



NOTICE OF SPECIAL COUNCIL MEETING

To: Acting Mayor Nathan Daniell

Councillor Ian Bailey
Councillor Kirrilee Boyd
Councillor Pauline Gill
Councillor Chris Grant
Councillor Linda Green
Councillor Malcolm Herrmann
Councillor John Kemp
Councillor Leith Mudge
Councillor Mark Osterstock
Councillor Kirsty Parkin
Councillor Andrew Stratford

Notice is hereby given pursuant to the provisions under Section 82 of the *Local Government Act 1999* that a Special meeting of the Council will be held on:

Tuesday 14 June 2022
6.30pm
36 Nairne Road Woodside

Business of the meeting:

1. Annual Business Plan Consultation Results
2. Adelaide Hills Region Waste Management Authority Board Member Appointment

A copy of the Agenda for this meeting is supplied under Section 83 of the Act.

Meetings of the Council are open to the public and members of the community are welcome to attend. Public notice of the Agenda for this meeting is supplied under Section 84 of the Act.

Andrew Aitken
Chief Executive Officer



AGENDA FOR SPECIAL COUNCIL MEETING

**Tuesday 14 June 2022
6.30pm
36 Nairne Road Woodside**

ORDER OF BUSINESS

1. COMMENCEMENT

2. OPENING STATEMENT

Council acknowledges that we meet on the traditional lands and waters of the Peramangk and Kurna people. They are Custodians of this ancient and beautiful land and so we pay our respects to Elders past, present and emerging. We will care for this country together by ensuring the decisions we make will be guided by the principle that we should never decrease our children's ability to live on this land.

3. APOLOGIES/LEAVE OF ABSENCE

3.1. Apology

3.2. Leave of Absence

Mayor Jan-Claire Wisdom, 1 June to 15 June 2022, approved at Council 26 April 2022

4. DECLARATION OF INTEREST BY MEMBERS OF COUNCIL

5. PRESIDING MEMBER'S OPENING REMARKS

6. PUBLIC FORUM



7. BUSINESS OF THE MEETING

7.1. Annual Business Plan Consultation Results

8. CONFIDENTIAL ITEM

8.1. Adelaide Hills Region Waste Management Authority Board Member
Appointments

9. CLOSE SPECIAL COUNCIL MEETING

**ADELAIDE HILLS COUNCIL
ORDINARY COUNCIL MEETING
Tuesday 14 June 2022
AGENDA BUSINESS ITEM**

Item: 7.1

Responsible Officer: Kira-marie Laverty
Corporate Planning & Performance Coordinator
Office of the Chief Executive

Subject: Draft Annual Business Plan 2022-23 Consultation Results

For: Decision

SUMMARY

The *2022-23 Annual Business Plan* is a legislative requirement under s122 of the *Local Government Act 1999* (the Act) and has been developed in accordance with Section 8 of the Act – Principles to be observed by Council. It is also a key element of Adelaide Hills Council’s *Corporate Planning and Performance Framework*.

The draft *2022-23 Annual Business Plan (ABP)* has been developed to align to the *2022-23 Long Term Financial Plan (LTFP)*, the suite of *Asset Management Plans (AMP)* and the *Strategic Plan 2020-24 – A brighter future*. Council resolutions, staff and community feedback, and risk assessments have also informed projects and programs included in the ABP.

In accordance with Section 123(3) of the Act, Council resolved at the 3 May 2022 Council Meeting to approve the ABP for public consultation and this was undertaken from 11 May to 1 June 2022.

The purpose of this report is to provide the *Annual Business Plan 2022-23 Community Engagement Outcomes Report* (Outcomes Report) in **Appendix 1** to Council for consideration of the feedback and resulting recommendations for changes to the ABP.

The Summary and Outcomes Report contains considerable feedback for Council to consider. As such, Council may determine to suspend meeting procedure to facilitate a less formal discussion of any issues raised.

RECOMMENDATION

Council resolves:

1. That the report be received and noted
 2. To receive and note the outcomes of the *draft Annual Business Plan 2022-23* public consultation undertaken from 5 May - 1 June 2022 as contained in the *Annual Business Plan 2022-23 Community Engagement Outcomes Report* in Appendix 1.
 3. To endorse the following recommended changes to the *draft Annual Business Plan 2022-23*:
 - a. Adjustments to budget/financial figures to account for:
 - i. Additional Local Government Election costs: \$58k
 - ii. Rates Oversight Scheme costs: \$13k
 - iii. East Waste Budget adjustment: \$126k reduction
 - iv. The Hut 2022-23 Budget agreement: \$15k reduction
 - v. External funding increases for recently approved grants such as Community Resilience Program and the Local Roads and Community Infrastructure Program.
 - b. Inclusion of the recently approved 2022-23 LRCIP projects
-

1. BACKGROUND

The draft ABP has been developed to be consistent with the financial and strategic goals outlined in the *Strategic Plan 2020-24 – A brighter future*, LTFP and AMP. It has also been aligned with Council's targets for its key financial sustainability ratios i.e. Operating Surplus, Net Financial Liabilities and Asset Renewal Funding ratios.

The draft ABP was presented to Audit Committee at their 20 April 2022 meeting. That version of the draft was modelled on the Consumer Price Index (CPI) predictions contained in the LTFP. In consideration of that draft ABP, the Committee resolved:

7.1. Annual Business Plan for Consultation

Moved Peter Brass
S/- David Moffatt

AC17/22

The Audit Committee resolves:

1. That the report be received and noted
2. To advise Council that the Committee has reviewed the draft *Annual Business Plan 2022-23* (ABP), as contained in Appendix 1, in terms of the assumptions underpinning the Plan, its consistency with the Strategic Management Plans and the adequacy of the plans in the context of maintaining financial sustainability.
3. That, on the basis of the Committee's review, to recommend the draft ABP to Council for community consultation.
4. That a further update on the Draft ABP be provided to the May 2022 Audit Committee Meeting to consider Council's proposed adjustments (if any) to the latest movements in CPI.

Carried Unanimously

Council considered the draft ABP at their 3 May 2022 Council Meeting where it was resolved to go to consultation on the ABP with an adjusted average rate increase of 4.9%.

6.1 Draft 2022-23 Annual Business Plan for Consultation

Moved Cr Nathan Daniell
S/- Cr Pauline Gill

111/22

Council resolves:

1. That the report be received and noted.
2. To endorse the draft *2022-23 Annual Business Plan (ABP)*, as contained in *Appendix 1* for community consultation in accordance with Section 123 of the *Local Government Act 1999*, adjusted to include an average rate increase of 4.9%.
3. That, notwithstanding the terms of Council's *Public Consultation Policy*, Council determines that it will hold a public meeting as part of its consultation activities with respect to the draft *2022-23 Annual Business Plan*.
4. That the CEO be authorised to:
 - a. arrange for the holding of such a meeting;
 - b. provide notice to the public of the meeting in such manner and form as they see fit; and
 - c. cancel entirely or defer the holding of the meeting in the event it cannot be accommodated in line with relevant State Government public health/ emergency directions, regulations or legislation related to COVID-19.
5. That the CEO be authorised to:
 - a. Make any formatting, nomenclature or other minor changes to the ABP prior to being released for public consultation and
 - b. Determine the consultation timings, media and processes while ensuring consistency and compliance with the provisions of applicable legislation and Council's *Public Consultation Policy*.

Carried Unanimously

The revised draft ABP has been presented to Audit Committee at their 23 May 2022 meeting to confirm the ABP's continued adequacy in maintaining financial sustainability for Council.

7.5 Revised Draft Annual Business Plan 2022-2023

Moved Cr Leith Mudge
S/- Peter Brass

AC35/22

The Audit Committee resolves:

1. That the report be received and noted
2. To advise Council that the Committee has reviewed the revised draft *Annual Business Plan 2022-23 – May 2022 (ABP)*, as contained in *Appendix 1*, in terms of the assumptions underpinning the Plan, its consistency with the *Strategic Management Plans* and the adequacy of the plans in the context of maintaining financial sustainability and does not raise any significant concerns.

Carried Unanimously

2. ANALYSIS

➤ Strategic Management Plan/Functional Strategy/Council Policy Alignment

Strategic Plan 2020-24 – A brighter future

Objective O5 We are accountable, informed, and make decisions in the best interests of the whole community

Priority O5.3 Demonstrate accountability through robust corporate planning and reporting that enhances performance, is relevant and easily accessible by the community

The ABP has been developed from the financial projections and targets of the draft *2022-23 Long Term Financial Plan (LTFP)* and in alignment with the *Strategic Plan 2020-24 – A brighter future* and *Asset Management Plans*.

The LTFP went through community consultation during March with results shared with Council at the 1 April 2022 ABP workshop. The final revised LTFP was adopted at the 26 April Council Meeting.

Note that the current draft ABP has been revised from the LTFP parameters as discussed in the Financial and Resource Implications section below.

➤ Legal Implications

The preparation of an ABP is a requirement of Section 123 of the *Local Government Act 1999* (the Act), and the *Local Government (Financial Management) Regulations 2011* (the Regulations). The ABP has been developed in accordance with Section 8 of the Act – Principles to be observed by Council.

Section 123(3) of the Act currently states that before a council can adopt its ABP that it must prepare a draft ABP and follow the relevant steps set out in its public consultation policy (i.e. consultation for at least 21 calendar days).

As part of the legislative reform, from 30 April 2022, the consultation requirements have been changed with Section 123(4) removed and instead the Act requires at Section 123(3)(b) that Council will “undertake public consultation”. Nevertheless, the intention is to continue to apply Section 123(4) as guidelines for this year’s public consultation which are also aligned to Council’s *Public Consultation Policy*. That is, the consultation activities will include:

1. Publishing a newspaper notification of the consultation period and how to provide feedback
2. Making the draft available in Council’s service centres and online for written submissions and feedback
3. Scheduling one hour at the May Council Meeting for community members to provide verbal submissions on the draft ABP.

The Minister for Local Government has gazetted the *Public Health Emergency: Public Access and Public Consultation Notice (No 2) 2020* to remove the “public meeting” requirement from the Act. On 10 November 2021, the *Public Access and Public Consultation Notice (No 6)* confirmed these provisions are still in place. In February 2021, the LGA advised that while the direction remains in force, Council may resolve to hold a public meeting provided Council adheres to all COVID-19 related State Government public health and emergency directions, regulations or legislation.

Section 123(7) of the Act requires that each budget of council must:

- a) Be considered in conjunction with the council’s ABP (and must be consistent with that plan); and
- b) Be adopted by the council after the council has adopted its ABP.

Part 2 of the Regulations sets out what financial information must be included as well as the required formats.

Suspension of Meeting Procedures

Regulation 20 of the *Local Government (Procedures at Meetings) Regulations 2013*, as contained in Council’s *Code of Practice for Council Meeting Procedures*, provides for the Presiding Member, with the approval of two-thirds of the Members at the meeting, to suspend the prescribed procedures that apply to Council meetings.

Details of the reason for, and period of, the suspension must be minuted and for the duration a quorum must be maintained and no motions (other than to end the suspension) can be moved. The suspension will come to an end when determined by the Presiding Member or if resolved by two-thirds of the Members present.

Council may determine to suspend meeting procedure utilising the above provisions to facilitate a less formal discussion of the issues raised.

➤ **Risk Management Implications**

Preparing an ABP as required by the Act and Regulations will assist in mitigating the risk of:

Inability to discharge role and functions of a local government entity leading to a breach of legislation and loss of stakeholder confidence.

Inherent Risk	Residual Risk	Target Risk
Extreme (5C)	High (5E)	High (5E)

It ensures that financial resources are deployed in areas that align with Council’s Strategic Management Plans, are affordable and support Council’s Long Term Financial Plan.

➤ **Financial and Resource Implications**

The ABP sets out the priorities and application of the Council’s resources over the next financial year. The plan has been developed to be consistent with the *Strategic Plan 2020-24*, LTFP and Asset Management Plans.

The LTFP set the following key parameters and targets in relation to the development of the 2022-23 Budget:

- Operating Surplus of \$671k
- Renewals Capital Expenditure of \$11.347m
- New & Upgrade Capital Expenditure of \$11.381m
- Net Borrowings of \$9m, resulting in forecast Borrowings at June 2023 of \$22m.

The following financial summary is based on the general rate increase of 4.9%:

- Operating Surplus of \$424k
- Renewals Capital Expenditure of \$10.3m with some reallocation of project delivery and ICT capital to the New/Upgraded category to better reflect the capital work undertaken
- New and Upgrade Capital Expenditure of \$11.2m
- Net Borrowings of \$8.1m, resulting in forecast Borrowings at June 2023 of \$19.6m.

Financial sustainability is demonstrated through alignment to Council's agreed target ranges in the three key ratios – Operating Surplus Ratio (0.8%), Net Financial Liabilities Ratio (53%), and Asset Sustainability Ratio (100%).

It is noted that whilst the Operating Surplus Ratio is slightly below target, it is proposed that this can be managed by further review of expenditure strategies to ensure that Council's long term financial sustainability is not significantly impacted.

All the financials above reflect the numbers within the "Consultation" version of the draft ABP. These figures will be updated to reflect the changes specified in the recommendations, and presented to Council within at the Council Meeting on 28 June 2022 as part of the adoption of the draft ABP.

➤ **Customer Service and Community/Cultural Implications**

The ABP provides transparency for the community regarding Council's plans for the next financial year. It highlights key goals and objectives and the strategies to achieve these objectives.

➤ **Sustainability Implications**

The Council's sustainability (financial, social and environmental) is a key consideration in the development of the ABP.

Financial sustainability is demonstrated through alignment to Council's agreed target ranges in all of the three key ratios – Operating Surplus Ratio, Net Financial Liabilities Ratio, and Asset Sustainability Ratio.

In aligning to these targets and as closely as possible to the LTFP, there is a level of certainty provided to the community that financial sustainability will be maintained.

➤ **Engagement/Consultation conducted in the development of the report**

Consultation on the development of this report was as follows:

Council Committees: The draft ABP was presented to the Audit Committee at the 20 April 2022 in their capacity as advisors to Council on the consistency and adequacy of the plan in the context of maintaining financial sustainability. The revised draft was presented to Audit Committee at the 23 May 2022 meeting.

Council Workshops: Strategic initiatives included within the ABP were discussed in the Long Term Financial Plan workshop on 4 February 2022. An ABP and budget workshop was held on 1 April 2022 to discuss key budget

elements and other related topics. Further workshops were held on 12 April and 28 April to further discuss the rating policy.

Advisory Groups: Advisory groups were invited to contribute to the LTFP consultation process which have informed the development of the ABP.

External Agencies: The service delivery and budget implications of each of the regional subsidiaries have been considered in the development of the ABP and budget.

Community: LTFP Community Consultation feedback was considered during the ABP development.

Consultation on the draft ABP was undertaken in accordance with Section 122 of the Act and Council's Public Consultation Policy over the period 11 May to 1 June 2022. The consultation provided an opportunity for the Community to provide feedback via hardcopy and online survey response as well as providing submissions by email, letter, phone contact, or in person at the ordinary Council meeting, Tuesday 24 May 2022, 6:30 - 7:30pm at the Stirling Council Chamber.

➤ **Additional Analysis**

Community consultation occurred over the period 11 May to 5pm 1 June 2022 (22 days) and included the following promotional activities:

- Paid advertising in local newspapers
- Notices on promotional roadside corflute signs
- Engagement HQ (EHQ) site with copies of relevant documents and an online survey
- Posters, information packs and hard copy feedback forms at Council Libraries, Service Centres and Community Centres
- Invitations to community groups and EHQ registrants inviting feedback and linking to the online resources
- Electronic notices on our website and through social media and electronic newsletters

23 surveys, 1 Q&A Submission, and 13 Emails were submitted with feedback on the ABP. Detailed analysis of the results are contained in the *Annual Business Plan 2021-22 Community Engagement Outcomes Report* in **Appendix 1**.

In general, feedback was fairly balanced across the topics. For the survey, comments were more common on topics where the respondent rated it in a negative way, so it is recommended to balance the written responses against the ratings provided by the respondents. The email feedback tended to focus on the issues that the respondent was most passionate about. The detailed commentary and Council responses are available in *Appendix B – Feedback and response summary* (**Appendix 2**).

A summary of the main topics discussed in the 35 pieces of written feedback include:

- Waste – hard waste and green waste increase in services
- Rates – Comments were either in support of or against the rate increase. 12 Respondents in the survey provided a response. Comments are summarised below.
 - Do not feel there is value for rates paid, i.e. live in area where many services unavailable or not accessible (n=4)
 - Support Council rates proposed (n=4)
 - Property increases over multiple years will be concerning (n=2)
 - Inequity of where spending occurs (some suburbs/townships appear to receive more than others (n=1).
 - Dissatisfied with cap for rate rises (n=1)
 - Consider deferring, removing or slightly reducing the scale of some projects (n=1)
 - No understanding of Councils rates pricing / approach (n=1)
- Sport and Recreation – requests or feedback on playgrounds, bike tracks, skate parks, trails or other community assets
- Requests for additional Council support for businesses and community groups
- Community assistance programs – requests for more assistance in the community
- Increase in Council Maintenance Services – roadside maintenance, tree trimming, roads, and footpaths.

3. OPTIONS

Council has the following options:

- I. To receive and note the feedback received during the *draft 2021-22 Annual Business Plan* community consultation
- II. To endorse the recommended changes to the *draft 2021-21 Annual Business Plan* resulting from community consultation (Recommended)
- III. To otherwise amend the *draft 2021-22 Annual Business Plan* in response to community consultation
- IV. To not endorse the recommended changes to the *draft 2021-21 Annual Business Plan* resulting from community consultation (Not Recommended)

4. APPENDICES

- (1) Annual Business Plan 2021-22 Community Engagement Outcomes Report
- (2) Appendix B – Feedback and Responses Summary

Appendix 1

*Annual Business Plan 2021-22 Community Engagement
Outcomes Report*

2022

Adelaide Hills Council

engage.sa.gov.au

Draft Annual Business Plan 2022-23



Community Engagement Outcomes Report

June 2022

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1 INTRODUCTION

This report presents the qualitative and quantitative feedback from the engagement with the community conducted from 11 May to 1 June 2022 regarding Council's Draft Annual Business Plan 2022-23.

This report will be presented to Council on 14 June 2022 and made available to those who participated in the consultation on Council's Have Your Say Engagement Platform after the final Annual Business Plan is adopted on 28 June 2022.

The consultation comprised an opportunity for the Community to provide feedback via hardcopy and online survey response as well as providing submissions by email, letter, and phone contact or in person at the ordinary Council meeting, Tuesday 24 May, 6:30 - 7:30pm at the Stirling Council Chamber. A copy of information provided on Councils Have Your Say Engagement Platform and feedback form is available in Appendix A.

There were a total of 48 Participants providing feedback on Council's Draft Annual Business Plan. 23 Respondents provided their feedback on the Draft Annual Business Plan by survey (22 online and 1 hardcopy). A further 12 participants provided a response by email or letter, which in several instances represented a larger group, at least 12 Community members attending the Montacute Community Forum provided feedback as a group and 1 participant provided feedback via a social media comment.

Comments received through surveys and emails in relation to the Draft Annual Business Plan 2022-23 are summarised in Appendix B along with Council responses.

Email submissions are provided in Appendix C (includes Community Forum Feedback).

Social media posts are provided in Appendix D.

2 KEY FINDINGS

The key findings from the consultation are:

- A total of 48 participants provided feedback on Council's Draft Annual Business Plan 2022-23.
- 95.5% (n=22) of Survey Respondents were either Ratepayers/Residents or Business owners in the Adelaide Hills Council area.
- Respondents resided in 18 AHC suburbs/townships and two Respondents resided in suburbs outside of the AHC area.
- Respondent's ages varied from 18 to 84. The highest response was from the 45 to 64 year olds (n=13).
- 100% (n=23) of Survey Respondents had either read the Draft Annual Business Plan 2022-23 in detail or at least had a glance at it.
- 74% (n=17) of Respondents either had a neutral, happy or very happy feeling with their overall impression of the Draft Annual Business Plan 2022-23.
- Programs, projects and services under each of Council's goals and strategic initiatives were rated good to excellent by the following percentage of Respondents:
 - 77% (n=17) for a Functional built environment
 - 73% (n=16) for Community wellbeing
 - 63.5% (n=14) for a prosperous economy
 - 68% (n=15) for a valued natural environment
 - 76% (n=16) for a progressive organisation
- In regard to the proposed operating budget and its allocation to operational areas, a majority of Respondents had a preference to have budgets left as they have been proposed. In addition, the Environment and Waste Services area had 43% of Respondents (n=9 out of 21 Respondents) supporting an increase in budget and the Governance area had 40% (n=8 out of 20 Respondents) of Respondents indicating a preference for a budget decrease.
- Feedback received in regard to the Capital Works program included 5 comments related to roads, 2 related to cycling, 2 general negative/unhappy comments and other individual comments related to Catchment Water Management Systems, Stormwater and asset condition surveys and data.
- 70% (n=14) of Respondents either strongly supported, supported or had a neutral feeling towards Council's rating approach and cap.

- To assist Council in cost savings a high percentage of Respondents would use:
 - 82.5% (n=56 of 67) BPay (Free for payer)
 - 65% (n=30 of 65) Bank/EFT transfer (Free for payer)
 - 48% (n=36 of 67) Direct Debit (Free for payer)
- 77.5% (n=17) of Respondents indicated that they would separate their food waste into the green bin or would do this if they had a green waste bin to assist Council with cost savings.

3 SUMMARY OF ENGAGEMENT

3.1 BACKGROUND

Each year Council develops an Annual Business Plan (ABP) and Budget which is a requirement of the *Local Government Act 1999*. It is updated annually and details the programs, projects and services proposed to be delivered to the community in the next financial year and how these will be funded.

It links Council's *Strategic Plan 2020-24 – A Brighter Future*, the Long Term Financial Plan (LTFP) and Asset Management Plans with the annual budget planning process. This ensures that Council continues to develop and maintain essential infrastructure services such as roads, footpaths, bridges, public toilets and open spaces as well as providing important services including libraries, health, planning, support services and waste collection that the community has told us they value, in a way that is fair, responsible and financially sustainable.

The focus in 2022-23 is on continuing to support the Adelaide Hills community, environment and economy.

Rate revenue accounts for approximately 80% of Council's operating income and rates are calculated on the capital value of properties. These valuations are undertaken by the Office of the Valuer-General.

3.2 COMMUNITY ENGAGEMENT STRATEGY

A community engagement strategy was developed and consultation was undertaken with the Community over 22 days from Wednesday 10 May to 5pm, Wednesday 1 June 2022.

Consultation was undertaken in accordance with Section 122 of the *Local Government Act 1999* and Council's Public Consultation Policy.

3.3 ENGAGEMENT APPROACH

The Council's engagement approach aimed to collect and collate community feedback about how people feel about various aspects of the Draft Annual Business Plan 2022-23 including considerations and concerns. Feedback could be provided via an online or hardcopy survey, email, mail, phone or in person at the ordinary Council meeting held on Tuesday 24 May 2022, 6:30pm to 7:30pm.

A survey was developed which contained 23 questions (some with multiple parts), including both closed and open style questions. Questions were designed to lead participants through key elements of the Plan to assist them to more easily review and understand the many elements of the Plan.

Anyone could participate in the survey which was made available online and in hard copy at our customer service centres, libraries and community hubs including Aldgate Hut Community Centre and The Summit Community Centre at Norton Summit.

A copy of the survey questions is included in Appendix A.

3.4 DISTRIBUTION AND PROMOTION

The opportunity to provide feedback was promoted through a number of channels including:

- Advertisement in the local Courier and the Weekender Herald
- Hills Voice: your Adelaide Hills e-Newsletter
- District signage (12 corflutes on roadsides spread across the district at key locations)
- AHC social medial (Facebook, Twitter, LinkedIn)
- Digital TV Screens at the Stirling Library
- Direct emails to key stakeholder and community lists including businesses, general Have Your Say Engagement Platform registrations, previous Respondents to similar consultations and those identifying an interest in a variety of different aspects of Council areas and registered in the EHQ platform.
- Displays including posters, bookmarks and hardcopy information sheets and feedback forms were set up at customer service centres, libraries and community hubs.

Email promotion statistics are presented below:

11 May 2022	12 May 2022	12 May 2022	26 May 2022
EHQ Email Newsletter Sent: 1992 Open: 1055 Clicks: 90	E-blast - Businesses Sent: 7190 Opened: 2,483 Clicks: 112	E-blast - General Sent: 303 Opened: 163 Clicks: 55	EHQ Email Newsletter Sent: 1985 Open: 952 Clicks: 53

Social media promotion statistics are presented below:

<p>11 May 2022 Facebook 12 likes 4 shares</p>	<p>11 May 2022 Twitter 2 retweets 2 engagements 120 impressions</p>	<p>18 May 2022 Linkedin 11 likes 1 share 488 impressions 29 engagements 5.9% engagement rate 17 clicks Click-through rate 3.5%</p>
<p>20 May 2022 Facebook 6 likes 2 shares</p>	<p>20 May 2022 Twitter 60 impressions</p>	<p>26 May 2022 Facebook 5 likes 1 share</p>
<p>26 May 2022 Twitter 1 like 68 impressions 3 engagements 1 detail expands</p>	<p>28 May 2022 Facebook 5 likes 2 comments 1 share</p>	<p>28 May 2022 Instagram 28 likes</p>

4 PARTICIPANTS

This section provides details about participation during the engagement period and demographic information about Respondents who completed a survey.

Participants are considered to be those who were not only aware of and informed about the consultation process but who also chose to provide their feedback. The number of aware and informed people who chose not to provide feedback is presented within the table below:

Table 1 Aware, informed and engaged community

	Email	Social Media	EHQ Platform
Aware <i>Sighted information that the consultation was open</i>	4653	809	206
Informed <i>Accessed information via visiting multiple sites or downloading information</i>	310	17	140
Engaged <i>Provided feedback</i>	Within EHQ Platform or as a hardcopy form or email		22

4.1 PARTICIPATION RATE

The following table displays the level of engaged participation.

Table 2 Level of Participation

Activity	Number Participating
Online surveys	22
Hardcopy survey	1
Written response –email, letter, submission	12
Social media comment	1
Montacute Community Forum	12
TOTAL CONSULTATION PARTICIPATION	48

4.2 PARTICIPANT CHARACTERISTICS

Demographic data was collected from Respondents on the Suburb/township in which they lived, their age and whether they identified as a Resident/Ratepayer of AHC, Business Owner in AHC or other.

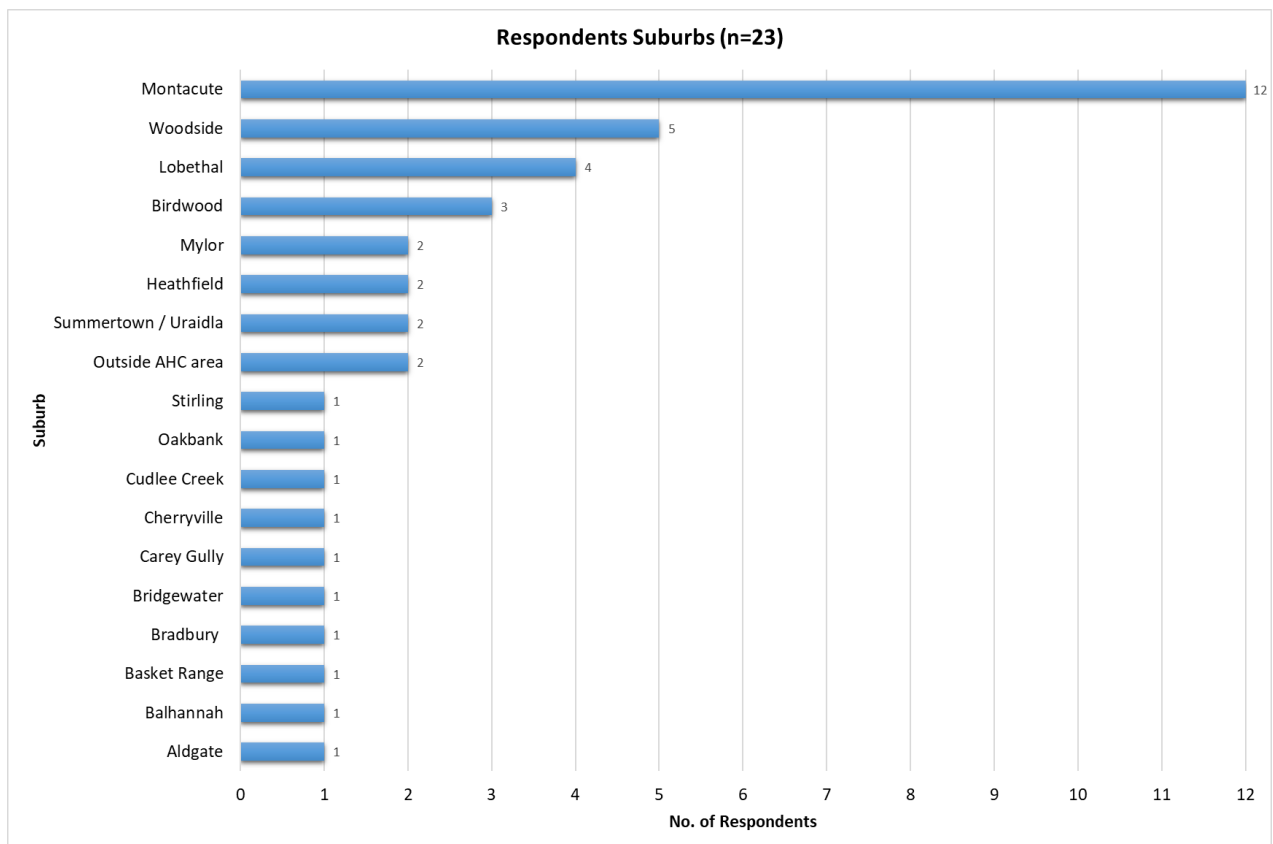
Respondents Suburb

Respondents were asked if they could provide the suburb/township in which they resided. This was a mandatory question with 23 responses. Additional suburbs represented were also evident in some of the email feedback.

As presented below Respondents came from 18 different suburbs/townships across the Adelaide Hills Council area. 2 Respondents were from outside of the Council area but were visitors to the area. Montacute had the highest number of Respondents but this was from grouped feedback from a Community Forum. The next highest represented suburbs / townships included:

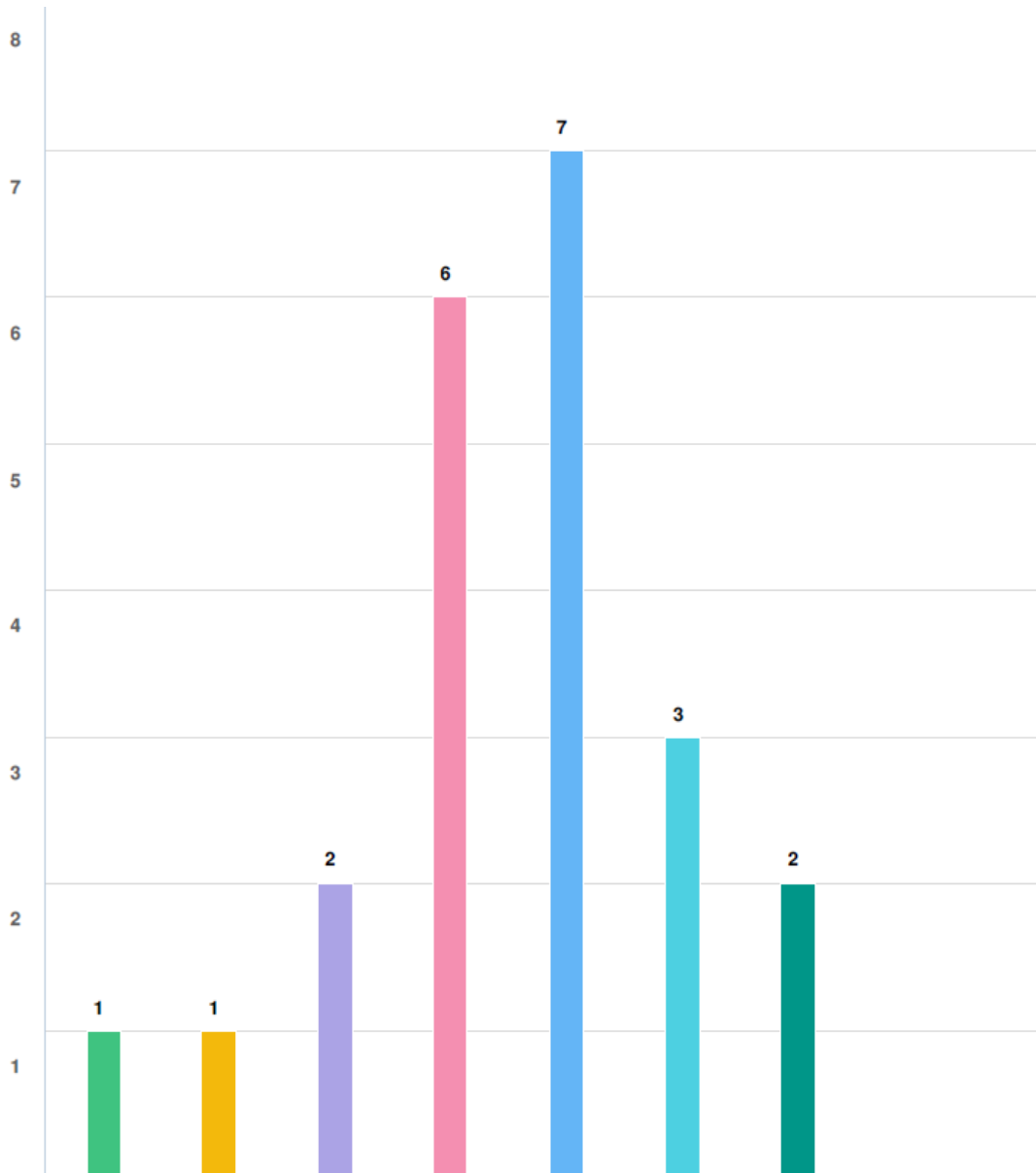
- Woodside (n=5)
- Lobethal (n=4)
- Birdwood (n=3)

All remaining suburbs as listed below had representation from 1 or 2 Respondents.



Respondents Age

Respondents had the option to provide their age bracket. Of the 23 survey Respondents 22 provided their age bracket. As presented below ages varied from 18 to 84. The highest response was from the 45 to 64 year olds (n=13).



Question options

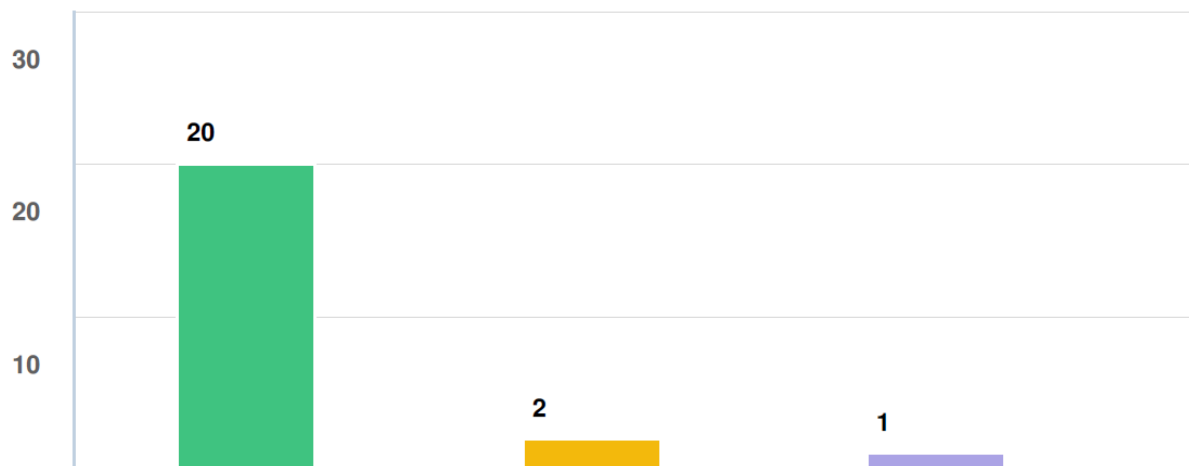
- 18 - 24 years
- 25 - 34 years
- 35 - 44 years
- 45 - 54 years
- 55 - 64 years
- 65 - 74 years
- 75 - 84 years
- Under 18
- Over 85

Optional question (22 response(s), 1 skipped)

Respondents Identity

Respondents were asked to identify themselves as either a Ratepayer/Resident of Adelaide Hills Council, a business owner in Adelaide Hills Council or as 'other'. This was a mandatory question, therefore all 23 Respondents provided a response.

- 87% (n=20) of survey Respondents were Ratepayers/Residents of Adelaide Hills Council.
- 8.5% (n=2) of survey Respondents were business owners in Adelaide Hills Council.
- 4.5% (n=1) of survey Respondents selected 'Other'.



Question options

- Ratepayer / Resident of AHC area
- Business owner in the AHC area
- Other (please specify)
- Visitor to the AHC area

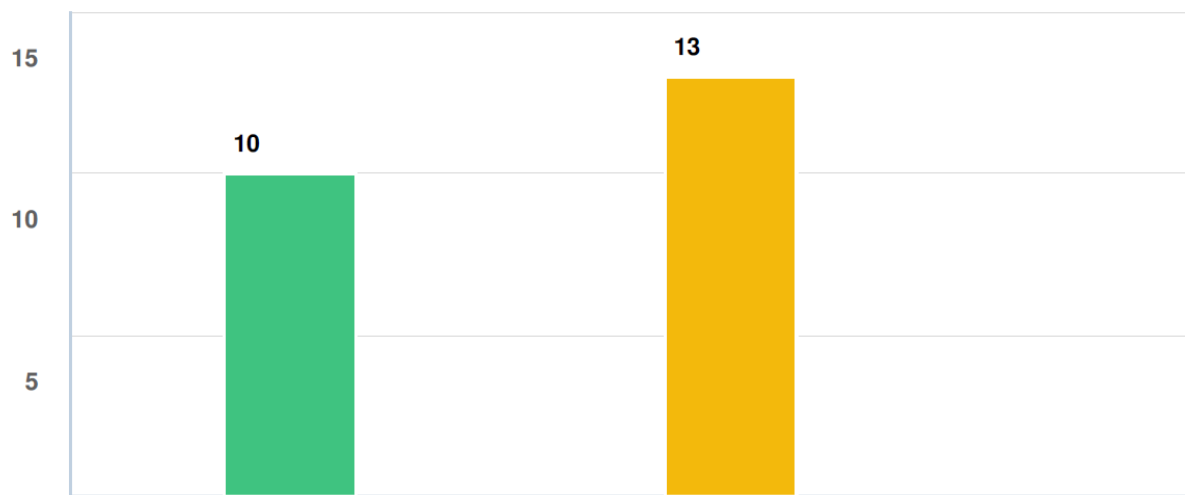
Mandatory Question (23 response(s))

5 SURVEY FEEDBACK

23 survey responses (22 online and 1 hardcopy) were received as part of this consultation. Analysis of each question in the survey on the Draft Annual Business Plan is provided below.

5.1 WHO READ THE DRAFT ANNUAL BUSINESS PLAN

Respondents were asked if they had read the Draft Annual Business Plan. This was a mandatory question with 23 Respondents. As presented below 43.5% (n=10) of Respondents said they had read the Draft Annual Business Plan in detail while 56.5% (n=13) said they had a quick look.



Question options

Yes in detail
 Yes I have had a quick look
 No

Mandatory Question (23 response(s))

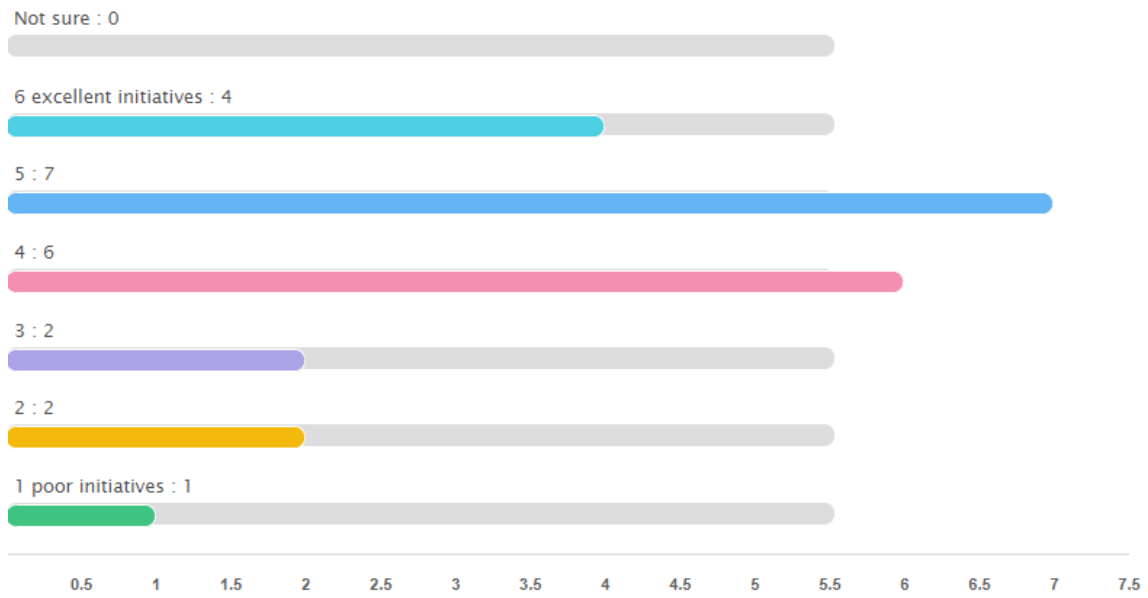
A base level of information and links to direct sections of the Draft Annual Business Plan was provided with each of the questions asked in the survey. This allowed Respondents to have a basic level of understanding of the Plans contents without having read the full Plan in detail.

5.2 GOALS AND STRATEGIC INITIATIVES – FUNCTIONAL BUILT ENVIRONMENT

Respondents were asked how they would rate our highlights, services provided and strategic initiatives proposed in the Draft ABP 2022-23 under 'A Functional Built Environment' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

This was not a mandatory question and had 22 Respondents. As presented below, Respondents indicated the following:

- 77% (n=17) thought initiatives were good to excellent
- 23% (n=5) thought initiatives were not very good to poor.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Functional Built Environment'. 7 Respondents provided comment with 3 related to cycling, 2 related to the Operational Worksite Review and a mixture of responses related to developments, upgrades to roads and signage and the cost of an externally funded feasibility study. Responses are summarised below:

- Cudlee Creek needs upgrades to roads and signage to manage increased traffic flow along with a new playground.
- Amy Gillett bike track should be extended to Birdwood.
Also a cyclists underpass should be on the Onkaparinga Valley Rd.
- There are far better things to spend 1 million dollars on than "Operational worksite review including forward planning".
- No OTR for Heathfield - The natural environment should be preserved in preference to an unwanted business.
- Sound goals and objectives.
- Heartened to see cycling and road safety high on the agenda. 'Feeling safe' on the road is always a consideration for where/when we cycle or if we cycle at all. The council is ideally placed to maximise on the tourist potential created by the growing popularity of e-bikes, primarily for those within 30km of the CBD. There is potential to develop the Coach Road road reserve as a cycling route up into the hills but attention will need to be given to the gradients for it to be successful. If

the council is looking to consult with cyclists, I'd like to be notified and suggest communication through the Adelaide Hills Bicycle Users Group on Facebook. I like the continued focus on sustainable infrastructure.

- Amy Gillet Bikeway is already quite long. Where does any other funding for expansion come from? Seems a large amount to spend on a very established track. Is it for maintenance? *High Price*

Allocating look for Feasibility Studies seems very high price. Is there expertise within council already on salary that can do feasibility studies? What projects are anticipated?

What is "operational worksite review" for over \$1m and what is the \$1m for in 2024-25?

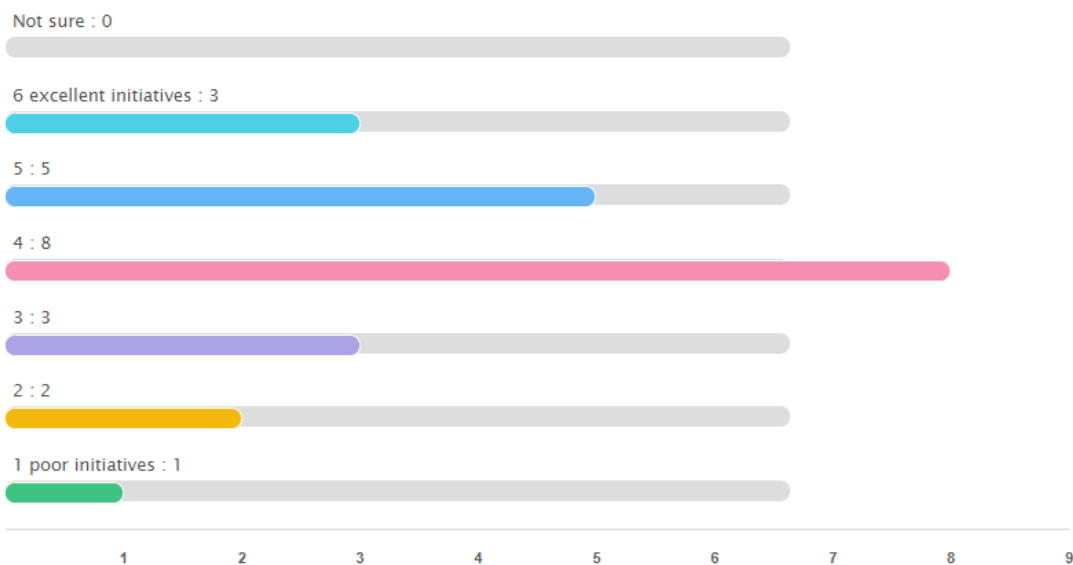
The above Community feedback is summarised with Council responses provided in Appendix B.

5.3 GOALS AND STRATEGIC INITIATIVES – COMMUNITY WELLBEING

Respondents were asked how they would rate our highlights, services provided and strategic initiatives proposed in the Draft ABP 2022-23 under the 'Community Wellbeing' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

This was not a mandatory question and had 22 Respondents. As presented below, Respondents indicated the following:

- 73% (n=16) thought initiatives were good to excellent
- 27% (n=6) thought initiatives were not very good to poor.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'Community Wellbeing'. 9 Respondents provided comment.

- Cudlee Creek is in need of an upgraded play space and more activities available in our Soldiers Memorial Hall.
Our community is also feeling the loss of the closure of the Gumeracha ED - we have an ageing population who and new families moving into the community. We need strong connections and a reliable health service for well-being.
- Need more home help for this council
- In Woodside safety when walking is an issue because of uneven surfaces and lack of footpaths. Bushes and trees obscuring signs also create a safety issue. Speed limit along Riverview Road and lack of footpaths is a real concern because of the number of people who choose to walk around the block and the increased volume of traffic using that road. Open drainage covered in grass is also of concern as a safety issue.
- Some information on what the 1.8m for "Capital Divestment - Capital Cost" is actually used for would be helpful. Again, I'd suggest there are probably far better things to spend money on.... (like some of the other projects you've selected, which are great)
- Inclusion particularly across age and disability groups and recognition of Aboriginal culture are important initiatives. Would like to see more Aboriginal place names acknowledged.
- Looking to support residents regardless of age and needs.
- Increased focus on public health activities, beyond just recreation facilities, food inspections and ageing
- At a glance comprehensive, catering for most cross-sections of the community.
- As an artist I have experience Fabrik as being exclusive and not encouraging or supporting emerging artists. So I see spending over \$3m on one facility that is not inclusive as a poor use of fund where multiple facilities could be funded... e.g.: art spaces in libraries (like Goodwood, City of East Torrens, Campbelltown) *Please consider this in the development of Gumeracha Library* This would allow for more artists to get exhibition time, more community engagement.

Very hopeful that skate park/BMX track will be developed in Stirling. This is very good for our youth engagement and development. It needs proper experts to design.

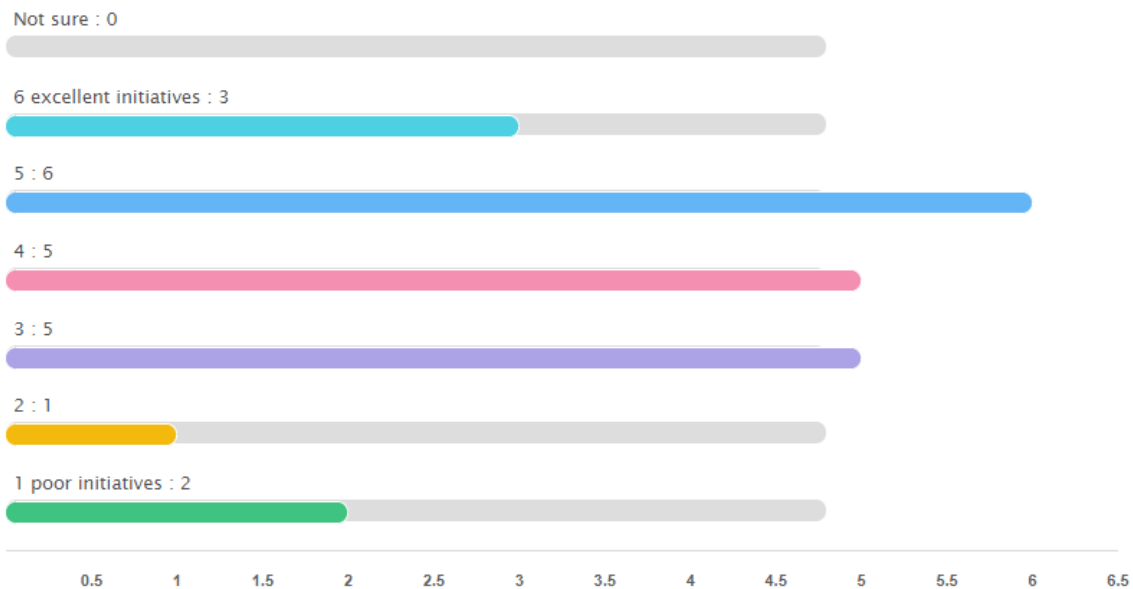
The above Community feedback is summarised with Council responses provided in Appendix B.

5.4 GOALS AND STRATEGIC INITIATIVES – A PROSPEROUS ECONOMY

Respondents were asked how they would rate our highlights, services provided and strategic initiatives proposed in the Draft ABP 2022-23 under the ‘A Prosperous Economy’ goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

This was not a mandatory question and had 22 Respondents. As presented below, Respondents indicated the following:

- 63.5% (n=14) thought initiatives were good to excellent
- 36.5% (n=8) thought initiatives were not very good to poor.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal ‘A Prosperous Economy’. 10 Respondents provided a diverse array of comments.

- We have new businesses opening in Cudlee Creek and new business owners. We need support from Council to ensure they thrive. We also need more accommodation options available locally with the upgrade of Fox Creek MTB Park. We desperately need council to support those businesses to get accommodation approved to boost Tourism and encourage business growth.
- You propose a 5% increase in rates, and my rates have already doubled since I moved in in 2009. Where am I supposed to find another 5% of \$3000? It's less money in the economy, so contracts your plan for 'a prosperous economy'.
- I would like to see encouragement of sustainable, innovative, carbon neutral agricultural initiatives, businesses and industries in the Adelaide Hills.

- Don't allow big business into Stirling.
- Don't know if this comes under this but services to our area is poor, roadside are a disaster you need to do something about the plague of kangaroos.
- Initiatives must be supported by practicalities such as traffic management and parking. Hahndorf is an excellent example. Great tourist drawcard but on street parking and no ring route makes it a dogs breakfast for locals and dangerous for tourists. Likewise signage to slow traffic in areas where there are vulnerable wildlife. Tourists don't want to see dead wildlife.
- Providing sound support for businesses in the district.
- Very limited in focus.
- Beyond the excellent idea of 'free camping' locations there is no clear evidence of the council acknowledging 'active', or 'people powered transport', like cycling, hiking and horse riding in these initiatives. Given that active transport has a limited daily range, creating infrastructure that leads into communities but also has the option to by-pass them will maximise the 'outdoors' experience' while facilitating local spending. This is why I opposed the closure of Murdoch Rd Woodside for it to be handed over to a local land holder. These road reserves are a gold mine of resource for creating cycling, walking and horse riding trails and campsites and I think it foolish to sell off or lease any of these lands until several routes have been surveyed to separate active transport from roads and cars.
- Fabrik Arts Hub is not an inclusive space. It could be great but needs to be diversified with having multiple opportunities for arts to be discovered in multiple locations.

Very interested to see development of free camping proposals which would potentially bring more tourism and diversity of cultures to the hills

A focus on Wellbeing tourism seems limiting. Also on clean, fresh, friendly, welcoming etc. We are much much more than wellbeing.

Why do we need to upgrade Council signage and branding? I doubt 15k would cover this. Especially if you are talking signage, stationary, vehicle decals, etc.

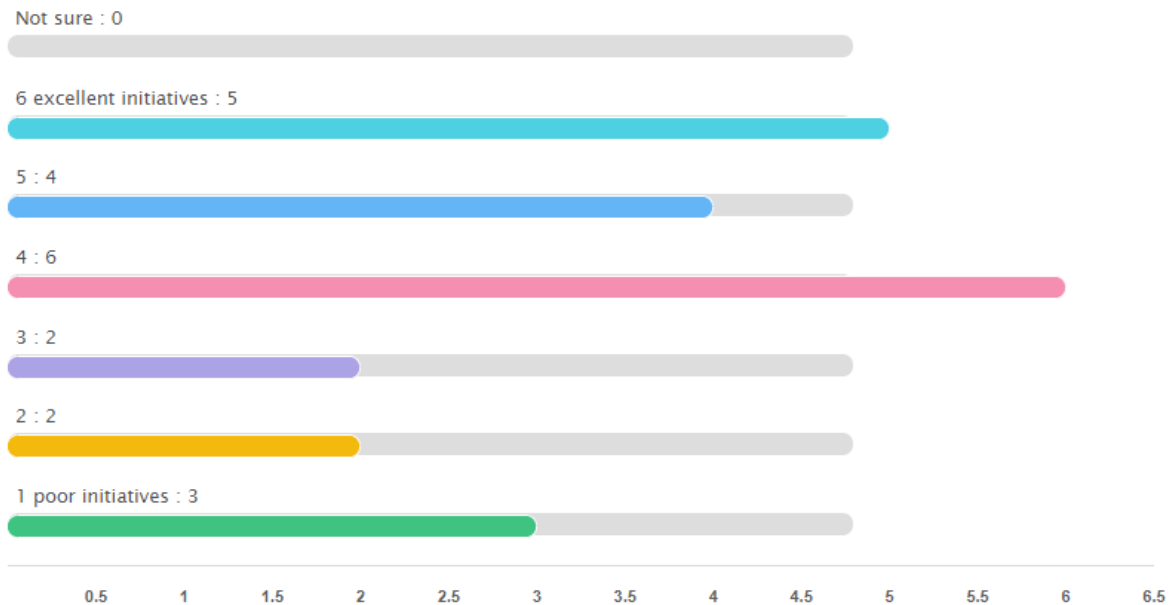
The above Community feedback is summarised with Council responses provided in Appendix B.

5.5 GOALS AND STRATEGIC INITIATIVES – A VALUED NATURAL ENVIRONMENT

Respondents were asked how they would rate our highlights, services provided and strategic initiatives proposed in the Draft ABP 2022-23 under 'A Valued Natural Environment' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

This was not a mandatory question and had 22 Respondents. As presented below, Respondents indicated the following:

- 68% (n=15) thought initiatives were good to excellent
- 32% (n=7) thought initiatives were not very good to poor.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Valued Natural Environment'. 11 Respondents provided comment. Comments include 5 in regard to waste, 2 for roadside verges and tree trimming as well as volunteers undertaking bush care and good land management, biodiversity and connectivity of unformed roads. Further details are provided below:

- Support Project ID N2004 to study the usefulness and connectivity of unformed roads, especially for the purpose of enabling more walking, horse riding and off road cycling connections to draw people into the Adelaide Hills.
- Fully support weekly green bin and fortnightly blue bin pick-ups.
- Great initiatives and projects. I'd like to see more of the Ratepayers funds going into ongoing management of our biodiversity. Without ongoing management, biodiverse areas degrade.
- Clean up your road sides.
- Check the tree trimming!
- \$25K on Explore feasibility and benefits of a user pays kerbside bin service is disgusting. Given we're rate payers, and have no mains water or septic, this is ALL we get from council!

- We must continue to value our wonderful Hills environment and not see it ruined by greedy developers. More education around waste disposal, people still need clarification on recycling and composting. Provide assistance and recognition to volunteer groups doing bush care and good land management.
- Our greatest asset being cared for with long term sustainability at the core of Council's strategies.
- Reducing waste to landfill is a goal, and kerbside audits are proposed... but still no extension of green organics outside townships. Let me save you some audit money - our landfill bin has 1-3 bags per week in it, and >50% of that would be compostable if we had a green organics bin. When the bin is full, it's filled with green waste. We could do this every week. I also regularly see my neighbour's bins overflowing with green waste. We could fill a green bin every fortnight with small greens/food waste, and still use drop off days for larger items.
- Seems good.
- Who is "Resilient Hills and Coasts" and how are you working partnership with them? What are "Resilient community facilities" for \$30k?

User already pays for kerbside bin service through rates! I don't understand where the bin changes are going - especially adding a green waste bin in an area where many properties compost/dispose of their own green waste. I can see the direction you are going in as causing more illegal dumping.

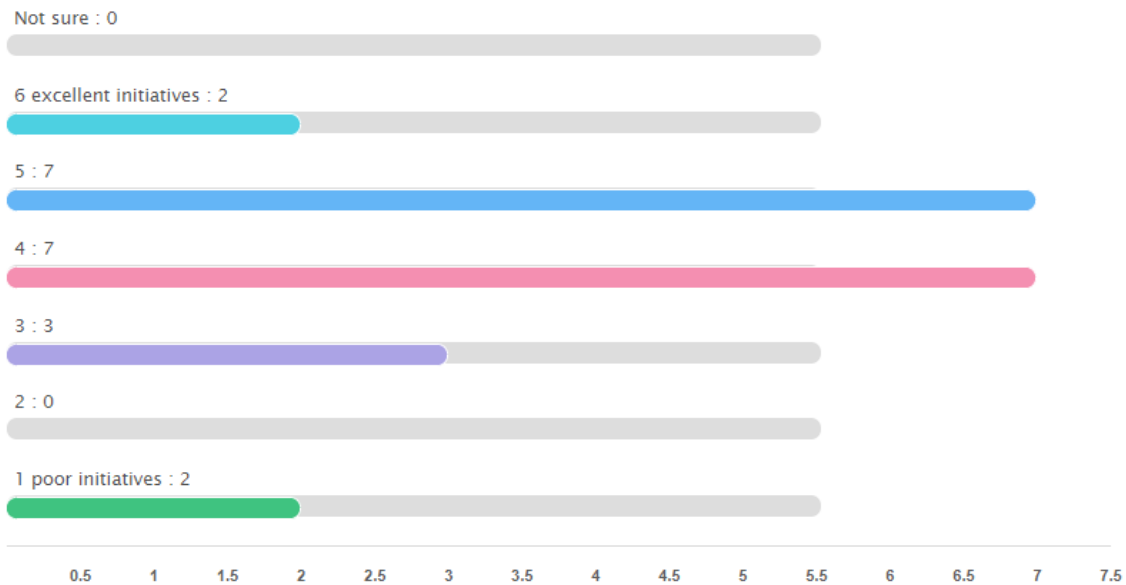
The above Community feedback is summarised with Council responses provided in Appendix B.

5.6 GOALS AND STRATEGIC INITIATIVES – A PROGRESSIVE ORGANISATION

Respondents were asked how they would rate our highlights, services provided and strategic initiatives proposed in the Draft ABP 2022-23 under 'A Progressive Organisation' goal where 1 = poor initiatives and 6 = excellent initiatives. Respondents could also select that they were not sure.

This was not a mandatory question and had 21 Respondents. As presented below, Respondents indicated the following:

- 76% (n=16) thought initiatives were good to excellent
- 24% (n=5) thought initiatives were not very good to poor.



Respondents were then asked if they had any comments or concerns in regard to the initiatives listed under the goal 'A Progressive Organisation'. 8 Respondents provided comment.

- Please can we have a focus on fair and equitable review of approvals around accommodation and Septic management?
The Cudlee Creek Community have a number of businesses looking to add accommodation options to boost Tourism and they are struggling with the process.
Transparency around the requirements of 'The Torrens Catchment' would also be great.
I volunteer with Positive Ageing and would love to give a 'shout out' for that group. How wonderful to see the Adelaide Hills Valuing our older people with fantastic outings. I believe more can be done with home care and programs (and promotion of the service) for older people given the increasing number in our community.
- Please start identifying initiatives to cut your staff numbers rather than just justify headcount.
- Don't support at all the user pay for kerbside waste removal. Don't waste our \$\$ on this investigation. Rate payers want their kerbside waste dealt with even the paying for hard refuse removal is exorbitant considering the rates we pay and that our rates continue to rise.
- How about giving us a free hard rubbish again.
- Focus on your core business, and stop wasting our money of stupid things like Local Government Election Support.
- An employer of choice, a modern organisation with sound financial management principles.

- Having a register of all the local interest groups and an open line for communication to maximise the passion in the community.
- On pg4 I would like to see the names of the CEO, Councillors and department directors on the flow chart.

Why do we need a new website for 110k?

29k sounds like a lot for equipment to broadcast council meetings

A diverse and equitable work environment is good as long as the priority is on merit

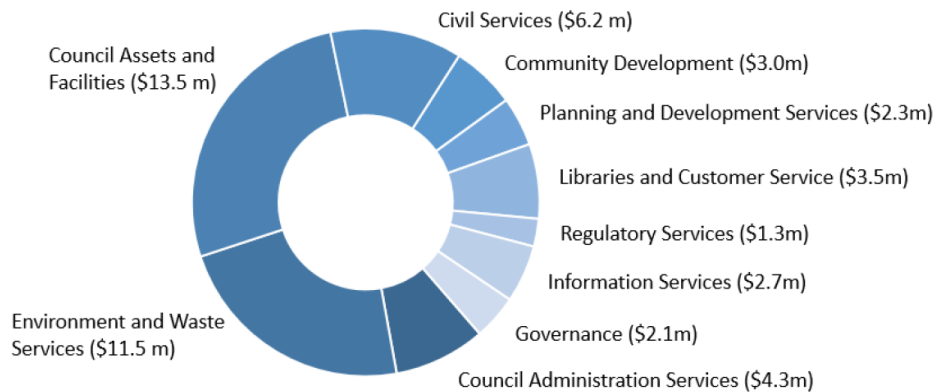
AHC is known (public perception and/or reality!!), as "the worst" in areas such as planning, tiny house regulations.... I have experienced mostly excellent phone help but I think there needs to be reminders that the council SERVES the community.

The above Community feedback is summarised with Council responses provided in Appendix B.

5.7 FINANCE AND OPERATING BUDGET

Respondents were provided with some background, as presented below, in regard to the different operational areas to which funds are allocated.

The money residents pay in rates is used to fund this budget along with grants and other sources of income. The pie chart below shows the split of how that money is spent in each operational area.



Respondents were then asked if they thought any of the operational areas should have an increased or decreased budget, understanding this would result in changes to services delivered.

There were 21 Respondents providing response to this question but not all Respondents provided feedback on all operational areas.

In summary, all operational areas showed a higher percentage of Respondents wanting to have budgets to be left as they were. The only exception to this was the Planning and Development Services.

- 65% Regulatory Services (n=13 out of 20 Respondents)
- 65% Libraries and Customer Services (n=13 out of 20 Respondents)
- 60% Information Services (n=12 out of 20 Respondents)
- 50% Civil Services (n=10 out of 20 Respondents)
- 47.5% Environment and Waste Services (n=10 out of 21 Respondents)
- 45% Community Development (n=9 out of 20 Respondents)
- 45% Council Assets and Facilities (n=9 out of 20 Respondents)
- 45% Council Administration Services (n=9 out of 20 Respondents)
- 45% Governance (n=9 out of 20 Respondents)
- 37% Planning and Development Services (n=7 out of 19 Respondents)

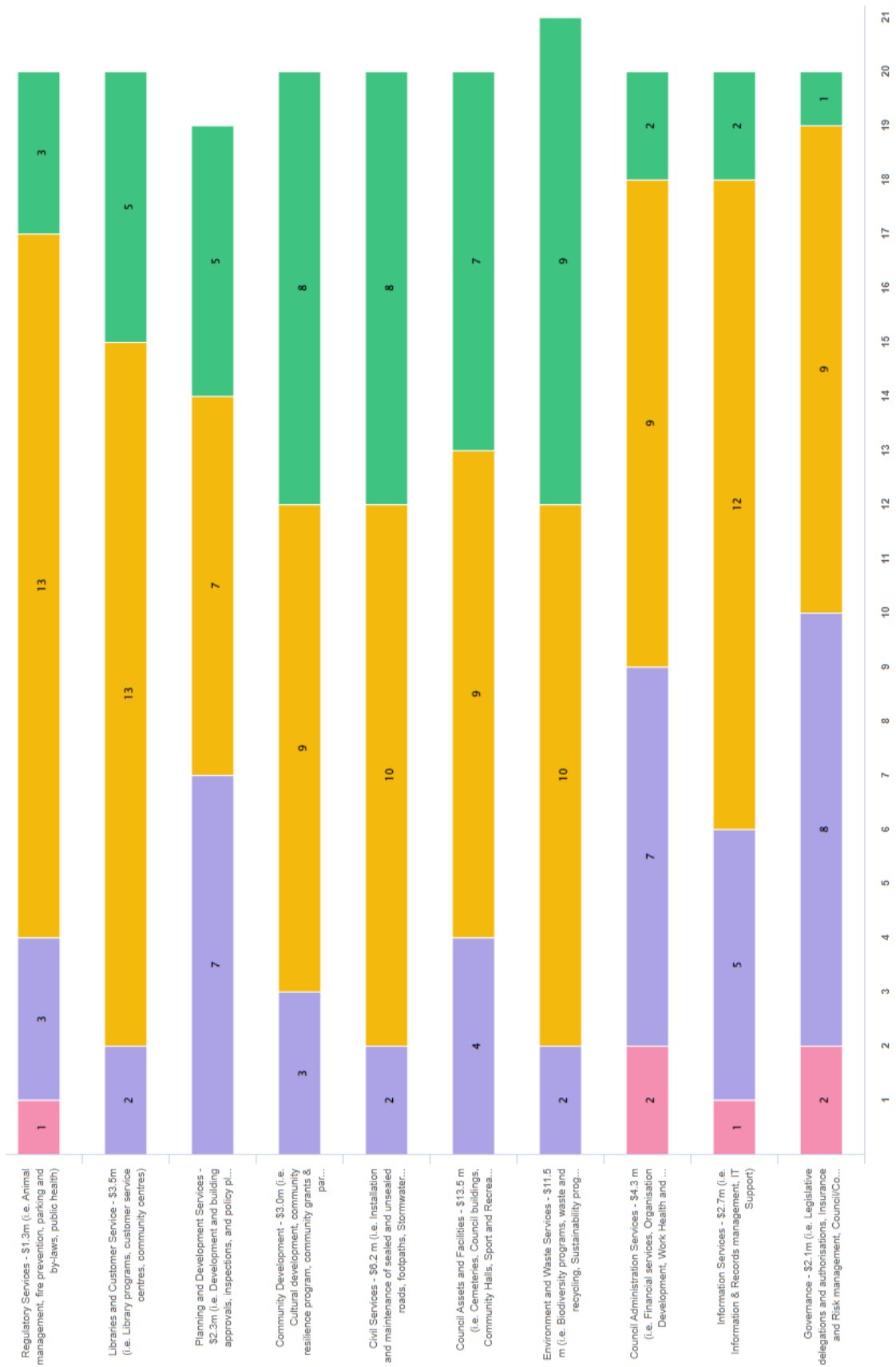
The operational areas with the highest support to **increase the budget** were:

- 43% Environment and Waste Services (n=9 out of 21 Respondents)
- 40% Community Development (n=8 out of 20 Respondents)
- 40% Civil Services (n=8 out of 20 Respondents)
- 35% Council Assets and Facilities (n=7 out of 20 Respondents)

The operational areas with the highest support to **decrease the budget** were:

- 40% Governance (n=8 out of 20 Respondents)
- 37% Planning and Development Services (n=7 out of 19 Respondents)
- 35% Council Administration Services (n=7 out of 20 Respondents)

The full overview of feedback for all operational areas is presented over the page.



5.8 CAPITAL WORKS PROGRAM

Respondents were asked if they had any comments on the Capital Works Program. 11 Respondents provided a response. 5 comments are related to roads, 2 are related to cycling, 2 are general negative/unhappy comments and other individual comments relate to Catchment Water Management Systems, Stormwater and asset condition surveys and data. Respondent's comments are presented below:

- I'll be keen to submit an FOI request for details on 'Project delivery costs' which sounds extraordinary.
- Should do more work on maintaining bitumen road shoulders and then there would be less need for road seal repair.
- Amy Gillette bike track to Birdwood.
Cyclist underpass on Onkaparinga Valley Rd.
- Yes clean up roadsides they are a disgrace fix sides of roads that are washed out
- Pleased to see Avenue Road bridge will be upgraded, would like to see a safe road crossing here also.
- Gross misuse of funds.
- Support all but would also support greater spend on CWMS as these systems are a long term drain on finances if not adequately funded for renewal and upgrades.
- Stormwater could do with more to minimise impact of climate effects and material loss of assets.
- All new road works make slow vehicle/ cyclist passing lanes where possible, especially on up-hill sections of road. I understand this is limited to topography in many situations, but on my commute between Magill and Uraidla, and especially from Norton Summit to Uraidla via Woods Hill Rd, there are several places where smooth bitumen could be laid and appropriately marked to make road sharing so much safer.
Ensuring footpaths are wide enough. I cycle to school with my kids when I can, Summertown to Uraidla, and given that Greenhill Rd is busy we use the foot path. There are several places where hedges impact on the width of the footpath which can cause my bicycle trailer to drop one wheel over the kerb. This is markedly worse on Fridays, (bin day) where there can be no room to cycle on the footpath.
- More money should be budgeted for Asset condition surveys & up to date asset data (from which the Capital works is set).
- I would like to see local community consultation before guard rails are installed. My opinion that some installs in the last few years have been unnecessary and poorly located and creating an eyesore.

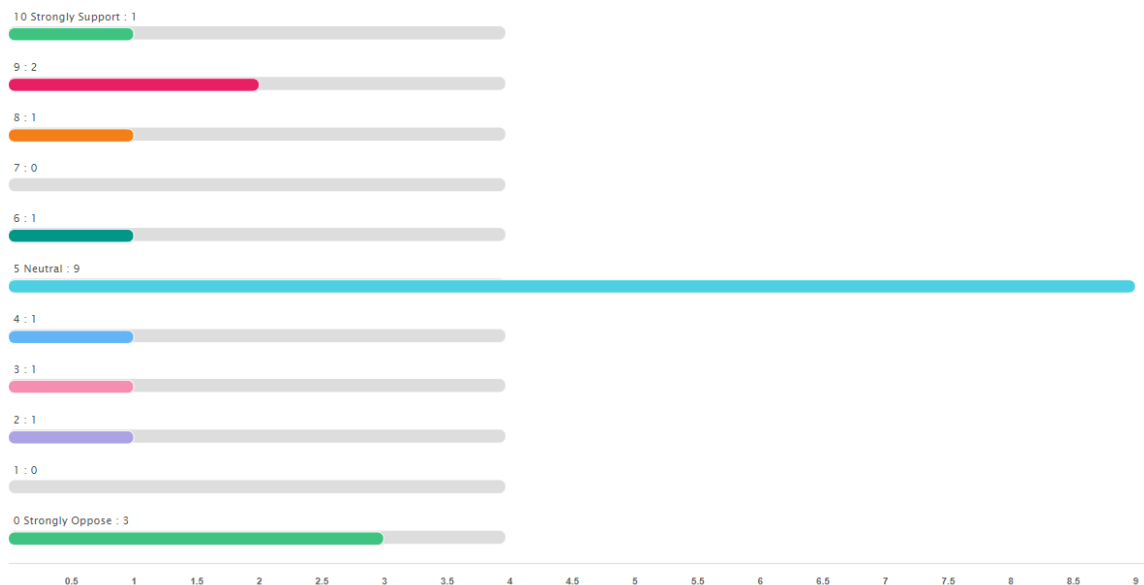
The above Community feedback is summarised with Council responses provided in Appendix B.

5.9 RATES

Respondents were asked how they felt about Council’s rating approach and cap that delivers the projects, programs and services proposed for next financial year, where 0 = strongly oppose and 10 = strongly support.

There were 20 Respondents providing response to this question. Respondents indicated the following:

- 25% (n=5) supported to strongly supported the proposed operating budget
- 45% (n=9) had a neutral feeling about the proposed operating budget
- 30% (n=6) opposed to strongly opposed the proposed operating budget



Respondents were then asked if they could explain why they selected the rating approach and cap. 12 Respondents provided a response. Comments are summarised below.

- Do not feel there is value for rates paid, i.e. live in area where many services unavailable or not accessible (n=4)
- Support Council rates proposed (n=4)
- Property increases over multiple years will be concerning (n=2)
- Inequity of where spending occurs (some suburbs/townships appear to receive more than others (n=1).
- Dissatisfied with cap for rate rises (n=1)
- Consider deferring, removing or slightly reducing the scale of some projects (n=1)
- No understanding of Councils rates pricing / approach (n=1)

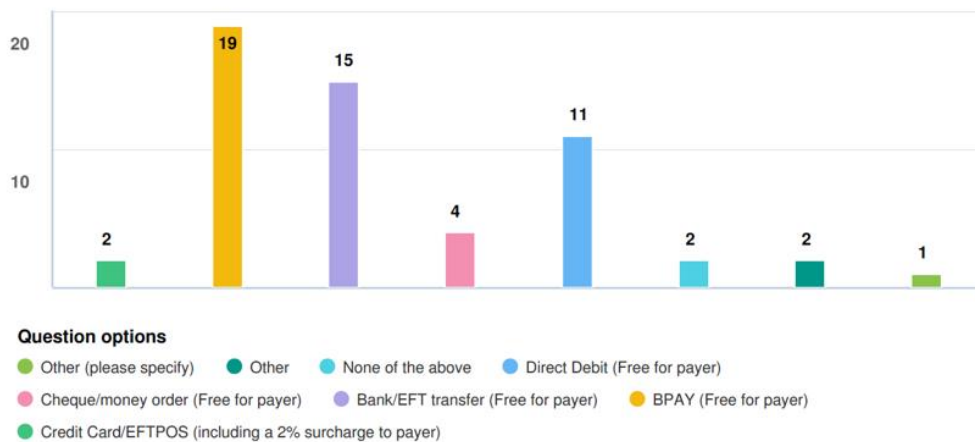
The above Community feedback is summarised with Council responses provided in Appendix B.

5.10 SAVINGS STRATEGIES – CHANGES TO SERVICES

Payment Options

To assist Council in cost savings Respondents were asked what payment options they would use if given the option to assist in reducing the merchant fees Council currently pays. This was a mandatory question with 23 Respondents. Respondents could select more than one option. As presented below, the top 3 payment options Respondents would use were:

- 82.5% (n=19) BPay (Free for payer)
- 65% (n=15) Bank/EFT transfer (Free for payer)
- 48% (n=11) Direct Debit (Free for payer)



Food waste in Green Bins

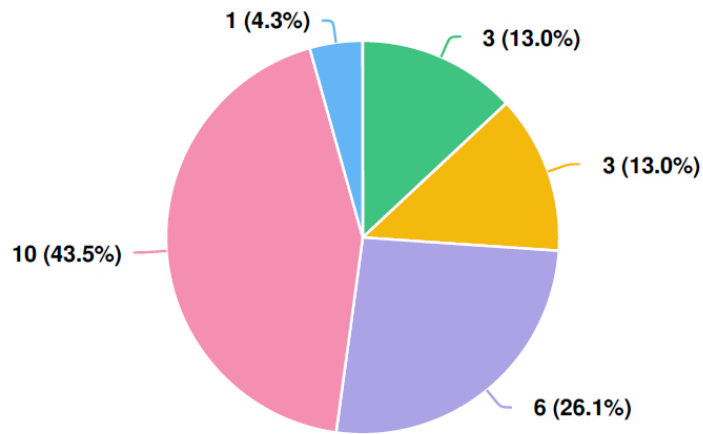
Respondents were also asked as another savings strategy if they would be willing to separate their food waste into the green bin to reduce landfill and associated fees Council pays. 22 Respondents provided a response. As presented below 54.5% (n=12) of Respondents indicated that they would separate their food waste into the green bin and another 23% (n=5) said they would do this if they had a green waste bin. 13.5% (n=3) of Respondents said they would not separate their food waste.



5.11 OVERALL IMPRESSION OF DRAFT ANNUAL BUSINESS PLAN

Respondents were asked for their overall impression of the Draft Annual Business Plan 2022-23. This was a mandatory question with 23 Respondents. As presented below:

- 47.8% (n=11) of Respondents were either very happy or happy with the Draft Annual Business Plan
- 26.1% (n=6) said they had a neutral impression
- 26.1% (n=6) of Respondents were either unhappy or very unhappy with the Draft Annual Business Plan.



Question options

Very Happy Happy Neutral Unhappy Very Unhappy

5.12 FINAL COMMENTS

Respondents were asked if they had any final comments that they hadn't already provided. 12 Respondents took the opportunity to provide some final comments.

- Re Green bin issue
Very valuable in high density areas but many residents in the Adelaide Hills have the opportunity to feed green waste to animals or compost.
How would you make this service equitable?
I would far rather a weekly recyclable collection and fortnightly landfill collection or fortnightly for both but I know that wouldn't work for everyone either.
I suspect many of us are managing our waste better these days and no longer need a weekly landfill bin collection
- This is the most poorly written plan I've seen during the 13 years I have lived in the Hills. I can't believe you are, once again, raising my rates above the CPI - and even after you increased them in 2020 at a time when the CPU was negative.
I really do feel it is time for AHC to be abolished and merged with other councils who are less obsessed with the political ideology of your councillors and more interested in delivering value for money for the residents who pay your salaries.
- Selling off unformed roads as short term revenue is unwise, preventing the development of connected trails for future use and tourism benefit.
- No surcharges at all for any payment.
Survey did not allow for sufficient additional comment.
Typical council survey where decisions are already made and this process is just a tick in the box.
- Please keep protection of our vital and tourist-worthy natural environment, and the issue of climate change, at the forefront of every proposal. Especially, please question every suggestion to remove native vegetation for developments. We have too little remaining in this area to let this natural asset disappear a little at a time.
- With the cost of living going up maybe council could reduce their increase in rates so it doesn't affect too many people who can't afford it.
- AHC does a great job, as a long term resident I am keen to see the Hills retain its unique character and not be bulldozed (pun intended) by the kind of development that has ruined the Mount Barker landscape.
- The rate increase should be 5.1% or even higher to address CPI which will likely be 6% by the end of 2022. Fuel costs will hit the budget hard in the FY. It is better to avoid a higher rate rise in 2023/24 by charging a rate next FY which keeps up with rising costs. The 4.9% rise suggested just seems like a Chamber decision which fears ratepayer criticism and shifts this to the new council in a year from now.
Have courage now to set a rate that meets the clear needs.
- Many but my computer is about to die and I don't want to lose this.
- Am very much in favour of bike/walking tracks expanded as per B.1.1
"Increase accessibility to our district though the development and delivery of high

priority trails and routes for all cyclists (on-road, off road, commuters, recreational) and pedestrians".

Improving shoulders on roads where possible, and further developing trails and routes for cyclists to expand commuting by bike and for tourism to 'Show off our wonderful Adelaide Hills landscape' as the best liveable region, so close to the Adelaide CBD!

- Overall good easy to understand content :) Although the Pictures don't relate to what is written on the Page! For example why is there a picture of Fred's eatery at Aldgate (or something that looks very much like it), when the content is talking about Infrastructure renewal (i.e. shouldn't you have a picture of a road getting fixed/sealed/built).
- Not sure on satisfaction rating - satisfaction comes with the implementation of the plan

Review Council Staffing levels.

I do not want to pay for a paper rates notice. You have an aging community - don't push electronics.

Don't understand what vacancy/leave management budget adjustments are.

I am super happy that there is no conflict created by our library having no late fines.

Council have not been supportive of youth proactivity in building MTB jumps on Crafers/Piccadilly road round about. See "woody trails" at Woodside to see how wonderful and successful youth initiative can be. Another site on Piccadilly Road which was a work of art was destroyed by council.

Council should explore being more open to tiny house options in our council area. These take up small space and when compared to the acres of netting (eyesore) could actually add to our charm.

The above Community feedback is summarised with Council responses provided in Appendix B.

6 EMAIL AND WRITTEN FEEDBACK

12 Respondents provided a response by email, written submission or letter.

Key issues raised via emails included:

- Undergrounding of power lines in Lobethal and Woodside
- Requests for Council support for businesses, community groups and tourism/economy in townships
- Requests for renewal/upgrades of footpaths, trails and other assets
- Feedback on the rate increase
- Request to specify more Lobethal Bushland Park Masterplan activities in the ABP
- Request via the Montacute community forum for a reconsideration of the fees associated with hard waste collection

All emails are provided in Appendix C, written feedback is available in Appendix B.

7 SOCIAL MEDIA FEEDBACK

Significant social media promotion of the Draft Annual Business Plan 2022-23 was undertaken and engagement was mostly in the form of liking and sharing posts. One Respondent provided a comment via social media. This was feedback supporting the progression of the free camping initiative in the Adelaide Hills Council area this year.

8 MONTACUTE COMMUNITY FORUM FEEDBACK

The Mayor provided a brief acknowledgement of the Annual Business Plan Consultation being open for feedback at the Montacute Community Forum and provided the opportunity for community members to provide feedback via the forum.

Approximately 12 – 20 community members provided feedback that they would like to see Council reconsider the one free hard waste available to the community especially for those in areas that have no or less bin collection services and to reduce the risk of hard waste dumping in these same areas.

The Mayor submitted this feedback on behalf of this community group.

9 PRESENTATION OF FEEDBACK AT COUNCIL MEETING

An opportunity was promoted for members of the community to present feedback in person at the ordinary Council meeting, Tuesday 24 May, 6:30 - 7:30pm at the Stirling Council Chamber. There were no submissions or feedback provided via this opportunity.

10 COUNCIL RESPONSE TO COMMUNITY FEEDBACK

A proportion of Community feedback included requests for specific works and queries. Council has provided a response to these queries alongside summarised comments in Appendix B.

11 CONCLUSION

There is a reasonable level of support for the Draft Annual Business Plan 2022-23 with 74% (n=17) of Respondents having a neutral, happy or very happy feeling with their overall impression of the Plan.

The main topics discussed in comments and submissions from the community were on the following:

- Waste – hard waste and green waste increase in services
- Rates – Comments were either in support of or against the rate increase. Where respondents were against it, themes included:
 - the financial impacts to families and people on fixed incomes (eg: pensioners), and
 - the level of services received at an individual property do not warrant the cost of rates.
- Sport and Recreation – requests or feedback on playgrounds, bike tracks, skate parks, trails or other community assets
- Requests for additional Council support for businesses and community groups
- Community assistance programs – requests for more assistance in the community
- Increase in Council Maintenance Services – roadside maintenance, tree trimming, roads repair/renewal, and footpaths.

Feedback and proposed actions will be reviewed and presented to Council for workshopping and then subsequently presented in the Council report for adopting the Annual Business Plan 2022-23 at the 28 June 2022 Council meeting.

This report will be shared with the wider community and anyone who participated in the consultation via Councils Have Your Say Engagement Platform.

APPENDIX A – INFORMATION PROVIDED AND FEEDBACK FORM



Every year, Council develops an Annual Business Plan and Budget, which links our *Strategic Plan 2020-24 – A Brighter Future*, the Long Term Financial Plan (LTFP) and Asset Management Plans with the annual budget planning process. This ensures that we continue to develop and maintain essential infrastructure services such as roads, footpaths, bridges, public toilets and open spaces as well as providing important services including libraries, health, planning, support services and waste collection that our community has told us that they value in a way that is fair, responsible and financially sustainable

Our focus in 2022-23 is on continuing to support the Adelaide Hills community, environment and economy. Some of our key projects and activities planned for 2022-23 include:

1. Upgrades of the Gumeracha Library
2. Continued development of the Fabrik Arts and Heritage Hub in Lobethal
3. Participation in the federally funded Local Roads and Community Infrastructure program to further invest in our region's assets
4. Implementation of three key frameworks to support the improved management of Community and Recreation Facilities, Recreation Trails and Cycling Routes, and Play Spaces which will support Council to manage and improve assets for the community
5. Supporting the 2022 Local Government Election.

There are many other strategic initiatives identified which contribute towards achieving our long-term goals. Further details of these can be found in the draft Annual Business Plan 2022 – 23.

The full *Draft Annual Business Plan 2022-23* is available for viewing at Council's Libraries and Customer Service Centres or can be downloaded from Council's website engage.ahc.sa.gov.au. Alternatively, you can request a copy by email at engage@ahc.sa.gov.au or by phone on 8408 0400.

How to Have Your Say

- You can ask us a question at engage@ahc.sa.gov.au or by calling us on 8408 0400 during business hours.
- You can provide your written feedback:
 - Preferably online at engage.ahc.sa.gov.au using the online feedback form
 - via email to engage@ahc.sa.gov.au
 - via mail to Annual Business Plan, PO Box 44, Woodside SA 5244
 - completing this hard copy feedback form at our libraries/service centres in Woodside, Gumeracha and Stirling
 - In person, at the ordinary Council meeting, 6:30 - 7:30pm, Tuesday 25 May at the Stirling Council Chamber, 62 Mount Barker Rd, Stirling.

For feedback to be considered it must be received by Council no later than 5pm, Wednesday 1 June 2022

For further information, please refer the *Draft Annual Business Plan 2022-23*, visit engage.ahc.sa.gov.au or call our Corporate Planning and Performance Coordinator, Kira Laverty on 8404 0400.

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FEEDBACK FORM – DRAFT ANNUAL BUSINESS PLAN 2022-23

Information provided in this feedback form is to assist you in providing feedback on the *Draft Annual Business Plan 2022-23*. For a more detailed understanding of our plan and budget we recommend you review a copy of the full *Draft Annual Business Plan 2022-23* prior to providing your feedback. You can obtain a copy by any of the ways listed on page 1 of this information pack.

1. Have you read the *Draft Annual Business Plan 2022-23*?

- Yes in detail
- Yes I have had a quick look
- No

About You

To help us understand who is providing feedback, can you please provide the following details:

2. Are you providing this feedback as a (select the most relevant option below):

- Ratepayer / Resident of AHC area
- Business Owner in the AHC area
- Visitor to the AHC area
- Other (please specify)

3. Please provide your full name:

4. Please provide your suburb / township:

5. Please provide your age group by ticking the appropriate box below (optional):

- Under 18 18 – 24 years 25 – 34 years 35 – 44 years 45 – 54 years 55 – 64 years
 65 – 74 years 75 – 84 years 85 years or over

If you would like to be kept informed about the outcomes of this consultation please provide your email address:

Email: _____

Goals and Strategic Initiatives

Council's *Draft Annual Business Plan 2022-23* is built to support programs, projects and services including 73 strategic initiatives all of which contribute towards achieving our long-term goals. These include 36 capital initiatives costing \$11.2m and 37 operating initiatives costing \$1.5m.

Programs, projects, services and strategic initiatives align with the goals in our *Strategic Plan 2020-24 – A Brighter Future*, which was adopted by Council on 28 April 2020 following extensive consultation and sets out what we and the community wanted to achieve over a four-year period.

In the next 5 questions please tell us how you would rate our programs, projects, services and strategic initiatives under each of the goals referenced below by ticking a box on the right (where 1 = poor initiatives and 6 = excellent initiatives).

Please feel welcome to respond to either ALL of the questions in this section or those you feel most passionate about.

6. A Functional Built Environment

Our aspiration is to ensure that all decisions regarding the built environment recognise our unique and natural environment to maintain and enhance our liveability for our community.

Review key highlights, services and strategic initiatives proposed in the Draft ABP 2022-23 on pages 6 – 9 for 'A Functional Built Environment'	Please indicate your rating below with a tick in the box below the number. (1 = poor initiatives and 6 = excellent initiatives)						
	1	2	3	4	5	6	Not sure
Do you have any comments or concerns about highlights, services and initiatives listed under the goal 'A Functional Built Environment'?							

7. Community Wellbeing

Our aspiration is for an inclusive and prosperous community with the capacity to flourish and fulfil their potential through opportunities to engage, connect, participate and enhance wellbeing.

<p><i>Review key highlights, services and strategic initiatives proposed in the Draft ABP 2022-23 on pages 10-13 for 'Community Wellbeing'</i></p>	<p>Please indicate your rating below with a tick in the box below the number. (1 = poor initiatives and 6 = excellent initiatives)</p>						
	1	2	3	4	5	6	Not sure
<p>Do you have any comments or concerns about highlights, services and initiatives listed under the goal 'Community Wellbeing'?</p>							

8. A Prosperous Economy

Our aspiration is for our region's economy to continue to be diverse and sustainable with a reputation for quality, niche products, services and experiences underpinned by a culture of creativity and innovation

<p><i>Review key highlights, services and strategic initiatives proposed in the Draft ABP 2022-23 on pages 14 – 16 for 'A Prosperous Economy'</i></p>	<p>Please indicate your rating below with a tick in the box below the number. (1 = poor initiatives and 6 = excellent initiatives)</p>						
	1	2	3	4	5	6	Not sure
<p>Do you have any comments or concerns about highlights, services and the initiatives listed under the goal 'A Prosperous Economy'?</p>							

9. A Valued Natural Environment

Our aspiration is that the natural environment of the Adelaide Hills continues to contribute significantly to the character of the region and is greatly valued by our local community and visitors.

<p><i>Review key highlights, services and strategic initiatives proposed in the Draft ABP 2022-23 on pages 17 – 19 for ‘A Valued Natural Environment’</i></p>	<p>Please indicate your rating below with a tick in the box below the number. (1 = poor initiatives and 6 = excellent initiatives)</p>						
	1	2	3	4	5	6	Not sure
<p>Do you have any comments or concerns about highlights, services and the initiatives listed under the goal ‘A Valued Natural Environment’?</p>							

10. A Progressive Organisation

Our aspiration is for Council to be recognised for its skilled and agile workforce, for its representative and accountable governance, its commitment to cost effectiveness and efficient service delivery.

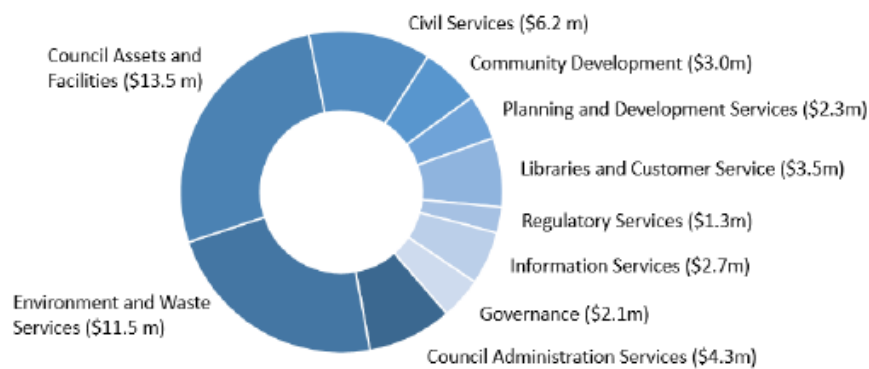
<p><i>Review key highlights, services and strategic initiatives proposed in the Draft ABP 2022-23 on pages 20 – 22 for ‘A progressive Organisation’</i></p>	<p>Please indicate your rating below with a tick in the box below the number. (1 = poor initiatives and 6 = excellent initiatives)</p>						
	1	2	3	4	5	6	Not sure
<p>Do you have any comments or concerns about highlights, services and initiatives listed under the goal ‘A Progressive Organisation’?</p>							

Finances and Operating Budget

Council provides a wide and diverse range of important services to the local Community with a \$50.4m operating expenditure. Some of the services are required by legislation and some are in response to the needs and priorities identified by our Community.

Our Operating Budget is the money that is spent on the resources, staff and other expenses Council needs to deliver services to our region and to adhere to our legislative obligations.

The money residents pay in rates is used to fund this budget along with grants and other sources of income. The pie chart below shows the split of how that money is spent in each operational area.



Further detailed breakdown of our operating expenditure is presented on page 23-24 of the *Draft Annual Business Plan 2022-23*.

11. In the list of operational areas below are there any you think should have an increased or decreased budget, understanding this would result in changes to services delivered. Please indicate your thoughts below:

	Increase services and spend	Leave as is	Decrease services and spend	Not sure
Regulatory Services - \$1.3m (i.e. Animal management, fire prevention, parking and by-laws, public health)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Libraries and Customer Service - \$3.5m (i.e. Library programs, customer service centres, community centres)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning and Development Services - \$2.3m (i.e. Development and building approvals, inspections, and policy planning)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Development - \$3.0m (i.e. Cultural development, community resilience program, community grants & partnerships, volunteering, programs for youth development, aged support programs, and Economic Development)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Civil Services - \$6.2 m (i.e. Installation and maintenance of sealed and unsealed roads, footpaths, Stormwater, CWMS, bridges, Kerbing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council Assets and Facilities - \$13.5 m (i.e. Cemeteries, Council buildings, Community Halls, Sport and Recreation facilities – eg: trails, parks, playgrounds, Permits, Fabrik Arts & Heritage Hub, and management of other Councils assets)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environment and Waste Services - \$11.5 m (i.e. Biodiversity programs, waste and recycling, Sustainability programs, Emergency management, Open space operations – reserves, tree management, roadsides, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Council Administration Services - \$4.3 m (i.e. Financial services, Organisation Development, Work Health and Safety,, Communications, Engagement & Events)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information Services - \$2.7m (i.e. Information & Records management, IT Support)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Governance - \$2.1m (i.e. Legislative delegations and authorisations, Insurance and Risk management, Council/Committee Meetings, Elected member support, Corporate Planning, Performance reporting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Capital Works

Capital works generally relates to investment in upgrading or purchasing new assets and infrastructure (e.g. roads, footpaths, stormwater systems, public buildings, waste management systems).

An overview of the capital works program for 2022-23 is highlighted below and divided into 'Capital Renewal' and 'Strategic Initiatives'.



- **\$10.320m** Capital renewal detailed in the Capital Expenditure Renewal Summary Table (to the right)
- **\$11.217m** in capital expenditure on new or upgraded assets, detailed in the strategic initiative pages

In 2022-23 our capital works program will include:

Asset Category	2022-23 Renewal \$'000	2022-23 New & Upgraded Assets \$'000
Bridges	70	-
Buildings	1,100	6,596
CWMS	290	100
Footpaths	393	392
Kerb & Water	78	-
Other*	219	272
Road Pavement	1,913	1,904
Road Seal	1,787	-
Shoulders	259	-
Sport and Recreation (including Playgrounds)	555	850
Stormwater	140	-
Unsealed Roads	864	-
Plant and Fleet	1,719	40
Information, Communication & Technology	227	298
Minor Plant & Equipment (including Library)	60	-
Project Delivery Costs	646	765
NET CAPITAL COSTS	10,320	11,217

Additional details are presented on page 31 of the *Draft Annual Business Plan 2022-23* and in the Capital Works Program 2022-23.

12. Do you have any comments on the Capital Works Program?

Your Rates

Each year, the Operating Budget of Council is updated to reflect the changes in service levels, infrastructure, and the changing costs related to staff, materials, contracts and all other expenses. Rates revenue accounts for approximately 80% of Council's income with the cost being shared amongst ratepayers.

Our Long Term Financial Plan 2022 initially estimated the rate revenue to be based on an average general rates increase of CPI plus 1%, however based on the March CPI figure of 4.7% and our subsequent review of updated expenditure and increased savings initiatives, a 0.2% increase above CPI is considered an appropriate balance to maintain an operating surplus close to Council's financial sustainability targets while keeping the impact to ratepayers to a lower level.

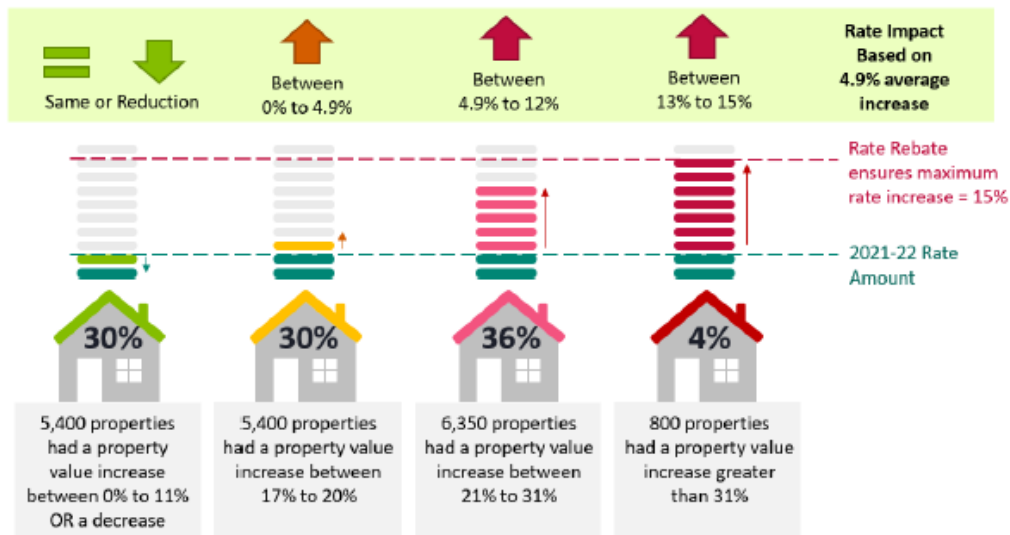
Ratepayers pay a fixed amount plus a calculation based on the value of their properties determined by the Valuer-General of South Australia. When the Valuer-General significantly changes the value of properties in some areas but not others, this changes the share of the total rate revenue that each ratepayer pays.

What all of this means is that even with an average general rate increase of 4.9% (in line with CPI), every property is different and every ratepayer experiences something different on their rate notice, with some rates going up, some staying the same and some going down.

This year, the Valuer-General has assessed property valuations in some areas that have been in excess of a 20% increase largely due to market conditions across SA. To try and reduce the impact of such a significant increase, Council is automatically applying a rebate for eligible properties so that the maximum general rate increase for a ratable property will be 15%. See the diagram below for an example of what that might mean.

How does valuation effect rates?

Each ratepayer experiences something different on their rate notice.
Some rates go up, some stay the same and some go down



Please note that grants, fees and charges make up the majority of the other operating income. We continue to pursue grant income and partnerships with external funders where possible to minimise the requirement for revenue via rates.

Further details about rates are available on page 32 of the *Draft Annual Business Plan 2022-23*.

Savings Strategies - Changes to Services

Council has explored savings strategies to reduce our Operating Budget in 2022-23. Further details are available on pg 27 of the Annual Business Plan.

One of these strategies is to explore available payment options for ratepayers to reduce the merchant fees Council currently pays, and to see if residents would either use the free options or pay the surcharge for the more expensive options.

15. What payment options would you use if given the option? (select all that apply):

- Credit Card/EFTPOS (including a 2% surcharge to payer)
- BPAY (Free for payer)
- Bank/EFT transfer (Free for payer)
- Cheque/money order (Free for payer)
- Direct Debit (Free for payer)
- None of the above
- Other

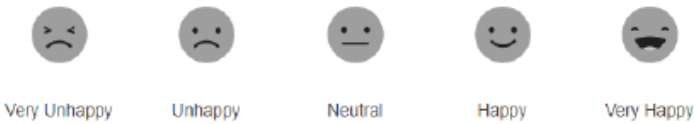
Another savings strategy Council could consider would be to reduce landfill and the associated State Government fees by requesting residents to put all their household food waste into the green bin for composting.

16. Would you be willing to separate your food waste into the green bin to reduce landfill and associated fees?

- Yes
- Maybe – if given more information/tools to assist
- Don't have green bin - but would do this if I have one
- No
- Not sure

17. What is your overall impression of the Draft Annual Business Plan 2022-23?

Please circle the relevant face below



18. If you have any final comments that you haven't already provided please feel welcome to provide them here.

APPENDIX B – FEEDBACK AND RESPONSES SUMMARY


Appendix provided as a separate document/attachment in Council Agenda
from Tuesday 28 June 2022

APPENDIX C – EMAILS AND WRITTEN FEEDBACK

Draft ABP Email Feedback 1

  draft business plan

To  AHC Communications Engagement & Events

 You replied to this message on 23/05/2022 9:35 AM.

If there are problems with how this message is displayed, [click here to view it in a web browser.](#)

[EXTERNAL]

4.9 bloody percent average increase in rates !!!!!!!

That is ridiculous, presumptuous, arrogant in the extreme.

I think the people who dreamed that up are totally out of touch with the poor suckers in the area, and have a grossly overrated sense of their own importance. Stuff them !

Draft ABP Email Feedback 2

ABP submission about under-grounding of power-lines in Lobethal

To AHC Communications Engagement & Events

Cc

[If there are problems with how this message is displayed, click here to view it in a web browser.](#)

[EXTERNAL]

Dear Council staff,

Please enter the following as a submission in the ABP Consultation.

We are regularly asked by community members in Lobethal about the under-grounding of the remaining power-lines in Main Street of Lobethal and would like to put it to Council as a matter of priority for the 2022-23 Annual Business Plan.

The Lobethal Community Association, as a representation of the Lobethal community, sees the under-grounding of these power-lines as a key element of the beautification of our township. As an Association, we are undertaking projects that invigorate and beautify, and increase visitors to, our town through initiatives such as the Pocket Forest on Mill Road, the Lobethal Gardening Festival, the Tour Down Under/Festival of Cycling, and improvements to the attractiveness of Main Street.

Stage 1 & 2 were completed several years ago, however Stage 3 was recently deferred to prioritize similar works in Gumeracha.

With increased tourism into Lobethal over recent years, under-grounding the remaining power-lines in Main Street would create an increased appeal for tourists to enjoy our town by providing a friendlier, more relaxed atmosphere. Stage 3 is in the area that will be popular, and already is, with the Fabrik renovations and the Lobethal Bierhaus, and is the entry point to our town providing a first impression to visitors.

We ask that Council prioritizes completion of the under-grounding of powerlines in Main Street of Lobethal in this year's Annual Business Plan.

Thank you,

Draft ABP Email Feedback 3



AHC rate rise

To  AHC Communications Engagement & Events

Transferred to Records Hub

Adelaide Hills Council Proposed 4.9% increase in rates for 2022-2023.

I am a rate payer living at Woodside and object to your proposal to lift your rates by 4.9% to fund your proposed spend considering the worsening current financial environment that will see most families receive a small, if any, rise in their income.

I think you would have enough sense to moderate your grab to something that reflects the reality of the financial climate at the moment.

As an example of your greed and how out of touch the council is I refer to an article in the Mount Barker Courier (15th May) heading "Council plan to add 14 EVs to fleet".

Poor dears! As if \$420,000 is not enough, just add another \$280,000 because you have declared a 100% climate emergency.

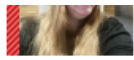
Get real Adelaide Hills Council. Trim your budget and come back to reality. Get the CEO and Mayor to show some leadership and actually think about their constituents and what this will mean to family budgets.

Increases in Property Value revenues on top of this money grab indicates your spending policy is not sustainable.

Our only chance is to bring in Government control of Council budgets so some of the greed and empire building can be taken out of the system.

I look forward to your reply.

Draft ABP Email Feedback 4



Vanessa Geerts

Feedback from Montacute Community Forum

To  Vanessa Geerts



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.pdf File

Hi Vanessa,

FYI - I am sending this to you and also filing it in the ABP Consultation responses.

The following feedback was gathered and submitted by Mayor Jan-Claire Wisdom on behalf of the residents in attendance at the Montacute Community Forum on 31 May 2022.

Contact = montacuteprogress@gmail.com

" A number (12-20) residents would like a re-think of the provision of hard waste collection, with at least one free collection per residence per annum. Also consider re-introducing the Voucher system"


Regards



Kira Laverty
Corporate Planning & Performance Coordinator

Draft ABP Email Feedback 5



ABP submission Lobethal Bushland Park

To  AHC Communications Engagement & Events


 If there are problems with how this message is displayed, click here to view it in a web browser.

Dear Adelaide Hills Council staff,

Please submit this comment into the ABP consultation:

Re. Lobethal Bushland Park Masterplan

The Masterplan for Lobethal Bushland Park was completed in 2021. It contained several items requiring further investigation eg. into a fence that would keep out feral animals and allow the reintroduction/rewilding of native marsupials for, among other benefits, bushfire impact reduction.

In the ABP I expected to see mention of the Masterplan, and budgetary commitment towards an investigation, if that would be required.

I look forward to hearing more about the next priorities for Bushland Park being explored in this new year.

My request is that a plan is developed that identifies what items of the Masterplan would be tackled in what year.

Additionally it would be excellent to have a survey undertaken to see what wildlife is presently living in Bushland Park. I know of people who would be interested in undertaking such a survey, it would be great to see Council take advantage of this volunteer energy and interest.

Thank you,

Draft ABP Email Feedback 6

Adelaide Hills Council Draft Annual Business Plan

To **AHC Communications Engagement & Events**

Response to Adelaide Hills Council Draft Annual Business Plan

I wish to request that greater consideration is given to improving walking trails within the Hills Council Area. This includes Heritage Parks such as Lobethal Bushland Park and the many other Conservation, Recreation Parks and Reserves in the Hills Council area.

Such improvements needed include improving the surface of the trails themselves, better signage along the trails, increased provision of toilet facilities, increased funding for contractors to address weed issues, establishment of new trails.

Currently where trails exist, they are greatly appreciated by the community. In addition, they attract people to the Hills area for health and fitness related activities, satisfying social, mental and physical wellbeing needs. In fact provision of improved walking trails would fulfil each and every one of the 5 Goals stated in the Draft Adelaide Hill Draft Annual Business Plan.

I am a Friend of Lobethal Bushland Park. During my volunteer days, I frequently see members of the local community of all ages walking through the park or playing with children or just socialising so I have witnessed the value of such walking trails and parks to the community.

Although I do not live in the Adelaide Hills area, I love to spend time there. I belong to a bushwalking group which regularly walks in the Adelaide Hills as well as in other council areas. As a bushwalker I know of many other bushwalking groups which represents a growing low impact demographic. New or improved walking trails would be a great incentive for such groups to visit the Hills Council in particular more frequently, which would be of benefit to businesses in the area.

Regards

Draft ABP Email Feedback 7

2 Preserve and enhance the character of the hills

To AHC Communications Engagement & Events

Follow up. Start by Thursday, 26 May 2022. Due by Thursday, 26 May 2022.

[EXTERNAL]

To whome it may concern,
Comments on Draft Annual Business Plan

I do not have time to scrutinise this plan.


I would like to see the character of the Hills maintained and preserved.

- This means retaining our right to darkness with minimal street lighting
- Reducing the visibility of curbs and gutters that the engineers seem driven to provide
- Reducing the gradual visual hardening of the environment with curbs, signs and other elements of urbanity creeping in.
- Reducing the constant addition of corner chevrons in the hills windy roads. They simply blind one as they reflect ones headlights. There are so many corners. It is unsustainable to provide 10 chevrons per corner for mayby the 100 000+ corners we have in the hills. It also provides a poor awareness of the simple need to drive carefully as not every corner can or should have warning chevrons. They are also ugly.
- The use of Woodland grey paint by council on such constructions as stormwater headwalls. These things should not catch the eye as they are ugly. Paint them a colour that recedes visually and then we don't have to notice them all the time as they add to the accumulation of general ugliness.
- Perhaps regulate against fences and sheds that are of high key, bright glary colours such as beige and require them by necessity, to be Woodland grey so they recede visually. People think beige blends with the environment. It stands out and attracts attention to itself.

Thank you for the opportunity to comment.

Draft ABP Email Feedback 8

Re: LAST WEEK TO HAVE YOUR SAY - Draft Annual Business Plan 2022/23 Consultation Now C

To  AHC Communications Engagement & Events

 You replied to this message on 30/05/2022 3:45 PM.

If there are problems with how this message is displayed, [click here to view it in a web browser.](#)

[Click here to download pictures.](#) To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

[EXTERNAL]

Hi folks, I really appreciate the opportunity, here is my feedback.

Firstly, if I want to give feedback as I read it's not obvious (to me at least) how to do that so a return email address that I could open and reply to as I read would, in my mind, be a great idea.

So using this email address as (hopefully) a viable response option, here is what I think....

B1 easily accessible to visitors.... And E2

Stirling has no coach parking allowing mass tourism options to visit the town. I hope AHC will work with the SBA and other interested parties to finally broker this with the State government.

C6

Support the SBA in its projects including

Net Zero Stirling

Promenade Night

Childrens Writers Week

Co-working Stirling

The Australian Organic Festival

N2

Work with the State government to install a flood mitigation dam at Apex Park Stirling to protect the Aldgate business district from peak flood flows.

C1.3

Consider both Aldgate (quarry) and Bridgewater (courts) as possible sites for a skate/bmx park.

C5.2

Work with our three local nations to create a Stomping Ground Festival at Woorabinda to promote reconciliation, education and celebration of our 40,000 year heritage.

C6.2

Work with Stirling Rotary to run the inaugural Piccadilly Pub Crawl in April 2023 to help fund the Stirling Oval Pavilion.

C6.4

Engage with local artists to create an interactive Mural Trail throughout hills towns that can work with our Sculpture Trail and encourage family visitation and enjoyment.


E2.2

Explore blockchain technology as leapfrog option to make council more efficient and secure.


Cheer 

Draft ABP Email Feedback 9

AHC - Draft Annual Business Plan 2022-23 Feedback

To  AHC Communications Engagement & Events

Cc Info

 You replied to this message on 30/05/2022 3:48 PM.


[EXTERNAL]

Hello;

I have just read through the Annual Business Plan and do not see any mention of Lobethal's Main Street Power lines.


It was my understanding that the final phase of beautifying our Main street, involving removing the last of several remaining above ground power lines, was to have taken place by now, noting that the few poles remaining are at the beginning of the Main Street where first impressions are at their most prevalent and also at the end of town where tourism is currently most focused (not just with our business but also most particularly now that Fabrik is to be redeveloped).


Is this project still going ahead and if so are you able to include reference to it in some form in this latest Business Plan?


Best regards, 


Draft ABP Email Feedback 10


ABPlan comments/submission

To  AHC Communications Engagement & Events

Cc 

Resealing Croft , Miller and Lower Hermitage Roads as part of the SLR fund 

New kerb Randell Terrace Gumeracha for about 60 metres north from Albert Street to prevent storm water entering property at No. 

Upgrading stormwater management in reserve Elm Grove Lobethal 

Undergrounding powerlines in Woodside

Funding for improvements to the Houghton Memorial Park upgrading

Provision for Natural Burial Grounds

New footpath Station Road Woodside to service users of the community park


New footpath Freshford Place Woodside


Draft ABP Email Feedback 11


Annual Business Plan consultation submission

To  AHC Communications Engagement & Events

Cc   Love Woodside

 You replied to this message on 2/06/2022 11:29 AM.

If there are problems with how this message is displayed, click here to view it in a web browser. 

 love woodside facilities letter.docx
53 KB

[EXTERNAL]

Adelaide Hills Council

Attached please find Submission from the Love Woodside Group, regarding Toilet Facilities at the Woody Trails Bike Park, Station Road, Woodside, to be considered in the Annual Business Plan 2022 -2023.

Thank you.



Email: lovewoodsidesa@gmail.com

Chairman:
Secretary:

To AHC,

We are writing in relation to the potential of installing public shelter and toilets in the station road precinct recreation area in Woodside, to make sure that Council has a formal record of this longstanding need. We believe that the need for proper toilet facilities in the area is rather urgent, based on both need, and health and safety concerns.

We do realise however that due to the complex ownership, management and use of the site that decisions on structures at the site are difficult. We appreciate the work Council is doing in relation to this issue and the support given to date.

We wish to highlight the increasing need for toilet and shelter facilities, as demonstrated by constant community use of the site:

- The Woody Trails bike track and community gardens are an increasingly utilised recreation and rest space yet there are no facilities on the western side of the Onkaparinga Valley Road. Currently people are either using public toilets near the Institute, which is a bit of a distance to walk, or are using private businesses' facilities, which we feel is unfair to these businesses.
- The site is frequented by young families, often for extended periods such as birthday parties.
- An analysis of Google maps demonstrates that the site is used during all daylight hours every day of the week. It is highly regarded by users (rating 4.9 stars it averages over 100 users a day for an average of 15 minutes to an hour), but users frequently ask if there is shelter and toilet facilities at Woody Trails.
- The gardens are a growing feature of the area and attract people of all ages as a place of relaxation, mindfulness and social contact.
- The area is both a start and end point of the Amy Gillett Bikeway, and with recent additions to the track behind the local supermarket it gets additional traffic. However there are very limited toilet facilities along and adjacent to the Bikeway.

Aside from the wide public need for facilities, the other key argument for shelter and toilets is the health and safety aspect:

- As the precinct is used by young families other users for extended periods, local residents have observed unsanitary behaviour such as emptying potties and human waste in drains and rubbish bins. Shelter would provide useful protection from rain and sun in different seasons.

Finally, a suggestion in regards to such facilities:

We are aware that the AHC depot at the precinct is serviced only by a portable toilet. Proper facilities would be far more practical and functional for the staff operating from the depot. A better provisions of toilet and even washing facilities for workers at the depot would greatly enhance their OHS services. Should Council be in a position to consider facilities at this side of the Main Street, there may be an opportunity for a dual facility to straddle the boundary between the depot and the public space, with one side for staff only and one side open to the public.


Mindful of the complexities surrounding the site, we would greatly appreciate it if Council could see fit to include the provision of toilets and shelter at the western side of the Onkaparinga Valley Road in their Annual Business Plan as soon as appropriate – when circumstances allow.


Thank you,


Love Woodside

Draft ABP Email Feedback 12

Feedback Draft ABP 2022/23 - Imagine Uraidla

To  AHC Communications Engagement & Events

 If there are problems with how this message is displayed, click here to view it in a web browser.

 Scan 1 Jun 2022 at 4.02 pm.pdf
2 MB

[EXTERNAL]

Good Afternoon Kira,

Please find the attached letter provided on behalf of Imagine Uraidla.

PLEASE do not hesitate to contact me if you have any questions.

Regards

Kira Laverty
Adelaide Hills Council
PO Box 44
Woodside SA 5244

Dear Kira

Re: Annual Business Plan Consultation

On behalf of Imagine Uraidla and the community's we represent, I wanted to thank you for the opportunity to provide feedback on the 2022/3 Annual Business Plan.

Due to the short timeframe to consider feedback of the council's draft ABP plan, it has been difficult for us to engage with and provide you with feedback from our whole community. However, we have tried our best to harness some of the infrastructure and non-infrastructure goals for our district and the Adelaide Hills Council. As an idea, it would be terrific if perhaps next year the focus of the ABP consultation could be to support and build the capacity of Community Groups to gather input from their community and feed it back to council? Something tricky for communities to understand is where funding comes from and pathways to access funding, maybe council can clarify what can be accessed via council, state gov, fed gov and the associated funding cycles. For people not intimately involved in finding it is difficult to decipher and often feels like we're one step behind.

Over the next year, a key goal of Imagine Uraidla is the development of a Vision for our community, we're calling it Letters to the Future. We will deliver this project through face to face engagement, workshops, targeted listening sessions, business engagement and at the moment we are focusing on our local primary schools to hear from young people. A Vision will allow us to be prepared for future funding opportunities with a clear and demonstrated understanding of the direction our community wants to take over the next 10 years. We have met with staff at council to discuss this and it has been well received and have already begun our community consultation. Any support that the council may be able to provide in delivering our letters to the Future Vision project both from a budget and in-kind contribution would be very much appreciated. We'd be pleased to present to council staff or elected members if the opportunity arises.

Regarding the ABP, we are pleased to see investment in electric vehicles, walking trails, cycling routes, bus shelters, DDA upgrades and public art.



IMAGINE
URAILDA

However, we do note that these areas seem like they are getting minimal funds and could be increased.

Regarding the allocation of funding to 'Community Property Upgrades (New-15)' can you clarify which ones are included? For example, does Uraidla Institute fall into this?

Overall, we feel there are some key projects missing for our district and have structured our feedback under the following headings:

- Goal 1: A functional Built Environment
 - A footpath/ shared trail along Swamp Road from Crafers to Uraidla. Initial steps could be a planning study to make this important tourism, local safety and wellbeing link realised and understand the cost benefits. (sub-Goal B.1, C.4 and E.2)
 - A masterplan and design guidelines for Uraidla Mainstreet (there has been significant growth in the town over the last 10 years and the mainstreet needs a plan so we can realise its potential and create cohesion in design and development). (Sub-goal E.1. E2, E3, E4, B1, B2, B4, C5, N1)
- Goal 2: Community Wellbeing
 - Support in delivering our Letters to the Future Project* (printing, collateral, digital promotion, venue hire, catering) (Sub-goal C1., C2, C3, C4)
 - A planning study for the revitalisation of the Uraidla Institute (the Uraidla Institute committee has started to develop ideas but support with this professionally would help steer the project in the right direction) (Sub-goal C.1. C2, C.6, B4)
 - A new play space and public toilets for Uraidla (C4, B4)
- Goal 3: A prosperous Economy
 - Support to produce a tourism/ economic district map (local eateries, wineries, produce stalls, walks, accommodation etc). (Sub-goal B.1, C1, C2, C3, C4, C5, C6) Initial work on this has begun - perhaps it could be linked to the walking trails framework?
 - Township entry statements (at Uraidla end of Greenhill Road and Summertown end of Greenhill Road) (Sub-goal E.4)
 - Support in setting up a business group for our part of the hills (similar to Stirling Business Association) - no need for financial support this could be in kind from the economic development and tourism team (Sub-goal E.4)
- Goal 4: A valued Natural Environment
 - Regular watering schedule of mainstreet planters during dry months (this did not happen consistently last year and we had to call to remind the open space team before the trees died) (Sub-goal B2, B4, N1)
 - Tidy up and revegetation of the bank on Greenhill Road between Basket Range Road and 1202 Greenhill Road (this is overgrown and untidy but it is unsafe for members of our community gardening group to work on as it is on a busy blind corner, we would need traffic management support). (Sub-goal B2, N1, N3)

- Goal 5: A progressive Organisation
 - More capacity for staff to meet with and connect with community especially the Open Space and Recreation Teams (Sub-goal O.4 and O.5)
 - We feel that the Goals under a 'Progressive Organisation' are not being met. Over the last few years, while we have had some really positive interactions with some staff, we have noticed that council is largely disconnected from what our communities' desires are for our future, we want to connect more with council but there is a feeling when we interact with council that 'staff are too busy or staff don't have time'. We mentioned this last time in our ABR response - could there be town champions or someone that regularly checks in with our towns to see how we're going? This would hugely benefit council across the whole region to be on the forefront of community dreams, issues and opportunities (sub-goal O.4 and O.5)

We note that the draft 22-23 Annual Business Plan provides direction for the next 3 years, and upon our reading the draft delivers little in the way of direct project investment, planning or community engagement towards the Uraidla and immediate surrounds over this time period.

Whilst we appreciate the challenges and constraints facing the council, we would highlight that we have a strong and engaged community within our region which is capable with council support to mature and develop both economically and culturally.

We would appreciate an opportunity to discuss some of our areas of concern and interest with regard to our region. We once again thank you for the opportunity to provide some insight and feedback. We look forward to hearing from you.

Yours Sincerely

LATE SUBMISSION: Draft ABP Email Feedback 13

Hello Council,

I am writing on behalf of the Stirling East Kindergarten Governing Council. We asked our community for feedback on the Draft Annual Business plan and the comments received back from our parents were aimed at providing a future suggestion for play and learning spaces for children.

Following on from the road safety visit from the RAA in term, we have a number of families who have relocated from Sydney, and have been provided with examples of wonderful, working children's bike tracks. They are a place with working traffic lights, and roads designed to mimic the real roads so children can learn and experience the road rules. They are a dedicated space for young kids to ride bikes and scoot. It's difficult to teach kids to ride when you don't have a backyard suited to it and you also don't want to take little kids that are just learning to a skate ramp or bmx track where the bigger kids are dominating the area. Something similar has been seen in Blackwood (Apex Park) but there are signs up saying no bikes and scooters.

We've included some photographs, and links to other locations where this has been done well interstate.

1. <https://www.roamthegnome.com/sydney-park-bike-track/>
2. `<iframe allowtransparency="true" title="Wistia video player" allowFullscreen frameborder="0" scrolling="no" class="wistia_embed" name="wistia_embed" src="https://fast.wistia.net/embed/iframe/8vubjksnct" width="400" height="225"></iframe>`
3. <https://www.cityofsydney.nsw.gov.au/parks/sydney-park>



4.

We welcome further engagement with the council to understand if this has already been considered and to participate in providing feedback on any developments.

Warm regards,

APPENDIX D - SOCIAL MEDIA POSTS

11 May 2022 – Facebook

 **Adelaide Hills Council**
Published by Hootsuite · 11 May at 10:30 · 🌐

Open today: we are seeking your feedback on our draft Annual Business Plan and Budget 2022-23. <http://ow.ly/kyo750J0PCG>

Review our proposed programs, projects and services for the coming financial year, and see how this work contributes to our broader strategic goals.

Consultation closes 1 June 2022



👍 12 4 shares

11 May 2022

Facebook

12 likes

4 shares

11 May 2022 – Twitter



Adelaide Hills Council
@AHCouncil



We are now seeking your feedback on our draft Annual Business Plan 2022-23. ow.ly/wtxK50JOPFj
Review our proposed programs, projects & services for the coming financial year, & see how this work contributes to our broader strategic goals.
Consultation closes 1 June 2022



10:30 AM · May 11, 2022 · Hootsuite Inc.

||| View Tweet analytics

2 Retweets



11 May 2022

Twitter

2 retweets

2 engagements

120 impressions

18 May 2022



Adelaide Hills Council


2,989 followers

2w • 

We are seeking your feedback on our draft Annual Business Plan and Budget 2022-23. <http://ow.ly/kyo750J0PCG>

...see more



 Josh Sojer and 10 others

1 share

18 May 2022

Linkedin

11 likes

1 share

488 impressions

317 unique impressions

29 engagements

5.9% engagement rate

17 clicks

Click-through rate 3.5%

20 May 2022 – Facebook

 **Adelaide Hills Council**
Published by Hootsuite · 20 May at 10:30 · 🌐

Have you had your say on our Draft Annual Business Plan yet?

Our Draft Annual Business Plan 2022-23 focuses on continuing to support the Adelaide Hills community, environment and economy

Some of our key projects and activities planned for 2022-23 include:... See more



👍 6 2 shares

👍 Like 💬 Comment ➦ Share

20 May 2022

Facebook

6 likes

2 shares

20 May 2022 – Twitter



Adelaide Hills Council
@AHCouncil



Have you had your say on our Draft Annual Business Plan yet?

Our Draft Annual Business Plan 2022-23 focuses on continuing to support the Adelaide Hills community, environment and economy

Have your say by Wednesday, 1 June 2022 🗓️
engage.ahc.sa.gov.au/draft-annual-b...



10:30 AM · May 20, 2022 · Hootsuite Inc.

20 May 2022

Twitter

60 impressions

26 May 2022 – Facebook



Adelaide Hills Council
Published by Hootsuite · 26 May at 10:30 · 🌐

...

Last Days to have your say on our Draft Annual Business Plan!

Our Draft Annual Business Plan 2022-23 focuses on continuing to support the Adelaide Hills community, environment and economy

Last chance to have your say. Consultation closes 4pm, Wednesday, 1 June 2022. Have your say here 📄 <http://ow.ly/eaRy50JhfiT...> See more



Did you know:
32% of Adelaide Hills Residents do some form of voluntary work?



Did you know:
We spend over \$2 million on our libraries?



Did you know:
We spend \$440k on Animal Management such as Dog and Cat Registrations?



Did you know:
We spend \$5.3m on Waste and Recycling for our region?

👍 5
📄 1 share

26 May 2022

Facebook

5 likes

1 share

26 May 2022 – Twitter



Adelaide Hills Council
@AHCouncil

Our Draft Annual Business Plan 2022-23 focuses on continuing to support the Adelaide Hills community, environment and economy

Last chance to have your say. Consultation closes 4pm, Wednesday, 1 June 2022. Have your say here ow.ly/eaRy50JhfIT

Did you know: We spend \$5.3m on Waste and Recycling for our region?

Did you know: 32% of Adelaide Hills Residents do some form of voluntary work?

Did you know: We spend over \$2 million on our libraries?

Did you know: We spend \$440k on Animal Management such as Dog and Cat Registrations?

10:52 AM · May 26, 2022 · Twitter Web App

View Tweet analytics

1 Like

26 May 2022

Twitter

1 like

68 impressions

3 engagements


1 detail expands

28 May 2022 – Facebook

Adelaide Hills Council
Published by Hootsuite · 28 May at 10:30 · 🌐

Still considering contributing to our Draft Annual Business Plan? By having your say, you will help with decisions on roads, camping grounds, libraries and more! 🛠️ ↗️

Don't be shy, we'd love to hear from you to improve the future of the Adelaide Hills. Have your say here 📍 <https://engage.ahc.sa.gov.au/draft-annual-business-plan...>



👍 5 2 comments 1 share

Can you please share a link to where we can find more information about the camping sites? This is exciting

Like Reply Hide Send message 2 d

Adelaide Hills Council
S [redacted] - Council is very keen to have RV facilities in the region to support and attract campervan owners to the Adelaide Hills so we undertook an expression of interest process to identify Recreation Ground Committees or Community Group... See more



ENGAGE.AHCSA.GOV.AU
Free Camping - Expressions of Interest

Like Reply Remove Preview 2 h

28 May 2022
Facebook
5 likes
2 comments
1 share

28 May 2022 – Instagram



adelaidehillscouncil ...

adelaidehillscouncil There are only two more days to submit to our Draft Annual Business Plan!

Our Draft Annual Business Plan 2022-23 focuses on continuing to support the Adelaide Hills community, environment and economy. By submitting your thoughts on our DABP, you will be contributing to what we do with our:

- 📖 libraries
- 🌳 roads and landscapes
- 🏢 business opportunities
- ♻️ waste services
- 🐾 animal management
- ...and so much more!

Don't miss your chance to have your say on what really matters in the Adelaide Hills. Submit here now 📄
<http://ow.ly/ekjT50Jhgou>

Consultation ends Wednesday, 1 June at 5PM.

👍 🗨️ 📍 📌

👤👤 Liked by jenblake6 and 27 others

4 DAYS AGO

😊 Add a comment... Post

28 May 2022

Instagram

28 likes

12 May 2022 – E-blast Draft Annual Business plan FOR BUSINESS



Draft Annual Business Plan 2022-23 Open for consideration NOW!

Hi there

The Adelaide Hills Council Draft Annual Business Plan 2022-23 is now available for review and as a valued member of the Adelaide Hills Business Community, we want to make sure that you get the chance to tell us what you think.

Strategic Initiatives and services supporting our goal of 'A Prosperous Economy' may be of interest as well as many other Initiatives in this years Plan.

The current consultation process runs until 5pm, Wednesday 1 June 2022, and all feedback will be presented to Council for consideration in June.

Why is the Annual Business Plan Important?

Council develops an Annual Business Plan and Budget every year which links our Strategic Plan 2020-24 - A Brighter Future, the Long Term Financial Plan (LTFP) and our Asset Management Plans with the annual budget planning process.

This ensures that we continue to develop and maintain essential infrastructure services such as roads, footpaths, bridges, public toilets and open spaces as well as providing important services including libraries, health, planning, support services and waste collection that our community has told us they value, in a way that is fair, responsible and financially sustainable.

Our [Draft Annual Business Plan 2022-23](#) focuses on continuing to support the Adelaide Hills community, environment and economy.

12 May 2022

E-blast

34.53% - (2,483 recipients opened)

1.56% - (112 recipients clicked)

99.02% - (7,190 emails delivered)

0.98% (71 emails)

0.25% (18 unsubscribes)

0 shares

12 May 2022 – E-blast Draft Annual Business plan General Email



Draft Annual Business Plan 2022-23 Open for consideration NOW!

Hi there

The Adelaide Hills Council [Draft Annual Business Plan 2022-23](#) is now available for review and we want to make sure that you get the chance to tell us what you think.

The current consultation process runs until 5pm, Wednesday 1 June 2022, and all feedback will be presented to Council, for consideration in June.

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Our [Draft Annual Business Plan 2022-23](#) focuses on continuing to support the Adelaide Hills community, environment and economy.

12 May 2022

E-blast

53.80% (163 recipients opened)

18.15% (55 recipients clicked)

92.66% (303 emails delivered)

7.34% (emails bounced)

11 May 2022 – EHQ Your Say Platform – Email Newsletter



Draft Annual Business Plan and Budget 2022-23

Hello 'Have Your Say' Registrant

Right now, there is an opportunity to view and provide your feedback on Council's [Draft Annual Business Plan 2022-23](#). Many of you when you registered in our engagement platform told us you were interested in anything to do with Policy, Budget and Management Plans, Council Services and Programs or other topics that feature in this years Annual Business Plan including Community Wellbeing, Waste and Recycling, Environmental Issues and Roads, footpaths and trails. The Draft Annual Business Plan certainly fits all of this criteria.

Every year, Council develops an Annual Business Plan and Budget which links our *Strategic Plan 2020-24 – A Brighter Future*, the Long Term Financial Plan (LTFP) and our Asset Management Plans with the annual budget planning process. This ensures that we continue to develop and maintain essential infrastructure services such as roads, footpaths, bridges, public toilets and open spaces as well as providing important services including libraries, health, planning, support services and waste collection that our community has told us they value, in a way that is fair, responsible and financially sustainable.

Our [Draft Annual Business Plan 2022-23](#) focuses on continuing to support the Adelaide Hills community, environment and economy.

Some of our key projects and activities planned for 2022-23 include:

1. Upgrades of the Gumeracha Library
2. Continued development of the Fabrik Arts and Heritage Hub in Lobethal
3. Participation in the federally funded Local Roads and Community Infrastructure program to further invest in our region's assets
4. Implementation of three key frameworks to support the improved management of Community and Recreation Facilities, Recreation Trails and Cycling Routes, and Play Spaces which will support Council to manage and improve assets for the community
5. Supporting the 2022 Local Government Election.

There are many other strategic initiatives identified which contribute towards achieving our long term goals. Further details of these can be found in the *Draft Annual Business Plan 2022-23*.

You can choose to comment generally on the whole *Draft Annual Business Plan 2022-23*, or choose the area/s you're most interested in and focus your feedback there. We have tried to provide extra detailed information in the feedback form to assist you in understanding what we need to consider and the extent of what we do when planning our Annual Business Plan.

Hit the link below to see further information and feedback opportunities on the Consultation which closes at 5pm on Wednesday 1 June.

<https://engage.ahc.sa.gov.au/draft-annual-business-plan-2022-23>

If you have any queries or need further information please do not hesitate to get in touch with us.

Thank you for being a part of our engaged community and we look forward to receiving your feedback.

Kind regards

Vanessa Geerts

Community Engagement Coordinator

Statistics

Delivered	11 May 2022, 12:08	
Sent	1992	93.3%
Open Rate	1055	49.4%
Clicks	90	4.2%
Marked spam	0	0%
Bounce rate	3	0.1%
Unsubscribed	0	0%

26 May 2022 – EHQ Your Say Platform – Email Newsletter



Draft Annual Business Plan and Budget 2022-23

Hello 'Have Your Say' Registrant

There is only one more week to view and provide your feedback on Council's [Draft Annual Business Plan 2022-23](#).

Our [Draft Annual Business Plan 2022-23](#) focuses on continuing to support the Adelaide Hills community, environment and economy.

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You can choose to comment generally on the whole [Draft Annual Business Plan 2022-23](#), or choose the area/s you're most interested in and focus your feedback there. We have tried to provide extra detailed information in the feedback form to assist you in understanding what we need to consider and the extent of what we do when planning our Annual Business Plan.

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If you have any queries or need further information please do not hesitate to get in touch with us.

Thank you for being a part of our engaged community and we look forward to receiving your feedback.

Kind regards

Vanessa Geerts

Community Engagement Coordinator

Statistics

Delivered	26 May 2022, 12:16	
Sent	1985	93.1%
Open Rate	952	44.7%
Clicks	53	2.5%
Marked spam	0	0%
Bounce rate	2	0.1%
Unsubscribed	0	0%

Appendix 2

Appendix B – Feedback and Responses Summary

Appendix B – Annual Business Plan 2022-23 Feedback and Response Summary

The following is the feedback received via the online survey (Table 1) and email (Table 2). Survey commentary was able to be entered in many locations, so the responses have been collated with the heading of the section where the comments were made. All feedback has been shared with the relevant officers in Council and responses have been included.

Table 1 – Survey Responses and Feedback

Item	Feedback	Council Response
Survey 1	<p>Built Environment</p> <p>Amy Gillett Bikeway is already quite long. Where does any other funding for expansion come from? Look seems a large amount to spend on a very established track. is it for maintenance? *High Price*</p> <p>Allocating look for Feasibility Studies seems very high price. Is there expertise within council already on salary that can do feasibility studies? What projects are anticipated? What is "operational worksite review" for over \$1m and what is the \$1m for in 2024-25?</p>	<p>The Amy Gillett Bikeway was originally intended to be completed in 5 stages. To date, 3 of the stages have been completed. The 100K contribution is to support the Department for Infrastructure and Transport to complete the construction of Stage 4, extending the AMG from Mount Torrens to Birdwood.</p> <p>In future, it would ideally be extended from Birdwood to Mount Pleasant as originally envisaged by the State Government at the time of its inception.</p> <p>Funding required to complete the construction of Stages 4 and 5, beyond the AHC 100k contribution would be sought from Commonwealth (or State) Government.</p> <p>Funding for feasibility studies has been included within the draft budget to provide a provision if required. This would be drawn on where expertise is not readily available within Council to support progression of larger projects included in the forward estimates or where potential grant funding has been identified.</p> <p>The operational worksite review provides funding to upgrade and consolidate Council worksites over the next two years. It includes upgrades to facilities at Heathfield Works Depot, Woodside Aging Centre and the Stirling Administration Centre. Revenue of approximately \$1m is anticipated to offset a proportion of this expenditure through the sale of a surplus property following this consolidation.</p>
	<p>Community Wellbeing</p> <p>As an artist i have experience Fabrik as being exclusive and not encouraging or supporting emerging artists. So i see spending over \$3m on one facility that is not inclusive as a poor use of fund where multiple facilities could be funded... eg: art spaces in libraries (like Goodwood, City of East Torrens, Campbelltown) *Please consider this in the development of Gumeracha Library* This would allow for more artists to get exhibition time, more community engagement.</p> <p>Fabrik Arts Hub is not an inclusive space. It could be great but needs to be diversified with having multiple opportunities for arts to be discovered in multiple locations.</p>	<p>The Fabrik development is mostly funded by the State and Federal Grants we obtained as a result of bushfire related grants.</p> <p>Programs run from Fabrik are generally available for any participant interested in developing skills and/or creating new connections in the community. Exhibitions and events are curated in line with themes developed by the Fabrik Director to be relevant to the district and supporting increased visitation to the region. As the site is developed more opportunities will be available for local artists to be engaged with Fabrik, including the potential for community exhibition space.</p>

Item	Feedback	Council Response
	<p>Very hopeful that skate park/BMX track will be developed in Stirling. This is very good for our youth engagement and development. It needs proper experts to design.</p>	<p>Open-entry or community exhibitions are often held through the Council's community centres and libraries, particularly as part of SALA festival or in collaboration with local artist groups.</p> <p>The Pomona Road Bike Track in Stirling was developed in recent years to address the needs of local bike enthusiasts, and has been a great success so far. Funding for a feasibility study into skate facilities in the Stirling region has been allocated, and we envisage that that project will commence in the near future.</p>
	<p>Economy Very interested to see development of free camping proposals which would potentially bring more tourism and diversity of cultures to the hills A focus on Wellbeing tourism seems limiting. Also on clean, fresh, friendly, welcoming etc etc. We are much much more than wellbeing.</p> <p>Why do we need to upgrade Council signage and branding? I doubt 15k would cover this. Especially if you are talking signage, stationary, vehicle decals, etc.</p>	<p>Two free camping sites will be developed with the support of Council in 2022-23 with another site also being developed in 2022-23 independently of Council.</p> <p>This budget is allocated for updating wayfinding signage and other Council signage around the district so it meets accessibility and wayfinding standards so our community can easily interact with us.</p>
	<p>Natural Environment User already pays for kerbside bin service through rates! I dont understand where the bin changes are going - especially adding a green waste bin in an area where many properties compost/dispose of their own green waste. I can see the direction you are going in as causing more illegal dumping.</p> <p>Who is "Resilient Hills and Coasts" and how are you working partnership with them? What are "Resilient community facilities for \$30k?"</p>	<p>One outcome of exploring the benefits or otherwise of introducing a fee incentive to the kerbside bin system was to identify if there are opportunities to minimise rates for those residents who waste less and recycle more. In addition, this study will identify environmental benefits obtained through reduced waste to landfill. Further, to guide future decision making, the outcome of the study will be compared to high level work to be undertaken on the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection and any work already completed on providing a green organic bin to all properties.</p> <p>The Resilient Hills & Coasts (RH&C) is a climate change adaptation planning approach covering the Adelaide Hills, Fleurieu Peninsula and Kangaroo Island region. Its key aim is to strengthen the resilience of the communities, economies and natural environment to respond and adapt to the changing climate. As a collective, project partners, with input from community, business, government, industry and academia have developed a regional Adaptation Plan. This Plan was completed in December 2017. AHC has been part of this regional climate change partnership since its commencement in 2012.</p> <p>The partnership has resulted in numerous successful grants for key innovative projects, coordinated submissions to State and Federal government and provides a collaborative approach to climate change adaptation with State Government, Landscape Boards and RDA.</p> <p>A key direction within the RH&C Climate Adaptation Plan is to ensure that public spaces become resilient and be able to be used into the future. This budget is being</p>

Item	Feedback	Council Response
		used to install water fountains, undertake tree planting, shade and shelter structures at playgrounds and well used open space areas.
	<p>Organisation Why do we need a new website for 110k? On pg4 I would like to see the names of the CRO, Councillors and department directors on the flow chart 29k sounds like a lot for equipment to broadcast council meetings A diverse and equitable work environment is good as long as the priority is on merit AHC is known (public perception and/or reality!!) as "the worst" in areas such as planning, tiny house regulations.... i have experienced mostly excellent phone help but i think there needs to be reminders that the council SERVES the community.</p>	<p>Your feedback is appreciated and has been shared with the relevant areas for consideration. Some more specific information related to your questions/feedback are below.</p> <p>An important driver of the new website relates to security of the system to protect Council and users of the site from cyber threats. We are also focusing on improving the user experience especially related to accessing services and finding information. The old website does not meet requirements around accessibility.</p> <p>The consultation version of the Annual Business Plan does not have some of the design elements that will be included in the final version, this includes the list of Councilors with their photos, Mayor's message and demographic infographics.</p> <p>Council meetings consist of 13 members and a number of staff members which necessitates multiple cameras and mixing equipment to ensure that the video and audio quality is appropriate for broadcasting. A number of quotes have been obtained and the project figure represents the lower end of the market.</p>
	<p>Capital Works I would like to see local community consultation before guard rails are installed. my opinion that some installs in the last few years have been unnecessary and poorly located and creating an eyesore.</p>	<p>Engagement with the community is conducted via the "Have your say" website: https://engage.ahc.sa.gov.au/. While we cannot consult on every installation, your feedback is being considered for the future consultations we undertake on specific asset types and areas.</p>
	<p>Rates I dont understand the councils rates pricing / approach. I do not want to pay for a paper rates notice. you have an aging community - dont push electronics</p>	<p>Rates are a form of property taxation which in simple terms means that the rates an individual pays is not based on a user pays system where the charge relates to the services used.</p> <p>Council has adopted this property taxation system using the capital value as the basis for valuing property believing it is the fairest way to distribute the rates burden across all ratepayers using a 'capacity to pay' principle. This means ratepayers of similar wealth pay similar taxes and ratepayers of greater wealth pay more tax than ratepayers of lesser wealth.</p> <p>Council has supplemented this by the addition of a fixed charge of \$733 for each rateable property believing that this mechanism provides a fair and equitable means of ensuring that all ratepayers contribute equally to the administration of council's services and the development and maintenance of the community's infrastructure. This fixed charge has the effect of adjusting the rates contributions across high and low valued properties.</p> <p>For rate notices, what is being proposed for 2022-23 is about increased communication and making it easier for ratepayers to obtain an electronic rate</p>

Item	Feedback	Council Response
	<p>Overall I am super happy that there is no conflict created by our library having no late fines.</p> <p>Council should explore being more open to tiny house options in our council area. These take up small space and when compared to the acres of netting (eyesore) could actually add to our charm.</p> <p>Council have not been supportive of youth proactivity in building MTB jumps on crafers/piccadilly road round about. See "woody trails" at woodside to see how wonderful and successful youth initiative can be. Another site on Piccadilly Road which was a work of art was destroyed by council.</p> <p>Review Council Staffing levels. Dont understand what vacancy/leave management budget adjustments are</p>	<p>notice. This will result in a saving in Council's printing and postage costs which will ultimately result in a saving to ratepayers.</p> <p>Council does not propose charging ratepayers extra if they still wish to receive a hard copy rate notice.</p> <p>Council moved to abolish late fines some years ago and the trend has taken off around the State. Instead, if a book is not returned after a period of time, the borrower is expected to replace the book or pay for its replacement.</p> <p>All proposed development is assessed in accordance with the provisions of the State Government's Planning & Design Code. To date proposals such as tiny homes have faced challenges in satisfying the Building Code requirements for high bushfire zones.</p> <p>The Pomona Road Bike Track in Stirling was developed in recent years to address the needs of local bike enthusiasts, and has been a great success so far. Bike tracks and jumps should be constructed in appropriate sites (such as reserves like the sites of both the Pomona and Woodside tracks), with appropriate management from Council. Council staff continue to investigate options for involving the community in a safe way to maintain and upgrade bike tracks in our region.</p> <p>Vacancy and leave management processes are a way of monitoring and capturing changes in costs when leave is taken and when positions are vacant, before a reappointment is made.</p>
Survey 2	<p>Am very much in favour of bike/walking tracks expanded as per B.1.1 "Increase accessibility to our district though the development and delivery of high priority trails and routes for all cyclists (on-road, off road, commuters, recreational) and pedestrians". Improving shoulders on roads where possible, and further developing trails and routes for cyclists to expand commuting by bike and for tourism to 'Show off our wonderful Adelaide Hills landscape' as the best livable region, so close to the Adelaide CBD!</p>	<p>Council's very recent endorsement of our Trails and Cycling Routes Framework has facilitated the allocation of resources towards Trails and Cycling Routes in this draft plan. We hope that these resources will support Council to make evidence based decisions about trail and cycling route works into the future.</p>
Survey 3	<p>Capital Works More money should be budgeted for Asset condition surveys & up to date asset data (from which the Capital works is set)</p> <p>Overall Overall good easy to understand content :) Although the Pictures don't relate to what is written on the Page! for example why is there a picture of Fred's eatery at Aldgate (or something that looks very much like it). when the content is talking about Infrastructure renewal (i.e. shouldn't you have a picture of a road getting fixed/sealed/built).</p>	<p>Council is currently undertaking a building condition audit and proposing to update road and CWMS condition data. Council has completed condition audits for footpaths, kerb, retaining walls and safety barriers in the previous two years. This information is used in the capital renewal program.</p> <p>Your feedback is appreciated and will be considered in the final design of the document.</p>

Item	Feedback	Council Response																																		
Survey 4	<p>Economy You propose a 5% increase in rates, and my rates have already doubled since I moved in in 2009. Where am I supposed to find another 5% of \$3000? It's less money in the economy, so contracts your plan for 'a prosperous economy'</p>	<p>Council has updated its debt collection policies over the last couple of years to provide greater guidance on financial hardship and emphasise a number of alternative arrangements available to support ratepayers through options including deferral, postponement and payment plans without penalty.</p> <p>As such if you are experiencing financial difficulty please do not hesitate to contact our rates team to discuss your personal situation.</p>																																		
	<p>Organisation Please start identifying initiatives to cut your staff numbers rather than just justify headcount.</p>	<p>In order to limit the impact on rates for proposed additional services and increased costs associated with CPI, Council has implemented a number of significant savings strategies that have been captured in the draft Annual Business Plan.</p>																																		
	<p>Capital Works I'll be keen to submit an FOI request for details on 'Project delivery costs' which sounds extraordinary</p>	<p>Capitalisation of staff time to manage projects may appear high, however this reflects the significant level of complexity, interagency collaboration consultation and stakeholder management required for some projects. Council continues to focus on improving process and efficiency and is in the process of implementing a new project management framework which will further assist in that regard.</p>																																		
	<p>Rates 40% of properties (36 + 4) are likely to get YET ANOTHER significant rate rise. Your 15% "cap" isn't a cap but clearly a way for your Greens councilors to increase taxes. Council should find ways to CAP rate rises at 5% per property - regardless of value.</p>	<p>Property Valuation is used to determine how the rate income for Council is shared amongst ratepayers, but it does not affect how much income Council receives in total. If some ratepayers have a rate increase of 15% due to a significant increase in their property value, then others will have a reduction in their rates to balance the final figure. The 4.9% general rate increase is an average across the region.</p>																																		
	<p>Overall comments: This is the most poorly written plan I've seen during the 13 years I have lived in the Hills. I can't believe you are, once again, raising my rates above the CPI - and even after you increased them in 2020 at a time when the CPU was _negative_. I really do feel it is time for AHC to be abolished and merged with other councils who are less obsessed with the political ideology of your councilors and more interested in delivering value for money for the residents who pay your salaries.</p>	<p>Rates are worked out based on the March quarterly figures. The CPI and impact on rates for the past few years can be seen in the table below.</p> <table border="1"> <thead> <tr> <th>Description</th> <th>2017-18</th> <th>2018-19</th> <th>2019-20</th> <th>2020-21</th> <th>2021-22</th> <th>2022-23</th> </tr> </thead> <tbody> <tr> <td>To meet inflation (CPI)</td> <td>1.25%</td> <td>2.3%</td> <td>1.8%</td> <td>2.4%</td> <td>1.5%</td> <td>4.7%</td> </tr> <tr> <td>To fund increased capital renewal</td> <td>1.0%</td> <td>1.0%</td> <td>1.0%</td> <td>0.55%</td> <td>1.0%</td> <td>0.2%</td> </tr> <tr> <td>Solid Waste Levy</td> <td>-</td> <td>-</td> <td>\$10 (0.5%)</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>TOTAL INCREASE</td> <td>2.25%</td> <td>3.3%</td> <td>3.3%</td> <td>2.95%</td> <td>2.5%</td> <td>4.9%</td> </tr> </tbody> </table> <p>Council boundary reform (including Council amalgamations) is governed by a process managed by the SA Boundaries Commission, proposals can be initiated by councils or by the public. Council has undertaken a study of its strategic boundary reform options and it can be found on the Council website.</p>	Description	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	To meet inflation (CPI)	1.25%	2.3%	1.8%	2.4%	1.5%	4.7%	To fund increased capital renewal	1.0%	1.0%	1.0%	0.55%	1.0%	0.2%	Solid Waste Levy	-	-	\$10 (0.5%)	-	-	-	TOTAL INCREASE	2.25%	3.3%	3.3%	2.95%	2.5%
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Survey 5	<p>Natural Environment Support Project ID N2004 to study the usefulness and connectivity of unformed roads, especially for the purpose of enabling more walking, horse riding and off road cycling connections to draw people into the Adelaide Hills.</p>	<p>Your feedback is appreciated and will be considered in future plans for this area.</p>																																		
	<p>Capital Works</p>	<p>Council undertakes shoulder maintenance as part of its planned maintenance program, as well as undertaking an annual shoulder renewal program that</p>																																		

Item	Feedback	Council Response
	<p>Should do more work on maintaining bitumen road shoulders and then there would be less need for road seal repair.</p> <p>Overall Selling off unformed roads as short term revenue is unwise, preventing the development of connected trails for future use and tourism benefit.</p>	<p>reconstructs shoulders that have reached the end of their useful life. This helps manage risks to road and pavement assets arising from edge breaks of similar edge-of-seal type defects. Council's own inspections are complemented by community observation of shoulder defects, which when reported, will be incorporated into our maintenance program.</p> <p>The intent of the study is to ensure that potential corridors of connectivity are maintained and any strategic linkages which may be utilised in the future are preserved. Any sales would only be where appropriate and well considered.</p>
Survey 6	<p>Organisation Don't support at all the user pay for kerbside waste removal. Don't waste our \$\$ on this investigation. Rate payers want their kerbside waste dealt with even the pay pr hard refuse remove all is a bore t considering the rates we pay and that our rates continue to rise</p> <p>Overall No surcharges at all for any payment. Survey did not allow for sufficient additional comment. Typical council survey where decision are already made and this process is just a tick in the box.</p>	<p>One outcome of exploring the benefits or otherwise of introducing a fee incentive to the kerbside bin system was to identify if there are opportunities to minimise rates for those residents who waste less and recycle more. In addition, this study will identify environmental benefits obtained through reduced waste to landfill. Further, to guide future decision making, the outcome of the study will be compared to high level work to be undertaken on the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection and any work already completed on providing a green organic bin to all properties.</p> <p>Credit card surcharges are often significant and ultimately are borne by all ratepayers and as such it is considered that it is fairer that those ratepayers who utilise this payment option should contribute to the cost. Council proposes to continue to provide the majority of payment options without charge.</p> <p>A question on payment surcharging was specifically included in the consultation to gauge ratepayer feedback on this option.</p>
Survey 7	<p>Rates Pay a lot for our rates but services provided aren't relevant to our family in the most part. Definitely pay too much for our property, overvalued</p> <p>Built Environment Amy Gillett bike track should be extended to Birdwood. Also a cyclists underpass should be on the Onkaparinga Valley Rd</p> <p>Capital Works Amy Gillette bike track to Birdwood. Cyclist underpass on Onkaparringa Valley Rd</p>	<p>Rates are a form of property taxation which in simple terms means that the rates an individual pays is not based on a user pays system where the charge relates to the services used.</p> <p>Council has adopted this property taxation system using the capital value as the basis for valuing property believing it is the fairest way to distribute the rates burden across all ratepayers.</p> <p>Further, ratepayers have 60 days from receipt of the annual rate notice to lodge an objection to the valuation of their property to the Office of the Valuer-General if it is considered that the property is overvalued.</p> <p>The Amy Gillett Bikeway is under the care and control of the Department for Infrastructure and Transport (DIT) who are currently planning stage 4 of the bikeway to Birdwood. We will forward your feedback onto DIT so they may assess the feasibility of your suggestions.</p>

Item	Feedback	Council Response
Survey 8	<p>Built Environment</p> <p>Gumeracha seem to know about specific projects planned for their area. Cudlee Creek needs upgrades to our roads and signage to manage increased traffic flow along with a new playground. How do we get our name on the list?</p>	<p>All play spaces in the Council region (including Cudlee Creek) are on a list for upgrade. Considering the large number of sites in the region, priority for upgrade is given to those that have reached their end of useful life.</p> <p>If there are specific road and sign issues that are of concern these can be raised initially as a case in our Customer Relationship Management (CRM) system, noting that the main roads in Cudlee Creek are under the care and control of the Department for Infrastructure and Transport and some issues may need to be referred.</p>
	<p>Community Capacity</p> <p>Cudlee Creek is in need of an upgraded play space and more activities available in our Soldiers Memorial Hall.</p> <p>Our community is also feeling the loss of the closure of the Gumeracha ED - we have an ageing population who and new families moving into the community. We need strong connections and a reliable health service for well being.</p> <p>I volunteer with Positive Ageing and would love to give a 'shout out' for that group. How wonderful to see the Adelaide Hills Valuing our older people with fantastic outings. I believe more can be done with home care and programs (and promotion of the service) for older people given the increasing number in our community</p>	<p>All play spaces in the Council region (including Cudlee Creek) are on a list for upgrade. Considering the large number of sites in the region, priority for upgrade is given to those that have reached their end of useful life. When that time comes, the local community will be consulted about what they would like to see in an upgraded site.</p> <p>Your feedback is appreciated and has been shared with the Torrens Valley Community Centre to consider if there is interest in running some activities from the Soldiers Memorial Hall.</p> <p>AHC has advocated on behalf of the community regarding the Gumeracha Emergency Department, by engaging with State Government on the community's request for it to be reopened.</p> <p>Your feedback is appreciated and will be considered in future planning, however Council is constrained in its ability to delivery home care programs by the level of funding received from the Federal Government.</p>
	<p>Economy</p> <p>We have new businesses opening in Cudlee Creek and new business owners. We need support from Council to ensure they thrive.</p> <p>We also need more accommodation options available locally with the upgrade of Fox Creek MTB Park. We desperately need council to support those businesses to get accommodation approved to boost Tourism and encourage business growth</p>	<p>Council's Economic Development Officer will engage with the new businesses in Cudlee Creek to discuss what support they need and connect them to services that are available including discussions support in navigating the planning process and support for tourist accommodation.</p>
	<p>Organisation</p> <p>Please can we have a focus on fair and equitable review of approvals around accommodation and Septic management.</p> <p>The Cudlee Creek Community have a number of businesses looking to add accommodation options to boost Tourism and they are struggling with the process. Transparency around the requirements of 'The Torrens Catchment' would also be great.</p>	<p>Council has coordinated many on site discussions between owners and the relevant authorities such as SA Health, EPA, SA Water, Forestry SA to discuss any future development plans. We are always keen to have early discussions so developers are aware of the specifics that may relate to their proposal.</p>

Item	Feedback	Council Response
	<p>Rates I do struggle a bit with the level of service provided in Stirling etc vs Lenswood and Cudlee Creek despite paying the same rates</p> <p>Overall Re Green bin issue Very valuable in high density areas but many residents in the Adelaide Hills have the opportunity to feed green waste to animals or compost. How would you make this service equitable? I would far rather a weekly recyclable collection and fortnightly landfill collection or fortnightly for both but I know that wouldn't work for everyone either. I suspect many of us are managing our waste better these days and no longer need a weekly landfill bin collection</p>	<p>In general terms, by using capital value as part of its property taxation system, this usually results in those properties in townships and/or closer to council services paying more than remote properties. In addition, the cost of servicing more remote communities is often higher than those in higher density property areas eg waste collection.</p> <p>Council's rating system is consistently applied across the whole Council area based on capacity to pay and an adjustment via a fixed charge to ensure all ratepayers pay an equitable portion of the administration of council's services and the maintenance of the community's infrastructure. Further, while Council strives to balance services across the region, there are challenges in meeting the needs and expectations of different townships.</p> <p>The proposed studies into a fee incentive for the kerbside bin system and the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection will be compared to work already completed on the potential for providing a green organic bin to all properties. It is envisaged the outcome of these studies will identify any benefits of changing bin collection frequency for consideration by Council.</p>
Survey 9	<p>Natural Environment fully support weekly green bin and fortnightly blue bin pick ups</p>	<p>Your feedback is appreciated and will be considered in future plans for this area.</p> <p>Council's strategic direction for 2022/23 includes exploration of the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection.</p>
Survey 10	<p>Overall Don't allow big business into Stirling</p>	<p>All proposed development is assessed in accordance with the provisions of the State Government's Planning & Design Code.</p>
Survey 11	<p>Community Wellbeing Need more home help for this council</p>	<p>Council has programs and services to assist our community as best we can. Please call our contact centre so we can assist you to access the assistance you need or to help us identify the specific areas where improvements can be made.</p>
	<p>Natural Environment Clean up your road sides</p> <p>Capital Works clean up roadsides they are a disgrace fix sides of roads that are washed out</p>	<p>Council considers the maintenance of road verges as a joint responsibility between Council and residents, and undertakes annual maintenance programs to provide for road safety and fire mitigation.</p> <p>It is not feasible, nor practicable for Council to maintain all the road verges in the district. It would require significant resources for council to maintain all road verges in the district, particularly to a standard that would be in keeping with the adjoining property where the resident is maintaining their own verge.</p>

Item	Feedback	Council Response
		<p>As you can appreciate, the annual maintenance programs for such a large region are based on a schedule and we rely heavily on residents to advise us if there is damage that we aren't aware of. If there is a specific road side that is washed out and needs fixing, please contact us to advise so that we can address it when we are in the area or if it is not one of the Council maintained roads, we can forward the information onto the Department of Infrastructure and Transport.</p>
	<p>Organisation How about giving us a free hard rubbish again</p>	<p>Over recent years the cost to provide the hard waste collection service has escalated significantly due to increased popularity and escalating collection and disposal costs. The increased cost to provide the service was such that the ongoing provision of the service was becoming unsustainable.</p> <p>After careful consideration, including consultation on a proposed hard waste user contribution fee as part of the development of the 2021/22 Annual Business Plan and Budget, Council introduced a contribution fee equal to 50% of costs to provide a collection. The part contribution fee approach was taken to ensure the service could still be provided for residents to use if they wish at a cost that was sustainable in the long term.</p>
	<p>Rates Well I feel rates to high especially when you are a pensioner and have a home that gets little service from council</p>	<p>Rates are a form of property taxation which in simple terms means that the rates an individual pays is not based on a user pays system where the charge relates to the services used.</p> <p>Council has adopted this property taxation system using the capital value as the basis for valuing property believing it is the fairest way to distribute the rates burden across all ratepayers.</p>
	<p>Overall Don't know if this comes under this but services to our area is poor roadside are a disaster you need to do something about the plague of kangaroos</p>	<p>The management of Kangaroos is the responsibility of the Department of Environment and Water.</p>
Survey 12	<p>Rates I believe the .02% above CPI increase is a responsible rate increase to set, however not all AHC residents will receive a pay increase equal to CPI. If any savings at all can be made by deferring, removing or slightly reducing the scale of certain projects in this budget, those options should be thoroughly and seriously considered.</p>	<p>To help address these emerging cost pressures and new strategies, the Administration has continued to focus on our ongoing savings & efficiency strategy to improve Council's Operating Surplus and reduce the burden on ratepayers. These estimated savings of approximately \$650k have been factored into the draft 2022-23 Annual Business Plan.</p>
Survey 13	<p>Community Wellbeing Safety when walking is an issue because of uneven surfaces and lack of footpaths. Bushes and trees obscuring signs also create a safety issue. Speed limit along Riverview Road and lack of footpaths is a real concern because of the number of people who choose to walk around the block and the increased volume of traffic using that road. Open drainage covered in grass is also of concern as a safety issue</p>	<p>The annual maintenance programs for such a large region are based on a schedule and we rely on residents to advise us if there is damage or issues that arise outside of these plans. If there is a specific issue that needs addressing, please contact us to advise so that we can address it for you.</p>

Item	Feedback	Council Response
	Natural Environment Check the tree trimming!	
Survey 14	Overall With the cost of living going up maybe council could reduce their increase in rates so it doesn't affect to many people who can't afford it.	In order to limit the impact on rates for proposed additional services and increased costs associated with CPI, Council has implemented a number of significant savings strategies that have been captured in the draft Annual Business Plan.
Survey 15	Built Environment There are far better things to spend 1 million dollars on than "Operational worksite review including forward planning"	The operational worksite review provides funding to upgrade and consolidate Council worksites over the next two years. It includes upgrades to facilities at Heathfield Works Depot, Woodside Aging Centre and the Stirling Administration Centre. Revenue of approximately \$1m is anticipated to offset a proportion of this expenditure through the sale of a surplus property following this consolidation.
	Community Wellbeing Some information on what the 1.8m for "Capital Divestment - Capital Cost" is actually used for would be helpful. Again, I'd suggest there are probably far better things to spend money on.... (like some of the other projects you've selected, which are great)	The budgeted amount is for work required to be undertaken to upgrade and separate services at the Old Woollen Mills site to enable a sale of a portion of the site to the current tenant.
	Natural Environment 25K on Explore feasibility and benefits of a user pays kerbside bin service is disgusting. Given we're rate payers, and have no mains water or septic, this is ALL we get from council!	One outcome of exploring the benefits or otherwise of introducing a fee incentive to the kerbside bin system was to identify if there are opportunities to minimise rates for those residents who waste less and recycle more. In addition, this study will identify environmental benefits obtained through reduced waste to landfill. Further, to guide future decision making, the outcome of the study will be compared to high level work to be undertaken on the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection and work already completed on providing a green organic bin to all properties.
	Organisation Focus on your core business, and stop wasting our money of stupid things like Local Government Election Support	Local government elections occur every four years (next in November 2022), by law the Council is required to fund the cost of the election which is solely managed by the Electoral Commission of SA. Effectively the budget allocation is mandatory.
Survey 16	Rates Again, we receive very little for our rates (ie, no mains water, no septic, our roads are regularly full of potholes). Every time we've engaged the council (ie, to help with rabbit treatments etc), its been at our own expense. Why would we want to pay more, for services we're unable to access?	Rates are a form of property taxation which in simple terms means that the rates an individual pays is not based on a user pays system where the charge relates to the services used. Council has adopted this property taxation system using the capital value as the basis for valuing property believing it is the fairest way to distribute the rates burden across all ratepayers.
	Built Environment No OTR for Heathfield The natural environment should be preserved in preference to an unwanted business	All proposed development is assessed in accordance with the provisions of the State Government's Planning & Design Code.
	Community Wellbeing Inclusion particularly across age and disability groups and recognition of Aboriginal culture are important initiatives. Would like to see more Aboriginal place names acknowledged	Council has recently adopted a plan for identifying opportunities for Aboriginal place naming and recognition of Aboriginal culture in public areas. This will be implemented over the coming years.

Item	Feedback	Council Response
	<p>Economy Initiatives must be supported by practicalities such as traffic management and parking. Hahndorf is an excellent example. Great tourist drawcard but on street parking and no ring route makes it a dogs breakfast for locals and dangerous for tourists. Likewise signage to slow traffic in areas where there are vulnerable wildlife. Tourists don't want to see dead wildlife.</p> <p>Natural Environment We must continue to value our wonderful Hills environment and not see it ruined by greedy developers. More education around waste disposal, people still need clarification on recycling and composting. Provide assistance and recognition to volunteer groups doing bush care and good land management</p> <p>Capital Works Pleased to see Avenue Road bridge will be upgraded, would like to see a safe road crossing here also.</p> <p>Rates House valuations have skyrocketed but this doesn't reflect a change for most long term residents yesterday our rates increase. Many households are not serviced by CWMS yet this is reflected in our rates?</p> <p>Overall AHC does a great job, as a long term resident I am keen to see the Hills retain its unique character and not be bulldozed (pun intended) by the kind of development that has ruined the Mount Barker landscape.</p>	<p>Council has a practice of developing master plans for commercial precincts where significant development is expected. This type of plan is designed to try to anticipate issues like traffic, etc.</p> <p>Hahndorf is a great example to use of why we take the above approach with the townships located in our Council region.</p> <p>All proposed development is assessed in accordance with the provisions of the State Government's Planning & Design Code.</p> <p>Council has provided waste and recycling education to the community for many years. For example, we are currently finalising a suite of videos to provide contemporary educational information on waste and recycling including the waste management hierarchy. Looking forward, Council has included an increase in the draft 2022/23 budget for additional waste and recycling education to the community.</p> <p>The Biodiversity team works closely with several volunteer groups undertaking bushcare activities on Council land - collaborating work programs, supporting their goals and providing support where appropriate, sometimes by applying for grants, supplying materials or partnering on specific projects. We always mention the relevant volunteer groups whenever interviewed by media, sharing our joint wins or promoting their events on social media and promote their groups on our AHC volunteering portal.</p> <p>The bridge renewal works proposed do not include a new pedestrian crossing but the site will be reviewed for any pedestrian movements and subsequent improvements that may be required.</p> <p>To fund the provision of the CWMS service Council imposes a separate service charge to recover the cost to the council of establishing, operating, maintaining, improving and replacing the CWMS infrastructure. This amount is calculated in accordance with the Essential Services Commission' (ESCOSA) Pricing Principles and is reviewed on an annual basis.</p> <p>Your feedback is appreciated and will be considered in future plans for this area.</p>
Survey 17	<p>Capital Works Gross misuse of funds</p>	<p>Local government is a highly regulated sector with many oversight bodies including the Office of Local Government, ICAC, Ombudsman, Auditor-General, Office of the Technical Regulator, Essential Services Commission of SA, Electoral Commission of</p>

Item	Feedback	Council Response
	<p>Overall No faith that the council is regulated by any external body and as such abuses it's role as a body that serves the public and community as a whole.</p>	<p>SA and various other State Government departments. Council financial statements are audited annually and the annual report is made public.</p> <p>Any allegations of improper or illegal conduct should be reported to the Council or one of these oversight bodies.</p>
Survey 18	<p>Built Environment Sound goals and objectives</p> <p>Economy Providing sound support for businesses in the district.</p> <p>Natural Environment Our greatest asset being cared for with long term sustainability at the core of Council's strategies.</p> <p>Organisation An employer of choice, a modern organisation with sound financial management principles.</p>	Your feedback is appreciated
	<p>Community Wellbeing We should be looking to support residents regardless of age and needs</p>	Council runs a range of programs specifically supporting more vulnerable people in the community, however most programs and services are available to anyone.
	<p>Capital Works Support all but would also support greater spend on CWMS as these systems are a long term drain on finances if not adequately funded for renewal and upgrades.</p>	<p>Adelaide Hills Council recently undertook significant investigations into its CWMS operations and increased the internal resourcing allocated to operating them which is safeguarding the performance into the future.</p> <p>Council is continuing to invest in the renewal and upgrade of CWMS infrastructure to ensure operating costs and future large investment shocks are minimised.</p>
	<p>Rates The process seems fairest for all and is supported by State</p> <p>Overall The rate increase should be 5.1 or even higher to address CPI which will likely be 6% by end 2022. Fuel costs will hit the budget hard in the FY. It is better to avoid a higher rate rise in 2023/24 by charging a rate next FY which keeps up with rising costs. The 4.9% rise suggested just seems like a Chamber decision which fears ratepayer criticism and shifts this to the new council in a year from now. Have courage now to set a rate that meets the clear needs.</p>	<p>Your feedback is appreciated and has been shared with the relevant areas.</p> <p>As part of its deliberation on the budget, Council aims to balance the requirement to ensure that it maintains an Operating Surplus in line with its financial sustainability indicator targets whilst keeping the impact on Council ratepayers to an acceptable level.</p> <p>For the 2022-23 financial year Council has implemented specific saving strategies in the order of \$650k to assist in keeping rate increases to the minimum possible whilst also implementing agreed new strategies.</p>
Survey 19	<p>Community Wellbeing Increased focus on public health activities, beyond just recreation facilities, food inspections and ageing</p>	Your feedback is appreciated and will be considered in future planning for the area. Council runs a range of programs specifically supporting more vulnerable people in the community, however most programs and services are available to anyone.
	<p>Economy</p>	Your feedback is appreciated and has been shared with the relevant areas.

Item	Feedback	Council Response
	<p>Very limited in focus</p> <p>Natural Environment Reducing waste to landfill is a goal, and kerbside audits are proposed... but still no extension of green organics outside townships. Let me save you some audit money - our landfill bin has 1-3 bags per week in it, and >50% of that would be compostable if we had a green organics bin. When the bin is full, it's filled with green waste. We could do this every week. I also regularly see my neighbours bins overflowing with green waste. We could fill a green bin every fortnight with small greens/food waste, and still use drop off days for larger items.</p> <p>Capital Works Stormwater could do with more to minimise impact of climate effects and material loss of assets</p> <p>Rates We had a significant increase in property value last FY and 15% rate increase. I'd hope there are processes in place to ensure people aren't penalised in multiple years.</p>	<p>Council has recently completed a high level study into the benefits of providing a green organic bin to all properties within the Council area. Given there are a number of potential service provision options that could result in environmental and financial benefit, Council is proposing to undertake studies into exploring the benefits or otherwise of introducing a fee incentive to the kerbside bin system and the benefits of providing a weekly green organic bin collection and voluntary fortnightly waste collection. When completed, the studies will be used to identify the option(s) that provides the most benefit to the community for further exploration.</p> <p>Council is commencing a review of its Stormwater Asset Plan and is currently completing a Stormwater Management Plan for Stirling, Aldgate and Bridgewater. This will help inform council of future investment requirements and consideration regarding a changing climate scenario and the ability for our current network to perform under this different scenario.</p> <p>An automated rate rebate was provided for 21-22 to keep the maximum increase in general rates payable to 12.5%. It is currently proposed for 2022-23 to set the maximum increase in general rates payable for a ratepayer to 15% and if eligible be available for those ratepayers who also had a large increase in the previous year.</p>
Survey 20	<p>Built Environment As a regular commuting cyclist I am heartened to see cycling and road safety high on the agenda. I did a quick survey of some local hills cyclists and cycling commuters and 'feeling safe' on the road is always a consideration for where/when we cycle or if we cycle at all. The council is ideally placed to maximise on the tourist potential created by the growing popularity of e-bikes, primarily for all of the hamlets within 30km of the CBD. There is potential to develop the Coach Road reserve as a cycling route up into the hills but attention will need to be given to the gradients for it to be successful. If the council is looking to consult with cyclists, I'd like to be notified and suggest communication through the Adelaide Hills Bicycle Users Group on facebook. I like the continued focus on sustainable infrastructure.</p> <p>Community Wellbeing At a glance comprehensive, catering for most cross-sections of the community.</p> <p>Economy Beyond the excellent idea of 'free camping' locations there is no clear evidence of the council acknowledging 'active', or 'people powered transport', like cycling, hiking and horse riding in these initiatives. Given that active transport has a limited daily range, creating infrastructure that leads into communities but also has the option to by-pass them will maximise the 'outdoors' experience' while facilitating local spending. This is why I opposed the closure of Murdoch Rd Woodside for it to be handed over to a local</p>	<p>Council's very recent endorsement of our Trails and Cycling Routes Framework has facilitated the allocation of resources towards Trails and Cycling Routes in this draft plan. We hope that these resources will support Council to make evidence based decisions about trail and cycling route works into the future.</p> <p>Thankyou for the suggestion on which groups to consult with, we will keep this in mind as part of our ongoing engagement with users and the community in this space.</p> <p>Your feedback is appreciated and has been shared with the relevant areas.</p> <p>Council's very recent endorsement of our Trails and Cycling Routes Framework has facilitated the allocation of resources towards Trails and Cycling Routes in this draft plan. We hope that these resources will support Council to make evidence based decisions about trail and cycling route works, but also facilitate opportunities to partner with other teams in Council on great projects like 'Free Camping' where trails and cycling routes have practical linkages.</p>

Item	Feedback	Council Response
	land holder. These road reserves are a gold mine of resource for creating cycling, walking and horse riding trails and campsites and I think it foolish to sell off or lease any of these lands until several routes have been surveyed to separate active transport from roads and cars.	
	Organisation Having a register of all the local interest groups and an open line for communication to maximise the passion in the community	We have a master list that our engagement team continue to build and use whenever we conduct community consultation, however we welcome feedback on how to better utilise our connections across the community.
	Capital Works All new road works make slow vehicle/ cyclist passing lanes where possible, especially on up-hill sections of road. I understand this is limited to topography in many situations, but on my commute between Magill and Uraidla, and especially from Norton Summit to Uraidla via Woodhill Rd, there are several places where smooth bitumen could be laid and appropriately marked to make road sharing so much safer. Ensuring footpaths are wide enough. I cycle to school with my kids when I can, Summertown to Uraidla, and given that Greenhill Rd is busy we use the foot path. There a several places where hedges impact on the width of the footpath which can cause my bicycle trailer to drop one wheel over the kerb. This is markedly worse on Fridays, (bin day) where there can be no room to cycle on the footpath.	Thank you for your feedback our assets team will review the areas mentioned to ascertain upgrade opportunities which will then be prioritised accordingly. The use of the shoulder area for cyclist to pull off certainly has merit - some of these roads are under the care and control of the Department of Infrastructure and Transport so we will share this feedback with them. Council currently does not have a shoulder sealing program but this could be considered from within future allocations of the Road Safety Program. A review of existing footpath and impact from vegetation can be undertaken.
	Rates I don't want a rate raise but I see the need for one	Your feedback is appreciated and has been shared with the relevant area
Survey 21	Economy I would like to see encouragement of sustainable, innovative, carbon neutral agricultural initiatives, businesses and industries in the Adelaide Hills.	Council's Economic Development Plan has outcomes focused on using new technology to improve productivity and build new markets. Council is working with Regional Development Australia on changes to Agriculture that respond to Climate Change.
	Natural Environment Great initiatives and projects. I'd like to see more of the ratepayers funds going into ongoing management of our biodiversity. Without ongoing management, biodiverse areas degrade.	Thanks for your encouraging comments. We strive to apply for all grants Council is eligible for in order to match Council operational budget with grant funding to increase our resource pool for maintaining biodiversity.
	Rates I understand that Council rates must keep pace with CPI to maintain services	Your feedback is appreciated and has been shared with the relevant area
	Overall Please keep protection of our vital and tourist-worthy natural environment, and the issue of climate change, at the forefront of every proposal. Especially, please question every suggestion to remove native vegetation for developments. We have too little remaining in this area to let this natural asset disappear a little at a time.	Adelaide Hills Council takes great pride in its natural environment and will continue to explore all endeavors to ensure sustainable management and improvement of our natural environment where possible remains an organisation wide and community wide focus.

Table 2 – Email feedback summary and responses

Item	Summary of main points from emails	Council Response
Email 1	<p>4.9 bloody percent average increase in rates!!!!!!!</p> <p>That is ridiculous, presumptuous, arrogant in the extreme.</p> <p>I think the people who dreamed that up are totally out of touch with the poor suckers in the area, and have a grossly overrated sense of their own importance. Stuff them!</p>	<p>Your feedback is appreciated and has been shared with the relevant area</p>
Email 2	<p>We are regularly asked by community members in Lobethal about the under-grounding of the remaining power-lines in Main Street of Lobethal and would like to put it to Council as a matter of priority for the 2022-23 Annual Business Plan.</p> <p>The Lobethal Community Association, as a representation of the Lobethal community, sees the under-grounding of these power-lines as a key element of the beautification of our township. As an Association, we are undertaking projects that invigorate and beautify, and increase visitors to, our town through initiatives such as the Pocket Forest on Mill Road, the Lobethal Gardening Festival, the Tour Down Under/Festival of Cycling, and improvements to the attractiveness of Main Street.</p> <p>Stage 1 & 2 were completed several years ago, however Stage 3 was recently deferred to prioritize similar works in Gumeracha.</p> <p>With increased tourism into Lobethal over recent years, under-grounding the remaining power-lines in Main Street would create an increased appeal for tourists to enjoy our town by providing a friendlier, more relaxed atmosphere. Stage 3 is in the area that will be popular, and already is, with the Fabrik renovations and the Lobethal Bierhaus, and is the entry point to our town providing a first impression to visitors.</p> <p>We ask that Council prioritizes completion of the under-grounding of powerlines in Main Street of Lobethal in this year's Annual Business Plan</p>	<p>Council has been liaising with the Power Line Environment Committee (PLEC) to determine their priorities and where both Lobethal and Woodside next stages would be on the priority list.</p> <p>The projects need to fit in with the other funding partners (Department of Infrastructure and Transport, and SA Power Networks) agreed timelines. The Council will be considering a report on PLEC schemes in the coming 2022-23 financial year.</p>
Email 3	<p>I am a rate payer living at Woodside and object to your proposal to lift your rates by 4.9% to fund your proposed spend considering the worsening current financial environment that will see most families receive a small, if any, rise in their income. I think you would have enough sense to moderate your grab to something that reflects the reality of the financial climate at the moment.</p> <p>As an example of your greed and how out of touch you the council is I refer to an article in the Mount Barker Courier (15th May) heading "Council plant to add 14 EVs to fleet". Poor Dears! As if \$420k is not enough, just add another \$280k because you have declared a 100% climate emergency.</p>	<p>We appreciate your feedback and have shared your comments with the relevant areas.</p> <p>As part of Council's consideration of the 2022-23 Annual Business Plan and Budget, Council held a number of workshops working through a process to ensure an appropriate balance between meeting its strategic objectives emanating from Council's adopted Strategic Plan, maintaining an adequate Operating Surplus in line with its financial sustainability indicator targets, whilst also keeping the impact on Council ratepayers to an acceptable level. While Council's recently adopted Long Term Financial Plan had targeted a rate increase for 2022-23 of CPI plus 1%, Council reduced</p>

	<p>Get real AHC. Trim your budget and come back to reality.</p> <p>Get the CEO and Mayor to show some leadership and actually think about their constituents and what this will mean to family budgets.</p> <p>Increases in Property Value revenues on top of this money grab indicates your spending policy is not sustainable. Our only chance is to bring in Government control of Council budgets so some of the greed and empire building can be taken out of the system.</p>	<p>the proposed rate increase for consultation to CPI (4.7%) plus 0.2% as part of its consideration.</p> <p>While Council considered a lower rate increase it was determined that this approach would have a greater impact on the long-term sustainability of Council's future budgets and result in Council being in a more exposed position to deal with any further deterioration of the current financial climate.</p> <p>To assist with the emerging cost pressures on both Council's budget and the community, the Administration has included a detailed and ongoing savings & efficiency strategy for the 2022-23 financial year to reduce the burden on ratepayers and improve Council's Operating Surplus. These estimated savings of approximately \$650k have been factored into the draft 2022-23 Annual Business Plan to assist in reducing the overall rate increase.</p> <p>In relation to the reference to property values it is noted that whilst there is often a view within the community that an increase in property values also increases the rates payable, this is actually not the case. Essentially Council determines the amount of rates required to ensure the ongoing provision of services, and then divides that amount by the total valuation of all properties to establish a 'rate in the dollar'. This rate in the dollar is then used to calculate the rates for individual properties. As such if there is a big increase in valuations across the Council area the rate in the dollar actually falls and this will be the case for the 2022-23 financial year. It is noted that the impact on an individual ratepayer will however vary depending on how your valuation has moved compared to the average increase of other properties within Adelaide Hills Council.</p>
Email 4	<p>A number (12-20) residents would like a re-think of the provision of hard waste collection, with at least one free collection per residence per annum. Also consider re-introducing the Voucher system</p>	<p>Over recent years the cost to provide the hard waste collection service has escalated significantly due to increased popularity and escalating collection and disposal costs. The increased cost to provide the service was such that the ongoing provision of the service was becoming unsustainable.</p> <p>After careful consideration, including consultation on a proposed hard waste user contribution fee as part of the development of the 2021/22 Annual Business Plan and Budget, Council introduced a contribution fee equal to 50% of costs to provide a collection. The part contribution fee approach was taken to ensure the service could still be provided for residents to use if they wish at a cost that was sustainable in the long term.</p>
Email 5	<p>The Masterplan for Lobethal Bushland Park was completed in 2021. It contained several items requiring further investigation eg. into a fence that would keep out feral animals and allow the reintroduction/rewilding of native marsupials for, among other benefits, bushfire impact reduction.</p>	<p>There has been significant investment in Lobethal Bushland Park on 2021-22 including the new play space, replacement of boardwalks, access to the tower and new signage. Staff will continue to look at opportunities from the masterplan as they arise and will look into any planned projects that may be able to be highlighted under our strategic initiatives.</p>

<p>In the ABP I expected to see mention of the Masterplan, and budgetary commitment towards an investigation, if that would be required.</p> <p>I look forward to hearing more about the next priorities for Bushland Park being explored in this new year.</p> <p>My request is that a plan is developed that identifies what items of the Masterplan would be tackled in what year.</p> <p>Additionally it would be excellent to have a survey undertaken to see what wildlife is presently living in Bushland Park. I know of people who would be interested in undertaking such a survey, it would be great to see Council take advantage of this volunteer energy and interest.</p> <p>Is there a possibility of assisting businesses with the cost of new signage to help brighten up burnt looking towns after the bushfires? Maybe a business grant fund similar to the community grant scheme, for small businesses?</p>	<p>Council will investigate the feasibility of establishing a small business grants scheme. Council contributes funds to the Hills and Coasts Grant Finder website which provides information on business grants. Grant Funding - RDA Adelaide Hills, Fleurieu and Kangaroo Island (rdahc.com.au)</p>
<p>Email 6</p> <p>I wish to request that greater consideration is given to improving walking trails within the Hills Council Area. This includes Heritage Parks such as Lobethal Bushland Park and the many other Conservation, Recreation Parks and Reserves in the Hills Council area.</p> <p>Such improvements needed include improving the surface of the trails themselves, better signage along the trails, increased provision of toilet facilities, increased funding for contractors to address weed issues, establishment of new trails.</p> <p>Currently where trails exist, they are greatly appreciated by the community. In addition, they attract people to the Hills area for health and fitness related activities, satisfying social, mental and physical wellbeing needs. In fact provision of improved walking trails would fulfil each and every one of the 5 Goals stated in the Draft Adelaide Hill Draft Annual Business Plan.</p> <p>I am a Friend of Lobethal Bushland Park. During my volunteer days, I frequently see members of the local community of all ages walking through the park or playing with children or just socialising so I have witnessed the value of such walking trails and parks to the community.</p> <p>Although I do not live in the Adelaide Hills area, I love to spend time there. I belong to a bushwalking group which regularly walks in the Adelaide Hills as well as in other council areas. As a bushwalker I know of many other bushwalking groups which represents a growing low impact demographic. New or improved walking trails would be a great incentive for such groups to visit the Hills Council in particular more frequently, which would be of benefit to businesses in the area.</p>	<p>Council's very recent endorsement of our Trails and Cycling Routes Framework has facilitated the allocation of resources towards Trails and Cycling Routes in this draft plan. These resources will support Council to make evidence based decisions about trail and cycling route works into the future.</p>

<p>Email 7</p>	<p>I do not have time to scrutinise this plan. I would like to see the character of the Hills maintained and preserved.</p> <ul style="list-style-type: none"> • This means retaining our right to darkness with minimal street lighting • Reducing the visibility of curbs and gutters that the engineers seem driven to provide • Reducing the gradual visual hardening of the environment with curbs, signs and other elements of urbanity creeping in. • Reducing the constant addition of corner chevrons in the hills windy roads. They simply blind one as they reflect ones headlights. There are so many corners. It is unsustainable to provide 10 chevrons per corner for mayby the 100 000+ corners we have in the hills. It also provides a poor awareness of the simple need to drive carefully as not every corner can or should have warning chevrons. They are also ugly. • The use of Woodland grey paint by council on such constructions as stormwater headwalls. These things should not catch the eye as they are ugly. Paint them a colour that recedes visually and then we don't have to notice them all the time as they add to the accumulation of general ugliness. • Perhaps regulate against fences and sheds that are of high key, bright glary colours such as beige and require them by necessity, to be Woodland grey so they recede visually. People think beige blends with the environment. It stands out and attracts attention to itself. 	<p>Your feedback is appreciated and has been shared with the relevant areas</p>
<p>Email 8</p>	<p>B1 easily accessible to visitors.... And E2 Stirling has no coach parking allowing mass tourism options to visit the town. I hope AHC will work with the SBA and other interested parties to finally broker this with the State government.</p> <p>C6 Support the SBA in its projects including Net Zero Stirling; Promenade Night; Childrens Writers Week; Co-working Stirling; The Australian Organic Festival</p> <p>E2.2 Explore blockchain technology as leapfrog option to make council more efficient and secure.</p> <p>C6.2 Work with Stirling Rotary to run the inaugural Piccadilly Pub Crawl in April 2023 to help fund the Stirling Oval Pavilion.</p> <p>N2 Work with the State government to install a flood mitigation dam at Apex Park Stirling to protect the Aldgate business district from peak flood flows.</p> <p>C5.2</p>	<p>Your feedback is appreciated and has been shared with the relevant areas for consideration in future planning. Some specific responses are also included below.</p> <p>Coach parking options are currently being examined, and Council will continue to provide advice and support to Stirling Business Association.</p> <p>Council will continue to monitor and explore opportunities for the use of technologies in the development of Strategic and Annual Business Plans, however specifically there isn't a funded activity in relation to Blockchain technologies included in the development of this year's Annual Business Plan.</p> <p>Council has been made aware of the SBA's Net Zero Stirling initiative and supports the concept.</p> <p>The events team has not received notification of the event yet but we look forward to working with the groups to provide whatever support we can and as appropriate within our Festival and Events Policy.</p> <p>Council has been partnering with the Stormwater Management Authority to undertake catchment assessment in the wider area. Once these results have been attained, they will be analysed and future mitigation options and priorities will then be considered.</p>

	<p>Work with our three local nations to create a Stomping Ground Festival at Woorabinda to promote reconciliation, education and celebration of our 40,000 year heritage.</p> <p>C6.4 Engage with local artists to create an interactive Mural Trail throughout hills towns that can work with our Sculpture Trail and encourage family visitation and enjoyment.</p> <p>C1.3 Consider both Aldgate (quarry) and Bridgewater (courts) as possible sites for a skate/bmx park.</p>	<p>These suggestions will be discussed with the Adelaide Hills Reconciliation Working Group and considered for future planning of Reconciliation Programs.</p> <p>Council has recently adopted a Public Art Strategy that will guide the planning and delivery of Public Art. The development of public art is also considered in relation to Councils Arts and Heritage Collection Policy</p> <p>Thankyou for the suggested recreation sites, this has been noted by our Sport and Recreation area.</p>
<p>Email 9</p>	<p>I have just read through the Annual Business Plan and do not see any mention of Lobethal's Main Street Power lines.</p> <p>It was my understanding that the final phase of beautifying our Main street, involving removing the last of several remaining above ground power lines, was to have taken place by now, noting that the few poles remaining are at the beginning of the Main Street where first impressions are at their most prevalent and also at the end of town where tourism is currently most focused (not just with our business but also most particularly now that Fabrik is to be redeveloped).</p> <p>Is this project still going ahead and if so are you able to include reference to it in some form in this latest Business Plan?</p>	<p>Council has been liaising with the Power Line Environment Committee (PLEC) to determine their priorities and where both Lobethal and Woodside next stages would be on the priority list.</p> <p>The projects need to fit in with the other funding partners (Department of Infrastructure and Transport, and SA Power Networks) agreed timelines. The Council will be considering a report on PLEC schemes in the coming 2022-23 financial year.</p>
<p>Email 10</p>	<ul style="list-style-type: none"> • Resealing Croft, Miller and Lower Hermitage Roads as part of the SLR fund • Upgrading Stormwater management in reserve Elm Grove Lobethal • New footpath Station Road Woodside to service users of the community park • New footpath Freshford Place Woodside • Undergrounding power lines in Woodside • New kerb Randell Terrace Gumeracha for about 60 metres north from Albert Street to prevent storm water entering property at No. 4 • Provision for Natural Burial Grounds • Funding for improvements to the Houghton Memorial Park upgrading 	<p><u>Resealing Croft , Miller and Lower Hermitage Roads as part of the SLR fund</u></p> <p>These roads can be included for consideration in future Special Local Road Programs (SLRP). The projects need to be designed and costed and be shovel ready along with a funding commitment by Council for a 50% cost contribution. Noting that submissions close in May of each year and the allocation of funds is on a merit based assessment process. The program is generally very competitive and heavily subscribed. Hence, if these projects are all funded from the SLRP, it is likely to be over many years.</p> <p><u>Upgrading stormwater management in reserve Elm Grove Lobethal</u></p> <p>The stormwater reserve is being actively managed by our Open Space team in line with service levels for these type of functional areas.</p> <p><u>New footpath Station Road Woodside to service users of the community park</u></p> <p>Station Road has a number of connections from both Tiers Road and Onkaparinga Valley Road to and past the BMX and community garden. Currently there is a good high quality rubble/dolomite footpath from Onkaparinga Valley Road to the area. Currently, footpath on Station Road rates lower in terms of priority than many other potential locations across the Council. Council acknowledges that from Tiers Road (Amy Gillett) through to the BMX that there is currently no footpath and an ultimate</p>

		<p>connection here for both access to the BMX/ community garden and for users of Amy Gillett would be beneficial. Council considers that Amy Gillett is the responsibility of the State Government and hence an extension of Amy Gillett along Station Road could be advocated by Council to the State Government. This would then provide for pedestrian linkages to and past the site.</p> <p><u>New footpath Freshford Place Woodside</u></p> <p>A footpath at this location is a very low priority based on our priority system. As a cul-de-sac the pedestrian demand is considered much lower than many other locations across the council area.</p> <p><u>Undergrounding powerlines in Woodside</u></p> <p>Council has been liaising with the Power Line Environment Committee (PLEC) to determine their priorities and where both Lobethal and Woodside next stages would be on the priority list.</p> <p>The projects need to fit in with the other funding partners (Department of Infrastructure and Transport, and SA Power Networks) agreed timelines. The Council will be considering a report on PLEC schemes in the coming 2022-23 financial year.</p> <p><u>New kerb Randell Terrace Gumeracha for about 60 metres north from Albert Street to prevent storm water entering property at No. 4.</u></p> <p>The provision of kerb at this location is considered a very low priority when all stormwater issue across the council area. The road contributes a small amount of the overall stormwater that ponds at this location that is the natural flow path for the catchment. The requested works would not stop water ponding in the low point on the property.</p> <p><u>Funding for improvements to the Houghton Memorial Park upgrading</u></p> <p>We will consult with the local community in 22-23 as to what upgrades are required with a potential project considered as part of the 23-24 ABP.</p> <p><u>Provision for Natural Burial Grounds</u></p> <p>Report being presented to Council at June meeting in relation to Natural Burial Grounds. Proposed not to include additional budget in ABP and undertake preliminary works within existing cemetery budget allocations in the 22/23FY and seek additional funding in 23/24FY if required.</p>
Email 11	Submission regarding Toilet Facilities at the Woody Trails Bike Park, Station Road, Woodside, to be considered in the Annual Business Plan 2022 -2023.	<p>Council is aware of the community desire for upgraded facilities to support the Woody Trails BMX track including a toilet, shelter and complementary facilities.</p> <p>The State Government has restricted improvements on this particular site until they have completed their assessment and determine if the site will be deemed surplus to</p>

	<p>We are writing in relation to the potential of installing public shelter and toilets in the station road precinct recreation area in Woodside, to make sure that Council has a formal record of this longstanding need. We believe that the need for proper toilet facilities in the area is rather urgent, based on both need, and health and safety concerns.</p>	<p>State Government requirements. The Council is continuing to liaise with the State Government in relation to that process and also advocating for improvements to be permitted in the meantime. Unfortunately, until we have permission Council is unable to include these facilities in our planning.</p>
<p>Email 12</p>	<p>As an idea it would be terrific if perhaps next year the focus of the ABP consultation could be to support and build the capacity of Community Groups to gather input from their community and fees it back to Council?</p> <p>Something tricky for communities to understand is where funding comes from and pathways to access finding, maybe council can clarify what can be accessed via council, state gov, fed gov and the associated funding cycles. For people not intimately involved in finding it, it is difficult to decipher and often feels like we're one step behind.</p> <p>Over the next year a key goal of Imagine Uraidla is the development of a Vision for our community, we're calling it Letters to the Future. We will deliver this project through face to face engagement, workshops, targeted listening sessions, business engagement and at the moment we are focusing on our local primary schools to hear from young people. Any support that the council may be able to provide in delivering this project both from a budget and in-kind contribution would be very much appreciated. We'd be pleased to present to Council staff or elected members if the opportunity arises. (grants, printing, collateral, digital promotion, venue hire, catering)</p> <p>A footpath / shared trail along Swamp Road from Crafers to Uraidla. Initial steps could be a planning study to make this important tourism, local safety and wellbeing link realised and understand the cost benefits.</p> <p>A masterplan and design guidelines for Uraidla Mainstreet (there has been significant growth in the town over the last 10 years and the mainstreet needs a plan so we can realise its potential and create cohesion and development)</p> <p>A planning study on the revitalisation of the Uraidla Institute (the institute committee has started to develop ideas but support with this professionally would help steer the project in the right direction)</p> <p>Support to produce a tourism/ economic district map (local easteries, wineries, produce stalls, walks, accomodation etc)</p>	<p>Your feedback is appreciated and has been shared with the relevant areas for consideration in future planning. Some specific responses are also included below.</p> <p>The Council's Property Team has undertaken and provided a building asset survey to assist with the options around improvements to the building. The committee may look to grant funding options to assist with a planning study on the revitalisation of the Uraidla Institute</p> <p>Council funds Adelaide Hills Tourism to provide an on-line Tourism directory. Council recently created a Tourist map for the Amy Gillet pathway. This is available from businesses along that Amy Gillet Pathway. Council is open to examining further map options.</p> <p>Council is developing a targeted place making program that can include town entrances.</p> <p>Council Economic Development staff will work with town communities wishing to establish a business group and to work through any areas of concern.</p> <p>Council do our best to liaise with all our communities across the 57 townships and urban areas of our region within the small capacity of staff we have. To expand our reach, we conduct various engagement activities throughout the year to better connect, such as Community Forums, the Online Engagement platform and our social media.</p> <p>We also try to keep community groups engaged through newsletters and other communications activities, however we will take your feedback on board for consideration in future engagement activities.</p> <p>Council's Communications, engagement and events team is happy to meet to discuss ways Council might be able to support planned projects</p>

Township entry statements (at Uraidla end of Greenhill Rd and Summertown end of Greenhill rd)

Support in setting up a business group for our part of the hills (similar to Stirling Business Association) - no need for financial support this could be in kind from the economic development and tourism team

Regular watering schedule of mainstreet planters during dry months (this did not happen consistently last year and we had to call to remind the open space team before the trees died)

Tidy up and revegetation of the bank on Greenhill rd between Basket Range Rd and 1202 Greenhill rd (this is overgrown and untidy but it is unsafe for members of our community gardening group to work on as it is on a busy blind corner, we would need traffic management support)

More capacity for staff to meet with and connect with community especially the Open Space and Recreation Teams

We feel the goals under a progressive organisation are not being met. Over the last few years, while we have had some really positive interactions with some staff, we have noticed that council is largely disconnected from what our communities desires are for our future, we want to connect more with council but there is a feeling when we interact with council that staff are "too busy" or "dont have enough time". We mentioned this last time in our ABP response - could there be town champions or someone that regularly checks in with our towns to see how we're going? This would hugely benefit council across the whole region to be on the forefront of community dreams, issues and opportunities.

We note that the draft ABP provides direction for the next 3 years, and upon reading the draft delivers little in the way of direct project investment, planning or community engagement towards the Uraidla and immediate surrounds over this time period.

Whilst we appreciate the challenges and constraints facing the council, we would highlight that we have strong and engaged community within our region which is capable with council support to mature and develop both economically and culturally.

We would appreciate an opportunity to discuss some of our areas of concern and interest with regard to our region

Email 13	Please note rate rises should consider Mar-Mar CPI (ADELAIDE), not national CPI. The correct indexation to be applied to rate payers is therefore 4.7% as published by the Aust Bureau of Statistics, not 4.9% and not 5.1%.	The 2022-23 budget was initially developed from Council's LTFP which had a rate revenue target that incorporated a general rates increase of CPI plus 1% and estimated new development of 0.8%. Based on the latest CPI (March 2022) and review of updated expenditure requirements and increased savings initiatives, a 0.2% increase above the March CPI figure of 4.7% is considered appropriate to maintain an Operating Surplus close to financial sustainability indicator targets whilst keeping the impact on Council ratepayers to an acceptable level.
Q&A 14	I see in the budget that there is a significant time and money involved in the environment aspect. Surely more input should be borne by the state government who have hand-balled responsibility to Local government? This also applies to Rec and Sport where again they have flicked it over to the councils "initiative" to provide communities for such new sports as skateboarding and the like?	Council understands and appreciate your query and feel it may be better directed to State Government as your query is around their role/responsibility and commitment to the environment and sport and recreation. At this time and as part of our Council Strategic Plan we will continue to support and commit funding and resources, as well as seek funds from other sources, to local priorities/initiatives in these areas as well as many others that our communities value and benefit from.

**ADELAIDE HILLS COUNCIL
SPECIAL COUNCIL MEETING
Tuesday 14 June 2022
CONFIDENTIAL AGENDA BUSINESS ITEM**

Item: 8.1

Responsible Officer: Lachlan Miller
Executive Manager Governance & Performance
Office of the Chief Executive

Subject: Adelaide Hills Region Waste Management Authority Board
Appointments

For: Decision

1. Adelaide Hills Region Waste Management Authority Board Appointments – Exclusion of the Public

Pursuant to section 90(2) of the *Local Government Act 1999* the Council orders that all members of the public, except:

- Chief Executive Officer, Andrew Aitken
- Director Corporate Services, Terry Crackett
- Acting Director Development & Regulatory Services, Melissa Bright
- Director Infrastructure & Operations, Peter Bice
- Director Community Capacity, David Waters
- Executive Manager Governance & Performance, Lachlan Miller
- Governance & Risk Coordinator, Steven Watson

be excluded from attendance at the meeting for Agenda Item 8.1: (Adelaide Hills Region Waste Management Authority Board Appointments) in confidence.

The Council is satisfied that it is necessary that the public, with the exception of Council staff in attendance as specified above, be excluded to enable Council to consider the report at the meeting on the following grounds:

Section 90(3)(a) of the *Local Government Act 1999*, the information to be received, discussed or considered in relation to this Agenda Item is information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Accordingly, on this basis the principle that meetings of the Council should be conducted in a place open to the public has been outweighed by the need to keep the information and discussion confidential.

3. Adelaide Hills Region Waste Management Authority Board Appointment – Duration of Confidentiality

Subject to the CEO, or his delegate, disclosing information or any document (in whole or in part) for the purpose of implementing Council's decision(s) in this matter in the performance of the duties and responsibilities of office, Council, having considered Agenda Item 8.1 in confidence under sections 90(2) and 90(3)(a) of the *Local Government Act 1999*, resolves that an order be made under the provisions of sections 91(7) and (9) of the *Local Government Act 1999* to retain the Items in confidence as detailed in the Duration of Confidentiality Table below:

Item	Duration of Confidentiality NB: Item to be reviewed every 12 months if not released
Report	NIL
Related Attachments	NIL
Minutes	NIL
Other (presentation, documents, or similar)	NIL
