC does an amazing job and I would like to thank all staff and elected members for their input. I do think AHC needs to educate the	Comments have been fed back to the appropriate areas.

Topic Tags	Response Number	Feedback (If you have any final comments that you haven't already provided please feel welcome to provide them here.)	Council Response
	12.8 12.9	community on the massive complications it faces compared to other councils and the consequent reasons for rate increases and some limited service delivery. AHC is a good solid Council with good leadership and staff. I am pleased to see found financial management and sustainability feature in the draft ABP. After the difficulties of the last 18 months it looks like a good plan overall	
Public transport	12.10	MORE BUSES FROM WOODSIDE TO STIRLING/CRAFERS PLEASE!!	Council continues to advocate for public transport as this service is provided the State Government
Budget	12.11 12.13	Work within your budget like everyone else has to STICK TO ESSENTIAL SERVICES AND CUT BACK ON SOCIAL "WARM AND FUZZY" ACTIVITIES. When things are tough its not about increasing rates its about budgeting appropriately....something the AHC has yet to get its head around	Comments have been fed back to the appropriate areas.
Public transport	12.12	I feel isolated,/left out/ alone all because I am not allowed to access that, so called "Community Bus" which goes right past my door each fortnight. PPlus not allowed to attend "Positive Ageing". So, the draft is just words because it does not improve my situation at all..	The Council's community buses are a service provided under the Commonwealth Home Support Program. As such, only clients who receive support under that program are eligible for the bus trips.
Environment; compliment	12.14	Thank-you for all your efforts to protect our environment.	Comments have been fed back to the appropriate areas.
Flooding	12.15	Unhappy as there is no allocation to deal with the years long problem of home flooding in Grevillea Way due to AHC infrastructure inadequacies.	Additional works at Grevillea Way have been funded for action in the current financial year.
Engagement	12.16	You wont please everyone! But the majority is often silent. Doesnt mean they agree with "noisy minority" decision making.	Comments have been fed back to the appropriate areas.
Climate	12.17	This is an excellent Plan that has been considerably weakened by inadequately addressing the proven threat of Climate Change	Comments have been fed back to the appropriate areas.
Engagement	12.19	It's a good, easy to use, survey. Well done.	Comments have been fed back to the appropriate areas.

Other submissions

Response Number	Written Feedback Received	Council Response
Email 1	Great to see virtually nothing for Oakbank once again. Been paying rates for 30 years yet zero expenditure here. Perhaps consider rate holiday for residents due to lack of interest in Oakbank residents!!!!	Comments have been fed back to the appropriate areas.
Email 2	<p>1: High level budget, outcomes and work plan that has little detail about the specifics and the how.</p> <p>2: Can we request that we fix the footpaths and drainage in some of the outer areas in Stirling so it is safer to walk. We do two walks daily in Waverley Ridge Road and there is a need to upgrade footpaths in the area. I have taken it on myself to trim encroaching plants and bushes to improve access in some areas.</p> <p>3: Can something be done about the excessive speed of vehicles coming into Stirling via Waverley Ridge Road. Lower speed limits, speed humps may be needed to make the road safer and to reduce noise. The problems are not limited to cars, but also to motor bikes. Cyclists often speed down the hill and approach with little or no noise or warning, often scaring dogs. I wear hearing aids and am often startled by cyclists racing down the hill into Stirling. to</p>	<p>The Annual Business Plan is a high level document that shows the overall direction and activities of Council for the coming year. Specifics on how the plan will be implemented are captured in each individual areas plans and strategies.</p> <p>Items 2 and 3 have been referred to the appropriate area for investigation.</p>
Email 3	<p>I have been asked to record a submission on behalf of some local residents in the St Marks estate area in Woodside.</p> <p>They have requested that Council look at the area between the entrance to the St Marks estate on the Onkaparinga Valley Road and Turnbull Court as there are a number of issues which are of concern to the residents.</p> <p>These include:</p>	<p>Most items such as stormwater are generally being addressed as operational matters, however these issues have been referred to the appropriate area for further investigation.</p> <p>Council has allocated \$ 250,000 per year to extend its footpath network. This is an increase of \$50,000 in the current budget. This allows council to extend its footpath network by about 1.4 km every year which is in line with the Asset Management Plan adopted in Feb 2021. Unfortunately with 170km of urban/township roads without footpath, it takes time to expand our network in our line with the priorities of our footpath strategy.</p>

Response Number	Written Feedback Received	Council Response
	<p>*. The area is considerably overgrown with weeds, shrubs and tree growth, and needs to be addressed so as to achieve vermin control, improved drainage and better aesthetics.</p> <p>*. The existing retaining rocks which partially extend along the roadside need to be extended by approximately 50m so as to stop stormwater from washing debris onto the road which consequently makes the road very slippery and unsafe.</p> <p>*. The footpath which only exists on one side of the road needs to be developed and constructed to allow gophers / pedestrians with prams, dogs and children etc to be able to safely traverse this area. At the moment it is a series of driveways, lawns, gravel and gardens, and as this is the only option for safe pedestrian use it is highly impractical and unsafe, consequently these users are accessing the area via the roadway thus competing with an increased level of vehicular activity in the area. This is not a great outcome.</p> <p>Also:</p> <p>*. The water detention pond located further along on St Marks Drive is considerably overgrown and is now presenting a danger to children who play in the area, it is also a location where feral animals and vermin are evident. Can this area please be significantly improvedthe local residents are more than willing to keep on top of the maintenance required to keep this area nice, but they are unable to achieve the initial works to get it to this stage.</p> <p>I am happy to meet with staff on site at the location to further explain what they are looking to achieve if required.</p>	<p>Council has recently adopted access and inclusion plan and acknowledges that on-going investment in footpath renewal is important. We have adopted universal design into our project design to improve accessibility for all as we renew and upgrade infrastructure.</p> <p>As part of the access and inclusion plan, we have engaged an access consultant to assist us in the development of a “Footpath Access Audit Tool”, for staff to use in assessing and planning accessible footpath priority zones and infrastructure. We have also engaged an Access Consultant to conduct a footpath audit of Aldgate main st, and are planning to undertake audits in other future strategic locations.</p> <p>It’s also worth noting there is lack of State/Federal government funding currently available to Councils to provide accessible footpath infrastructure. The new National Disability Strategy is expected to be released later this year, and we will watch for announcements of new infrastructure initiatives that resource Councils to deliver accessible footpaths.</p>
Email 4	<p>My feedback is in the form of a question:</p> <p>As Andrew Aitken well knows, I have long been advocating for Crafers to be “upgraded” in terms of extra parking, parking restrictions, (particularly on the dangerous approaches to the first bend on Hillcrest Avenue), for the</p>	<p>The Crafers Village Design Guidelines were developed last year after extensive consultation with the owners of businesses in the main street and members of the public with an interest in the development of these Guidelines. The aim of the Guidelines is to create a best practice approach to planning and development in Crafers over the next few decades. The</p>

Response Number	Written Feedback Received	Council Response
	<p>disgusting roundabouts to be improved, (why is so much time, effort and money spent solely on Stirling?), not treating Crafers West as a giant car park, etc., etc. Last year there was an encouraging amount of hectic activity surrounding a public questionnaire and a “plan” of what should and would be done.</p> <p>What has happened to this plan and what, specifically, is going to be done for Crafers/Crafers West in your 2021/22 Business Plan?</p> <p>If you personally are not able to answer this question please pass my email on to someone who can, and, more importantly, will!</p>	<p>objective of the guidelines is to build upon existing planning strategies, reports and implementation plans to deliver an integrated approach to the maintenance of existing development as well as encouraging new development opportunities. The design guidelines are intended to support and reinforce the development controls contained in the new Planning and Design Code. However, it is noted that the Guidelines are not prescriptive but are intended to provide ideas and opportunities that maintain and enhance the village character. Click here to view a copy of the Guidelines.</p> <p>As noted on the second page of the document, “The implementation of the desired outcomes presented in this document will be dependent on funding and collaboration between Council, private landowners and the Department of Infrastructure and Transport. Redevelopment ideas proposed for private land are concepts for consideration only.”</p> <p>Since Community Consultation and the finalisation of the Guidelines the Crafers and Crafers West areas have seen significant investment recently, with roundabout works (with plantings largely established after some initial irrigation issues) which are now completed. Footpath works and the Crafers to Stirling Bikeway works will also soon get underway and will carry into 21/22.</p> <p>Additionally, there are significant upgrades occurring as a direct result of the Crafers Main Street Guidelines and are highlighted in the Annual Business Plan. As seen below in the draft plan Council is proposing to spend \$300,000 next financial year for Crafers Village Main Street Traffic Calming and open space upgrades.</p>
Email 5	Submission One (1) Grevillea Way Woodside flooding. Mr. Jason Mitchell has corresponded with the staff about upgrading the stormwater management in Grevillea Way near no. 102. Correspondence is on file. Mr. Mitchell is	Additional works at Grevillea Way have been funded for action in the current financial year.

Response Number	Written Feedback Received	Council Response
	interstate on business and may not be able to get a formal submission in by the deadline. Funds are required for (a) investigation and subsequently (b) prevention works.	
Email 5	<p>Submission 2 Bird In Hand Road Woodside</p> <p>Correspondence in progress with Council re improved drainage works on Bird In Hand Road near No.8. Council contractors undertook some works recently but the work was ineffective, with material washing off the road into private property. If the staff are unable to get the contractor to bring the work up to a satisfactory standard and council has to do the works, it is believed that capital funds rather than maintenance funds, are required to make the drainage effective. First option is to get the contractor to do the work at his/her cost.</p>	Continued correspondence and investigation continues with the resident in this case.
Email 5	<p>Submission 3</p> <p>Flooding occurs at 15 Elm Street Lobethal as a result of storm water entering the property at the rear from Lobethal-Woodside Road. There is a small reserve adjacent to No. 15 with a storm water retention basin but this is ineffective as it is overgrown with reeds. The resident believes major works are required to ensure effective disposal of stormwater. The reserve should be upgraded concurrently.</p>	Advice has been provided to the resident in relation to this issue.
Email 6	<p>The draft ABP Uniform presentation of accounts shows income of \$100k projected for 21/22 for equity accounted council businesses</p> <p>Most, if not all, of this income is from surpluses of East Waste. The draft ABPlan for EW shows an operating surplus of only \$16k. It seems unlikely that councils will receive any distributions next year \$16k shared between all the councils means very little each. Suggest amend to 0 or maybe \$5k (Agenda Item 12.6 page 10)</p>	<p>The 2021-22 Net Gain for equity accounted council businesses includes an estimate for Councils three main subsidiaries namely East Waste, Gawler River Flood Management Authority and the Adelaide Hills Regional Waste Management Authority resulting from Council's share of those entities Operating Result.</p> <p>The budgeted amount of \$100k is based on an average of the result from those 3 entities in previous years, with \$73k for 2019-20 and \$138k for 2018-19.</p> <p>The overall Net Gain in Equity in recent years has largely resulted from Adelaide Hills Regional Waste Management Authority with Council's share</p>

Response Number	Written Feedback Received	Council Response
		<p>being \$45k and \$119k for the 2019-20 and 2018-19 financial years respectively.</p> <p>Noting that the amount budgeted is an estimate, it is considered that the amount included for the 2021-22 financial year is reasonable.</p>
Email 7	<p>Summary of key points from letter (see Appendix C)</p> <ol style="list-style-type: none"> 1. Thanking Council for the partnership so far on Gumeracha Main St projects. Stories of how well improvements have been going and the positive impact on businesses. 2. Their support for all of the initiatives listed in the ABP that directly impact Gumeracha 3. Request to move the Federation Park and Gumeracha Masterplan funding onto the 2021-22 budget to allow seamless integration with the main street upgrades 	<p>The feedback and requests have been forwarded to the appropriate area for consideration and investigation.</p>
Email 8	<p>As a resident and Volunteer in the Woodside area, I would like to suggest that a Community Storage Shed be erected in our town after losing the storage facility in Lobethal.</p> <p>Members of Volunteer Groups, eg., Lions Club of Onkaparinga Inc., Onkaparinga Rotary Club Inc., Woodside Commerce Association. Love Woodside Group, need storage space for Christmas Pageant floats, vehicles, Tour Down Under decorations, etc., Anzac and Remembrance Day installations, etc., which are currently stored in private sheds and the Woodside Hall.</p>	<p>The Council runs a Facility Grant Fund annually which is open to community groups to apply for funding to assist with projects such as these types of community storage spaces.</p>
Email 9	<p>The Love Woodside Group would like to submit the following contributions as its highest priority actions.</p> <ol style="list-style-type: none"> 1. For the Adelaide Hills Council to acquire land and secure long term management of the Station Road Precinct Woodside, from the State Government and leaseholder to enable a coherent, long term plan to be 	<p>Station Road/BMX site – This land is under consideration by the State Government to determine if it will be declared surplus to State Government requirements and they are aware of Council’s interest in acquiring this land. The State Government have advised that they will not agree to any further improvements to the land until after they have determined if it will be declared surplus.</p>

Response Number	Written Feedback Received	Council Response
	<p>developed for the area which enables a variety of uses and provides desperately needed facilities.</p> <p>2. Provide Shelter, Toilet facilities parking, clear paths and signage at the Station Road Precinct.</p> <p>3. To conduct greater community consultation in regards to the Woodside Recreation Plan and to expand its scope to include all recreation areas in Woodside.</p>	
Email 10	<p>Hi,</p> <p>I'm just wondering if I could please have a copy of the Woodside Rec Ground Master Plan referred to in the 2019/2020 Annual Business Plan and again at C4008 in the 2020/2021 Annual Business Plan.</p> <p>I would also love to see the 2016 Play Space Audit referred to in the 2018/2019 and 2019/2020 Annual Business Plan. I have searched for both on the council website, but have been unable to find them.</p>	<p>Masterplan sent as per request noting that:</p> <ul style="list-style-type: none"> • the plan is a very high level draft concept plan which we have been working on with the Recreation Ground Committee • The committee have also done further iterations since this draft • The draft plan has not yet been endorsed by Council <p>The playground audit cannot be shared as this not available for public use.</p>

APPENDIX C – EMAILS AND WRITTEN FEEDBACK

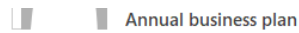
Draft ABP Email Feedback 1





To  AHC Communications Engagement & Events

*Great to see virtually nothing for Oakbank once again.
Been paying rates for 30 years yet zero expenditure here.
Perhaps consider rate holiday for residents due to lack of interest in Oakbank residents!!!!*

Draft ABP Email Feedback 2



To  AHC Communications Engagement & Events

 You replied to this message on 13/05/2021 10:10 AM.

- 1: High level budget, outcomes and work plan that has little detail about the specifics and the how.
- 2: Can we request that we fix the footpaths and drainage in some of the outer areas in Stirling so it is safer to walk. We do two walks daily in Waverley Ridge Road and there is a need to upgrade footpaths in the area. I have taken it on myself to trim encroaching plants and bushes to improve access in some areas.
- 3: Can something be done about the excessive speed of vehicles coming into Stirling via Waverley Ridge Road. Lower speed limits, speed humps may be needed to make the road safer and to reduce noise. The problems are not limited to cars, but also to motor bikes. Cyclists often speed down the hill and approach with little or no noise or warning, often scaring dogs. I wear hearing aids and am often startled by cyclists racing down the hill into Stirling. to

Draft ABP Email Feedback 3

Hi all,

I have been asked to record a submission on behalf of some local residents in the St Marks estate area in Woodside.

They have requested that Council look at the area between the entrance to the St Marks estate on the Onkaparinga Valley Road and Turnbull Court as there are a number of issues which are of concern to the residents.

These include:

- *. The area is considerably overgrown with weeds, shrubs and tree growth, and needs to be addressed so as to achieve vermin control, improved drainage and better aesthetics.
- *. The existing retaining rocks which partially extend along the roadside need to be extended by approximately 50m so as to stop stormwater from washing debris onto the road which consequently makes the road very slippery and unsafe.
- *. The footpath which only exists on one side of the road needs to be developed and constructed to allow gophers / pedestrians with prams, dogs and children etc to be able to safely traverse this area. At the moment it is a series of driveways, lawns, gravel and gardens, and as this is the only option for safe pedestrian use it is highly impractical and unsafe, consequently these users are accessing the area via the roadway thus competing with an increased level of vehicular activity in the area. This is not a great outcome.

Also:

- *. The water detention pond located further along on St Marks Drive is considerably overgrown and is now presenting a danger to children who play in the area, it is also a location where feral animals and vermin are evident. Can this area please be significantly improvedthe local residents are more than willing to keep on top of the maintenance required to keep this area nice, but they are unable to achieve the initial works to get it to this stage.

I am happy to meet with staff on site at the location to further explain what they are looking to achieve if required.

Thank you,

Draft ABP Email Feedback 4

Sent: Thursday, 20 May 2021 12:21 PM

To: AHC Communications Engagement & Events <AHCCommunicationsEngagementEvents@ahc.sa.gov.au>

Subject: Re: Last week to provide your feedback on Council's Draft Annual Business Plan 2021/22

Importance: High

Thank you for your opportunity to provide feedback Vanessa!

My feedback is in the form of a question:

As Andrew Aitken well knows, I have long been advocating for Crafers to be "upgraded" in terms of extra parking, parking restrictions, (particularly on **the dangerous approaches to the first bend on Hillcrest Avenue**), for the disgusting roundabouts to be improved, (why is so much time, effort and money spent **solely on Stirling?**), not treating Crafers West as a giant car park, etc., etc. Last year there was an encouraging amount of hectic activity surrounding a public questionnaire and a "plan" of what should and would be done.

What has happened to this plan and what, **specifically**, is going to be done for Crafers/Crafers West in your 2021/22 Business Plan?

If you personally are not able to answer this question please pass my email on to someone who can, and, more importantly, will!

Kind Regards

Draft ABP Email Feedback 5

ⁱ Subject: AB Plan submission

^g ^b Importance: High

advised that I could make submissions on behalf of rate payers .

Submission One (1) Grevillea Way Woodside flooding . has corresponded with the staff about upgrading the stormwater management in Grevillea Way near no. 1 . Correspondence is on file . is interstate on business and may not be able to get a formal submission in by the deadline. Funds are required for (a) investigation and subsequently (b) prevention works.

Made on behalf of

Submission 2

Bird In Hand Road Woodside . has been in correspondence with Council re improved drainage works on Bird In Hand Road near No. . Council contractors undertook some works recently but the work was ineffective, with material washing off the road into private property. If the staff are unable to get the contractor to bring the work up to a satisfactory standard and council has to do the works, it is believed that capital funds rather than maintenance funds, are required to make the drainage effective. First option is to get the contractor to do the work at his/her cost.

A Curtis has background on this matter

Made on behalf of

Submission 3

Flooding occurs at Elm Street Lobethal as a result of storm water entering the property at the rear from Lobethal-Woodside Road. There is a small reserve adjacent to no. with a storm water retention basin but this is ineffective as it is overgrown with reeds. The resident believes major works are required to ensure effective disposal of stormwater. The reserve should be upgraded concurrently.

is familiar with the matter.

Made on behalf of

LOBETHAL

Draft ABP Email Feedback 6

Subject: AB Plan submission

Importance: High

I make the following submission:

The draft ABP Uniform presentation of accounts shows income of \$100k projected for 21/22 for equity accounted council businesses

Most, if not all, of this income is from surpluses of East Waste.

The draft ABPlan for EW shows an operating surplus of only \$16k. It seems unlikely that councils will receive any distributions next year \$16k shared between all the councils means very little each. Suggest amend to 0 or maybe \$5k (Agenda Item 12.6 page 10)

Draft ABP Email Feedback 7

13 May 2021

Kira Laverty
Corporate Planning & Performance Coordinator
Adelaide Hills Council
Via email: mail@ahc.sa.gov.au
and engagement@ahc.sa.gov.au



Dear Ms Laverty,

Annual Business Plan 2021-2022 – Submission

Thank you for the opportunity to participate in the consultation for Council's Annual Business Plan 2020-2021. This submission is prepared on behalf of the Gumeracha Main Street Project which is an active community group comprising a variety of residents and business owners.

Our work is guided by a Vision which is built around eight themes which evolved from extensive community consultation and engagement: Peramangk Culture and Harmony, Friendly, Nature, Abundance, Linger, Discovery, Uninhibited and Safe.

The Main Street Project is committed to improving our main street to achieve outcomes articulated by our community: changing traffic behaviour, creating a beautiful street and supporting business sustainability.

Thank you

We write this response just as the new street light poles in Gumeracha are being erected, and in coming weeks, all the stobie poles in the Main Street will be removed. Therefore we wish to extend our most sincere thanks to Council for the partnership that we have created over recent years and the outcomes achieved. We understand this community has been hoping for more than 20 years to have the powerlines underground, and the extensive community consultation undertaken over a period of years between the Main Street Project, Council and Jensen PLUS planners provides unequivocal evidence of the desire for other street improvements.

Since the inception of the Gumeracha Main Street Project, the town has attracted several new businesses and the Gumeracha Hotel has been reinvigorated and is now enjoying booming trade. Various business have upgraded their premises, whether it be a new coat of paint, or new outdoor dining areas. All of the new business owners have affirmed that they felt confident to open based on the energy within the town and the partnership with Council which will lead to a range of improvements.

The Main Street Project has initiated the regular Gumeracha Fifth Sunday Market, and the annual Winter Solstice Soup and Fire Night – both which bring visitors from afar.

Gumeracha Main Street Project – Incorporated
c/- PO Box 115, Gumeracha SA 5233 | 08 8389 1815
www.gumerachamainstreet.com.au
[Facebook.com/GumerachaMainStreet](https://www.facebook.com/GumerachaMainStreet)



We conduct intermittent evaluation surveys and results already demonstrate an increase in pride in the main street and an increase in self-reported expenditure at main street businesses among locals and regular visitors to the town. We look forward to survey results post street improvements and what they may reveal.

We are excited about the future potential for the town based on the current investment program. With support of an Adelaide Hills Council community grant, the Main Street Project has launched a small tourism campaign *Gumeracha Unwind* (<http://www.gumerachaunwind.com.au>), which is designed to attract support for local businesses during and after the disruption of the infrastructure works. This tourism campaign has a social media presence, as well as hard copy flyers available locally.

Support

We are supportive of Council's Business Plan Operating and Capital investments over coming year, with particular reference to –

- The proposed \$100,000 upgrade to Gumeracha Library
- The ongoing upgrades to the Main Street of Gumeracha's stormwater system
- Various footpath improvements in Victoria St, John Fisher Ave and Randell Terrace
- New road surfaces/patching on Salem Court, Alan Court, Ebenezer Place and Ivan Drive
- The proposed \$100,000 to commence implementation of the Federation Park and Gumeracha Oval Masterplan from the 2022/23 financial year.

Further to the above, it would be ideal for some of the Federation Park and Gumeracha Oval Masterplan funding to be brought forward into the 2021/22 budget. This would allow work to flow seamlessly from the Main Street upgrades (to be complete by December 2021) into the Park and Oval Precinct. We believe that this would capitalise on the energy and excitement that completion of the Main Street upgrade will bring later this year.

Thank you again for the positive partnership we enjoy with Council, and we encourage staff and elected members to visit Gumeracha to experience and celebrate the changing landscape.

If you would like any further input, please contact me via _____ or _____

Yours Sincerely

Acting Chairperson
Gumeracha Main Street Project

Gumeracha Main Street Project – Incorporated
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www.gumerachamainstreet.com.au
Facebook.com/GumerachaMainStreet



Draft ABP Email Feedback 8

Adelaide Hills Council

Submission for Annual Business Plan, 2021 -2022

As a resident and Volunteer in the Woodside area, I would like to suggest that a Community Storage Shed be erected in our town after losing the storage facility in Lobethal.

Members of Volunteer Groups, eg., Lions Club of Onkaparinga Inc., Onkaparinga Rotary Club Inc., Woodside Commerce Association. Love Woodside Group, need storage space for Christmas Pageant floats, vehicles, Tour Down Under decorations, etc., Anzac and Remembrance Day installations, etc., which are currently stored in private sheds and the Woodside Hall.

Draft ABP Email Feedback 9



25th May 2021

Re Adelaide Hills Council Annual Business Plan


The Love Woodside Group would like to submit the following contributions as its highest priority actions.

1. For the Adelaide Hills Council to acquire land and secure long term management of the Station Road Precinct Woodside, from the State Government and leaseholder to enable a coherent, long term plan to be developed for the area which enables a variety of uses and provides desperately needed facilities.
2. Provide Shelter, Toilet facilities parking, clear paths and signage at the Station Road Precinct.
3. To conduct greater community consultation in regards to the Woodside Recreation Plan and to expand its scope to include all recreation areas in Woodside.

Draft ABP Email Feedback 10

  Woodside Rec Ground Master Plan and Play Space Audit

To Mail

 [Click here to download pictures.](#) To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi,

I'm just wondering if I could please have a copy of the Woodside Rec Ground Master Plan referred to in the 2019/2020 Annual Business Plan and again at C4008 in the 2020/2021 Annual Business Plan.

I would also love to see the 2016 Play Space Audit referred to in the 2018/2019 and 2019/2020 Annual Business Plan. I have searched for both on the council website, but have been unable to find them.

Thank you so much,

Late Submission Email

Dear madam

Please instigate a green Organics pick up in the Ashton area.

Most other sections of the Adelaide Hills Council area have this, but we continue to be overlooked in this area.

It is not a big ask to have a green bin pickup, even once a fortnight.

Please consider and include in the 21/22 budget.

**ADELAIDE HILLS COUNCIL
SPECIAL COUNCIL MEETING
Tuesday 8 June 2021
CONFIDENTIAL AGENDA BUSINESS ITEM**

Item: 8.1

Responsible Officer: Renee O'Connor
Coordinator Sport & Recreation
Infrastructure & Operations

Subject: Heathfield Oval Change Rooms Tender

For: Decision

1. Heathfield Oval Change Rooms Tender – Exclusion of the Public

Pursuant to section 90(2) of the *Local Government Act 1999* the Council orders that all members of the public, except:

- Chief Executive Officer, Andrew Aitken
- Director Infrastructure & Operations, Peter Bice
- Director Development & Regulatory Services, Marc Salver
- Director Corporate Services, Terry Crackett
- Director Community Capacity, David Waters
- Executive Manager Governance & Performance, Lachlan Miller
- Governance & Risk Coordinator, Steven Watson
- Coordinator Sport & Recreation, Renee O'Connor
- Manager Open Space, Chris Janssan
- Manager Civil Services, Ashley Curtis
- Manager Financial Services, Mike Carey
- Civil Projects Coordinator, Oliver Pfueller
- Procurement Coordinator, James Greenfield

be excluded from attendance at the meeting for Agenda Item 8.1: (Heathfield Oval Change Rooms Tender) in confidence.

The Council is satisfied that it is necessary that the public, with the exception of Council staff in attendance as specified above, be excluded to enable Council to consider the report at the meeting on the following grounds:

Section 90(3)(h) of the *Local Government Act 1999*, the information to be received, discussed or considered in relation to this Agenda Item is legal advice that has been obtained by the Administration and is relevant to the conduct of the Heathfield Oval Change Room tender process.

Accordingly, on this basis the principle that meetings of the Council should be conducted in a place open to the public has been outweighed by the need to preserve legal privilege.

3. Heathfield Oval Change Rooms Tender – Period of Confidentiality

Subject to the CEO, or his delegate, disclosing information or any document (in whole or in part) for the purpose of implementing Council's decision(s) in this matter in the performance of the duties and responsibilities of office, Council, having considered Agenda Item 8.1 in confidence under sections 90(2) and 90(3)(h) of the *Local Government Act 1999*, resolves that an order be made under the provisions of sections 91(7) and (9) of the *Local Government Act 1999* that the report, related attachments and the minutes of Council and the discussion and considerations of the subject matter be retained in confidence until the execution of the contract for the Heathfield Oval Change Rooms but not longer than 31 August 2021.

Pursuant to section 91(9)(c) of the *Local Government Act 1999*, Council delegates the power to revoke the confidentiality order either partially or in full to the Chief Executive Officer.